

Terms and Conditions for Vaihtoratti

January, 2025

Welcome to Vaihtoratti. These Terms and Conditions govern your use of our mobile application and services. By accessing or using our Service, you agree to be bound by these Terms. If you do not agree with these Terms, please do not use our Service.

1. Eligibility

You must be at least 18 years old to use this Service. By using our Service, you represent and warrant that you meet this age requirement and have the legal capacity to enter into these Terms.

2. Registration and Account

To use certain features of our Service, you are required to create an account. You agree to provide accurate, current, and complete information during the registration process and to update such information to keep it accurate, current, and complete. You are responsible for maintaining the confidentiality of your account and password and for all activities that occur under your account.

3. Requirements

To use the Service as an **individual driver**, you must meet the following requirements:

- Hold a valid driver's license
- Hold a valid taxi-driving license

To use the Service as a **Sole Proprietorship or sub-contracting company** (TMI/Ala hankkija), you must meet the following requirements:

- Hold a valid driver's license
- Have company registration number (Y-tunnus)
- Have a vehicle that meets our criteria.

4. Use of the Service

You agree to use the Service only for lawful purposes and in accordance with these Terms. You will not:

- Use the Service in any way that violates any applicable state, local, or other international laws and regulations and cannot use the Service for any unauthorized or fraudulent purpose.

5. Payment Terms

Drivers and firms will receive payments for the completed rides through the Service/App. Payment terms, including rates and fees, will be outlined within the app. However, rates are based on hourly wage and /or agreed fixed pay. You are responsible for any taxes or fees associated with your earnings.

6. Termination

We reserve the right to terminate or suspend your account and access to the Service at our sole discretion, without notice, for conduct that we believe violates these Terms or is harmful to other users, our business, or the Service. You also have the right to terminate the contract at anytime.

7. Limitation of Liability

To the fullest extent permitted by law, Vaihtoratti shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of profits, data, or use, arising from or related to your use of its application.

8. Indemnification

You agree to indemnify, defend, and hold harmless Vaihtoratti and its affiliates, officers, directors, employees, and agents from any claims, damages, losses, liabilities, costs, or expenses (including reasonable attorneys' fees) arising out of or related to your use of the Service, your violation of these Terms, or your violation of any rights of another party.

9. Changes to Terms

We may revise these Terms from time to time. We will notify you of any changes by posting the new Terms on our website or in your account in the application. You are

advised to review these Terms periodically for any changes. Your continued use of the Service after we post any modifications constitutes your acceptance of the new Terms.

10. Governing Law

These Terms shall be governed by and interpreted in accordance with the laws of Finland, without regard to its conflict of law principles.

11. Contact Information

If you have any questions about these Terms, please contact us at info@vaihtoratti.fi

Privacy Policy for Vaihtoratti

Effective Date: January, 2025

1. Introduction

Welcome to Vaihtoratti. We value your privacy, and we are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our application service.

2. Information We Collect

We may collect information about you in a variety of ways, including:

- Personal Information: When you register for an account, we collect personal information such as your name, email address, phone number, and physical address and bank details.
- Location Data: We collect real-time location data to provide navigation and ride-sharing services.
- Usage Data: We automatically collect information about your interactions with the app, including timestamps, pages viewed, and device information.
- Device Information: We may collect information about your device, including the type of device, operating system, and unique device identifiers.
- Other information: Other information collected may include your company name and registration number, your car model and registration number.

3. How We Use Your Information

We may use the information we collect for various purposes, including:

- To provide and maintain our services
- To improve and personalize your experience
- To process transactions and send you related information
- To communicate with you, including sending updates and promotional materials
- To monitor usage and analyse trends to enhance our services
- To comply with legal obligations and protect our rights

4. Sharing Your Information

We will not share your personal information with third parties except in the following circumstances:

- Service Providers: We may share your information with third-party vendors who assist us in operating our app and providing services.
- Legal Compliance: We may disclose your information if required to do so by law or in response to valid requests by public authorities.
- Business Transfers: If we are involved in a merger, acquisition, or asset sale, your information may be transferred as part of that business transaction.
- Business Partners: We will share some of your information, including your name, telephone number and/or car registration to business partners that we are offering them the delivery or the driving services

5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or method of electronic storage is 100% secure, and we cannot guarantee its absolute security.

6. Your Rights

Depending on your jurisdiction, you may have the following rights regarding your personal information:

- The right to access your personal information
- The right to request correction of inaccurate information
- The right to request deletion of your personal information
- The right to object to processing or request restriction of processing

To exercise these rights, please contact us using the contact information provided below.

7. Children's Privacy

Our services are not intended for persons under the age of 18. We do not knowingly collect personal information from someone under the age of 18 and if we become aware that we have collected personal information from such a person, this is considered a mistake, and we will take steps to delete such information immediately.

8. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page with a new effective date. We encourage you to review this Privacy Policy periodically for any changes.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

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Siilitie 7 I, 00800 Helsinki
info@vaihtoratti.fi
0451630003/0505558303