KALU MAMO

Junior Information System officer

About Me

I am an Information System Officer with over 2 years of experience in the banking sector, specializing in digital payment systems. I hold a 3.97 GPA from university and was awarded a gold medal and cup for my academic excellence. My career at Amhara Bank has involved the configuration, deployment, and maintenance of ATMs, POS systems, and various digital payment solutions

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LANGUAGE

- English
- Amharic(basic)

EXPERTISE

- Digital Payment Systems configuration to deployment
- Payment System Management
- ATM and POS Operations
- Card Production and Distribution
- Incident Management
- System Documentation
- technical support for digital payment services.

EXPERIENCE

Junior Information System Officer
Amhara Bank | March 2023 – Present

- **ATM and POS Systems:** Configured, deployed, and maintained ATM and POS systems to ensure seamless transaction processes for customers.
- **Digital Payment Solutions:** Managed the configuration and integration of various digital payment systems, improving system efficiency and reliability.
- **Card Production and Distribution:** Led the production and distribution of payment cards, ensuring secure and timely delivery for bank clients.
- **Payment System Maintenance:** Performed regular maintenance and troubleshooting for digital payment systems, preventing system downtime and ensuring uninterrupted services.
- **Documentation and Analysis:** Created and maintained technical documentation for payment systems and conducted thorough analysis for system improvements.
- **Incident Management:** Resolved technical issues related to digital payment systems by conducting root cause analysis and implementing timely solutions.
- **Collaborative Projects:** Worked with cross-functional teams on the successful deployment of new payment systems and ongoing operational enhancements.

EDUCATION

- Mizan Tepi University
- BSC In Information Systems
  2019-2022
- CGPA:3.97
- Certification of CISCO Academy
- certification of Linux operating system from Udemy
- certification of Fundamental data analysis from Udacity
- certification of fundamental programing from Udacity

SKILLS SUMMARY

- Digital Payment Systems
- Payment Card Management
- System Configuration & Deployment
  - Technical Troubleshooting
  - System Documentation
  - Collaboration & Communication