



Certificate of Course Completion

Cisco | Networking Academy®
Mind Wide Open™

CCNA Discovery: Working at a Small-to-Medium Business or ISP

During the Cisco® Networking Academy course, administered by the undersigned instructor, the student was able to proficiently:

- Describe the structure of the Internet and how communication occurs between hosts
- Install, configure, and troubleshoot Cisco IOS devices for Internet and server connectivity
- Plan a basic wired infrastructure to support network traffic
- Configure a server to share resources and provide common Web services
- Implement basic WAN connectivity using Telco services
- Demonstrate proper disaster recovery procedures and perform server backups
- Monitor network performance and isolate failures
- Troubleshoot problems using an organized, layered procedure
- Describe the OSI model and the process of encapsulation

Student
Agness E. Mtango

Academy Name
University of Dar es Salaam Computing Centre, City Centre

Location
Mjombo, Abdallah
Instructor

Date
September 29, 2010

Instructor Signature
