



Business Intelligence Analyst

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<https://kamalezzouaq.github.io/portfolio/>

KAMAL EZ-ZOUAQ

Profile

Business Intelligence Analyst specialized in transforming business data into actionable insights. I help companies drive performance through dynamic dashboards, process automation, and clear reporting.

Detail-oriented, results-driven, and attentive to business needs, I design solutions that support strategic decision-making.

Skills

- **BI Tools:** Power BI, Tableau, JasperSoft
- **Data Processing:** SQL, Excel, Python
- **ETL:** Talend, data warehousing concepts
- **Machine Learning:** Scikit-learn, TensorFlow

Education

- Professional License in Business Intelligence from EST Fez. July 2025
- Naval Electrical Systems Certificate Systems from the Moroccan Royal Navy. July 2022
- DUT in Business Intelligence from EST Fez. June 2020
- Baccalaureate in Life and Earth Sciences, High School Ibnou Rochd, Fez. July 2018

Professional Experience

MOROCCAN ROYAL NAVY – Electrical Systems Technician – Casablanca August 2020 - February 2023

- Diagnosed and resolved technical issues in high-pressure environments
- Maintained operational systems under strict procedures and safety protocols

BUSINESS INTELLIGENCE (ACTAERP) July 2019 - August 2019

- Assisted with ERP system implementation
- Observed business processes in sales, support, and accounting
- Gained experience in structured office environments

Certifications

AWS CERTIFIED CLOUD PRACTITIONER (CLF-C02) Juillet 2025

- Fundamentals of cloud computing, security, storage, and technical support

ALX AICE - AI CAREER ESSENTIALS Juillet 2025

- Intensive training on the fundamentals of artificial intelligence

ALX PROFESSIONAL FOUNDATIONS CERTIFICATE Avril 2025

- Soft skills development: communication, collaboration, professionalism, and ethics

Languages

ENGLISH : PROFESSIONAL LEVEL (B2)

FRENCH : INTERMEDIATE LEVEL (B1)