

MERCHANDISE RETURN & EXCHANGE POLICY

1. Return/Exchange within 30 days of purchase with original invoice and price tag.
2. Return/Exchange will be accepted at any store within the same state between 10.30 am to 9 pm.
3. Return is permitted only in cases of quality issue of merchandise.
4. Return/Exchange of altered, damaged and/or used products is not allowed.
5. Exchange of discounted merchandise is permitted only during the offer period.
6. Cosmetics, Jewellery, FMCG, Lingerie and Undergarments can not be exchanged/returned for health and hygiene reasons.
7. Cash Refund will be processed for all such cases where payment was made in cash at the time of purchase.
8. Credit Note will be issued for all payments made by Credit Card, Debit Card, Gift Vouchers, Mobile Wallets. Credit Notes should be redeemed within 30 days from the date of issue only at the issuing store.
9. The Management reserves the right to determine whether the merchandise can be exchanged/return and its decision will be final.