

## **DELIVERY POLICY FOR SERVICES**

Upon receipt of your Order (Activation), the services will be performed to you in accordance with the Terms and Conditions and Rules applicable to the services that you purchased. The criteria of the services you purchased and the date of your purchase may impact the timing of the performance of the services.

The order is considered to be agreed by the Contractor in the case of the actual provision of the services specified in it. The Order is considered implemented (realized), and the services provided after performing all the actions specified:

- authorized login to the Website;
- Order direction by selecting Information according to criteria: country, Service and Operator and clicking on the "Buy" button on the Website page and/or by selecting Information according to criteria: country, Service and Operator through the API requests;
- Information direction (number, SMS, code or number, SMS) by the Contractor to the Customer, the use of Information by the Customer and the display of Information in the Order window and/or the display of Information through the API request.

Delivering a number usually occurs within a couple of seconds, however, there may be periods when the range of services provided is greatly reduced due to the ability of operators to provide numbers of the respective countries. In this case, you can create a request to the support service for a comment about when the corresponding service will become available.

Up-to-date information about the availability and availability of services is presented in the left menu and is updated every 15 seconds 24 hours a day, 7 days a week