● Churned ● Joined ● Stayed

● Female ● Male

Customer Churn Analysis



Total Population

Monthly Charges by Contract and Customer Status

7043

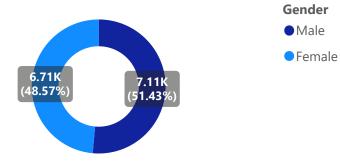
Total Customers

21.37M

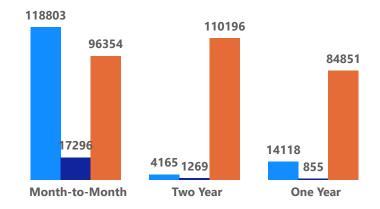
16.06M

Sum of Total Revenue Sum of Total Charges

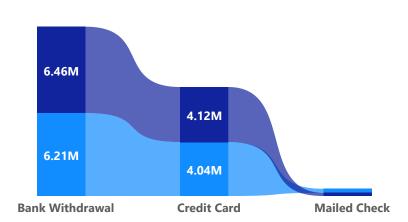
Total Refunds by Gender



Number of Referrals by Churn Category









Internet Type by Gender Charges

Internet Type	Female	Male	Total	^
Cable	883,247.65	848,206.30	1,731,453.95	
DSL	1,708,522.20	1,807,233.25	3,515,755.45	
Fiber Optic	4,858,651.95	4,942,419.45	9,801,071.40	V
Total	7,955,182.20	8,105,543.04	16,060,725.24	•

Customer ID by City

