Kamran Suleyman

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PROFESSIONAL SUMMARY

Technical Product Owner and Systems Analyst with 7+ years of hands-on experience bridging business goals with practical software delivery, especially in logistics, transportation, and infrastructure tech and finance. My background includes direct experience building scalable solutions as a .NET developer, giving me a unique ability to turn complex operational challenges into clear requirements, build scalable solutions, and manage end-to-end SDLC from stakeholder interviews and BPMN flows to backlog refinement and release coordination. Experienced in both legacy system transformation and modern web app development (.NET, Java, SQL, React), with a focus on data governance, integration, data standardization, digital transformation, and cross-team collaboration.

EDUCATION

Master of Science in Computer Information Systems
Saint Louis University - **St. Louis, MO, USA**
January 2024 – December 2025
Focus Areas: Enterprise Architecture, Systems Infrastructure, Software Development, Secure Enterprise Systems, Analytics, Visualization, Mobile and Web Development

Master of Business Administration in Electronic Governance
Azerbaijan State Oil and Industry University - Baku, Azerbaijan
September 2021 – May 2023
Focus Areas: Data Analytics, Agile Project Management, IT Policy, SQL, Cybersecurity, Cloud Computing

Bachelor of Logistics and Management
Azerbaijan State Marine Academy - Baku, Azerbaijan
September 2011 – May 2015
Focus Areas: Logistics Management, Business Planning, International Economics

PROFESSIONAL EXPERIENCE

Azerbaijan Artificial Intelligence Lab
Senior IT Business analysts (Part-time/Consulting)
April 2024 – August 2025 │ Baku, Azerbaijan

- Facilitated workshops and discussions to gather user stories and document business needs, translating complex operational workflows into clear, actionable requirements.
- Designed and implemented an automated data transfer pipeline between Middle Corridor Trade Guide and port systems, enabling customs to receive cargo details and documentation pre-arrival cutting manual declaration effort by 60% and accelerating transit workflows.
- Led business analysis for the Digital Trade System, helping to modernize and digitize the full lifecycle of transit cargo processes.
- This contributed to the successful rollout of key features such as real-time cargo tracking, online booking, and trade service coordination improving shipment visibility and operational speed.
- Supported the development of tools for document submission, regulatory approvals, and route planning, which helped reduce manual tasks and streamline cargo movement across the supply chain.

Baku International Sea Trade Port
Technical Business Analyst & Product Manager
March 2021 – August 2025 │ Baku, Azerbaijan

- Developed and executed the strategic roadmap for system delivery, including defining the technical vision, establishing project budgets, and outlining multi-year timelines for key digital transformation initiatives
- Led Agile product development lifecycle, managing product backlogs and sprint planning to deliver business value in short iterations.
- Collaborated with operations, finance, and analytics teams to define KPIs, improving decision-making efficiency by 25%.
- Authored and maintained clear, structured technical requirement documents, reducing rework and misalignment by 40%.
- Oversaw 10+ developers, accelerating feature release cycles by 20% through efficient sprint execution.
- Digitized manual documentation processes, reducing paperwork by 50% and improving container tracking by 40%.
- Led system and data integration initiatives between Customs, Railway Operators, Port Systems, and Finance through JSON/XML-based APIs.
- Delivered major enhancements to enterprise systems, including ERP and IoT-enabled modules for security and infrastructure monitoring.
- Bridged technical and non-technical stakeholders, ensuring project alignment with business objectives.

- Redesigned IoT integration for wagon gate-in automation by analyzing infrastructure limitations and rail flow logic; built a rules-based input filter using IAR (In Arrival) status to automate 99% of gate entries and eliminate manual data entry delays.

ALGOTİC IT Services and IT Consulting

.NET Developer

August 2022 – December 2023 │ Baku, Azerbaijan

- Built and maintained scalable ERP system modules (Finance, HR, Inventory, Procurement) using ASP.NET Core and SQL Server, developing RESTful APIs and migrating legacy components into microservices while setting up CI/CD pipelines with GitHub Actions and Docker.

Baku International Sea Trade Port

It Business Analyst

April 2019 – March 2021 │ Baku, Azerbaijan

- Led requirements gathering and system analysis for port logistics, terminal operations, and data integration.
- Created technical documentation, flow diagrams, and process models for legacy system upgrades.
- Provided user training and supported operational rollout of key features across departments.
- Supported Agile ceremonies and continuous delivery cycles in collaboration with dev teams.

Baku International Sea Trade Port

Operation Specialist

March 2017 – April 2019 │ Baku, Azerbaijan

- Managed daily port logistics and documentation for container and break-bulk cargo; supported real-time data entry in PMIS and coordinated warehouse vessel handovers.

Saint Louis University

Graduate Admission Office Intern

July 2024 – August 2025 | Saint Louis, MO USA

- Supported admissions operations by managing Slate CRM workflows, designing training materials with Scribe, and assisting in outreach coordination across events, content, and candidate communications.

PROJECTS

Port Management Information System

Led system integration with Terminal Operating Systems (TOS), conducted technical analysis, and managed full implementation.

Equipment Infrastructure Maintenance System

Built and maintained a tracking system for infrastructure tools and maintenance schedules, automated procurement workflows.

Digital Trade System

Defined requirements and led the rollout of features like cargo tracking, digital booking, multi-party integration, and online payment.

SKILLS

- **Frameworks & Methodologies:** Agile & Scrum Framework, Extreme Programming, Product Lifecycle Management, Evidence-Based Management (EBM), Requirements Engineering
- **Business Analysis & Modeling:** User Stories, Use Case, Acceptance Criteria, API Design & Integration, BPMN, UML, Sequence Diagram, Process Flow Chart, Class Diagram, Project Charter, Process Optimization, Stakeholder Management, Collaboration, Critical Thinking
- **Tools & Platforms:** Jira, Azure DevOps, Confluence, MIRO, FIGMA, GitHub, GitHub Actions, Docker, Lucid chart, N8N
- **Programming & Development:** C#, DOTNET Core, JavaScript, React, SQL, HTML, CSS
- **Data & Visualization:** Data Modeling, Data Governance (SDLC), SAAS, Tableau, Power BI, UX, UAT, DPAD, Google Colab, Rapid Miner

LANGUAGE SKILLS

- **English:** Fluent
- **Turkish:** Fluent
- **Russian:** Limited working proficiency

CERTIFICATIONS

- Professional Scrum Product Owner™ I (PSPO I)
- Google Project Management Professional
- Applied Scrum for Agile Project Management
- MySQL Data Analytics Business Intelligence
- Web Application Development
- Introduction to Supply Chain Management