

Kamlesh Bakane

✉ kamleshbakane09@gmail.com

📍 Pune, india

🐙 github.com/kamlesh2909

📞 9405882909

🌐 linkedin.com/in/kamlesh-bakane-9467a8177

WORK EXPERIENCE

Service Now Consultant Hadron GBS

10/2023 - Present

Pune

Key Responsibilities

- **IT Service Management (ITSM):** Implemented ITSM best practices on the ServiceNow platform to enhance incident, problem, change, and request management processes.
- **Service Catalog Development:** Designed and implemented service catalogs to streamline service request processes, improving user experience and efficiency.
- **Integration Management:** Integrated ServiceNow with third-party applications and systems to ensure seamless data flow and communication.

Associate Consultant Atos Syntel

09/2022 - 09/2023

Pune

Job Title : Run Team - *Stellantis Mefisto Project*

Key Responsibilities:

- **Java Development:** Utilize your strong Java development skills to analyze, diagnose, and fix software-related problems. Develop and maintain code patches or fixes when required.
- **Technical Support:** Provide top-notch technical support to users and teams working on the Stellantis Mefisto project. Address and resolve technical issues promptly and effectively.
- **Issue Resolution:** Investigate and troubleshoot technical issues reported by users. Collaborate with cross-functional teams to identify the root cause and implement solutions.

EDUCATION

Bachelor of Technology

Rajiv Gandhi College of Engineering, Research and Technology, Chandrapur

04/2018 - 04/2022

CGPA - 8.89

Stream

- Computer Science and Engineering

Higher Secondary (XII) ,Science

Vidya Niketan Jr. College , Chandrapur (State Board)

05/2017 - 05/2018

Percentage : 64.14%

Stream

- Computer Science

SKILLS

ITIL , ITSM Framework

Ivanti

ServiceNow

Languages : Core Java , C++

Database : Oracle 11g , MySQL

Web Development : HTML ,CSS , Javascript

Incident Management Tools : JIRA Incident Management

Web Framework : Spring Boot

PERSONAL PROJECTS

E-Commerce Application using Java Spring Boot (2022)

- Utilized Spring Data JPA for managing database operations and data persistence. .
- Created responsive front-end components using HTML, CSS, and JavaScript.
- Incorporated Thymeleaf templating engine to dynamically generate server-rendered views.
- **Technologies Used:** Java, Spring Boot, Spring Data JPA, RESTful APIs, HTML, CSS, JavaScript, Thymeleaf, MySQL, Git,

Personal Portfolio In React JS (2021)

- <https://kamleshb-portfolio.netlify.app/>
- Showcasing personal projects .
- **Technologies used :** React JS Framwork (FrontEnd)

CERTIFICATES

Microsoft Certified: Azure Fundamentals (11/2022)

Demonstrated understanding of core Azure concepts, including cloud computing, Azure services, and Azure architectural components.