How to obtain ABC Systems' list of Whitelist IP addresses

Issue

Installing Rainbow on the customer's website blocks ABC Systems from downloading the customer's data feed.

Root Cause

The IP addresses that are used by ABC Systems to send and receive data to and from the customer are not known to the customer at the time of the install and hence, get blocked.

Resolution

Here is a list of IP addresses that ABC Systems uses to pull the data from customer's data feed. These IP addresses need to be whitelisted at the time of Rainbow installation on the customer's website.

Conclusion

After the software installation, kindly get in touch with the ABC Systems Support team to ensure that the installation has not disrupted the data feed between your system and ABC Systems.