

# CSIT113

# Problem Solving

## Week 1

# Introduction: What is a problem?

- Is this a problem?
  - What is  $3+4\times 5$ ?
- Is this a problem?
  - Given the distribution of rain in the last week, what is the probability of flooding in building 3?
- Is this a problem?
  - You are sitting in a lecture and you want to be on the beach.

# Introduction: Some definitions.

- “A problem exists when the goal that is sought is not directly attainable by the performance of a simple act available in the animal’s repertory...”

Thorndike 1989

- “A person is confronted with a problem when he wants something and does not know immediately what series of actions he can perform to get it”

Newell & Simon 1972

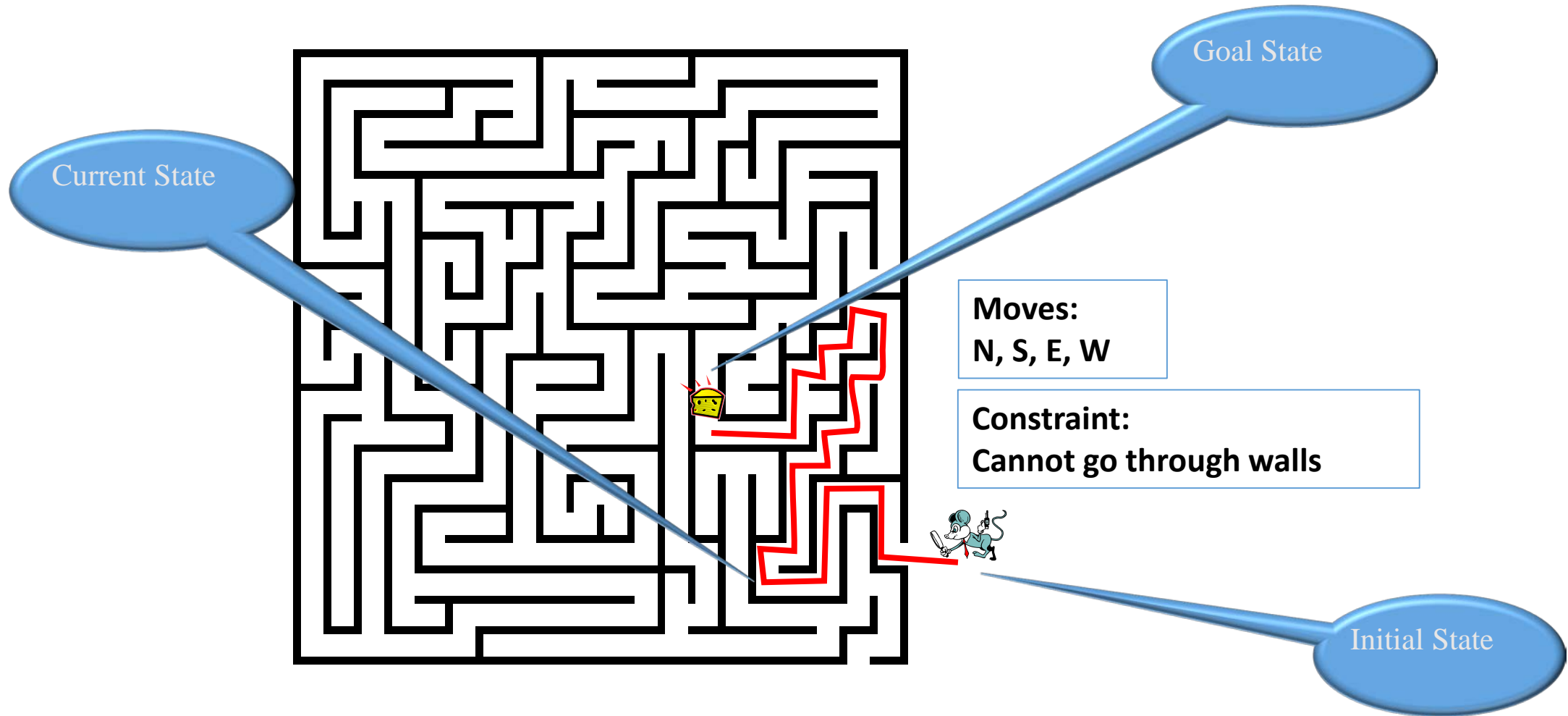
- “Whenever there is a gap between where you are now and where you want to be, and you don’t know how to cross that gap, you have a problem”

Hayes, 1980

# Introduction: Problem components.

- All problems have:
  - A start state
  - A current state
  - A goal state
  - Operators
  - Constraints
- Where you begin.
- Where you are now.
- Where you want to be.
- To move between states.
- Limits on moves or solution.

A problem exists when there is a 'gap' between the current state and the goal state!



# Your turn.

- Identify the start and goal states, and the operators and their constraints in the following problem:
  - What is  $3+4\times 5$ ?

Answer:

start state:	the problem as given
goal state:	the numerical answer
operators:	addition and multiplication
constraints:	the rules of arithmetic

- What is the 'gap' in this problem?

# Your turn.

- Identify the start and goal states, and the operators and their constraints in the following problem:
  - You are sitting in a lecture and you want to be on the beach.

Answer:

start state:

goal state:

operators:

constraints:

- In this problem, the answer is less clear.

# Types of problem.

- Problems can be classified in a number of different ways.
- Know what type of problem you have.
- This helps you better understand the problem, and what you might need to do to solve it.
  - Or whether it is even worth trying.



# Well vs. Ill defined problems.

- If two fair six-sided dice are rolled, what is the probability of obtaining a total of 12?
- Plan a meal for a guest.
- **Well defined problem:**
  - All the information necessary to solve the problem is either explicitly given or can be easily inferred
- **ill defined problem:**
  - There is uncertainty in either the initial state, the permissible operations/actions, or the final state.

# Knowledge rich vs. poor problems.

- Devise an efficient memory management scheme for a multi-processor computer with job sizes distributed according to a normal distribution with  $\mu=500\text{MB}$  and  $\sigma=128\text{MB}$ .
- Starting with the sequence of pieces given below:



rearrange them so that they end up in the following sequence:



- A dot can move to an empty space adjacent to it or jump over only ONE dot of the other colour into an empty space. White dots can only move to the left and brown dots to the right.

# Knowledge rich vs. poor problems.

- **Knowledge Rich Problems:**

- Require prior, specialized or domain-specific knowledge to solve.

- **Knowledge Poor Problems:**

- Do not require specialized knowledge. Can be solved using strategies and methods that apply to many types of problems.

- These are also known as domain-specific and domain-general problems.

# Hard vs. Easy problems.

- What are the factors of 9020779199?
- What is  $94331 \times 95629$ ?
- How hard a problem is depends on how much work you need to do to reach the goal.
- Problems have varying levels of complexity which is a measure of how hard they are to solve.
- We will look more closely at this later in the subject.

# Introduction: What is problem solving?

- “the bridging of the gap between an initial state of affairs and a desired state where no predetermined operator or strategy is known to the individual”
  - Ollinger, M. & Goel, V. “Problem-Solving.” in V. Goel, & A. von Müller (Eds), Towards a Theory of Thinking. Springer. Goel, V. 2010
- ... involves pursuing a goal state
- ... finding a way to reach it
- ... requires mental activity.

# Polya's\* Problem Solving Method.

## **Polya's method has four steps:**

- Understand the problem: Make sure you understand what the problem is asking.
- Plan a strategy for solving the problem.
- Execute your strategy, and revise it if necessary.
- Check and interpret your result.

In this subject we will use/discuss this method, although we will often not explicitly refer to it!

- \* George Polya "How to Solve It", Princeton University Press, 1945

# A Simple Problem.

- A butcher is six foot, four inches tall and wears size 14 shoes.
- What does he weigh?
- The butcher weighs meat!
- Make sure the question is asking what you think it is!
- Ok, this is a trick question but it makes an important point.

# Understanding the problem.

- Read the problem very carefully.
- Take note of any data, or information, that is given. E.g. numbers, quantities, names, etc.
- From the data given:
  - Identify the start state
  - Identify the goal state
    - What is it you have to determine? (unknowns)
  - Identify any constraints
    - What are you not allowed to do?
  - Identify any operators
    - What can you do?
- If the problem is not clear restate it in different ways to clarify it.
- This is just the first step to solving a problem!



# Some practice problems: approach with caution.

- Anna had six apples and ate all but four of them. How many apples were left?
- If there are 12 one-cent stamps in a dozen, how many two-cent stamps are there in a dozen?
- If Mr. Howard's rooster laid an egg in Mr. Bush's yard, who owns the egg?
- A lady did not have her driver's license with her when she failed to stop at a stop sign and then went three blocks down a one-way street the wrong way. A policeman saw her, but he did not stop her. Explain.

# Algorithms.

- A lot of the problems we encounter in computing, and more generally, can be solved using algorithms.
- An algorithm is a systematic description of how to solve a problem.
- Algorithms have many aliases:

<u>Problem</u>	<u>Algorithm</u>
Knit a sweater	Pattern
Bake a cake	Recipe
Drive to Sydney	Directions

# What is an algorithm?

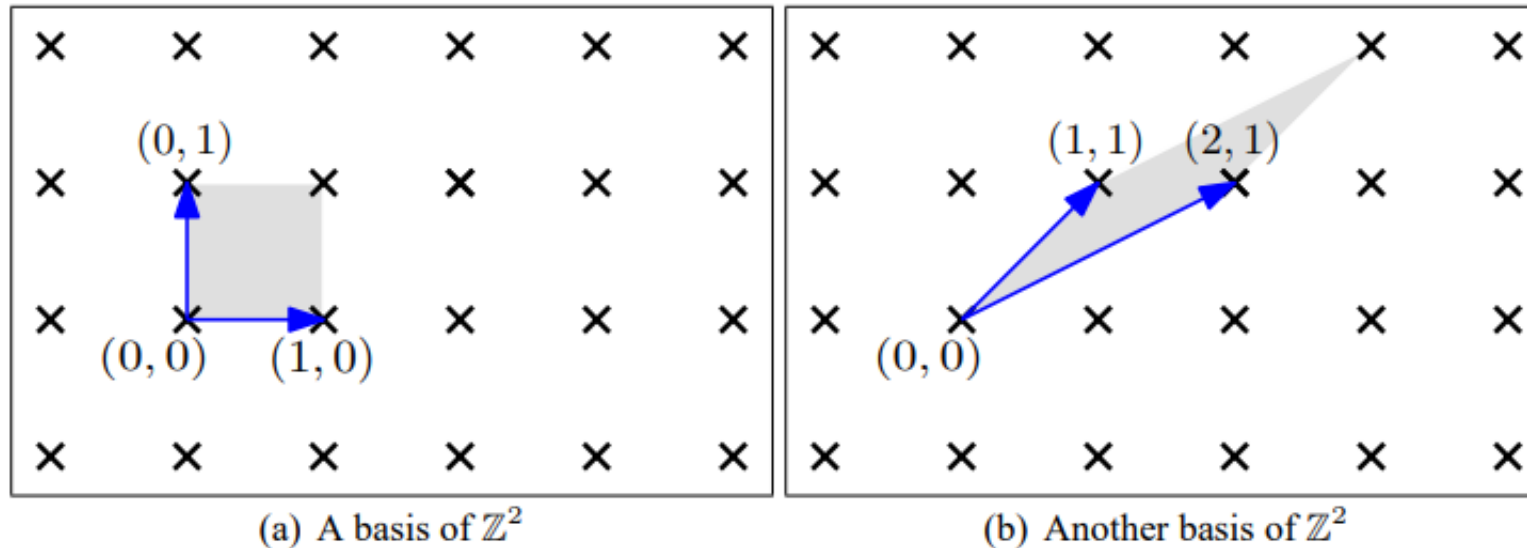
- A method for accomplishing a task (such as performing a calculation or solving a problem).
- A finite sequence of instructions, each of which has a clear meaning and can be performed with a finite amount of effort in a finite length of time.
- A precise description of the steps required to go from an initial state to a final state.

# Properties of an algorithm.

- An algorithm must be:
  - Finite – it should terminate.
  - Complete – it should specify every step that must be performed
  - Correct or Effective – it should give you the right answer or get to the desired goal.
  - Precise – it should be clear and specific enough that it can be followed.
- An algorithm should be:
  - Efficient – it should arrive at the answer in a reasonable time or with a reasonable amount of effort.
  - General – it should solve more than just the specific problem being considered. (e.g., solving quadratic equations in one variable)

# Correctness vs. Efficiency.

- An algorithm is correct if it comes up with the solution.
- Sometimes we have no efficient way to do this.
- In this case we may be satisfied with an algorithm that gives us a 'good enough' or 'near-enough' solution.
- Lots of real world problems fall into this category.



# Efficiency and Complexity.

- Can we estimate how efficient an algorithm is?
- The efficiency of an algorithm is expressed in terms of complexity
  - Time complexity
  - Space complexity
  - Communication complexity
- The lower bound complexity for an algorithm to solve a particular problem is the complexity of that problem.
  - In general, no algorithm to solve a problem can be less complex than an algorithm to check a solution. (e.g., solve a quintic equation in one variable is more complex than checking whether a number is its solution)

# Generality.

- A good algorithm should be general
  - An algorithm that works in all cases of a problem is better than an algorithm that only works in certain cases.
  - An algorithm that solves a set of related problems is better than an algorithm that only solves a specific problem.
  - We will talk a bit more about generality when we discuss abstraction and preconditions.

# Classifying algorithms:

- Algorithms can be categorised by **the domain** to which they apply:
  - graph algorithms
  - string algorithms
  - sorting algorithms
  - cryptographic algorithms
  - compression algorithms
  - etc.



# Classifying algorithms:

- Algorithms can be categorised by **the approach** which they apply:
  - greedy
  - divide and conquer
  - recursive
  - branch and bound
  - genetic
  - heuristic
  - etc.

# Creating algorithms.

- So, how do you create an algorithm?
  - Solve the problem.
  - Write down the steps taken in solving the problem.
- The first step may be a bit tricky!
- This is the main topic of this subject.
- As we will see in future weeks there are a number of broad principles and approaches which are useful in solving all sorts of problems.
- We often refer to these as **strategies**.

# Problem Solving Strategies.

- Explore the problem space
- Consider potential states of the problem until you find one that is a solution
- This covers a range of strategies including
  - brute force
  - trial and error
  - backtracking
  - depth first search
  - etc.
- Problem space vs solution space.

# Problem Solving Strategies.

- **Analogy**

Is this like a problem you have solved before?

- A tourist wants to convert 100 US dollars to Australian dollars. If the rate is 1.3 AUD to the USD, how many Australian dollars will he get?
- A car stops after 100 seconds. If it travelled at an average speed of 1.3 m/s. How far has it travelled?
- A car moving at an average speed of 100km/h travels for 1.3 hours. How far has it gone?

# Problem Solving Strategies.

- **Reduction**

Can you reduce it to a problem you have solved before?

- A team of three runners competes in a race, each person runs for 3 minutes. If the first person runs at  $3\text{m/s}$ , the second person runs at  $4\text{m/s}$  and the third person runs at  $5\text{m/s}$ , how far have they run?
- This is not always a good idea.
- Engineers vs Mathematicians: The coconut tree joke.

# Problem Solving Strategies.

- **Research**

Has someone else already solved a problem like this?

- There is no need to reinvent the wheel
- Read widely
- Discuss with others
- Consider the type of problem you are dealing with for some hints on where to look
- Note:
  - Typically not an appropriate technique in assignments
  - Always give credit

# Problem Solving Strategies.

- **Abstraction**

Are there any high-level patterns or principles?

- If you can identify and represent the key aspects of a problem, it is much easier to solve
- This is an important strategy that covers lots of aspects
  - Symmetry
  - Pattern Recognition
  - Maths
  - Notation
  - etc.

# Problem Solving Strategies.

- **Solve a simpler problem**

Can solving a simplified problem help solve the original problem?

- The solution to the simple problem may give you
  - insight into the original problem
  - or a partial solution
- Covers a range of different techniques, depending on how you simplify



# Problem Solving Strategies.

## **Solve a simpler problem**

- Reduce the number of constraints
- Informal technique:
  - throw away some constraints, solve the problem, work out how to reintroduce the constraints
- Formal technique:
  - Branch and bound

# Problem Solving Strategies.

## **Solve a simpler problem**

- Solve part of the problem
- Start close to the goal, work backwards
- Start from both ends, work towards the middle
- Break the problem into sub-problems and solve each sub-problem
- Formal techniques
  - divide and conquer
  - functional decomposition / modularisation

# Problem Solving Strategies.

## **Solve a simpler problem**

- Make the problem smaller
- Instead of solving a problem involving 1000 people, solve it for 1 person, then 2 people, then 3...
- Identify a pattern
- Use that to solve your original problem
- Formal techniques:
  - Induction
  - Recursion
  - Example: What is  $1+2+3+\dots+n = ?$

# How do I learn to solve problems?

- Do CSIT113 (hopefully this will help).
- Practice.
- Practice some more.
- Practicing will enable you to:
  - Identify similarities between problems.
  - Master techniques and variations of them.
  - Gain confidence in your ability to solve problems.
    - It is less likely you will be put off by something that looks tricky!

# After you solve a problem.

- Don't just solve the problem, think about how you solved the problem
- This is a critical factor in coming up with an algorithm
- Think about how you solved it and what type of problem it is
- This helps improve your strategy and allows you to more easily recognise strategies and when to use them
- Even if you can't solve a problem, think about what is stopping you from solving it
  - lack of knowledge? sub-problem? not solvable?

# After you solve a problem.

- Often when solving a problem, you are too busy trying to get the answer to focus on how you are thinking or what you are learning
- These give you an opportunity to reflect on what strategies you used, how well they worked, what types of problem you encountered, whether you need more practice, etc.

# After you solve a problem.

- Think about how you solved the problem and then explain it to someone else
  - Your friend, grandmother
  - Make use of tutorials for this
- Trying to explain your thinking helps you understand it better
- Writing an algorithm requires you to clearly express your strategy

# Some sample problems:

- Student: All three of my sons celebrate their birthday today. Can you tell me how old each of them is?
- Lecturer: Sure, but you will have to tell me something about them.
- Student: The product of their ages is 36.
- Lecturer: ... I'll need more information.
- Student: The sum of their ages is equal to the number of windows in that building.
- Lecturer: Good, but I still need an additional hint to solve the puzzle.
- Student: My oldest son has blue eyes.
- Lecturer: Ah, the ages of your sons are ...



# What do we know?

What does each piece of the story tell us?

- Student: All three of my sons celebrate their birthday today. Can you tell me how old each of them is?
- There are three sons

# What do we know?

What does each piece of the story tell us?

- Student: The product of their ages is 36.

Age of Son 1	Age of Son 2	Age of Son 3	
36	1	1	
18	2	1	
12	3	1	
9	4	1	
9	2	2	
6	6	1	
6	3	2	
4	3	3	

# What do we know?

What does each piece of the story tell us?

- Student: The sum of their ages is equal to the number of windows in that building.

Age of Son 1	Age of Son 2	Age of Son 3	Sum of Ages
36	1	1	38
18	2	1	21
12	3	1	16
9	4	1	14
9	2	2	13
6	6	1	13
6	3	2	11
4	3	3	10

# What do we know?

What does each piece of the story tell us?

- Lecturer: Good, but I still need an additional hint to solve the puzzle.
- Why can't he solve it yet?

Age of Son 1	Age of Son 2	Age of Son 3	Sum of Ages
36	1	1	38
18	2	1	21
12	3	1	16
9	4	1	14
9	2	2	13
6	6	1	13
6	3	2	11
4	3	3	10

# What do we know?

What does each piece of the story tell us?

- Student: My oldest son has blue eyes.
- There is an oldest son!

Age of Son 1	Age of Son 2	Age of Son 3	Sum of Ages
36	1	1	38
18	2	1	21
12	3	1	16
9	4	1	14
9	2	2	13
6	6	1	13
6	3	2	11
4	3	3	10

# What do we know?

- We now have the only possible answer!
- This solution used a combination of strategies
  - Brute force, to get the initial table
  - Logic, to remove options

Age of Son 1	Age of Son 2	Age of Son 3	Sum of Ages
36	1	1	38
18	2	1	21
12	3	1	16
9	4	1	14
9	2	2	13
6	6	1	13
6	3	2	11
4	3	3	10

# Another example:

- There are three boxes:
  - One contains only apples.
  - One contains only pears.
  - One contains both apples and pears.
- Each box is labelled:
  - No box has the correct label.
- You are allowed to examine one piece of fruit from one box.
- Can you label all the boxes correctly?

# What do we know?

- There are only two possible arrangements that fit the description:

Label	“Apples”	“Pears”	“Apples and Pears”
Arrangement 1	Pears	Apples and Pears	Apples
Arrangement 2	Apples and Pears	Apples	Pears

- How can we tell them apart with a single piece of fruit?



# It's not all algorithms.

- Not every problem can be solved by constructing an algorithm.
- Often, problems arise because of poor communication.
- Consider the example of the garden swing...

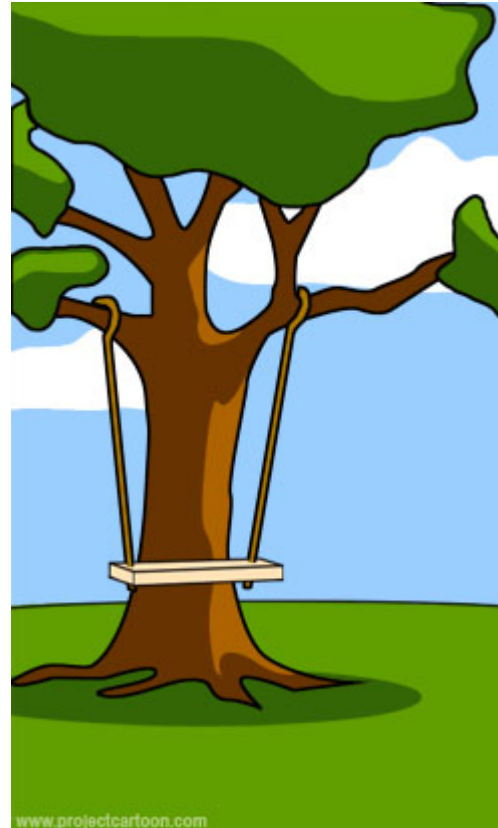
# The garden swing.

What the customer described...



# The garden swing.

What the project leader heard...



# The garden swing.

What the analyst designed...



# The garden swing.

What the programmer wrote...



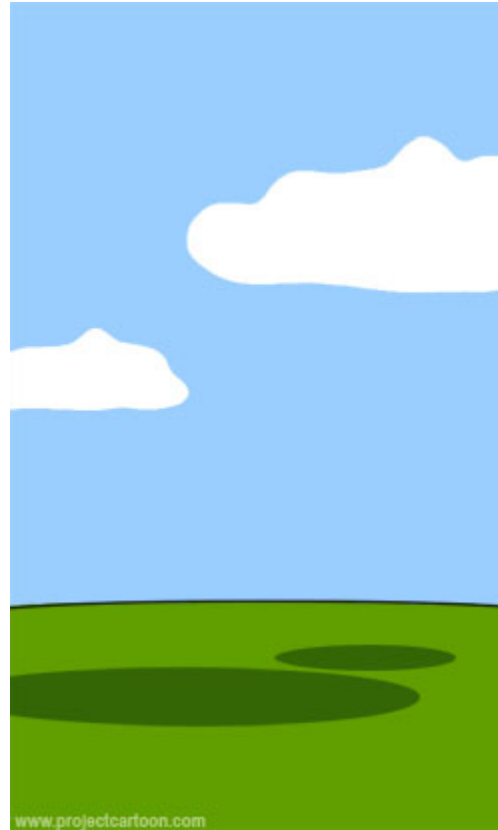
# The garden swing.

What the beta testers got...



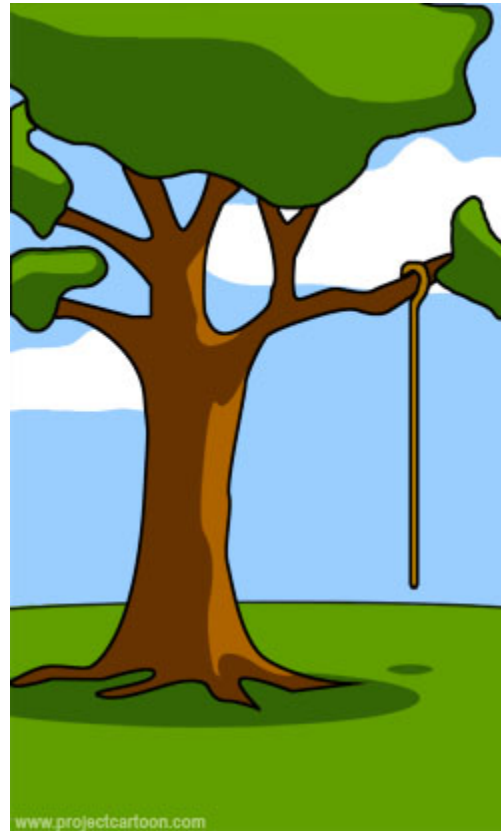
# The garden swing.

The documentation...



# The garden swing.

What was first installed...





# The garden swing.

What was finally installed...



# The garden swing.

What was needed!



# A final problem (for today).

- Consider a bench with enough room on it for three people.
- Two people are sitting on it.
  - One is in the middle and one is to the left.
- The question:
  - Who sat down first?
- Do we have enough information?
- What is involved?
  - Psychology.
  - Probability.
  - ...?

# A final thought (for today).

## Clarke's Laws: (paraphrased)

- When a distinguished but elderly lecturer states that something is possible, he is almost certainly right. When he states that something is impossible, he is very frequently wrong.
- The only way of discovering the limits of the possible is to venture a little way past them into the impossible.
- Any sufficiently advanced technology is indistinguishable from magic.
- If we don't understand the solution – it's magic!
- If we do understand the solution – it's technology!