

Excellent clarity! Let me create a comprehensive product vision and implementation plan based on your requirements:

1. Updated Product Vision

FamilyKnows: Your AI-Powered Family Intelligence Platform

Vision Statement: "Empowering families worldwide to intelligently manage, protect, and optimize their assets through AI-driven insights, trusted provider connections, and collective knowledge sharing."

Core Value Pillars:

- 1. **Asset Intelligence** - Smart tracking and proactive management of family assets
- 2. **Trusted Network** - Curated marketplace of verified service providers
- 3. **Collective Wisdom** - AI-powered knowledge base for informed decisions
- 4. **Family First** - Seamless collaboration with multilingual support
- 5. **Privacy Focused** - Your data stays in your control

Target Audience:

- Primary: Middle to upper-middle class families with multiple assets
- Secondary: Young professionals starting their asset journey
- Tertiary: Senior citizens needing organized documentation

2. Tech Stack Table

Layer	Technology	Purpose	Notes
Frontend			
Mobile Framework	React Native + Expo	Cross-platform development	TypeScript enabled
UI Components	React Native Elements + Custom	Consistent design system	Customizable theme
State Management	Redux Toolkit	Global state management	With RTK Query for API
Navigation	React Navigation v6	Screen navigation	Bottom tabs + Stack
Localization	i18next	Multi-language support	With react-i18next support

Backend

Primary Backend	Supabase	Database + Auth + Realtime	Row-level security
API Layer	Supabase Edge Functions	Serverless APIs	TypeScript
Vector Database	Supabase + pgvector	Knowledge base storage	Multiple vector tables
Storage	Google Drive API	Document storage	User-owned storage

AI/ML

LLM Integration	OpenAI API / Claude API	Text processing, chat	Via Supabase functions
Voice Processing	React Native Voice	Voice commands	With Whisper API
Translation	Google Translate API	Real-time translation	Cached for efficiency
OCR	Google Vision API	Document extraction	For receipts/warranties

Analytics & Monitoring

Analytics	Google Analytics 4	User behavior tracking	With custom events
Error Tracking	Sentry	Error monitoring	Real-time alerts
Performance	React Native Performance	App performance	Custom metrics

Infrastructure

Hosting	Supabase Cloud	Managed infrastructure	Auto-scaling
CDN	Cloudflare	Static assets	Global distribution
Push Notifications	Expo Push Notifications	User engagement	Scheduled notifications

3. Customer Journey Map

New User Journey

journey

title FamilyKnows Customer Journey

section Discovery

See Ad/Referral: 5: User

Visit Website: 4: User

Download App: 3: User

section Onboarding

Create Account: 5: User

Choose Plan: 3: User

Create Workspace: 4: User

Add First Asset: 2: User

Invite Family: 3: User

section Regular Usage

Add Assets: 5: User

Upload Documents: 4: User

Set Reminders: 5: User

Use Voice Search: 4: User

Browse Providers: 3: User

section Advanced Usage

Book Service: 4: User

Access BOK: 4: User

Share with Family: 5: User

Refer Friends: 4: User

Detailed UX Journey

1. Awareness Stage

- User sees targeted ad or receives referral
- Visits landing page with clear value proposition
- Downloads app (under 25MB for quick install)

Onboarding Flow

Welcome Screen → Google Sign-in → Language Selection →
Plan Selection → Payment → Create Family Workspace →
Quick Tutorial → Add First Asset → Success!

2.

3. First-Time Usage

- Dashboard shows empty state with clear CTAs

- Guided asset addition with AI assistance
- Smart suggestions based on common assets
- Celebration animation on first asset added

4. Habit Formation (Days 1-30)

- Daily notification for warranty check
- Weekly summary of assets
- Prompts to add more family members
- Progressive disclosure of features

5. Power User Journey

- Voice commands for quick access
- Provider browsing and booking
- BOK exploration for advice
- Referral program participation

4. Revenue Model

Subscription Tiers

Plan	Price (INR/Year)	Users	Features	Target
Individual	₹500	1	Core features, 50 assets	Singles, Students
Family	₹1,500	4	All features, unlimited assets	Nuclear families
Family Plus	₹2,500	8	Priority support, advanced AI	Joint families
Enterprise	Custom	Unlimited	White-label, API access	Businesses

Additional Revenue Streams

1. Provider Commissions

- 10-15% commission on successful bookings
- Featured provider listings (₹5,000/month)
- Lead generation fees (₹50-200 per lead)

2. Referral Program

- Partners get ₹100 per successful subscription
- Users get 2 months free for referrals

- Bulk referral bonuses for partners (10+ = ₹150 each)

3. Premium Add-ons

- SMS notifications: ₹100/year
- Advanced AI insights: ₹300/year
- Priority support: ₹500/year

5. Admin & Knowledge Management

Recommended Admin Stack

1. Primary Admin Dashboard

- **Retool** or **Forest Admin** connected to Supabase
- Manage users, subscriptions, providers
- Content moderation tools
- Analytics dashboards

Vector Database Management

Knowledge Structure:

/vectors

/finance

- investment_basics.md
- tax_planning.md
- insurance_guide.md

/cybersecurity

- password_management.md
- identity_protection.md

/home_maintenance

- appliance_care.md
- seasonal_checks.md

2.

3. Open Source Tools Recommendation

- **Docusaurus** for knowledge base content creation
- **Strapi** for content management (if needed)
- **n8n** for workflow automation
- **Metabase** for analytics dashboards

Knowledge Management Workflow

Content Creation

Expert writes content → Admin reviews →
Convert to embeddings → Store in pgvector →
Tag with metadata → Publish

1.

Vector DB Structure

-- Separate tables for each domain
CREATE TABLE finance_vectors (
 id uuid PRIMARY KEY,
 content text,
 embedding vector(1536),
 metadata jsonb,
 language varchar(10),
 created_at timestamp
);

-- Similar for other domains

2.

3. Admin Features

- Bulk content upload
- Automatic translation queuing
- Quality score tracking
- User query analytics
- Content performance metrics

Implementation Priorities

Phase 1 (MVP - Weeks 1-6)

- Core asset management
- Basic family sharing
- Google Drive integration
- Subscription system
- GA4 integration

Phase 2 (Weeks 7-10)

- AI-powered features
- Voice commands

- Provider listings
- Referral system

Phase 3 (Weeks 11-14)

- BOK implementation
- Advanced analytics
- Admin dashboard
- Translation system

Phase 4 (Post-launch)

- Provider booking flow
- Advanced AI insights
- Enterprise features
- API marketplace

Would you like me to create detailed wireframes or start with the technical implementation plan for the MVP?