QBE Travel Insurance

Web Service Request/Response

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Commercial in Confidence

Table of Contents

1. Request/Response snapshots

1.1 Pricing Request

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:com="http://schemas.webservice.qbe.eprogram.com.au/types/common"
xmlns:trav="http://schemas.webservice.qbe.eprogram.com.au/messages/travel"
xmlns:com1="http://schemas.webservice.qbe.eprogram.com.au/requests/complex">
    <soapenv:Header>
        <requestHeader>
            <generationTime>[1]2010-11-01T09:46:40.984Z</generationTime>
            <channelCode>[2]GENWSQBE2010V2-1</channelCode>
        </requestHeader>
    </soapenv:Header>
    <soapenv:Body>
        <trav:pricingRequest>
            <Authentication>
                <AgentCode>[3]TIWSGENERIC</AgentCode>
                <ConsultantID>[4]TIWSGENERIC</ConsultantID>
                <Password>[5]TIWSGENERIC</Password>
            </Authentication>
            <travellers>
                <numberOfTravellers>
                    <numberOfAdults>[6]1</numberOfAdults>
                    <numberOfChildren>[7]0</numberOfChildren>
                    <numberOfInfants>[8]0</numberOfInfants>
                </numberOfTravellers>
            </travellers>
            <itinerary>
                <departureDate>[9]20110131</departureDate>
                <returnDate>[10]20110228</returnDate>
                <majorDestination>
                    <countryCode>[11]New Zealand</countryCode>
                </majorDestination>
                <lengthInUSA>[12]true</lengthInUSA>
                <destinationCountries>
                    <destinationCountry>
                        <countryCode>[13]JAPAN</countryCode>
                        <countryCode>Fiji</countryCode>
                    </destinationCountry>
                </destinationCountries>
            </itinerary>
        </trav:pricingRequest>
    </soapenv:Body>
</soapenv:Envelope>
```

---

[1] Date String - Required

[2] Key - Required

[3] Agent Code - Required

[4] Consultant ID - Required

[5] Password - Required

[6] Number of adult travellers - Required , 0 or more

[7] Number of child travellers - Required, 0 or more

[8] Number of infant travellers - Required, 0 or more

[9] Departure date yyyymmdd - required

[10] Return date yyyymmdd - required

[11] Major destination country name (to be chosen from the list found in the following section) - Required

[12] True if staying in the USA more than 72 hours - Required

[13] Destination country name (to be chosen from the list found in the following section) - Required

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:com="http://schemas.webservice.qbe.eprogram.com.au/types/common"
xmlns:trav="http://schemas.webservice.qbe.eprogram.com.au/messages/travel"
xmlns:com1="http://schemas.webservice.qbe.eprogram.com.au/requests/complex">
    <soapenv:Header>
        <requestHeader>
            <generationTime>2010-11-01T09:46:40.984Z</generationTime>
            <channelCode>GENWSQBE2010V2-1</channelCode>
        </requestHeader>
    </soapenv:Header>
    <soapenv:Body>
        <trav:pricingRequest>
            <Authentication>
                <AgentCode>TIWSGENERIC</AgentCode>
                <ConsultantID>TIWSGENERIC</ConsultantID>
                <Password>TIWSGENERIC</Password>
            </Authentication>
            <travellers>
                <traveller>
                    <identifier>14QBE TEST</identifier>
                    <dob>1519650501</dob>
                </traveller>
                <traveller>
                    <identifier>QBE DEPENDANT1</identifier>
                    <ageType>16child</ ageType>
                </traveller>
                <traveller>
                    <identifier> QBE Traveller 1</identifier>
                    < ageBand>170to49Years</ ageBand>
                </traveller>
                <traveller>
                    <identifier> QBE Traveller 2</identifier>
                    < age>1830</ age>
                </traveller>
            </travellers>
            <itinerary>
                <segment>
                    <departure>
                        <date>1920110130</date>
                        <time>200900</time>
                        <iataCode>21MEL</iataCode>
                    </departure>
                    <arrival>
                        <date>2220110130</date>
                        <time>231800</time>
                        <iataCode>24KIX</iataCode>
                    </arrival>
                </segment>
                <segment>
                    <departure>
                        <date>20110330</date>
                        <time>0900</time>
                        <iataCode>KIX</iataCode>
                    </departure>
```

[14] Traveller's identifier - required

[15] Travellers date of birth, required for insured travellers formatted in YYYYMMDD – Required if <dob> was chosen

[16] Constant static as Dependant age type – Required if <ageType> was chosen

[17] Travellers age band – Required if <ageBand> was chosen

[18] Travellers age – Required, if <age> was chosen

[19] Departure date YYYYMMDD - Required

[20] Departing time HHMM - Required

[21] Departure IATA code - Required

[22] Arrival date YYYYMMDD - Required

[23] Arrival time HHMM - Required

[24] Arrival IATA code - Required

```
                    <arrival>
                        <date>20110330</date>
                        <time>1800</time>
                        <iataCode>MEL</iataCode>
                    </arrival>
            </itinerary>
        </trav:pricingRequest>
    </soapenv:Body>
</soapenv:Envelope>
```

1.2 Pricing Response

```
<soap:Envelope xsi:schemaLocation="http://gcnet/Intranet/cgi-bin/1AXML.xsd"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/" xmlns:xlink="http://www.w3.org/1999/xlink"
xmlns:ds="http://www.w3.org/2000/09/xmldsig#" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
    <soap:Header>
        <soap:responseHeader xmlns="http://www.amadeus.net/1axml-msg/schema/msg-header-1_0.xsd">
            <generationTime>2010-11-01T09:46:40.984Z</generationTime>
            <channelCode>GENWSQBE2010V2-1</channelCode>
        </soap:responseHeader>
    </soap:Header>
    <soap:Body>
        <pricingResponse>
            <transactionReport>
                <transactionResult>OK</transactionResult>
                <errors>
                    <error>
                        <errorCode/>
                        <errorMessage/>
                    </error>
                </errors>
            </transactionReport>
            <currency>AUD</currency>
            <products>
                <product>
                    <productCode>GIC</productCode>
                    <label>International Comprehensive Travel Insurance Australia</label>
                    <description>Comprehensive travel insurance options customised for overseas
travellers</description>
                    <docs>
                        <doc>
                            <docType>PPB</docType>
                            <label>Product Disclosure Statement and Policy Wording</label>

<url>http://dev.tpos.qbe.com/qbe/QBETravel?getDoc=true&amp;documentid=42590</url>
                        </doc>
                        <doc>
                            <docType>PBF</docType>
                            <label>Schedule of Benefits</label>

<url>http://dev.tpos.qbe.com/qbe/QBETravel?getDoc=true&amp;documentid=42599</url>
                        </doc>
                    </docs>
                    <priceTotal>264.00</priceTotal>
                    <priceCalculation>
                        <traveller>
                            <identifier>OKKEY SUMIYOSHI</identifier>
                            <price>264.00</price>
                        </traveller>
                    </priceCalculation>
                </product>
            </products>
        </pricingResponse>
    </soap:Body>
</soap:Envelope>
```

1.3   Token Request

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:com="http://schemas.webservice.qbe.eprogram.com.au/types/common"
xmlns:trav="http://schemas.webservice.qbe.eprogram.com.au/messages/travel">
    <soapenv:Header>
        <requestHeader>
            <generationTime>2010-11-01T09:46:40.984Z</generationTime>
            <channelCode>GENWSQBE2010V2-1</channelCode>
        </requestHeader>
    </soapenv:Header>
    <soapenv:Body>
        <trav:transactionTokenRequest>
            <Authentication>
                <AgentCode>TIWSGENERIC</AgentCode>
                <ConsultantID>TIWSGENERIC</ConsultantID>
                <Password>TIWSGENERIC</Password>
            </Authentication>
        </trav:transactionTokenRequest>
    </soapenv:Body>
</soapenv:Envelope>
```

1.4   Token Response

```
<soap:Envelope xsi:schemaLocation="http://gcnet/Intranet/cgi-bin/1AXML.xsd"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/" xmlns:xlink="http://www.w3.org/1999/xlink"
xmlns:ds="http://www.w3.org/2000/09/xmldsig#" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
    <soap:Header>
        <soap:responseHeader xmlns="http://www.amadeus.net/1axml-msg/schema/msg-header-1_0.xsd">
            <generationTime>2010-11-01T09:46:40.984Z</generationTime>
            <channelCode>GENWSQBE2010V2-1</channelCode>
        </soap:responseHeader>
    </soap:Header>
    <soap:Body>
        <transactionTokenResponse>
            <transactionReport>
                <transactionResult>OK</transactionResult>
                <errors/>
            </transactionReport>
            <key>1297997421915</key>
        </transactionTokenResponse>
    </soap:Body>
</soap:Envelope>
```

1.5   Purchasing Request

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:com="http://schemas.webservice.qbe.eprogram.com.au/types/common"
xmlns:trav="http://schemas.webservice.qbe.eprogram.com.au/messages/travel">
    <soapenv:Header>
        <requestHeader>
            <generationTime>2010-11-01T09:46:40.984Z</generationTime>
            <channelCode>GENWSQBE2010V2-1</channelCode>
        </requestHeader>
    </soapenv:Header>
    <soapenv:Body>
        <trav:purchasingRequest>
            <Authentication>
                <AgentCode>TIWSGENERIC</AgentCode>
                <ConsultantID>TIWSGENERIC</ConsultantID>
                <Password>TIWSGENERIC</Password>
            </Authentication>
```

```xml
        <transactionToken>25 1296169497510</transactionToken>
        <productCode>26 GIC</productCode>
        <travellers>
            <traveller>
                <title>27 Mr.</title>
                <givenName>28 TEST</givenName>
                <surName>29 USER</surName>
                <dob>30 19810504</dob>
                <productOptions/>
            </traveller>
            <traveller>
                <title>Mr.</title>
                <givenName>TEST2</givenName>
                <surName>USER</surName>
                <dob>19810504</dob>
                <productOptions/>
            </traveller>
        </travellers>
        <productOptions>
            <productOption>
                <identifier>31 snow</identifier>
                <productOptionItems>
                    <productOptionItem>
                        <identifier>32 snow</identifier>
                        <value>33 true</value>
                    </productOptionItem>
                </productOptionItems>
            </productOption>
            <productOption>
                <identifier>34 rvi</identifier>
                <productOptionItems>
                    <productOptionItem>
                        <identifier>35 rvi</identifier>
                        <value>36 500</value>
                    </productOptionItem>
                </productOptionItems>
            </productOption>
            <productOption>
                <identifier>37 spi</identifier>
                <productOptionItems>
                    <productOptionItem>
                        <identifier>38 spi</identifier>
                        <value>39 true</value>
                        <productOptionList>
                            <optionListItem>
                                <identifier>40 category</identifier>
```

---

[25] Number returned in GetToken Response - required

[26] Product code, only GIC is provide for testing purpose- required

[27] Required

[28] Required

[29] Required

[30] Travellers date of birth, required for insured travellers formatted in YYYYMMDD - Required

[31] Constant static representing snow sports option

[32] Constant static representing snow sports option

[33] True if snow sports option is requested, false in otherwise

[34] Constant static representing Rental Vehicle Insurance option

[35] Constant static representing Rental Vehicle Insurance option

[36] Selected value on the RVI options - required

[37] Constant static representing Special Personal Item option - required

[38] Constant static representing Special Personal Item option - required

[39] True if more than 0 personal item is submitted, false otherwise

[40] Constant Static representing SPI category, required if SPI option is requested

```
                    <value>⁴¹OTHER</value>
                </optionListItem>
                <optionListItem>
                    <identifier>⁴²description</identifier>
                    <value>⁴³DESCRIPTION HERE</value>
                </optionListItem>
                <optionListItem>
                    <identifier>⁴⁴value</identifier>
                    <value>⁴⁵3000</value>
                </optionListItem>
            </productOptionList>
                    <productOptionList>
                <optionListItem>
                    <identifier>category</identifier>
                    <value>OTHER</value>
                </optionListItem>
                <optionListItem>
                    <identifier>description</identifier>
                    <value>SCRIPT HERE</value>
                </optionListItem>
                <optionListItem>
                    <identifier>value</identifier>
                    <value>3000</value>
                </optionListItem>
            </productOptionList>
        </productOptionItem>
    </productOptionItems>
</productOption>
<productOption>
    <identifier>⁴⁶ebo</identifier>
    <productOptionItems>
        <productOptionItem>
            <identifier>⁴⁷ebo</identifier>
            <value>⁴⁸200</value>
        </productOptionItem>
    </productOptionItems>
</productOption>
</productOptions>
<promotions>
    <promotion>
        <identifier></identifier>
        <value></value>
    </promotion>
</promotions>
<contactDetails>
    <address>⁴⁹Canberra Connect</address>
    <city>⁵⁰Canberra</city>
    <state>⁵¹ACT</state>
    <postCode>⁵²2606</postCode>
    <country>⁵³australia</country>
    <email>your@email</email>
    <phone>9493957820</phone>
```

---

[41] Constant Static , required if SPI option is requested

[42] Constant Static representing SPI description field, required if SPI option is requested

[43] Constant Static , required if SPI option is requested

[44] Constant Static representing SPI value, required if SPI option is requested

[45] Constant Static , required if SPI option is requested

[46] Constant static representing Excess option - required

[47] Constant static representing Excess option - required

[48] Excess value - required

[49] Required

[50] Required

[51] Required

[52] Required

[53] Required

```
            <mobile>289374839</mobile>
        </contactDetails>
        <payment>
            <method>⁵⁴CC</method>
            <ccType>⁵⁵VI</ccType>
            <ccNumber>⁵⁶4005550000000001</ccNumber>
            <expiryMonth>⁵⁷05</expiryMonth>
            <expiryYear>⁵⁸13</expiryYear>
            <ccName>⁵⁹TEST USER</ccName>
            <cvv>⁶⁰234</cvv>
            <delay>⁶¹0</delay>
        </payment>
        <itinerary>
            <segment>
                <departure>
                    <date>⁶²20110130</date>
                    <time>⁶³0900</time>
                    <iataCode>⁶⁴MEL</iataCode>
                </departure>
                <arrival>
                    <date>⁶⁵20110130</date>
                    <time>⁶⁶1800</time>
                    <iataCode>⁶⁷KIX</iataCode>
                </arrival>
            </segment>
            <segment>
                <departure>
                    <date>20110330</date>
                    <time>0900</time>
                    <iataCode>KIX</iataCode>
                </departure>
                <arrival>
                    <date>20110330</date>
                    <time>1800</time>
                    <iataCode>MEL</iataCode>
                </arrival>
            </segment>
        </itinerary>
    </trav:purchasingRequest>
  </soapenv:Body>
</soapenv:Envelope>
```

1.6 Purchasing Response

---

[54] Constant Static - Required

[55] Required

[56] Required

[57] Required

[58] Required

[59] Required

[60] Required

[61] Indicate minutes to delay processing payment transaction - Required

[62] Departure date YYYYMMDD - Required

[63] Departing time HHMM - Required

[64] Departure IATA code - Required

[65] Arrival date YYYYMMDD - Required

[66] Arrival time HHMM - Required

[67] Arrival IATA code - Required

```
<soap:Envelope xsi:schemaLocation="http://gcnet/Intranet/cgi-bin/1AXML.xsd"
xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/" xmlns:xlink="http://www.w3.org/1999/xlink"
xmlns:ds="http://www.w3.org/2000/09/xmldsig#" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
    <soap:Header>
        <soap:responseHeader xmlns="http://www.amadeus.net/1axml-msg/schema/msg-header-1_0.xsd">
            <generationTime>2010-11-01T09:46:40.984Z</generationTime>
            <channelCode>GENWSQBE2010V2-1</channelCode>
        </soap:responseHeader>
    </soap:Header>
    <soap:Body>
        <purchasingResponse>
            <transactionReport>
                <transactionResult>OK</transactionResult>
                <errors></errors>
            </transactionReport>
            <transactionToken>1297997421915</transactionToken>
            <policyDetails>
                <issueDateTime>2011-02-23 17:12:49</issueDateTime>
                <policyCode>WA27-QM1389</policyCode>
                <policyNumber>WD27000028-00</policyNumber>
                <productType>POLICY</productType>
                <currency>NZD</currency>
                <travellers>
                    <insured>
                        <traveller>
                            <title>Mr.</title>
                            <givenName>TEST</givenName>
                            <surName>USER</surName>
                            <dob>19810504</dob>
                        </traveller>
                    </insured>
                    <dependant/>
                </travellers>
                <departureDate>31/03/2011</departureDate>
                <returnDate>28/04/2011</returnDate>
                <contactDetails>
                    <address>Canberra Connect</address>
                    <city>Canberra</city>
                    <state>ACT</state>
                    <postCode>2606</postCode>
                    <country>australia</country>
                    <email>okkey.sumiyoshi@qbe.com</email>
                    <phone>9493957820</phone>
                    <mobile>289374839</mobile>
                </contactDetails>
                <planType>Region 7</planType>
                <coverType>Single</coverType>
                <majorDestination>New Zealand</majorDestination>
                <productOptions>
                    <options>
                        <option xmlns="http://schemas.webservice.qbe.eprogram.com.au/types/ap">
                            <identifier>snow</identifier>
                            <value>true</value>
                            <price>260</price>
                        </option>
                        <option xmlns="http://schemas.webservice.qbe.eprogram.com.au/types/ap">
                            <identifier>rvi</identifier>
                            <value>500</value>
                            <price>20</price>
                        </option>
                        <option xmlns="http://schemas.webservice.qbe.eprogram.com.au/types/ap">
                            <identifier>spi</identifier>
                            <value>true</value>
                            <price>0</price>
                        </option>
                        <option xmlns="http://schemas.webservice.qbe.eprogram.com.au/types/ap">
                            <identifier>ebo</identifier>
                            <value>200</value>
                            <price>0</price>
                        </option>
                    </options>
                    <totalOptions>
                        <amount>280</amount>
                    </totalOptions>
                </productOptions>
                <amountPayable>
                    <label>Total Amount Paid</label>
                    <amount>438.00</amount>
                    <tax>
                        <tax_inclusive>true</tax_inclusive>
```

```
                <entity>
                    <label>GST</label>
                    <amount>0.00</amount>
                </entity>
            </tax>
            <tax>
                <tax_inclusive>true</tax_inclusive>
                <entity>
                    <label>Stamp Duty</label>
                    <amount>2.61</amount>
                </entity>
            </tax>
        </amountPayable>
        <payment>
            <method>CC</method>
            <ccType>VI</ccType>
        </payment>
      </policyDetails>
    </purchasingResponse>
  </soap:Body>
</soap:Envelope>
```

1.7 Error Response

```
<transactionReport>
        <transactionResult>68OK</transactionResult>
        <errors>
            <error>
                <errorCode/>
                <errorMessage/>
            </error>
        </errors>
</transactionReport>


<transactionReport>
        <transactionResult>69FAULT</transactionResult>
        <errors>
            <error>
                <errorCode>70100000</errorCode>
                <errorMessage>71Error messages </errorMessage>

            </error>
        </errors>
</transactionReport>
```

---

[68] Indicating Successful Transaction

[69] Indicating unsuccessful transactions

[70] Representing Error codes – please refer to 1.13 List of Error Messages

[71] Representing Error messages – please refer to 1.13 List of Error Messages

---

1.8   List of Age Band

Value
```
0to49Years
50to59Years
60to64Years
65to69Years
70to74Years
75to79Years
Over80Years
```

1.9   List of Age Type

Value
```
adult
child
infant
```

1.10 List of available Excess values

UI	Value options
$0 Excess	0
$200 Excess	200

1.11 List of available RVI option values

UI	Value options
$500	500
$1000	1000
$1500	1500
$2000	2000
$2500	2500
$3000	3000
$3500	3500

1.12 List of payment card type

UI	Value options
VISA	VI
American Express	AX
Diners	DC
Mastercard	CA
JCB	JC

1.13 List of States

UI	Value options
Victoria	VIC
ACT	ACT
New South Wales	NSW
Queensland	QLD
South Australia	SA
Western Australia	WA
Tasmania	TAS
Northern Territory	NT

1.14 List of country values

Value options
```
"Ascension Island"
```

```
"Andorra"
"United Arab Emirates"
"Afghanistan"
"Antigua and Barbuda"
"Anguilla"
"Albania"
"Armenia"
"Netherlands Antilles"
"Angola"
"Argentina"
"American Samoa"
"Austria"
"Australia"
"Aruba"
"Azerbaijan"
"Bosnia-Herzegovina"
"Barbados"
"Bangladesh"
"Belgium"
"Burkina Faso"
"Bulgaria"
"Bahrain"
"Burundi"
"Benin"
"Bermuda"
"Brunei"
"Bolivia"
"Brazil"
"Bahamas"
"Bhutan"
"Botswana"
"Belarus"
"Belize"
"Canada"
"Dem. Rep. of Congo"
"Central African Republic"
"Congo"
"Switzerland"
"Cook Islands"
"Chile"
"Cameroon"
"China"
"Colombia"
"Costa Rica"
"Cuba"
"Cape Verde"
"Cyprus"
"Czech Republic"
"Germany"
"Djibouti"
"Denmark"
"Dominica"
"Dominican Republic"
"Algeria"
"Ecuador"
"Estonia"
"Egypt"
"Western Sahara"
"Eritrea"
"Spain"
"Ethiopia"
"Finland"
"Fiji"
"Falkland Islands"
```

```
"Micronesia"
"Faroe Islands"
"France"
"France, Metropolitan"
"Gabon"
"England"
"Grenada"
"Georgia"
"French Guiana"
"Ghana"
"Gibraltar"
"Greenland"
"Gambia"
"Guinea"
"Guadeloupe"
"Equatorial Guinea"
"Greece"
"Guatemala"
"Guam"
"Guinea Bissau"
"Guyana"
"Hong Kong"
"Honduras"
"Croatia"
"Haiti"
"Hungary"
"Indonesia"
"Ireland"
"Israel"
"India"
"British Indian Ocean Territory"
"Iraq"
"Iran"
"Iceland"
"Italy"
"Jamaica"
"Jordan"
"Japan"
"Kenya"
"Kyrgyzstan"
"Cambodia"
"Kiribati"
"Comoros"
"Korea, Republic of"
"Kuwait"
"Cayman Islands"
"Kazakhstan"
"Laos"
"Lebanon"
"St. Lucia"
"Sri Lanka"
"Liberia"
"Lesotho"
"Lithuania"
"Luxembourg"
"Latvia"
"Libya"
"Morocco"
"Monaco"
"Moldova"
"Madagascar"
"Marshall Islands"
"Macedonia"
"Mali"
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"Myanmar"
"Mongolia"
"Macau"
"Northern Mariana Islands"
"Martinique"
"Mauritania"
"Montserrat"
"Malta"
"Mauritius"
"Maldives"
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"New Caledonia"
"Niger"
"Nigeria"
"Nicaragua"
"Netherlands"
"Norway"
"Nepal"
"Nauru"
"Niue"
"New Zealand"
"Oman"
"Panama"
"Peru"
"French Polynesia"
"Papua New Guinea"
"Philippines"
"Pakistan"
"Poland"
"St. Pierre and Miquelon"
"Puerto Rico"
"Portugal"
"Palau"
"Paraguay"
"Qatar"
"Reunion"
"Serbia"
"Romania"
"Russian Federation"
"Rwanda"
"Saudi Arabia"
"Solomon Islands"
"Seychelles"
"Sudan"
"Sweden"
"Singapore"
"St. Helena"
"Slovenia"
"Sierra Leone"
"San Marino"
"Senegal"
"Somalia"
"Suriname"
"El Salvador"
"Syria"
"Swaziland"
"Chad"
"Togo"
"Thailand"
"Tajikistan"
```

```
"Turkmenistan"
"Tunisia"
"Tonga"
"East Timor"
"Turkey"
"Trinidad and Tobago"
"Tuvalu"
"Taiwan"
"Ukraine"
"Uganda"
"United Kingdom"
"USA"
"Uruguay"
"St. Vincent and Grenadines"
"Venezuela"
"British Virgin Islands"
"U.S.Virgin Islands"
"VietNam"
"Vanuatu"
"Wallis and Futuna Islands"
"Western Samoa"
"Yemen"
"Mayotte"
"South Africa"
"Zambia"
"Zimbabwe"
```

1.15 List of Error Messages

```
<errors xmlns="http://www.w3.org/1999/xhtml">
  <error>
    <errorCode>1025</errorCode>
    <errorType>Permission Error</errorType>
    <errorMessage>Agent is not authorised to use this service, AGENT CODE
name</errorMessage>
  </error>
  <error>
    <errorCode>1026</errorCode>
    <errorType>Permission Error</errorType>
    <errorMessage>Agent Code is not authorised to sell product PRODUCT CODE
name</errorMessage>
  </error>
  <error>
    <errorCode>100001</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing Authentication tag</errorMessage>
  </error>
  <error>
    <errorCode>100002</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing AgentCode element in the Authentication
block</errorMessage>
  </error>
  <error>
    <errorCode>100003</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing ConsultantID element in the Authentication
block</errorMessage>
  </error>
  <error>
    <errorCode>100004</errorCode>
    <errorType>Missing schema</errorType>
```

```
      <errorMessage>Missing Password element in the Authentication
block</errorMessage>
   </error>
   <error>
      <errorCode>100005</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing transactionToken tag</errorMessage>
   </error>
   <error>
      <errorCode>100006</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing productCode tag</errorMessage>
   </error>
   <error>
      <errorCode>100007</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing travellers tag</errorMessage>
   </error>
   <error>
      <errorCode>100008</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing traveller element in the travellers
block</errorMessage>
   </error>
   <error>
      <errorCode>100009</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing identifier element in the traveller
block</errorMessage>
   </error>
   <error>
      <errorCode>100010</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing dob element in the traveller block</errorMessage>
   </error>
   <error>
      <errorCode>100011</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing age element in the traveller block</errorMessage>
   </error>
   <error>
      <errorCode>100012</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing ageType element in the traveller block</errorMessage>
   </error>
   <error>
      <errorCode>100013</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing ageBand element in the traveller block</errorMessage>
   </error>
   <error>
      <errorCode>100014</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing numberOfAdults element in the travellers
block</errorMessage>
   </error>
   <error>
      <errorCode>100015</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing numberOfChildren element in the travellers
block</errorMessage>
   </error>
   <error>
      <errorCode>100016</errorCode>
```

```
      <errorType>Missing schema</errorType>
      <errorMessage>Missing numberOfinfants element in the travellers
block</errorMessage>
   </error>
   <error>
      <errorCode>100017</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing title element in the traveller block</errorMessage>
   </error>
   <error>
      <errorCode>100018</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing givenName element in the traveller
block</errorMessage>
   </error>
   <error>
      <errorCode>100019</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing surName element in the traveller block</errorMessage>
   </error>
   <error>
      <errorCode>100020</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing itinerary tag</errorMessage>
   </error>
   <error>
      <errorCode>100021</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing segment element in the itinerary block</errorMessage>
   </error>
   <error>
      <errorCode>100022</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing departure element in the segment block</errorMessage>
   </error>
   <error>
      <errorCode>100023</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing date element in the departure block</errorMessage>
   </error>
   <error>
      <errorCode>100024</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing time element in the departure block</errorMessage>
   </error>
   <error>
      <errorCode>100025</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing iataCode element in the departure block</errorMessage>
   </error>
   <error>
      <errorCode>100026</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing date element in the arrival block</errorMessage>
   </error>
   <error>
      <errorCode>100027</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing time element in the arrival block</errorMessage>
   </error>
   <error>
      <errorCode>100028</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing iataCode element in the arrival block</errorMessage>
```

```
    </error>
    <error>
      <errorCode>100029</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing departureDate element in the itinerary
block</errorMessage>
    </error>
    <error>
      <errorCode>100030</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing date element in the departureDate block</errorMessage>
    </error>
    <error>
      <errorCode>100031</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing returnDate element in the itinerary
block</errorMessage>
    </error>
    <error>
      <errorCode>100032</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing date element in the returnDate block</errorMessage>
    </error>
    <error>
      <errorCode>100033</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing destinationCountries element in the itinerary
block</errorMessage>
    </error>
    <error>
      <errorCode>100034</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing destinationCountry element in the destinationCountries
block</errorMessage>
    </error>
    <error>
      <errorCode>100035</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing countryCode element in the destinationCountry
block</errorMessage>
    </error>
    <error>
      <errorCode>100036</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing majorDestination element in the itinerary
block</errorMessage>
    </error>
    <error>
      <errorCode>100037</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing countryCode element in the majorDestination
block</errorMessage>
    </error>
    <error>
      <errorCode>100038</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing stayingHoursInUSA element in the itinerary
block</errorMessage>
    </error>
    <error>
      <errorCode>100039</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing productOptions tag</errorMessage>
    </error>
```

```
  <error>
    <errorCode>100040</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing productOption in the productOptions
block</errorMessage>
  </error>
  <error>
    <errorCode>100041</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing identifier in the productOption block</errorMessage>
  </error>
  <error>
    <errorCode>100042</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing productOptionItems in the productOption
block</errorMessage>
  </error>
  <error>
    <errorCode>100043</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing identifier in the productOptionItems
block</errorMessage>
  </error>
  <error>
    <errorCode>100044</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing productOptionItems in the productOptionItems
block</errorMessage>
  </error>
  <error>
    <errorCode>100045</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing productOptionItem in the productOptionItems
block</errorMessage>
  </error>
  <error>
    <errorCode>100046</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing identifier in the productOptionItem
block</errorMessage>
  </error>
  <error>
    <errorCode>100047</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing value in the productOptionItem block</errorMessage>
  </error>
  <error>
    <errorCode>100048</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing promotions tag</errorMessage>
  </error>
  <error>
    <errorCode>100049</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing promotion in the promotions block</errorMessage>
  </error>
  <error>
    <errorCode>100050</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing identifier in the promotion block</errorMessage>
  </error>
  <error>
    <errorCode>100051</errorCode>
    <errorType>Missing schema</errorType>
```

```
      <errorMessage>Missing value in the identifier block</errorMessage>
  </error>
  <error>
      <errorCode>100052</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing contactDetails tag</errorMessage>
  </error>
  <error>
      <errorCode>100053</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing address in contactDetails block</errorMessage>
  </error>
  <error>
      <errorCode>100054</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing city in contactDetails block</errorMessage>
  </error>
  <error>
      <errorCode>100055</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing state in contactDetails block</errorMessage>
  </error>
  <error>
      <errorCode>100056</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing postCode in contactDetails block</errorMessage>
  </error>
  <error>
      <errorCode>100057</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing country in contactDetails block</errorMessage>
  </error>
  <error>
      <errorCode>100058</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing email in contactDetails block</errorMessage>
  </error>
  <error>
      <errorCode>100059</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing phone in contactDetails block</errorMessage>
  </error>
  <error>
      <errorCode>100060</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing mobile in contactDetails block</errorMessage>
  </error>
  <error>
      <errorCode>100061</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing payment tag</errorMessage>
  </error>
  <error>
      <errorCode>100062</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing method in payment block</errorMessage>
  </error>
  <error>
      <errorCode>100063</errorCode>
      <errorType>Missing schema</errorType>
      <errorMessage>Missing ccType in payment block</errorMessage>
  </error>
  <error>
      <errorCode>100064</errorCode>
```

```
    <errorType>Missing schema</errorType>
    <errorMessage>Missing ccNumber in payment block</errorMessage>
  </error>
  <error>
    <errorCode>100065</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing expiryMonth in payment block</errorMessage>
  </error>
  <error>
    <errorCode>100066</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing expiryYear in payment block</errorMessage>
  </error>
  <error>
    <errorCode>100067</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing ccName in payment block</errorMessage>
  </error>
  <error>
    <errorCode>100068</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing cvv in payment block</errorMessage>
  </error>
  <error>
    <errorCode>100069</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing delay in payment block</errorMessage>
  </error>
  <error>
    <errorCode>100070</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing paymentDetails tag</errorMessage>
  </error>
  <error>
    <errorCode>100071</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing method in paymentDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100072</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing ccType in paymentDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100073</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing ccNumber in paymentDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100074</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing expiryMonth in paymentDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100075</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing expiryYear in paymentDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100076</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing ccName in paymentDetails block</errorMessage>
  </error>
  <error>
```

```
    <errorCode>100077</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing cvv in paymentDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100078</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing delay in paymentDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100079</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing policyDetails tag</errorMessage>
  </error>
  <error>
    <errorCode>100080</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing policyIdentifier in policyDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100081</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing quoteIdentifier in policyDetails block</errorMessage>
  </error>
  <error>
    <errorCode>100082</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing optionListItem in productOption block of spi (Special
Personal Items) specifying 'category'</errorMessage>
  </error>
  <error>
    <errorCode>100083</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing optionListItem in productOption block of spi (Special
Personal Items) specifying 'description'</errorMessage>
  </error>
  <error>
    <errorCode>100084</errorCode>
    <errorType>Missing schema</errorType>
    <errorMessage>Missing optionListItem in productOption block of spi (Special
Personal Items) specifying 'value'</errorMessage>
  </error>
  <error>
    <errorCode>101000</errorCode>
    <errorType>Schema Error</errorType>
    <errorMessage>Schema error.  Please check WSDL document for missing fields,
BLOCK [name]</errorMessage>
  </error>
  <error>
    <errorCode>101001</errorCode>
    <errorType>Schema Error</errorType>
    <errorMessage>traveller and numberOfAdults can not  both exist in a
travellers element</errorMessage>
  </error>
  <error>
    <errorCode>101002</errorCode>
    <errorType>Schema Error</errorType>
    <errorMessage>Each travellers' age must be specified by either age, dob,
ageType, or ageBand element</errorMessage>
  </error>
  <error>
    <errorCode>101003</errorCode>
    <errorType>schema Error</errorType>
```

```
        <errorMessage>numberOfTravellers is not a valid type for querying product
price</errorMessage>
    </error>
    <error>
        <errorCode>101004</errorCode>
        <errorType>schema Error</errorType>
        <errorMessage>identifier can not be accepted in this type of
request</errorMessage>
    </error>
    <error>
        <errorCode>200000</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The element must be a string Element[name ]</errorMessage>
    </error>
    <error>
        <errorCode>200001</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The AgentCode element must be a string</errorMessage>
    </error>
    <error>
        <errorCode>200002</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The ConsultantID element must be a string</errorMessage>
    </error>
    <error>
        <errorCode>200003</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The Password element must be a string</errorMessage>
    </error>
    <error>
        <errorCode>200004</errorCode>
        <errorType>Incorrect request value</errorType>
        <errorMessage>Product Option does not exist, REQUESTED PRODUCT
OPTION[name]</errorMessage>
    </error>
    <error>
        <errorCode>200005</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The ageBand element must be a string</errorMessage>
    </error>
    <error>
        <errorCode>200006</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The ageType element must be a string</errorMessage>
    </error>
    <error>
        <errorCode>200007</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The countryCode element must be a string</errorMessage>
    </error>
    <error>
        <errorCode>200008</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The productCode element must be a string</errorMessage>
    </error>
    <error>
        <errorCode>200009</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The title element must be a string</errorMessage>
    </error>
    <error>
        <errorCode>200010</errorCode>
        <errorType>Data type error</errorType>
        <errorMessage>The givenName element must be a string</errorMessage>
```

```
    </error>
    <error>
      <errorCode>200011</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The surName element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200012</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The address element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200013</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The city element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200014</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The state element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200015</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The country element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200016</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The method element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200017</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The ccType element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200018</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The ccName element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200019</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The productCode element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200020</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The policyIdentifier element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200021</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The quoteIdentifier element must be a string</errorMessage>
    </error>
    <error>
      <errorCode>200022</errorCode>
      <errorType>Data type error</errorType>
      <errorMessage>The value element of one of productOptions must be a string,
ELEMENT [name]</errorMessage>
    </error>
    <error>
      <errorCode>200050</errorCode>
```

```
    <errorType>Data type error</errorType>
    <errorMessage>The value element of one of optionListItems must be a string
ELEMENT [name]</errorMessage>
  </error>
  <error>
    <errorCode>201001</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The dob element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201002</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The age element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201003</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The date element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201004</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The time element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201005</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The hoursInUSA element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201006</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The numberOfAdults element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201007</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The numberOfChildren element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201008</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The numberOfinfants element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201009</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The transactionToken element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201010</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The phone element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201011</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The mobile element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201012</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The ccNumber element must be number</errorMessage>
  </error>
```

```xml
  <error>
    <errorCode>201013</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The expiryMonth element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201014</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The cvv element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201015</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The delay element must be number</errorMessage>
  </error>
  <error>
    <errorCode>201016</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The value element of one of productOptions  must be number,
ELEMENT[name]</errorMessage>
  </error>
  <error>
    <errorCode>201017</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The value element of one of optionListItems must be number,
ELEMENT[name]</errorMessage>
  </error>
  <error>
    <errorCode>201018</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The element must be number, ELEMENT[name]</errorMessage>
  </error>
  <error>
    <errorCode>202001</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The value element of one of productOptions must be 'true' or
'false', ELEMENT[name]</errorMessage>
  </error>
  <error>
    <errorCode>202002</errorCode>
    <errorType>Data type error</errorType>
    <errorMessage>The element must be 'true' or 'false',
ELEMENT[name]</errorMessage>
  </error>
  <error>
    <errorCode>210001</errorCode>
    <errorType>Data format error</errorType>
    <errorMessage>The date value must be formatted in YYYYMMDD
style</errorMessage>
  </error>
  <error>
    <errorCode>210002</errorCode>
    <errorType>Data format error</errorType>
    <errorMessage>The time value must be formatted in HHMM with 24-Hour
style</errorMessage>
  </error>
  <error>
    <errorCode>210003</errorCode>
    <errorType>Data format error</errorType>
    <errorMessage>Credit card expiry month must be formatted in MM eg; June as
06, December as 12</errorMessage>
  </error>
  <error>
    <errorCode>210004</errorCode>
```

```
      <errorType>Data format error</errorType>
      <errorMessage>Credit card expiry month must be set between 01 and
12</errorMessage>
   </error>
   <error>
      <errorCode>210005</errorCode>
      <errorType>Data format error</errorType>
      <errorMessage>Credit card expiry year must be expressed in YY eg; 11 as
2011, 13 - 2013</errorMessage>
   </error>
   <error>
      <errorCode>210006</errorCode>
      <errorType>Data format error</errorType>
      <errorMessage>Invalid email format</errorMessage>
   </error>
   <error>
      <errorCode>210007</errorCode>
      <errorType>Data format error</errorType>
      <errorMessage>Credit card has been expired</errorMessage>
   </error>
   <error>
      <errorCode>220001</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>The requested operation does not exist</errorMessage>
   </error>
   <error>
      <errorCode>220002</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Age Type does not exist, REQUESTED AGE
TYPE[name]</errorMessage>
   </error>
   <error>
      <errorCode>220003</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Age Band does not exist, REQUESTED AGE
BAND[name]</errorMessage>
   </error>
   <error>
      <errorCode>220005</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Product Code does not exist, REQUESTED PRODUCT
CODE[name]</errorMessage>
   </error>
   <error>
      <errorCode>220006</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>IATA Code does not exist, REQUESTED IATA
CODE[name]</errorMessage>
   </error>
   <error>
      <errorCode>220007</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Country Code does not exist, REQUESTED COUNTRY
CODE[name]</errorMessage>
   </error>
   <error>
      <errorCode>220008</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Promotion does not exist, REQUESTED PROMOTION
TYPE[name]</errorMessage>
   </error>
   <error>
      <errorCode>220009</errorCode>
      <errorType>Incorrect request value</errorType>
```

```
      <errorMessage>Token Key does not exist, SUBMITTED TOKEN
KEY[name]</errorMessage>
   </error>
   <error>
      <errorCode>220010</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Payment Method does not exist, REQUESTED PAYMENT
METHOD[name]</errorMessage>
   </error>
   <error>
      <errorCode>220011</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Card Type does not exist, REQUESTED CARD
TYPE[name]</errorMessage>
   </error>
   <error>
      <errorCode>220012</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Policy Number does not exist, REQUESTED POLICY
NUMBER[name]</errorMessage>
   </error>
   <error>
      <errorCode>220013</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Quote Number does not exist, REQUESTED QUOTE
NUMBER[name]</errorMessage>
   </error>
   <error>
      <errorCode>220014</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Minutes must be a number between 0 and 59</errorMessage>
   </error>
   <error>
      <errorCode>220015</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Hours must be a number between 0 and 23</errorMessage>
   </error>
   <error>
      <errorCode>220016</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Date of birth can not be set in the future</errorMessage>
   </error>
   <error>
      <errorCode>220017</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Incorrect credit card number. The length does not match the
card type</errorMessage>
   </error>
   <error>
      <errorCode>220018</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Expired credit card.</errorMessage>
   </error>
   <error>
      <errorCode>220019</errorCode>
      <errorType>Incorrect request value</errorType>
      <errorMessage>Incorrect card security code. The length does not match the
card type</errorMessage>
   </error>
   <error>
      <errorCode>230001</errorCode>
      <errorType>Improper request value</errorType>
      <errorMessage>Unable to accept a subscription after departure.  A
traveller(s) have already departed.</errorMessage>
```

```
    </error>
    <error>
      <errorCode>230002</errorCode>
      <errorType>Improper request value</errorType>
      <errorMessage>The requested token key exist, however is
invalid</errorMessage>
    </error>
    <error>
      <errorCode>230003</errorCode>
      <errorType>Improper request value</errorType>
      <errorMessage>Value required, ELEMENT[name]</errorMessage>
    </error>
    <error>
      <errorCode>230004</errorCode>
      <errorType>Improper request value</errorType>
      <errorMessage>Unable to accept true/false values,
ELEMENT[name]</errorMessage>
    </error>
    <error>
      <errorCode>230005</errorCode>
      <errorType>Improper request value</errorType>
      <errorMessage>The value of one fo productOptions can not be found, PRODUCT
OPTION[name]</errorMessage>
    </error>
    <error>
      <errorCode>230006</errorCode>
      <errorType>Improper request value</errorType>
      <errorMessage>Missing Policy Number or Quote Number</errorMessage>
    </error>
    <error>
      <errorCode>230007</errorCode>
      <errorType>Improper request value</errorType>
      <errorMessage>Invalid State</errorMessage>
    </error>
    <error>
      <errorCode>230008</errorCode>
      <errorType>Improper request value</errorType>
      <errorMessage>The value of one of optionListItem must be either 'PC' or
'OTHER', OPTION LIST ITEM[name]</errorMessage>
    </error>
    <error>
      <errorCode>300001</errorCode>
      <errorType>Itinerary error</errorType>
      <errorMessage>Departure country not valid for the product, PRODUCT
CODE[name]</errorMessage>
    </error>
    <error>
      <errorCode>300002</errorCode>
      <errorType>Itinerary error</errorType>
      <errorMessage>Departure date/time must be before arrival
date/time</errorMessage>
    </error>
    <error>
      <errorCode>300003</errorCode>
      <errorType>Itinerary error</errorType>
      <errorMessage>Arrival date/time must be after departure
date/time</errorMessage>
    </error>
    <error>
      <errorCode>300004</errorCode>
      <errorType>Itinerary error</errorType>
      <errorMessage>No appropriate plan type available.  The requested itinerary
is not valid for the selected product</errorMessage>
    </error>
```

```xml
  <error>
    <errorCode>300005</errorCode>
    <errorType>Itinerary error</errorType>
    <errorMessage>No mojor destinations found</errorMessage>
  </error>
  <error>
    <errorCode>300006</errorCode>
    <errorType>Itinerary error</errorType>
    <errorMessage>Passed departure date</errorMessage>
  </error>
  <error>
    <errorCode>310001</errorCode>
    <errorType>Itinerary error</errorType>
    <errorMessage>Country code does not exist</errorMessage>
  </error>
  <error>
    <errorCode>310002</errorCode>
    <errorType>Itinerary error</errorType>
    <errorMessage>IATA code does not exist</errorMessage>
  </error>
  <error>
    <errorCode>310003</errorCode>
    <errorType>Business rules violation error</errorType>
    <errorMessage>Trip duration exceeds set on One-way trip</errorMessage>
  </error>
  <error>
    <errorCode>400001</errorCode>
    <errorType>Business rules violation error</errorType>
    <errorMessage>The requested product is unavailable. Traveller.identifier
exceeds the maximum age set by the product, PRODUCT CODE[name]</errorMessage>
  </error>
  <error>
    <errorCode>400002</errorCode>
    <errorType>Business rules violation error</errorType>
    <errorMessage>The requested product is unavailable. The number of travellers
exceeds the maximum number set by the product, PRODUCT CODE[name]</errorMessage>
  </error>
  <error>
    <errorCode>400003</errorCode>
    <errorType>Business rules violation error</errorType>
    <errorMessage>The requested product is unavailable. The number of children
exceeds the maximum number set by the product, PRODUCT CODE[name]</errorMessage>
  </error>
  <error>
    <errorCode>400004</errorCode>
    <errorType>Business rules violation error</errorType>
    <errorMessage>The requested product is unavailable. The duration of trip
exceeds the maximum days set by the product, PRODUCT CODE[name]</errorMessage>
  </error>
  <error>
    <errorCode>400005</errorCode>
    <errorType>Business rules violation error</errorType>
    <errorMessage>The requested product is unavailable. The duration of trip
exceeds the maximum days set by the product, PRODUCT CODE[name]</errorMessage>
  </error>
  <error>
    <errorCode>400006</errorCode>
    <errorType>Business rules violation error</errorType>
    <errorMessage>The requested product is unavailable. There is no appropriate
plans for requested destinations, PRODUCT CODE[name]</errorMessage>
  </error>
  <error>
    <errorCode>400007</errorCode>
    <errorType>Business rules violation error</errorType>
```

```
      <errorMessage>The requested product is unavailable. The travellers must
depart from name</errorMessage>
   </error>
   <error>
      <errorCode>400008</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>The requested product is unavailable. The Special Personal
Item exceeds the maximum value set by the product, PRODUCT
CODE[name]</errorMessage>
   </error>
   <error>
      <errorCode>410001</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>Unregistered transaction key.  Please obtain a key by
transactionTokenRequest</errorMessage>
   </error>
   <error>
      <errorCode>420001</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>Unable to process the request for purchasing a policy. The
transaction key has been alreay used</errorMessage>
   </error>
   <error>
      <errorCode>420002</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>Unable to process the roll back request. The transaction key
is invalid</errorMessage>
   </error>
   <error>
      <errorCode>500001</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>Improper request value</errorMessage>
   </error>
   <error>
      <errorCode>500002</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>The requested policy has been already cancelled</errorMessage>
   </error>
   <error>
      <errorCode>500003</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>The requested policy can not be cancelled</errorMessage>
   </error>
   <error>
      <errorCode>600001</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>The credit card transaction has failed.  Please review the
details on the card</errorMessage>
   </error>
   <error>
      <errorCode>700000</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>name</errorMessage>
   </error>
   <error>
      <errorCode>800000</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>System Error Occured when issuing Transaction
ID</errorMessage>
   </error>
   <error>
      <errorCode>800001</errorCode>
      <errorType>Business rules violation error</errorType>
      <errorMessage>System Error</errorMessage>
```

```
   </error>
</errors>
```