

## OBJECTIVE

To explore new challenges as a software engineer in web based software involving big data

## EDUCATION

**Six Month intensive bootcamp in Web Development, Carleton University, Ottawa, ON** May – Nov. 2020

- Practical experience with:
  - MERN stack (MongoDB, Express, React, Node)
  - JavaScript, HTML, CSS, Bootstrap, MCV paradigm, Handlebars, Passport module for authentication
  - SQL, Node.js ORMs (Sequelize)
- Group projects: (find them at <https://kambiz-frounchi.github.io/portfolio/portfolio.html>)
  - Social network web application for food lovers using the MERN stack (two-person team)
  - Online bike shop application using Handlebars and MySQL DB (two-person team)
  - Web application showing latest trending news using third party (e.g. Twitter) REST API (three-person team)

**Master of Applied Science in Software Eng., Carleton University, Ottawa, ON** 2007 – 2009

- **Thesis:** Learning a test oracle towards automating image segmentation evaluation
- Collaborated with Siemens Corporate Research and Simula Research Laboratory for thesis research
- Conducted research in **machine learning**, image processing, verification and validation, using Weka and MATLAB

**Bachelor of Computer Systems Eng., High distinction, co-op, Carleton University, Ottawa, ON** 2001 – 2006

- **Final project:** Performance analysis of a QoS-aware web service replica selection framework for an extranet (joint research between Carleton University and Alcatel-Lucent)
- Conducted research and gained exposure to Service Oriented Architecture (SOA), redundancy, web services, SOAP and load balancing

## INDUSTRY EXPERIENCE

**Software Engineer 4, Packet Networking Data plane, Ciena, Ottawa, ON** July 2016 – Present

- Contribute as a principal engineer in core architecture, design and planning (agile) aspects of several key projects
- Provide technical leadership to other engineers and help grow the team by participating in the interview process
- Work on the design and implementation of new Distributed Disaggregated Chassis products
- Design software on a docker based micro-service architecture using asynchronous paradigms including publisher/subscriber and asynchronous database (Redis) callbacks
- Contribute significantly on every aspect of the overall solution for major features including the object model, resource management, high availability, software upgrade and optimization aspects
- Re-factor software towards maintainability and robustness, resolving critical race conditions
- Designed and implemented all dataplane aspects of EVPN/L2VPN features leading two other senior engineers
- Designed and Implemented data-plane aspects of IP over MPLS and Multi-chassis Link Aggregation
- Involved on a patent (now filed) that uses protection schemes for fast convergence of ECMP path failures
- Coding is in C and some Python

**Software Engineer 3, Packet Networking Data plane, Ciena, Ottawa, ON** May 2014 – June 2016

- Analyzed and removed performance bottlenecks to improve the protection switching performance of G8032 rings by a factor of ten
- Served as the principal designer in the implementation of Hierarchical Egress Quality of Service, enhancing the shaping and scheduling model from a per port, per CoS model to a per port, per service, per CoS model

## **Team Lead, OS and Device Firmware, BlackBerry, Ottawa, ON**

Jan. 2013 – Apr. 2014

- Led a team of a few developers in ARM-based device driver and platform software development for the BB10 OS, managing deliverables and deadlines
- Developed system reset infrastructure including graceful device reset and shutdown, critical process crash recovery, software/hardware hang recovery, reset diagnosis and debug infrastructure
- Developed QNX drivers for hwio, interrupts, sdio, spi and i2c, focusing on performance and power

## **Embedded Software Designer, OS and Device Firmware, BlackBerry, Ottawa, ON**

2007 – 2012

- Designed and implemented a custom shutdown solution due to hardware limitations
- Designed and implemented a framework for effective reset classification and debug on BB10
- Designed and implemented a feature to collect logs and recover from critical process crashes on BB10
- Implemented a QNX-based gpio interrupt controller driver for Qualcomm chipsets in ARM assembly
- Worked as one of the primary designers in a small team to replace the L4 Kernel running on the Qualcomm apps core with the BlackBerry in-house Kernel
- Contributed substantially to the training of the larger OS team
- Implemented platform independent OS primitive API on top of BlackBerry in-house OS in areas such as synchronization, thread IPC, interrupts and timers
- Developed the memory map for all Qualcomm based BB7 devices
- Optimized the BlackBerry boot loader speed performance by more than 6 times, finding the bottlenecks and using proper hardware blocks
- Implemented drivers to use the DMA and crypto block as part of boot loader optimization work
- Debugged and fixed critical DDR chip/DDR controller issues, collaborating closely with Qualcomm and BlackBerry hardware teams
- Brought up the BlackBerry Java Virtual Machine on BB7 devices which was a key milestone for OS readiness for the application layer teams
- Brought up IPC between the modem and apps core running different OSs for BB7
- Debugged critical issues using different tools such as JTAG ICE debugger, usb/serial logs and gdb

## **Software Designer, BlackBerry Software Systems, Ottawa, ON**

2006 – 2007

- Conducted research to enhance the end-to-end performance of BlackBerry transport protocols
- Modeled BlackBerry protocols and device behavior via finite state machines in the OPNET simulation environment

## **Software Designer, BlackBerry Architecture, Ottawa, ON**

2004 – 2005

- Designed an object-oriented discrete event simulation framework for traffic simulation of BlackBerry transport protocols (C++, Java)
- Used the Java Native Interface for interfacing a Java and C++ application on Symbian platforms

## **PUBLICATIONS**

- First author of Elsevier Information and Software Technology journal paper that describes Master's thesis findings, Volume 53, Issue 12, Pages 1337-1348
- First author and presenter of IEEE conference paper on Bachelor's final project findings in CCECE 2006, Pages 1380-1384