



# MOHAMMED ELSAYED TAHA ALI

## PROFILE

Experienced and service-oriented hospitality professional with a strong background in food and beverage operations, team supervision, and guest service. Seeking to leverage over a decade of experience as a Captain Order and Supervisor to deliver exceptional dining experiences, lead high-performing teams, and uphold the highest service standards in a dynamic hospitality setting.

## CONTACT

Phone Number:  
01159207021

Address:  
Al-Zawya Al-Hamraa, Cairo, Egypt

## PERSONAL INFO.

Marital Status:  
Married

Date of Birth:  
04/08/1991

Military Status:  
Served

## COMPUTER SKILLS

MS Office Suite  
Internet  
Social Media Apps  
Marketing  
Spreadsheets  
Outlook

## LANGUAGE

Arabic: Mother Tongue  
English: B1

## EDUCATION

**Middle School**  
2008 – 2009

## WORK EXPERIENCE

**Captain Order**  
**Seoudi Coffee Shop**  
2024 – 2025

**Supervisor**  
**Royal Plaza Hotel**  
2022 – 2024

**Supervisor**  
**Amoun Hotel**  
2018 – 2022

**Captain Order**  
**XO Café & Restaurant**  
2017 – 2018

**Captain Order**  
**Saraya Nile Boat**  
2007 – 2017

## SKILLS

- Guest service excellence & complaint handling
- Team supervision & staff training
- Order management & food service coordination
- Fine dining & hospitality standards
- Conflict resolution & problem-solving
- Time management & shift scheduling
- Health, safety & hygiene compliance
- Strong communication & interpersonal skills

## REFERENCES

References are available upon request.