

# MIKE ALLAN OKOTH

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## PROFILE

Motivated IT student with hands on experience in software development, network administration, and Graphic Design. Passionate about leveraging technology to solve real world problems. Seeking opportunity to apply technical skills in a dynamic environment while contributing to innovative projects and expanding professional expertise.

Adaptable and resourceful with a keen interest in technology and problem-solving. Well versed in fundamental IT concepts and adept at troubleshooting hardware and software issues. Capable of driving efficiency and supporting seamless operations through effective tech solutions.

## PROFESSIONAL EXPERIENCE

05/2025 – 08/2025

Kisumu, Kenya

### **IT Officer**

Kisumu County Referral Hospital

- Maintained 24/7 availability for critical system support issues ensuring minimal disruption to day-to-day operations.
- Managed network security protocols to ensure sensitive data protection and prevent cyber attacks.
- Conducted regular system audits for compliance with industry standards and regulations.
- Developed and maintained company intranet, streamlining internal communication processes.
- Diagnosed complex technical issues quickly, providing timely resolutions that minimized downtime.
- Collaborated with other departments to help meet IT needs and properly integrate and secure systems.

## EDUCATION

08/2022 – Present

### **Bachelor's in information technology**

Kisii University

2017 – 2022

### **Kenya Certificate of Secondary Education**

Masogo Mixed Secondary School

2009 – 2016

### **Kenya Certificate of Primary Education**

Reru A.I.C Primary School

## SKILLS

- Technical troubleshooting
- Application support
- Team collaboration
- IT resource use
- Team development
- Quality assurance
- User support
- Problem solving aptitude
- Network administration
- Web development

**Programming Languages:**  
**Python, JavaScript**

**Tools and platforms:**  
**vs code,GIT/GITHUB,Linux,AWS**

## LANGUAGES

English

Swahili