Kalp Shah
Manual Tester

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🔗 https://www.linkedin.com/in/kalp-shah-software-tester/

🔗 https://github.com/kalpshahtester

PROFESSIONAL SUMMARY

Manual QA Tester with hands-on experience in functional, UI, regression, and exploratory testing on web applications. Skilled in preparing HLR, Test Plans, Test Scenarios, Test Cases, Bug Reports, RTM, and Summary Reports following real QA documentation standards. Strong understanding of SDLC/STLC, defect life cycle, and test execution workflows. Detail-oriented, analytical, and committed to delivering high-quality software through structured testing practices.

EDUCATION

Diploma in Information Technology (IT)
Dr. S. & S. S. Ghandhy College of Engineering and Technology, Gujarat

Secondary School (10th Class)
L.H.Boghra (Shishuvihar) School

CERTIFICATION

Manual Testing Course – Completed
TOPS Technologies Pvt. Ltd

Automation Testing Training – In Progress
TOPS Technologies Pvt. Ltd

Generative AI Mastermind – Certificate of Completion
Outskill

PROJECT

SauceDemo E-Commerce Web Application – Manual Testing Project

🔗 https://github.com/kalpshahtester/Manual-Testing-Project-saucedemo-website

Key Responsibilities :-

• Analyzed application workflow and created **High-Level Requirements (HLR).**

• Prepared a **Test Plan** covering scope, objectives, risks, and environment setup.

• Designed **47 detailed Test Scenarios** for all major modules.

• Created **62+ Test Cases** with test steps, test data, and expected results.

• Executed functional, UI, negative, and regression testing.

• Logged defects with severity, priority, steps to reproduce, and screenshots.

• Prepared **Bug Report**, **RTM**, and **Test Summary Report.**

• Performed re-testing and regression testing after bug fixes.

• Ensured complete test coverage across all workflows.

Deliverables :-

| HLR | Test Plan | Test Scenarios | Test Cases | Bug Report | RTM | Summary Report |

SKILLS

Manual Testing & Tools & Key Strengths :-

Testing :- Functional, Regression, Smoke, Sanity, UI, Exploratory, Cross-Browser. Process :- Test Design, Execution, Defect Reporting. Tools :- Jira, MS Excel. Soft Skills :- Analytical, Detail-Oriented, Problem Solving, Collaborative.

EXPERIENCE

Computer Engineer
J. B. And Brothers Pvt.Ltd.

📍 Surat

Worked as the primary IT engineer responsible for managing and maintaining systems for 100+ employees in a high-demand environment. Performed troubleshooting, system validation, environment setup, and documentation — skills strongly aligned with software testing and QA processes.

Key Responsibilities :-

• Installed and set up Windows operating systems and business software, then **checked that everything worked correctly** after installation.

• Performed **basic testing and validation** of systems after updates, repairs, or configuration changes.

• Troubleshot and fixed computer, software, network, and device issues for **100+ employees**, ensuring smooth daily operations.

• Documented issues and the **steps to reproduce and fix them**, similar to defect reporting in QA.

• Managed domain users, permissions, and system access, ensuring proper **authentication and user-level control**.

• Checked the performance and functionality of diamond-industry applications and reported issues found during usage.

• Set up new computers (OS, drivers, applications) and **verified that all functions worked correctly** before handing them to users.

• Monitored system health, security updates, and antivirus status to maintain a stable environment.

• Handled printers, scanners, biometric devices, and performed **functionality checks** after installation or repair.

• Served as a **single point of contact** (SPOC) for all IT and system-related issues, providing timely and accurate solutions.

• Maintained IT inventory and updated logs and documentation for system and device activities.

• Worked closely with internal teams to ensure that technical issues were resolved without affecting business processes.