



KAMIL RAIHAN PERMANA

System Analyst & Web Programmer

PROFILE

Experienced in web development, data analysis, database management, and system analysis, with 4 years of experience in the IT field. Skilled in developing and maintaining web applications, managing databases, and analyzing data to support business processes.

CONTACT

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Kamil.rpermana@gmail.com

SKILLS

Software Development
Root Cause Analysis
Data Visualization
Database Administrator
Project Management
Extract, Transform & Load (ETL)
Data Analytics
Website Development

EDUCATION

POLITEKNIK NEGERI JAKARTA

2017 - 2021
Bachelor of Applied Science, Informatics
GPA : 3.22

WORK EXPERIENCE

PGNCOM, Dashboard & Application Engineer

April 2024 – Present

- Developing and maintaining an operational dashboard for the oil and gas industry, ensuring seamless performance and usability.
- Implementing data synchronization from multiple sources into a centralized data mart to enhance data integrity and accessibility.
- Conducting user needs analysis to assess requirements for new feature development or ongoing system maintenance.
- Identifying and resolving data anomalies, leveraging user feedback to ensure data accuracy and reliability.

Telkom Indonesia SDA Division, Web Programmer

Jun 2023 – April 2024

- Analyzed requirements and technology stacks to ensure optimal solutions for application development.
- Developed and implemented a web-based system, GISELLE (Guest List and Document Collection), for the Service Level Guarantee sub-unit to efficiently track and manage Telkom's partner documents.
- Enhanced process automation and data accuracy by designing user-centric solutions tailored to business needs.
- Collaborated with cross-functional teams to optimize system performance and ensure seamless integration with existing workflows.

Telkom Indonesia SDA Division, IT Support Specialist

August 2022 – June 2023

- Processed and provided data to Telkom partners, ensuring accuracy and accessibility for operational and strategic decision-making.
- Developed and deployed web applications for document processing within the Service Level Guarantee Unit, streamlining workflows and improving efficiency.
- Enhanced data management and automation, optimizing document tracking and processing for improved service reliability.

HIGO Indonesia, Software Developer

July 2022

- Maintained and optimized Point of Sale (POS) applications to ensure seamless transactions and operational efficiency.
- Managed and enhanced chef and restaurant reservation applications, improving system reliability and user experience.

Multimedia Cakra Indonesia PT, IT System Analyst

September 2021 – July 2022

- Led end-to-end project management, from initiation and progress monitoring to outcome evaluation, ensuring successful execution and alignment with business objectives.
- Provided and integrated data with key partners, including PT Pertamina Retail and PT Pos Logistik, enhancing collaboration and operational efficiency.
- Directed cross-functional teams, fostering collaboration and ensuring timely delivery of project milestones.
- Optimized data integration processes, improving data accessibility, accuracy, and decision-making capabilities for business partners.

Multimedia Cakra Indonesia, Jr. Software Developer

December 2020 – September 2021

- Developed and maintained My Monalisa, a B2B application designed to streamline the driver's license renewal process, enhancing efficiency and user experience.
- Optimized system performance and reliability, ensuring seamless operation for business clients and end-users.
- Integrated data management and automation, reducing manual processes and improving service accuracy.
- Collaborated with stakeholders and development teams to align the application with business needs and regulatory requirements.

Telkom Property, Intern Web Developer

September 2020 – November 2020

- Assisted in the development and implementation of a Human Resource Information System (HRIS) to support HR operations.
- Contributed to designing and integrating core HR functionalities, such as employee records and attendance tracking.
- Supported automation and data management efforts, improving efficiency and accuracy in HR processes.
- Collaborated with the development team to ensure smooth integration with existing business systems.
- Assisted in testing and troubleshooting, ensuring system reliability and user accessibility.

CERTIFICATIONS

SQL (Advanced) - HackerRank

Mei 2024 | ID Kredensial b427d5f23bc7

Microsoft Power BI Desktop for Business Intelligence - Udemy

Mei 2024 | ID Kredensial UC-a6047129-8775-4f74-8db3-a3f089465c50

Data Warehouse - Udemy

Mei 2024 | ID Kredensial UC-b6f097bb-82f2-44ae-909f-49691e69028f

.NET Core MVC - Udemy

Mei 2024 | ID Kredensial UC-ae542946-51c1-471d-8f5c-beecd75148e4

Business Analysis & Process Management - Coursera

August 2024 | ID Kredensial GZ4T9RWPR85C