Magento Enterprise Edition

Licensing / Trial Install FAQ

Magento™ Enterprise Edition

Magento has recently introduced Ioncube encoding support as part of Enterprise Edition Version 1.8 to allow for merchants and developers to have access to trial installations of the Enterprise Edition and to protect the software.

The encoding will not restrict access to understand how our code was written or developed, nor does it restrict the ability to take advantage of Magento's flexibility, either through developing new extensions or having access to the code.

The Ioncube support will ensure we provide the maximum value to Magento Enterprise Edition merchants, while enabling extension developers and others to have access to the Enterprise Edition to continue to grow the Magento ecosystem.

More detail on Frequently Asked Questions is available in this document which we are making available to Magento partners.

FAQ

1. **Q: Do I need to update my hosting environment?**

   A: To take advantage of the Version 1.8 functionality it will be required to install the Ioncube loader if your server does not have ionCube support already enabled. http://www.ioncube.com/loaders.php.

2. **Q: What is the minimum version of Ioncube required?**

   A: 3.1.23 or above

3. **Q: What encoders are supported?**

   A: Only Ioncube is supported right now.

4. **Q: Does my Magento installation need to connect to a licensing server?**

   A: Yes, while the license itself resides on the installation server, every Magento instance will periodically ping Magento servers to check license validity. Information on the connection details is available through your support account.

5. **Q: What will happen if my server is not able to connect to the licensing server for any reason?**

   A: Your local license will allow for use for three days until the connection is restored.

6. **Q: How will I know when my license will expire?**

   A: You will receive notification messages within the Magento administrator panel alerting for the need for renewal 30 days prior to the license expiration.

7. **Q: What files will be encoded?**

   A: This will depend on the license type. Partner and Customer licenses will only have abstract classes of the Enterprise files encoded. Trial licenses will have all Enterprise Edition code encoded with documentation on how to develop and test extensions with the Enterprise Edition.

Further information will be made available through the support download section of Magento Enterprise Edition support accounts with the release.