

Curriculum Vitae

Brian Moss

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Profile

Highly skilled technical writer with extensive experience in open source software. Excellent organisational, communication, and leadership skills.

Education

2012: **Red Hat Certified System Administrator**
ID: 120-128-871

2012: **Technical Communication Certificate Program**
Society for Technical Communication

2006-2010: **DPhil in Classical Languages and Literature**
University of Oxford

2004-2006: **M.A. in Greek and Roman Studies**
University of Victoria

1999-2004: **B.A. (Hons.) in Greek and Latin Language and Literature**
University of Victoria

Employment History

20 Apr 2015 – ongoing: **Information Architect**
Rackspace Hosting Australia Pty Ltd

- Rackspace Private Cloud documentation suite content creation and architecture
- Built internal publishing solution and developed tool chain enhancements
- OpenStack documentation core contributor, tools team lead, release manager
- Create and review upstream content, working regularly with developers in other project teams to ensure accuracy of published material
- Tools bug triage, Python, CSS, HTML, Sphinx development

30 Jan 2012 – 17 Apr 2015: **Content Author II**
Red Hat Asia-Pacific Pty Ltd

- Documentation Team Lead for Red Hat CloudForms; previously member of Red Hat OpenShift documentation team
- Worked closely with the cloud technology engineering teams to produce and maintain high-quality documentation for Red Hat cloud products
- Mastered use of internal documentation toolchain, including Publican, Git version control, PressGang CCMS, and DocBook XML
- Developed excellent knowledge of Red Hat Enterprise Linux, cloud computing solutions, and technical writing standards
- Won Society for Technical Communication Merit Award for *OpenShift Enterprise Administration Guide*

2011: Policy Officer (Volunteer Position)

English-Speaking Union Queensland

- Responsible for designing and constructing documents necessary for the running of the English-Speaking Union Queensland, a not-for-profit educational charity
- Recent duties include writing the organisation's Business Plan, producing its Policy and Procedure Manual and creating a variety of forms necessary for the administration of the union's volunteer program

2008-2010: Greek and Latin Instructor

Faculty of Classics, University of Oxford

- Taught ancient Greek and Latin at the undergraduate level
- Responsible for designing syllabi, setting homework and tests, and grading

2005-2006: Rédacteur for L'Année philologique

Greek and Roman Studies Department, University of Victoria

- Summarized articles written in multiple languages and recorded journal information in the L'Année philologique database using specialised software

2003-2004: Ancient Greek Website Proof-reader and Developer

Greek and Roman Studies Department, University of Victoria

- Proof-read ancient Greek for a learning website based on the *Athenaze* beginning Greek textbook
- Designed graphics and edited layout for the website

Technology Summary

Languages: Python, Bash, reStructuredText, Markdown, AsciiDoc, Docbook XML, CSS, YAML, HTML, jQuery

Tools: Git, Gerrit, GitHub, SVN, Trello, Rally, Jira, Bugzilla, Launchpad, TravisCI

Methodologies: Agile, Waterfall

Software: Microsoft Office Suite, Libre Office Suite, Komodo, Sphinx

Systems: Linux, Microsoft Windows, Mac OSX

Other: English, French, Latin, Ancient Greek, reading knowledge of German

Community

- OpenStack documentation core contributor, tools team lead, release manager
- Organized *Documentation Down Under* miniconf at linux.conf.au 2017
- Brisbane OpenStack meetup organizer
- OpenStack Documentation swarm co-organizer
- Code and documentation available on GitHub under GPLv3 or Apache licenses
- Led "OpenSource in the Cloud" workshops at EXITE camp for girls

References available on request.