

Developed by students of Conestoga College

# Conestoga Inn

Hotel Reservation System

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Program: PROG8090 CAD – 2012-13 - Conestoga College

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## Introduction

The objective of the project is to automate hotel reservation. It allows hotel staff to perform elementary operations related to this process:

1. Give a potential customer's preference, check room availability
2. Manage customer information
3. Manage room reservations, including the check-in and check-out process
4. Add room service and restaurant charges to the existing bookings

## Scope of the project

Current scope of the project is to run it under a development environment as defined in System Requirement section only. Also, encryption of a customer's sensitive information like password, personal details and credit card before saving it to database is not under the scope of the project.

In addition, the functional scope does not include integration with payment gateways to authorize and charge payments on credit cards.

Other than that, the Function Specification section described the functionality implemented under current scope of the project.

## Technology & System Requirements

The technologies used in development of this project are as follows:

Front End (GUI) and business logic	C# programming language
Integrated Development Environment	Microsoft Visual Studio 2010 Developer edition
Back-End (database)	Microsoft SQL Server 2008 R2
Operating System	Windows7
Application and database connectivity (On system where we need to run the application)	ADO.Net – ODBC classes and Data Source (ODBC) connection using SQL Server Native client 10.0 driver

The targeted system should support the above mentioned technologies.

### Special instructions for initial Set-up:

Note: The user performing this step should have administrative privileges on the system.

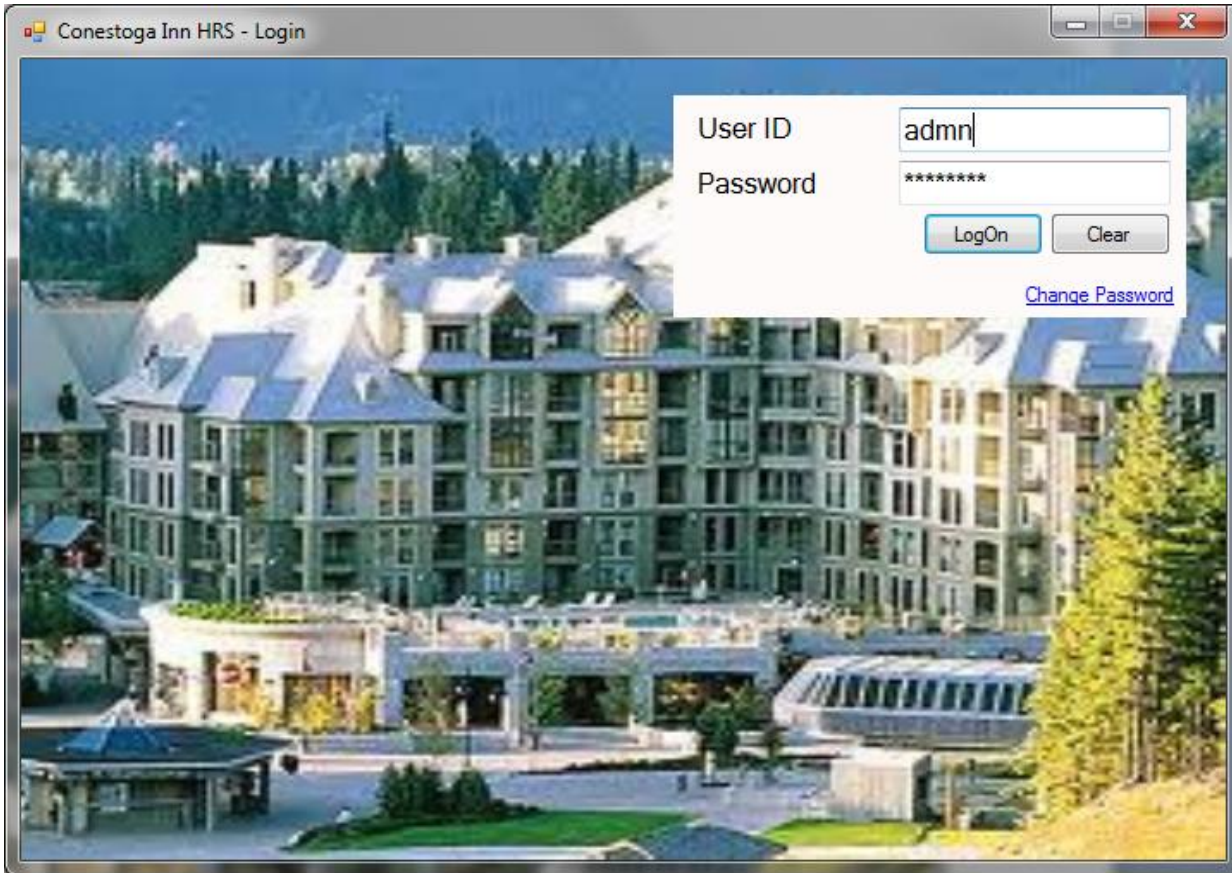
1. Copy project - Copy the project folder on the system where you intend to run the project

2. Database Creation – On the targeted database server which has Microsoft SQL Server 2008 R2 installed, launch the SQL Server Management Studio, browse to the path in the project folder - HotelReservationSystem\Database\_Script and open the HRS\_script\_2008\_R2.sql file. Execute this script to generate required database objects and populate the tables with required information.
3. Data Source Creation – On the targeted system where you need to run the application,
  - a. Go to Control Panel\System and Security\Administrative Tools -> Data Sources (ODBC).
  - b. On this window, to create a new User DSN click on Add-> Select SQL Server Native Client 10.0 driver and click on Finish button. It will open a “Create a New Data Source to SQL Server” window.
  - c. Enter HRS in the Name field, add a description for it and select your SQL server from the dropdown list.
  - d. Accept the default for the authentication and click on next.
  - e. Select checkbox for “Change the default database to:” and from the dropdown list select the HotelReservationSystem database and click on Next.
  - f. Accept defaults and click on Finish button.
  - g. On this screen, click on the “Test Data Source” button and ensure that it returns a message that “TESTS COMPLETED SUCCESSFULLY!” If yes, click on Ok and again click on OK to create the DSN. If the test fails then further troubleshooting is required to fix the problem before proceeding further.
4. Initial credentials to logon to the application are - userid: admin; password: password.

## Function Specifications

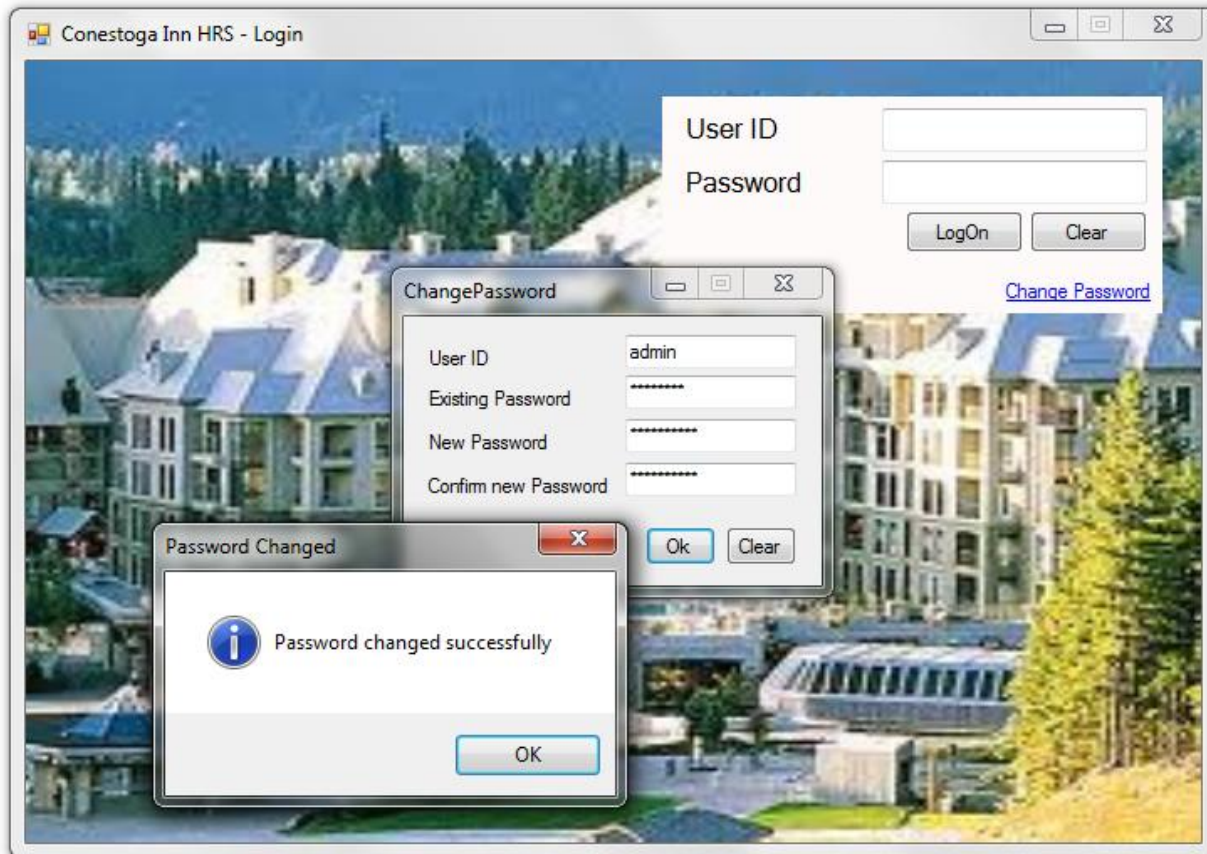
### Log On to the application

When user starts the “Conestoga Inn – HRS” application, the first page displayed is the Logon page. To logon to the application, a user needs to enter valid “User ID” and “password” and click on “LogOn” button. If required, a user can click on the “Clear” button to clear data entered in the text fields. If the user is authorized, it will show the Welcome screen of the application.



## Change password for a user

Users can change password from the Logon page, if they wish. To change password, click on the link “Change Password”. It will pop-up a “Change Password” dialog box so that user can enter userid , existing password, new password and confirm new password. If the user’s credential are valid and the new and confirm password matches, it will update the password in the system and notify user that password is changed successfully.



## Welcome Page of Conestoga Inn Hotel Reservation System

Once a user is authorized on the Logon page, the Welcome screen of the application is shown. The Welcome screen allows the authorized user to – Retrieve Existing Booking of a user and Check room's availability for new guest. Additionally, it shows the graphical layout of the hotel showing the current status of each room using a color code.



File Help

**CONESTOGA**  
Connect Life and Learning

Conestoga Inn - Hotel Reservation System

Retrieve Existing Booking

First Name

Last Name

Retrieve Clear

Check Availability

Date In 2012-12-07

Date Out 2012-12-08

Room Type

Room Level

Check Clear

Lobby 2nd Floor 3rd Floor 4th Floor 5th Floor

101 102 103 104 105 106 107 108 109

110 111 112 113 114 115 116 117 118

Stairs

Hall Reception Lobby Swimming Pool

Main Entrance

119 120 121 122 123 124

130 129 128 127 126 125

Color Codes

Check-out pending Guest Checked-In Available Booked

## Retrieve Existing Booking

Enter a user's First name and Last name in the Retrieve Existing Booking group box and click on retrieve button. First name is optional but last name is required for retrieving existing booking. If more than one matching results found, it will show all bookings in a new window in List view. The authorized person should be able to identify the correct booking for the guest by verifying additional details.

Following screen shows a booking retrieved for a guest with first name David and last name Johnson:

The screenshot displays the 'Conestoga Inn - Hotel Reservation System' window. At the top, there is a 'Welcome - Conestoga Inn Hotel Reservation System' title bar and a menu bar with 'File' and 'Help'. Below the menu bar is the Conestoga logo and the tagline 'Connect Life and Learning'. The main area is titled 'Conestoga Inn - Hotel Reservation System' and contains two primary sections: 'Retrieve Existing Booking' and 'Check Availability'.

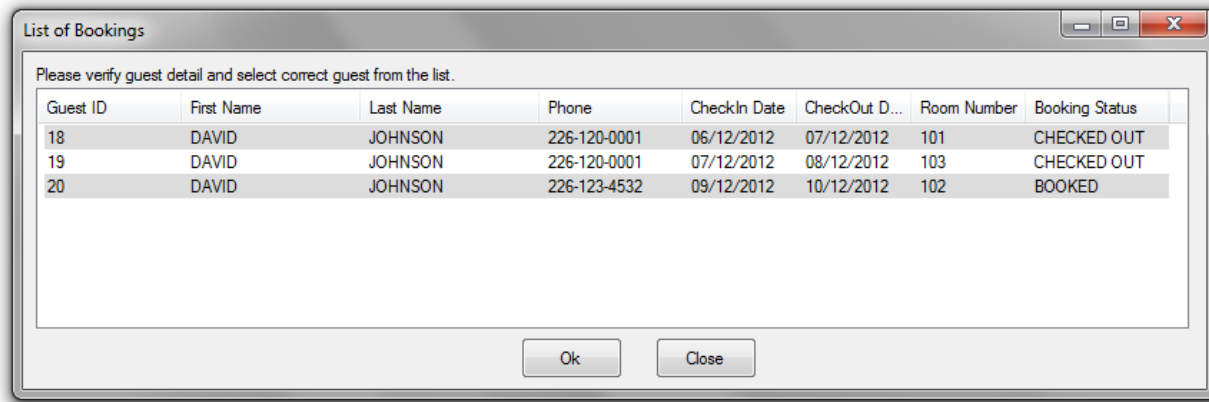
The 'Retrieve Existing Booking' section has input fields for 'First Name' (containing 'david') and 'Last Name' (containing 'johnson'). Below these fields are 'Retrieve' and 'Clear' buttons. The 'Check Availability' section has input fields for 'Date In' (2012-12-09), 'Date Out' (2012-12-10), 'Room Type', and 'Room Level'. Below these fields are 'Check' and 'Clear' buttons.

Below the search sections is a floor plan view. It includes tabs for 'Lobby', '2nd Floor', '3rd Floor', '4th Floor', and '5th Floor'. The 'Lobby' tab is selected, showing a grid of room numbers (101-118) and a 'Stairs' label. The room numbers are color-coded: 101, 103, 105, 107, 108, 109, 110, 111, 112, 113, 114, 116, 117, 118 are green; 102, 104, 106 are blue; and 115 is purple. Below the grid are three large rectangular areas labeled 'Hall', 'Reception', and 'Swimming Pool'. At the bottom of the floor plan is a 'Main Entrance' area and a grid of room numbers (119-125) color-coded: 119, 120, 121, 122, 123, 124 are green; 125 is blue; and 126, 127, 128, 129 are purple.

At the bottom of the window is a 'Color Codes' section with four colored boxes: 'Check-out pending' (red), 'Guest Checked-In' (purple), 'Available' (green), and 'Booked' (blue).



System found multiple guests with name David Johnson and show this information in a list view as shown below:



Once a booking from this list is selected and clicked on OK, it should open the Booking page which will show further details about the booking and the guest.

On the other hand, if retrieve booking results in just one matching result, it will directly show the Booking page for that booking.

## Check Availability of a room

To check availability of a room, based on user's preference the system can support, select the Check-In and Check-Out date which are mandatory. Select the room type and floor a user wish to stay in. Once we click button is clicked, it will disable all the rooms for selection which do not matches user's preference. The available rooms are show in "Green" color code. The user should be able to pick a room by click on that room. When user click on an room, it will show the Booking page with this rooms information and booking information entered under the Check Availability section.

**Welcome - Conestoga Inn Hotel Reservation System**

**File Help**

**CONESTOGA**  
Connect Life and Learning

**Conestoga Inn - Hotel Reservation System**

**Retrieve Existing Booking**

First Name:   
Last Name:   
Retrieve Clear

**Check Availability**

Date In: 2012-12-07   
Date Out: 2012-12-08   
Room Type:   
Room Level:   
Check Clear

**December, 2012**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Today: 07/12/2012

**Room Grid:**

Lobby 2nd Floor 3rd Floor 4th Floor 5th Floor

101 102 103 104 Stairs  
110 111 112 113  
Reception  
Hall Lobby Swimming Pool  
Main Entrance  
119 120 121 122 123 124  
130 129 128 127 126 125

**Color Codes**

Check-out pending Guest Checked-In Available Booked

## Conestoga Inn Hotel Reservation System – Administration & Usage Guide

For example, user entered check-in and check-out date, selected “Single” for room type and “1” for the floor or room level and click on OK. The available rooms are show in “Green”. Rooms not matching the preferences are disabled for selection and those which match the preferences but are not available are shown in “Red”.

The screenshot displays the 'Conestoga Inn - Hotel Reservation System' window. It features a header with the Conestoga logo and the tagline 'Connect Life and Learning'. The main interface is divided into several sections:

- Retrieve Existing Booking:** Fields for 'First Name' and 'Last Name' with 'Retrieve' and 'Clear' buttons.
- Check Availability:** Fields for 'Date In' (2012-12-07), 'Date Out' (2012-12-08), 'Room Type' (Single), and 'Room Level' (1), with 'Check' and 'Clear' buttons.
- Floor Selection:** Tabs for 'Lobby', '2nd Floor', '3rd Floor', '4th Floor', and '5th Floor'. The '2nd Floor' tab is active.
- Room Grid:** A grid of room numbers. Rooms 101, 104, 119, 120, 121, 122, 123, 124, 130, 129, 128, 127, 126, and 125 are shown in red. Rooms 102, 103, 110, 111, 112, 113, 114, 115, 116, 117, 118, 122, 123, 124, 126, 127, 128, 129, and 130 are shown in green. Rooms 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, and 130 are shown in grey.
- Facilities:** Large grey boxes labeled 'Hall', 'Reception', 'Lobby', and 'Swimming Pool'.
- Main Entrance:** A large grey box labeled 'Main Entrance'.
- Color Codes:** A legend at the bottom showing four categories: 'Check-out pending' (red), 'Guest Checked-In' (purple), 'Available' (green), and 'Booked' (blue).

## A new booking

Now, user can click on any of the room with “Green” color to make a new booking. When user clicks on the room, it will show the booking page as follows:

The screenshot shows a web application window titled "Booking". The form is organized into several sections:

- Booking ID**: A text input field.
- Status**: A text input field.
- Guest Information**: A section containing fields for Guest ID, First Name (David), Last Name (Johnson), Phone (226-120-0001), Billing Address (400 Glenelm Crescent, Waterloo, On N2J 4G5), and Email (djohnson@mymail.com). A "Search" button is located at the bottom right of this section.
- Room Information**: A section containing fields for Room Number (103), Room Type (Single), Room Rate (120), Floor (1), and Room Description (Single on first floor). "Search" and "Change" buttons are located at the bottom right of this section.
- Booking Details**: A section containing fields for Check-In Date (2012-12-07), Check-Out Date (2012-12-08), and Special Request (Wake up call at 7.00am, Breakfast and coffee in room at 8.00am).
- Identity Verification**: A section with radio buttons for "Not Verified", "Driving License" (selected), "Passport", "Citizenship Card", and "Other". A text input field is next to the "Other" option.
- Charges**: A section containing fields for Room Service, Restaurant, and Total.
- Credit Card Type**: A dropdown menu set to "Amex".
- CreditCard Number**: A text input field containing "4453-2034-3451-0034".
- Payment Status**: A dropdown menu set to "Pending".

At the bottom of the form, there are six buttons: "Save Booking", "Check In", "Add Charges", "Modify", "Check Out", and "Close".

## Conestoga Inn Hotel Reservation System – Administration & Usage Guide

User can click on Save and booking should be successful after some basic data validation. Once the booking is saved, a guest ID and Booking ID number is generated by the system and the update status is displayed on the screen:

The screenshot shows a 'Booking' window with the following sections:

- Booking ID:** 16
- Status:** BOOKED
- Guest Information:**
  - Guest ID: 19
  - First Name: David
  - Last Name: Johnson
  - Phone: 226-120-0001
  - Billing Address: 400 Glenelm Crescent, Waterloo, On N2J 4G5
  - Email: djohnson@mymail.com
  - Search button
- Room Information:**
  - Room Number: 103
  - Room Type: Single
  - Room Rate: 120
  - Floor: 1
  - Room Description: Single on first floor
  - Search button
  - Change button
- Booking Details:**
  - Check-In Date: 2012-12-07
  - Check-Out Date: 2012-12-08
  - Special Request: Wake up call at 7.00am  
Breakfast and coffee in room at 8.00am
- Identity Verification:**
  - ☐ Not Verified
  - ☒ Driving License
  - ☐ Passport
  - ☐ Citizenship Card
  - ☐ Other
- Charges:**
  - Room Service
  - Restaurant
  - Total
  - Credit Card Type: Amex
  - CreditCard Number: 4453-2034-3451-0034
  - Payment Status: Pending
- Buttons:** Save Booking, Check In (highlighted), Add Charges, Modify, Check Out, Close

## Conestoga Inn Hotel Reservation System – Administration & Usage Guide

User can close the form and it should bring the user back to the Welcome page. On the Welcome page, since this room is booked now its color code is changed to reflect that it is “Booked” for today.

The screenshot displays the 'Welcome - Conestoga Inn Hotel Reservation System' window. The interface includes a menu bar with 'File' and 'Help'. The Conestoga logo and tagline 'Connect Life and Learning' are on the left. The title 'Conestoga Inn - Hotel Reservation System' is centered. Below the title, there are two main sections: 'Retrieve Existing Booking' and 'Check Availability'. The 'Retrieve Existing Booking' section has input fields for 'First Name' and 'Last Name', and buttons for 'Retrieve' and 'Clear'. The 'Check Availability' section has input fields for 'Date In' (2012-12-07), 'Date Out' (2012-12-08), 'Room Type', and 'Room Level', with 'Check' and 'Clear' buttons. Below these sections is a floor plan view with tabs for 'Lobby', '2nd Floor', '3rd Floor', '4th Floor', and '5th Floor'. The 'Lobby' tab is active, showing a grid of room numbers 101 through 118. Rooms 101, 104, and 106 are highlighted in red, indicating they are 'Booked'. Rooms 102, 103, 105, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, and 118 are highlighted in green, indicating they are 'Available'. The floor plan also shows areas for 'Hall', 'Reception', 'Lobby', 'Swimming Pool', and 'Main Entrance'. At the bottom, there is a 'Color Codes' section with four buttons: 'Check-out pending' (red), 'Guest Checked-In' (purple), 'Available' (green), and 'Booked' (blue).

Welcome - Conestoga Inn Hotel Reservation System

File Help

**CONESTOGA**  
Connect Life and Learning

Conestoga Inn - Hotel Reservation System

Retrieve Existing Booking

First Name

Last Name

Retrieve Clear

Check Availability

Date In 2012-12-07

Date Out 2012-12-08

Room Type

Room Level

Check Clear

Lobby 2nd Floor 3rd Floor 4th Floor 5th Floor

101 102 103 104 105 106 107 108 109

110 111 112 113 114 115 116 117 118

Stairs

Hall Reception Lobby Swimming Pool

Main Entrance

119 120 121 122 123 124

130 129 128 127 126 125

Color Codes

Check-out pending Guest Checked-In Available Booked

## Guest Check-In

A guest when arrives at hotel, will provide their last name to the front desk clerk. The front desk clerk would be an authorized user of the application, so they can “retrieve” booking as described in the section “Retrieve Existing Booking”. The booking form would show the status as “Booking” as described in the screen shot after the booking was saved. To check-In a guest, the staff will verify the identity and mark this as confirmed by selecting appropriate identity type. Once this is done, staff can click on the “Check-In” to check in the user and hand over the room’s key.

Following is the booking page of a “Checked In” guest:

The screenshot shows a web application window titled "Booking". The form is divided into several sections:

- Booking ID:** 16
- Status:** CHECKED IN
- Guest Information:**
  - Guest ID: 19
  - First Name: DAVID
  - Last Name: JOHNSON
  - Phone: 226-120-0001
  - Billing Address: 400 GLENELM CRESCENT, WATERLOO, ON N2J 4G5
  - Email: djohnson@mymail.com
  - Search button
- Room Information:**
  - Room Number: 103
  - Room Type: Single
  - Room Rate: 120
  - Floor: 1
  - Room Description: Single on first floor
  - Search button
  - Change button
- Booking Details:**
  - Check-In Date: 2012-12-07
  - Check-Out Date: 2012-12-08
  - Special Request: Wake up call at 7.00am, Breakfast and coffee in room at 8.00am
  - Identity Verification:**
    - ☐ Not Verified
    - ☒ Driving License
    - ☐ Passport
    - ☐ Citizenship Card
    - ☐ Other
- Charges:**
  - Room Service: 0
  - Restaurant: 0
  - Total: 120
  - Credit Card Type: Amex
  - CreditCard Number: \*\*\*\*-\*\*\*\*-1003
  - Payment Status: Pending

At the bottom of the form are several buttons: Save Booking, Check In, Add Charges, Modify, Check Out, and Close.

Staff can close this form and go back to the Welcome page. The color for this room will be changed to “Blue” to indicate that guest has checked in now.

## Modifying details of a booking

Staff can modify details of an existing booking by clicking on Modify button on its booking page. However, one limitation in this application is that check-out date can't be extended from this page. To extend a checkout date, User will create a new booking for the existing guest.

The screenshot shows a web application window titled "Booking". It contains several sections for managing a booking:

- Booking ID:** 16
- Status:** CHECKED IN
- Guest Information:**
  - Guest ID: 19
  - First Name: DAVID
  - Last Name: JOHNSON
  - Phone: 226-120-0001
  - Billing Address: 400 GLENELM CRESCENT, WATERLOO, ON N2J 4G5
  - Email: djohnson@mymail.com
- Room Information:**
  - Room Number: 103
  - Room Type: Single
  - Room Rate: 120
  - Floor: 1
  - Room Description: Single on first floor
- Booking Details:**
  - Check-In Date: 2012-12-07
  - Check-Out Date: 2012-12-08
  - Special Request: Wake up call at 7.00am  
Breakfast and coffee in room at 8.00am
- Identity Verification:**
  - ☐ Not Verified
  - ☒ Driving License
  - ☐ Passport
  - ☐ Citizenship Card
  - ☐ Other
- Charges:**
  - Room Service: 0
  - Restaurant: 0
  - Total: 120
  - Credit Card Type: Amex
  - CreditCard Number: \*\*\*\*-\*\*\*\*-\*\*\*\*-1003
  - Payment Status: Pending

At the bottom, there are buttons for "Save Booking", "Check In", "Add Charges", "Modify", "Check Out", and "Close".

Once the changes are done, user can save current booking information by clicking on the Save Booking button.



## Add charges to a room

A checked-in guest may avail room services and incur some expenses in the hotel's restaurant. They have an option to bill it to the room they are checked-In. This functionality is based on the assumption that appropriate room service charges and restaurant charges will be reported for a room, the current booking information for that room will be retrieved from the Welcome page and charges will be added to this room by clicking on Add Charges button. Following screen show that a staff member is adding some room service and restaurant charges to room#103:

The screenshot displays the 'Booking' application window. The main form is divided into several sections: 'Guest Information' (Guest ID: 19, First Name: DAVID, Last Name: JOHNSON, Phone: 226-120-0001, Billing Address: 400 GLENELM CRESCENT, WATERLOO, ON N2J 4G5, Email: djohns), 'Room Information' (Room Number: 103, Room Type: Single, Room Rate: 120, Floor: 1, Room Description: Single on first floor), 'Booking Details' (Check-In Date: 2012-1, Check-Out Date: 2012-1, Special Request: Wake up call at 7.00am, Breakfast and coffee in room at 8.00am), and 'Charges' (Room Service: 0, Restaurant: 0, Total: 120). The 'Status' is 'CHECKED IN'. A modal dialog box titled 'AddCharges' is open in the center, with 'Room Service Charges' set to 15.47 and 'Restaurant Charges' set to 25.25. The dialog has 'Add' and 'Clear' buttons. At the bottom of the main form, there are buttons for 'Save Booking', 'Check In', 'Add Charges' (highlighted), 'Modify', 'Check Out', and 'Close'. The 'Charges' section also includes 'Credit Card Type' (Amex), 'CreditCard Number' (\*\*\*\*-\*\*\*\*-1003), and 'Payment Status' (Pending).

Field	Value
Booking ID	16
Status	CHECKED IN
Guest ID	19
First Name	DAVID
Last Name	JOHNSON
Phone	226-120-0001
Billing Address	400 GLENELM CRESCENT, WATERLOO, ON N2J 4G5
Email	djohns
Room Number	103
Room Type	Single
Room Rate	120
Floor	1
Room Description	Single on first floor
Check-In Date	2012-1
Check-Out Date	2012-1
Special Request	Wake up call at 7.00am Breakfast and coffee in room at 8.00am
Room Service Charges	15.47
Restaurant Charges	25.25
Room Service	0
Restaurant	0
Total	120
Credit Card Type	Amex
CreditCard Number	****-****-1003
Payment Status	Pending

## Conestoga Inn Hotel Reservation System – Administration & Usage Guide

Once user click on “Add” button, the new charges will be applied and booking page is updated to reflect the appropriate charges:

The screenshot shows a 'Booking' application window with the following sections:

- Booking ID:** 16
- Status:** CHECKED IN
- Guest Information:**
  - Guest ID: 19
  - First Name: DAVID
  - Last Name: JOHNSON
  - Phone: 226-120-0001
  - Billing Address: 400 GLENELM CRESCENT, WATERLOO, ON N2J 4G5
  - Email: djohnson@mymail.com
  - Search**
- Room Information:**
  - Room Number: 103
  - Room Type: Single
  - Room Rate: 120
  - Floor: 1
  - Room Description: Single on first floor
  - Search** **Change**
- Booking Details:**
  - Check-In Date: 2012-12-07
  - Check-Out Date: 2012-12-08
  - Special Request: Wake up call at 7.00am  
Breakfast and coffee in room at 8.00am
- Identity Verification:**
  - ☐ Not Verified
  - ☒ Driving License
  - ☐ Passport
  - ☐ Citizenship Card
  - ☐ Other
- Charges:**
  - Room Service: 15.47
  - Restaurant: 25.25
  - Total: 160.72
- Payment Information:**
  - Credit Card Type: Amex
  - CreditCard Number: \*\*\*\*.\*\*\*\*.\*\*\*\*-1003
  - Payment Status: Pending
- Buttons:** Save Booking, Check In, **Add Charges** (highlighted), Modify, Check Out, Close

## Check-out a guest

Hotel staff can check-out a guest by simply clicking on the Check Out button. However, a guest can be checked out only if the payment has been charged to them and payment status is updated to mark it as Paid in the system. This application is not integrated with the payment gateway and it is staff's responsibility to ensure that the payment is successful.

The screenshot displays the 'Booking' application window. The main form contains the following sections:

- Booking ID:** 16
- Status:** CHECKED IN
- Guest Information:**
  - Guest ID: 19
  - First Name: DAVID
  - Last Name: JOHNSON
  - Phone: 226-120-0001
  - Billing Address: 400 GLENELM CRESCENT, WATERLOO, ON N2J 4G5
  - Email: (empty)
- Room Information:**
  - Room Number: 103
  - Room Type: Single
  - Room Rate: 120
  - Floor: 1
  - Room Description: Single on first floor
- Booking Details:**
  - Check-In Date: (empty)
  - Check-Out Date: (empty)
  - Special Request: Wake up call at 7.00am  
Breakfast and coffee in room at 8.00am
- Charges:**
  - Room Service: 15.47
  - Restaurant: 25.25
  - Total: 160.72
- Payment Information:**
  - Credit Card Type: Amex
  - CreditCard Number: \*\*\*\*-\*\*\*\*-\*\*\*\*-1003
  - Payment Status: Pending

At the bottom of the window are buttons: Save Booking, Check In, Add Charges, Modify, Check Out, and Close.

A modal dialog box titled 'Check Out - Accept Payment' is overlaid on the main form. It contains a yellow warning icon and the text: 'Please accept the final payment from the guest and mark it as paid'. An 'OK' button is located at the bottom right of the dialog.

## Conestoga Inn Hotel Reservation System – Administration & Usage Guide

Once a guest is Checked Out of a room, this room will automatically become available for another guest. This booking can still be searched later on by using first name and last name of the guest. If required, it will still allow guest to be charged for bills reported after the guest was checked out.

Booking

Booking ID16

StatusCHECKED OUT

Guest Information

Guest ID19

First NameDAVID

Last NameJOHNSON

Phone226-120-0001

Billing Address400 GLENELM CRESCENT,  
WATERLOO, ON  
N2J 4G5

Emaildjohnson@mymail.com

Search

Room Information

Room Number103

Room TypeSingle

Room Rate120

Floor1

Room DescriptionSingle on first floor

Search

Change

Booking Details

Check-In Date2012-12-07

Check-Out Date2012-12-08

Special RequestWake up call at 7.00am  
Breakfast and coffee in room at  
8.00am

Identity Verification

☐ Not Verified

☒ Driving License

☐ Passport

☐ Citizenship Card

☐ Other

Charges

Room Service15.47

Restaurant25.25

Total160.72

Credit Card TypeAmex

CreditCard Number\*\*\*\*-\*\*\*\*-1003

Payment StatusPaid

Save Booking

Check In

Add Charges

Modify

Check Out

Close