# Aleruchi Kingsley Omodu B.Sc.

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## **PERSONAL SUMMARY**

A reliable IT personnel who crafts, personalizes and makes productive strategies to routinely exceed technical quotas. Passionate about developing long-term client relationship, which promotes organizational value. A dedicated individual with diverse technical know-how, who is keen to expand skills and knowledge and also prepared to work in a variety of roles as required. Looking for a new & challenging position, one which will make best use of my existing skills and experience & also further my development.

#### **PERSONAL DETAILS**

Gender: Male Marital Status: Single

State of Origin: Rivers

## **WORK EXPERIENCE**

**SIMS NIGERIA LIMITED** – Port Harcourt, Nigeria *IT SUPPORT ADMINISTRATOR* MARCH 2017 – PRESENT

## **Duties:**

- Network planning, design, optimization and maintenance.
- Responsible for diagnosing, troubleshooting and resolving of hardware/software, LAN issues and other related system faults.
- Complete software/hardware installs, upgrades, moves and roll outs as and when requested, to the satisfaction of all parties involved. This includes patching and first-line telephony responsibilities.
- Investigate faults relating to desktop applications and their configuration, identify and implement appropriate solutions.
- Troubleshoot and configure Client wireless devices.
- Ensure availability of network.
- Talking to clients and computer users to determine the nature of problems.
- Installation of computer hardware, networking and operating system software.
- Administer and configure accounts for user's profile and network settings.
- Microsoft Outlook administration.
- Respond to incident requests relating end user computing.

- Procurement of all IT equipment in assigned branches.
- Assist in Carrying out any other duties as requested by the Head of Department.

# **ROOT BRIDGE SERVICES LIMITED** – Port Harcourt, Nigeria

JUNIOR NETWORK ENGINEER OCTOBER 2014 – AUGUST 2016

## **Duties:**

- Network planning, design, optimization and maintenance.
- Responsible for system maintenance and support.
- Installing and configuring computer hardware, software, systems, network devices etc.
- Talking to clients and computer users to determine the nature of problems.
- Ensuring that the network infrastructure is up and running.
- Microwave link installation, integration and troubleshooting.
- Installing, configuring and managing AD / DHCP / DNS Services.
- Creating Group Policies and implementation as per standard procedures.
- Maintenance and review of operating system user accounts.
- Modifying file system permissions so users can access files / folders they need.

## **TECHNICAL COMPETENCE**

Computing and User Support Application Support

Networking Administration Microsoft Outlook Administration

Server Administration Ethernet cable (Cat 5, Cat 5e, Cat 6) crimping

Hardware Installation and Configuration Microsoft Office Suite Compliant

OS support for (Windows XP, 7, 8, 10, Ubuntu

Linux, Windows Server)

## **TRAININGS**

CompTIA A+, CompTIA Network+

Cisco Certified Network Associate (CCNA) Microsoft Certified Server Administrator (MCSA)

Microsoft Certified IT Professional (MCITP)

## **ACADEMIC QUALIFICATIONS**

National Youth Service Corp (NYSC)	
Akwa Ibom State	2013 – 2014
B.Sc. (Hons) Computer Science	
Rivers State University - Port Harcourt, Rivers State	2008 - 2012
National Examination Council	
Rundle High School - Agba-Ndele, Rivers State	2000 - 2006
First School Leaving Certificate	
Bereton Montessori Nursery & Primary School - Port-Harcourt, Rivers State	1991 - 1999

REFEREES

AVAILABLE ON REQUEST.