



KAMIL KWIATKOWSKI

Quality Engineer

PERSONAL BACKGROUND

An hands on, new technology enthusiast, skilled Quality Engineer with over 12 years within syncreon technology. Experienced in analysis, always looking for modern solutions to the problems, and enjoys getting to the root cause of the issue. As Quality Person, oriented about improvements of the process, I stand by the phrase, that *If I had eight hours to chop down a tree, I'd spend six hours sharpening my ax.*

ACHIEVEMENTS

- Watch Project (2020)
- Process Optimization (OBR - 2020)
- J185 (2020 - 2021)

LANGUAGES

Polish - Native
English - C1
Dutch - A2

EDUCATION

ZST, Technical School, Profile: technician-mechanic power engineering
2000 - 2005, with completed practice in CHP on ER S.A

WORK EXPERIENCE

QUALITY ENGINEER

syncreon | Nov 2017 - Present

- Primary contact for external customer queries/ complaints and meeting appropriate SLA's
- Perform root cause analysis for Quality issues by using the 5C/ 8D methodology
- Perform analysis on data to identify trends and organize action plan
- Give Quality input/ support new process (launch) & product introduction (NPI) - lead FMEA process
- Developing quality inspection procedures, methods and sampling plans based on performance metrics
- Monitoring performance from available data and producing workable reports & executing process steps improvement based on data created

LEAD QUALITY AUDITOR

syncreon | Apr 2013 - Oct 2017

- Creating internal process procedures and documents
- Leading the Quality Team
- Communicating quality related issues with management & apple quality team
- Providing daily report to senior management and apple team
- Implementing & performing process audits
- Coaching QA Auditors, based on apple requirements
- Leading improvement projects
- Supporting multiple launches (Budapest, Dubai)

QUALITY AUDITOR

syncreon | Feb 2011 - Mar 2013

- Creating work instructions for quality processes
- Analyzing trends of the performance checks, and providing feedback to the quality coordinator
- Performing OBA
- Performing QC, being part of the Quality team during implementing new processes
- Performing blank audits
- Making daily and weekly reports for management team

COURSES

QMS Auditor/ Lead Auditor Course, 2021

Davis Jones, Eazl/ Udemy, online

Personal Branding Master Course |Become THE GO-TO Person, 2021

Ronny Hermosa/ Udemy, online

Leadership Training 2018

syncreon, Waalwijk

MHE license 09/2017 - 09/2022

syncreon, Waalwijk

BHV 10/2016

G4S, Son en Breugel, NL

Train the trainer 10/2016

syncreon, Waalwijk

Yellow Belt 07/2016

syncreon, Waalwijk

HOBBIES

Travelling

Cycling

Technology news

GET IN TOUCH WITH ME

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5146ED Waalwijk

WORK EXPERIENCE

1st Operator, Shipping department

syncreon | Jun 2008 - Jan 2011

- Maintain safe, efficient warehouse through adherence to defined warehouse layout, pallet consolidation, and general housekeeping processes
- Manage daily pick-up schedules with outside carriers
- Motivate, coach, and provide training for employees on a daily basis
- Pack, seal, label, and affix postage to prepare materials for shipping, using work devices
- Responsible for managing the daily workload to ensure all customer orders are shipped the same day, which includes: packing, freighting, truck loading, QC
- Move project, responsibilities for safety and on time transport

Sales Representative - Fastening Technology

Dominika | May 2007 - May 2008

- Established, develops and maintains business relationships with current customers and prospective customers in the assigned territory/ market segment to generate new business for the organization products/ services
- Expedites the resolution of customer problems and complaints
- Coordinates sales effort with marketing, sales management, accounting, logistics and technical service groups
- Coordinate company staff to accomplish the work required to close sales
- Online shop projects & extension of the offer, improvement project

Operator

Tendstructure Triberti | May 2006 - Dec 2006

- Working with putting the tends, during the events
- Working in the team, in just in time environmental
- Precise building scenes, and providing the best practice
- Driver
- Maintenance service

Customer Advisor, Marchendiser

Makro | Oct 2005 - Apr 2006

- To work as part of a team delivering a first class, professional customer service, using a range of communication methods, to ensure that where possible customer enquiries, payments and complaints are resolved at the first point of contact
- Help promote the company
- Suggesting products that customer may be interested in
- Stock inventory