

# Kamran Suleyman

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Portfolio Project: <https://drive.google.com/drive/folders/1VCv7g1yrxa6mGcc23bcbvV-WTVxmDve0?usp=sharing>

GitHub: <https://github.com/kamrans>

## PROFESSIONAL SUMMARY

Technical Product Owner and Systems Analyst with 7+ years of hands-on experience bridging business goals with practical software delivery, especially in logistics, transportation, and infrastructure tech and finance. My background includes direct experience building scalable solutions as a .NET developer, giving me a unique ability to turn complex operational challenges into clear requirements, build scalable solutions, and manage end-to-end SDLC from stakeholder interviews and BPMN flows to backlog refinement and release coordination. Experienced in both legacy system transformation and modern web app development (.NET, Java, SQL, React), with a focus on data governance, integration, data standardization, digital transformation, and cross-team collaboration.

## EDUCATION

### Master of Science in Computer Information Systems

**Saint Louis University**, St. Louis, MO, USA

January 2024 – December 2025

**Focus Areas:** Enterprise Architecture, Systems Infrastructure, Software Development, Secure Enterprise Systems, Analytics, Visualization, Mobile and Web Development

### Master of Business Administration in Electronic Governance

**Azerbaijan State Oil and Industry University**, Baku, Azerbaijan

September 2021 – May 2023

**Focus Areas:** Data Analytics, Agile Project Management, IT Policy, SQL, Cybersecurity, Cloud Computing

### Bachelor of Logistics and Management

**Azerbaijan State Marine Academy**, Baku, Azerbaijan

September 2011 – May 2015

**Focus Areas:** Logistics Management, Business Planning, International Economics, Statistics, Strategic Management

## PROFESSIONAL EXPERIENCE

### Graduate Admission Office Intern

**Saint Louis University**, Saint Louis, MO USA

July 2024 – August 2025

- Supported admissions operations by managing Slate CRM workflows, designing training materials with Scribe, and assisting in outreach coordination across events, content, and candidate communications.

### Senior IT Business analysts (Part-time/Consulting)

**Azerbaijan Artificial Intelligence Lab**, Baku Azerbaijan

April 2024 – August 2025

- Facilitated workshops and discussions to gather user stories and document business needs, translating complex operational workflows into clear, actionable requirements.
- Designed and implemented an automated data transfer pipeline between Middle Corridor Trade Guide and port systems, enabling customs to receive cargo details and documentation pre-arrival cutting manual declaration effort by 60% and accelerating transit workflows.
- Led business analysis for the Digital Trade System, helping to modernize and digitize the full lifecycle of transit cargo processes.
- This contributed to the successful rollout of key features such as real-time cargo tracking, online booking, and trade service coordination improving shipment visibility and operational speed.
- Supported the development of tools for document submission, regulatory approvals, and route planning, which helped reduce manual tasks and streamline cargo movement across the supply chain.

### Technical Business Analyst & Product Manager | Baku International Sea Trade Port, Baku, Azerbaijan | March 2017 – August 2025

*Promoted from Operation Specialist to IT Business Analyst in April 2019, and to Technical Business Analyst & Product Manager in March 2021.*

- As Technical Business Analyst & Product Manager (March 2021 – August 2025):**
  - Developed and executed the strategic roadmap for system delivery, including defining the technical vision, establishing project budgets, and outlining multi-year timelines for key digital transformation initiatives
  - Led Agile product development lifecycle, managing product backlogs and sprint planning to deliver business value in short iterations.

- Collaborated with operations, finance, and analytics teams to define KPIs, improving decision-making efficiency by 25%.
- Authored and maintained clear, structured technical requirement documents, reducing rework and misalignment by 40%.
- Oversaw 10+ developers, accelerating feature release cycles by 20% through efficient sprint execution.
- Digitized manual documentation processes, reducing paperwork by 50% and improving container tracking by 40%.
- Led system and data integration initiatives between Customs, Railway Operators, Port Systems, and Finance through JSON/XML-based APIs.
- Delivered major enhancements to enterprise systems, including ERP and IoT-enabled modules for security and infrastructure monitoring.
- Bridged technical and non-technical stakeholders, ensuring project alignment with business objectives.
- Redesigned IoT integration for wagon gate-in automation by analyzing infrastructure limitations and rail flow logic; built a rules-based input filter using IAR (In Arrival) status to automate 99% of gate entries and eliminate manual data entry delays.
- **As IT Business Analyst (April 2019 – March 2021):**
  - Led requirements gathering and system analysis for port logistics, terminal operations, and data integration.
  - Created technical documentation, flow diagrams, and process models for legacy system upgrades.
  - Provided user training and supported operational rollout of key features across departments.
  - Supported Agile ceremonies and continuous delivery cycles in collaboration with dev teams.
- **As Operation Specialist (March 2017 – April 2019):**
  - Managed daily port logistics and documentation for container and break-bulk cargo
  - Supported real-time data entry in PMIS and coordinated warehouse vessel handovers.

## .NET Developer

**ALGOTIC IT Services and IT Consulting, Baku, Azerbaijan**

**August 2022 – December 2023**

- Built and maintained scalable ERP system modules (Finance, HR, Inventory, Procurement) using ASP.NET Core and SQL Server, developing RESTful APIs and migrating legacy components into microservices while setting up CI/CD pipelines with GitHub Actions and Docker.

## PROJECTS

- **Port Management Information System**
  - Led system integration with Terminal Operating Systems (TOS), conducted technical analysis, and managed full implementation.
- **Equipment Infrastructure Maintenance System**
  - Built and maintained a tracking system for infrastructure tools and maintenance schedules, automated procurement workflows.
- **Digital Trade System**
  - Defined requirements and led the rollout of features like cargo tracking, digital booking, multi-party integration, and online payment.

## SKILLS

- **Frameworks & Methodologies:** Agile & Scrum Framework, Extreme Programming, Product Lifecycle Management, Evidence-Based Management (EBM), Requirements Engineering
- **Business Analysis & Modeling:** User Stories, Use Case, Acceptance Criteria, API Design & Integration, BPMN, UML, Sequence Diagram, Process Flow Chart, Class Diagram, Project Charter, Process Optimization, Stakeholder Management, Collaboration, Critical Thinking
- **Tools & Platforms:** Jira, Azure DevOps, Confluence, MIRO, FIGMA, GitHub, GitHub Actions, Docker, Lucid chart, N8N
- **Programming & Development:** C#, DOTNET Core, JavaScript, React, SQL, HTML, CSS
- **Data & Visualization:** Data Modeling, Data Governance (SDLC), SAAS, Tableau, Power BI, UX, UAT, DPAD

## LANGUAGE SKILLS

- **English:** Fluent
- **Turkish:** Fluent
- **Russian:** Limited working proficiency

## CERTIFICATIONS

- Professional Scrum Product Owner™ I (PSPO I)
- Google Project Management Professional
- Applied Scrum for Agile Project Management
- MySQL Data Analytics Business Intelligence
- Web Application Development
- Introduction to Supply Chain Management