

### About the job

### **About Tabsquare**

TabSquare provides AI-powered technology solutions for the F&B industry. Through TabSquare's solutions, restaurants can efficiently manage orders, process payments, and effectively engage with their customers. TabSquare assists partner restaurants in driving higher sales, streamlining operations, and delivering an enhanced customer experience. TabSquare is a market leader with operations in Singapore, Malaysia, Indonesia, Australia, the Philippines, Taiwan, Thailand, Hong Kong, Sweden, and the UAE. Trusted by thousands of restaurants, TabSquare's clients include well-known F&B brands such as Pizza Hut, KFC, Minor Food Group, Sushi Tei, Paradise Food Group, Japan Foods Holding, Zingrill Holdings, The Coffee Club, Old Town White Coffee, Secret Recipe, and many more.

TabSquare is a wholly owned subsidiary of Delivery Hero, a global leader in the food delivery industry.

For more information, visit <a href="http://www.tabsquare.ai">http://www.tabsquare.ai</a>

### About Deliveryhero:

Our parent company, Delivery Hero, is a global leader in the food delivery industry processing over 3 million orders every day and operating in 40+ markets in the world, with 18,000 employees and approximately 500,000+ restaurant partners.

### Job Description:

We are seeking a talented and passionate Associate Product Manager (APM) to join our dynamic API team. The ideal candidate should have a strong background in API integrations. As an APM, you will play a pivotal role in enhancing and



optimizing our digital products to deliver exceptional customer experiences and drive business growth.

### Responsibilities:

- Product Vision & Strategy: Collaborate with cross-functional teams to define and communicate the product vision. Develop a deep understanding of customer needs and market trends, translating them into a clear product strategy.
- Specification Writing: Write clear and comprehensive product specifications, ensuring that all technical requirements and user stories are well-documented.
- API Integration: Have a strong understanding of API integrations and work closely with developers to implement and optimize them.
- User Feedback & Product Improvement: Gather and analyze user feedback to identify areas for product improvement. Define and document detailed product requirements and user stories.
- Collaboration & Delivery: Collaborate closely with engineers & EM to
  ensure the timely and high-quality delivery of product features.
   Candidates with a background as a developer, or API-based product
  manager will be given preference. The ability to understand and
  communicate effectively with technical teams is essential.
- Market Analysis: Conduct competitive analysis and market research to identify opportunities and threats. Stay up-to-date with emerging technologies and trends.
- Quality Assurance: Oversee product testing and quality assurance for the product, ensuring a seamless and bug-free user experience.
- Data Analysis & KPI Monitoring: Monitor product KPIs and conduct data analysis to measure the success and impact of product changes. Make data-driven decisions to improve product performance.
- User Feedback & Feature Requests: Act as the central point of contact for collecting, prioritizing, and addressing user feedback and feature requests.
- POS Partner Collaboration: Engage and communicate effectively with POS partners to ensure smooth integration and resolve any technical issues.

### Requirements:

- Bachelor's or Master's degree in Computer Science or a related field.
- 2+ years of experience in product management with a focus on API integrations.
- Experience working with Agile methodologies.
- Exceptional communication and interpersonal skills.
- Analytical mindset with proficiency in data analysis tools.
- A customer-centric approach and a passion for creating outstanding user experiences.
- Proficient in writing Product Requirement Documents (PRD), Functional Requirement Documents (FRD), API Requirements documents, User Stories, and assisting developers with the creation of Software Requirement Specifications or User Guides.
- Strong knowledge of API integrations is preferred.

### What We Offer:

- Hyper-growth company in one of the hottest areas of F&B Tech, with unique exposure to driving Fintech and Artificial Intelligence in a vertical.
- Chance to work with bright minds from across cultures and countries.
- Opportunity to strengthen regional experience working across multiple markets in the region and internationally.
- Fast-paced and dynamic work environment with an opportunity to grow rapidly.
- A culture that promotes empowerment, autonomy, and new ideas, enabling employees to deliver the best work of their careers.

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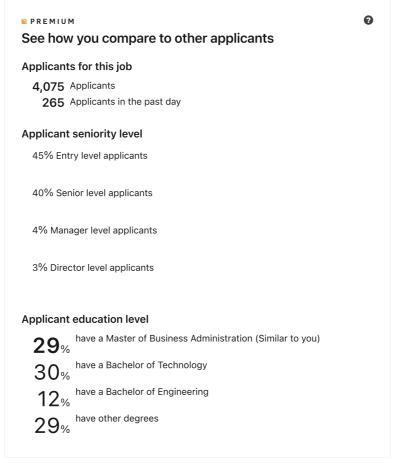


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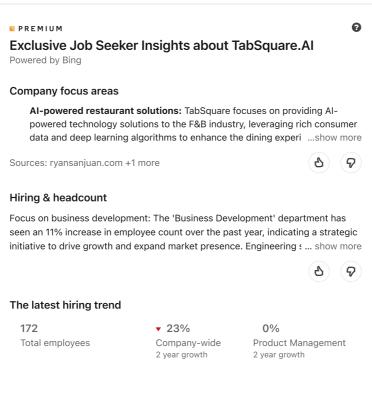
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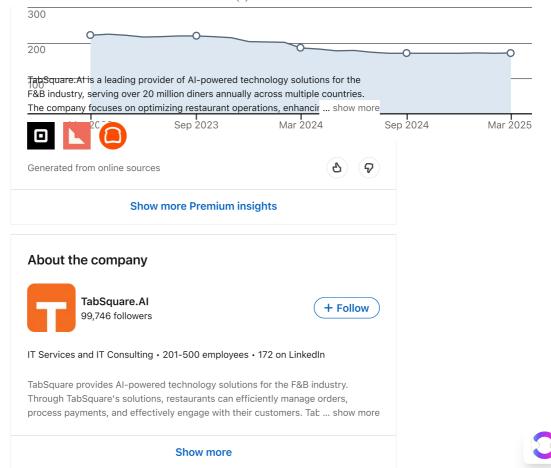
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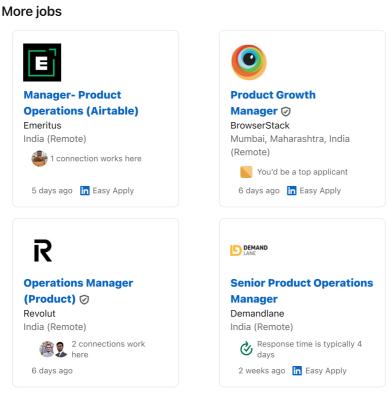






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