* **What are AWS Support Plans and give 5 points for each support plan.**

AWS offers **Support Plans** to help customers with troubleshooting, guidance, and technical assistance. There are **four AWS Support Plans**:

**1️ Basic Support (Free)**

* **Included by default** with all AWS accounts.
* Access to **AWS documentation, whitepapers, and forums**.
* Ability to submit **billing and account-related support requests**.
* Limited **service health dashboard** access.
* **No guaranteed response time** for technical issues.

**2️ Developer Support ($29/month minimum)**

* Best for **non-production environments** and individual developers.
* Email access to AWS **Cloud Support Associates** during business hours.
* **1 primary contact** for support cases.
* General guidance on AWS best practices.
* **Response time:** < 12 hours for general issues.

**3️ Business Support ($100/month minimum)**

* Ideal for **production workloads** requiring faster assistance.
* **24/7 phone, chat, and email access** to AWS Support.
* Access to **AWS Trusted Advisor** with security and optimization recommendations.
* Help with **third-party software** running on AWS.
* **Response time:** < 1 hour for urgent issues.

**4️ Enterprise Support ($15,000/month minimum)**

* Designed for **mission-critical workloads** in large enterprises.
* **Dedicated Technical Account Manager (TAM)** for personalized guidance.
* **Proactive architectural and operational support**.
* **Prioritized case handling** with deep technical expertise.
* **Response time:** < 15 minutes for critical issues.