



# CRM APPLICATION TO BOOK A VISA SLOT

*PROJECT REPORT*

# ABSTRACT

- ☐ INTRODUCTION
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# INTRODUCTION

- Visa Consultants CRM Software is a type of management tool to manage client details and their visa updates. The tool is based primarily on cloud technologies intended to serve immigration and visa consulting services

# PROBLEM DEFINITION

- Create an account to a travel document
- Daily see the update
- If getting error messages refresh the browser
- Make sure checking the availability at different types

# DESIGN THINKING

- Try at anyone device because, multiple login from multiple device can affect server
- More than six to seven times you login the block your login
- Try to book a slot in early morning

# RESULT

OBJECT NAME	FIELD LABEL	DATA TYPE
1.Passport	<ul style="list-style-type: none"><li>• Full Name</li><li>• Passport Number</li><li>• Contact Number</li><li>• Permanent address</li></ul>	<ul style="list-style-type: none"><li>• URL</li><li>• URL</li><li>• URL</li><li>• URL</li></ul>
2.Visa slot	Field and relationship	Master-detail relationship

# REPORT SCREENSHOT

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Report Name	Description	Folder	Created By	Created On	Subscribed
<a href="#">Visa slot</a>		<a href="#">Sales and Marketing Reports</a>	<a href="#">Kamlesh sv</a>	12/4/2023, 9:27 am	
<a href="#">Passport</a>		<a href="#">Sales and Marketing Reports</a>	<a href="#">Kamlesh sv</a>	12/4/2023, 9:27 am	
<a href="#">Sales Exec Pipeline</a>		<a href="#">Sales and Marketing Reports</a>	<a href="#">Kamlesh sv</a>	12/4/2023, 9:27 am	
<a href="#">New Screen Flows Report</a>		<a href="#">Private Reports</a>	<a href="#">Kamlesh sv</a>	12/4/2023, 10:39 am	

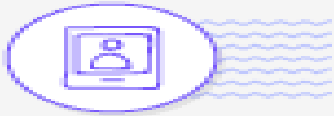
To Do List



Type here to search



19:36  
13-04-2023



# Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.



## Build empathy

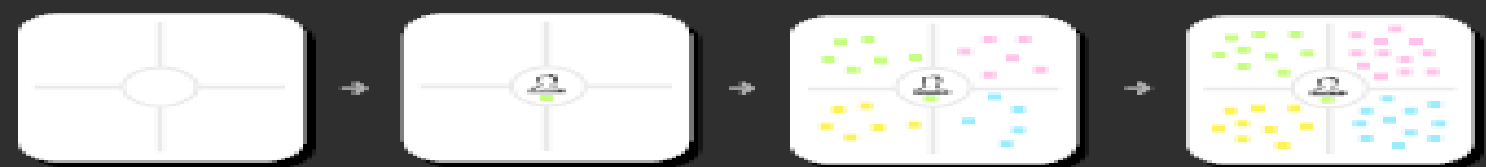
The information you add here should be representative of the observations and research you've done about your users.



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## Brainstorm & idea prioritization

Use this template in your own brainstorming sessions so your team can unleash their imagination and start shaping concepts even if you're not sitting in the same room.

- 15 minutes to prepare
- 15 minutes to collaborate
- 1-4 people recommended

More template feedback

1

### Before you collaborate

A little bit of preparation goes a long way with this session. Here's what you need to do to get going.

15 minutes

#### Team gathering

Team leader: SAMUEL L. J.  
Team member: SAMUEL M.  
Team member: SAMUEL G.  
Team member: SAMUEL H. (SAMUEL M. & G.)

#### Set the goal

The goal of our project is to use all the resources in our system to create a new and unique way of working with our users, which we approximate the use of our system.

#### Type your heading

Type your paragraph.

Open article

2

### Define your problem statement

A complete guide to how to create a problem statement. The document is very high quality and contains a lot of information. This is a fairly new document. It's a fairly new document. It's a fairly new document.

15 minutes



Key rules of brainstorming

Focus on content and produce content

- Keep it open
- Encourage all ideas
- Build judgment
- Listen to others
- Be for volume
- If possible, be direct

3

### Brainstorm

Write down any ideas that come to mind that address your problem statement.

15 minutes

15 minutes

#### Person 1

Create an account to travel document

Daily see the updates

#### Person 2

If getting error messages by looking into using incognito mode

If getting error messages, refresh the browsers

Join the telegram group to find out the available via slots

#### Person 3

Visa slots open at odd time

Make sure checking the availability at different times

Try to use one device to access, multiple login from multiple devices can affect server

#### Person 4

More than six to seven times you login the block your login

Some times people just take screenshots, so please confirm if the slot is really opened

Try to book a slot in early morning

4

### Group ideas

Take turns sharing your ideas while clustering similar or related notes as you go. Once all sticky notes have been grouped, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you can break it up into smaller sub-groups.

15 minutes

1. Apply early

2. Track your visa application

15 minutes

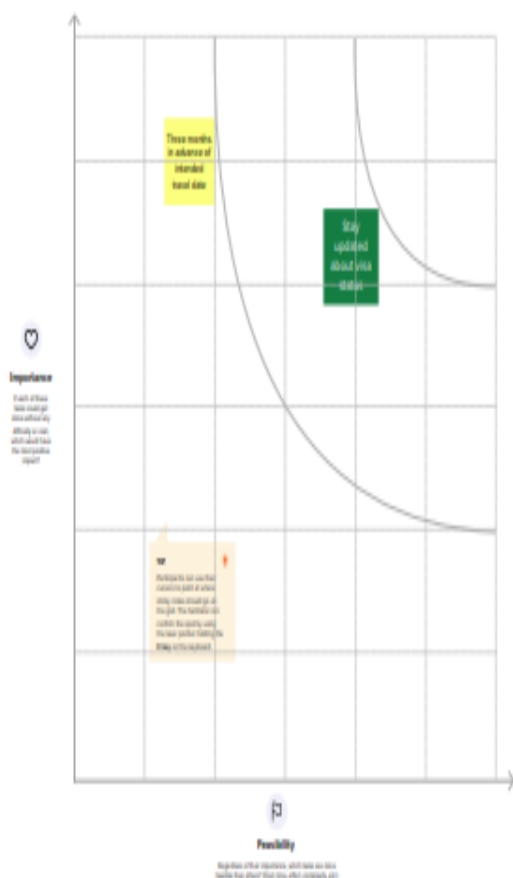


5

### Prioritize

Your team should all be on the same page about what's important moving forward. Place your ideas on this grid to determine which ideas are important and which are feasible.

15 minutes



6

### After you collaborate

You can export the mind as an image or pdf to share with members of your company who might find it helpful.

Quick add-ons

#### Share the mind

Share a sticky note to the mind with instructions to keep track in the long about the solutions of the session.

#### Export the mind

Export a copy of the mind as a PDF or PNG to share with others, include in slides or save it your drive.

Keep moving forward



#### Strategy blueprint

Define the components of the new idea or strategy.

Open the template



#### Customer experience journey map

Understand customer needs, motivations, and obstacles for an experience.

Open the template



#### Strength, weaknesses, opportunities & threats

Identify strengths, weaknesses, opportunities, and threats (SWOT) to develop a plan.

Open the template

More template feedback



Need some inspiration?

See a list of ideas and templates to inspire your work.

Open article



# TRAIL HEAD PROFILE

- TEAM LEADER: <https://trailblazer.me/id/kamsv>
- Team 1 : <https://trailblazer.me/id/karthimurugan21>
- Team 2 : <https://trailblazer.me/id/karts103>
- Team 3 : <https://trailblazer.me/id/mmujamil>

# ADVANTAGES

- Business travel and medical travel can always request an expediated visa appointment
- Every timeline sort of depends on the unique circumstances of every case
- If you need your visa in a hurry, you can use the priority visa service
- If you plan to apply for a non immigrant visa as a temporary visitor

# DISADVANTAGES

- Using the optional services no guarantee you will get a visa
- Not all application can be completed on the date of submission
- If you are late or missed your appointment on the scheduled day the system is not allowed to reschedule

## APPLICATIONS

A visa slot management project is a system or application that is used to manage and track the process of booking business travels. It might be used by a government agency or a visa processing centre to schedule and manage appointments and with applicants

# CONCLUSION

This will help you to track and manage the availability of a visa slot which are appointments that are required for a visa applications

CRM gathers customer interaction across all channels in one place

CRM system manages all your contact and aggregates lead and customer information to build profile of everyone interaction

## FUTURE SCOPE

Without biometric information, your visa application will not be processed. Your fingerprint scan and facial scan will be captured. This is quick, discreet and non-intrusive process