

# Shopping Portal User Guide

Decathlon

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## Contents

Copyright Information .....	2
Getting started.....	4
Log in.....	4
Buying on the shopping portal .....	5
Create an account.....	5
Update profile information.....	5
View products .....	6
Complete the order .....	6

## Getting started

You can buy your favorite sporting gear and accessories from the online shopping portal. Our online shopping portal features the latest products, discounts, rewards, and more.

This guide will introduce you to the online shopping portal and its features. In this section, you can find information for the most common tasks that you will perform while shopping. To learn more about any specific scenario, you can find information in the following sections:

### Log in

You should log in to the shopping portal to be able to use all the available features. As a prerequisite, you must have an account to login to the shopping portal.

If you are a new customer or using the shopping portal for the first time then you can first sign-up to register. To learn more, see *Sign up*.

To log in:

1. In the internet browser, enter <https://www.decathlon.in>.
2. On the home page, click **Sign in**.
3. In the **LOGIN** dialog box, in the **Enter your email/phone number** field, enter the email or phone number.
4. Click **LOGIN VIA OTP**.

You will be logged in to the shopping portal.

## Buying on the shopping portal

The shopping portal is designed to provide you a hassle-free shopping experience with the convenience to buy what you need without stepping out of your home. This section outlines the tasks that you need to perform to buy products and accessories on the shopping portal.

### Create an account

You can skip this step, if you already have an account registered and proceed with the next task.

You will require an account to log in to the shopping portal and complete your order. An account will also contain your details and you can view or manage your orders from your account on the shopping portal. To create an account, you should sign-up or register on the shopping portal.

To create an account:

1. On the home page, click **Sign in**.
2. In the **LOGIN** dialog box, click the **SIGNUP** tab.
3. In the **Enter your email/phone number** field, enter the email or phone number.
4. Click **CONTINUE**.
5. Enter the OTP (4 digits).
6. Click **VALIDATE OTP**.

Your account will be created on the shopping portal.

### Update profile information

After creating your account, you can update your profile to add your details such as name, mobile number, email address, and so on.

To update personal information:

1. Log in to the shopping portal.
2. On the home page, click **Account**.
3. Click **My profile**.
4. On the **My Profile** tab, in the **Personal Information** section, enter the required details.
5. Click **Update**.

To update your address:

1. If required, log in to the shopping portal.
2. On the home page, click **Account**.
3. Click **My profile**.
4. Click the **Address** tab, in the **Your Address** section, click **Add New Address**.
5. In the **ADD NEW ADDRESS** dialog box, enter the required information.
6. Click **SAVE ADDRESS**.

## View products


You can view the products and add them to your cart. For easy access to products, the shopping portal displays the products in the following categories:

- Men
- Women
- Kids
- Sports Accessories

### Note:

There are other categories and this section is updated frequently to provide you the latest products offerings.

To view products:

1. Log in to the shopping portal.
2. Click the menu icon .
3. In the **DISCOVER** section, click the required category. For example, click **WOMEN**.
4. Click on the required product card. For example, click **FOOTWEAR**.
5. Click on the required product to view its details.
6. Enter the required details such as size, color, and so on.
7. Click **ADD TO CART**.
8. Click **GO TO CART**.

The product that you selected will be added to your shopping cart.

## Complete the order

You can complete your purchase by completing the order. You will be required to provide your payment information and any other relevant details.

To complete the order:

1. On the shopping cart page, review the information on the **CART SUMMARY** section.
2. Click **PROCEED TO CHECKOUT**.
3. Select the Billing/Delivery address.
4. To select the delivery options, click **SELECT DELIVERY OPTIONS**.
5. Click **SECURE PAYMENT**.
6. Enter the payment details.
7. Click **CONFIRM**.

Your order is completed.