

Community Partner Funding for Program Allies Incentives - Oregon

Residential and Existing Multifamily | Information Sheet | PI 320_{CPF-OR}



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Incentives for Oregon customers of Portland General Electric (PGE), Pacific Power, NW Natural, Cascade Natural Gas, and Avista. All work must comply with Residential Specifications Manual requirements. All energy improvements are eligible for single-family homes, manufactured homes, and eligible multifamily properties ² unless otherwise defined.			
Energy Improvement	Primary Heating Fuel	Incentive	Requirements
Ductless Heat Pump in Single-Family Homes	Electric Zonal OR Electric Forced Air Furnace ²	\$1,800	Incentive only available for single-family and manufactured homes replacing electric resistance heat as primary heat source of home. Indoor head must be installed in the main living space (e.g., living room). Bedrooms, bathroom, attics, etc. are not eligible. Must be a single head, single compressor (1:1) system. HSPF2 ¹ 8.10 or greater. Replacing natural gas heating does not qualify.
Ductless Heat Pump in Manufactured Homes	Electric Zonal OR Electric Forced Air Furnace ²	\$3,500	
Ductless Heat Pump in Multifamily Properties	Electric Zonal OR Electric Forced Air Furnace ²	\$2,000	Incentive only available for eligible multifamily properties ² replacing electric resistance heat (baseboards, wall cadets, electric forced air furnace, etc.) with at least one indoor unit in the primary living space. Replacing natural gas heating does not qualify. Ducted indoor heads qualify if all other requirements are met. HSPF2 ¹ 8.10 or greater per Air-Conditioning, Heating, and Refrigeration Institute (AHRI): www.ahridirectory.org .
Ducted Heat Pump	Electric	\$4,000	Must replace electric forced air furnace as primary heat source. HSPF2 ¹ of 7.50 or greater required. Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives. Note, a \$2,000 incentive is available for extended capacity heat pumps , which may replace any type of heating system .
Ducted Heat Pump in Multifamily Properties	Electric	\$5,000	Incentive only available for eligible multifamily properties ² replacing electric forced air furnace as primary heat source. HSPF2 ¹ of 7.50 or greater required. Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives. Note, a \$650 incentive is available for extended capacity heat pumps , which may replace any type of heating system .
'No-Cost' Ducted Heat Pump	Electric	Variable	Intended to cover the full cost of a ducted (central) heat pump install. Must replace electric forced air furnace as primary heat source. HSPF2 ¹ of 7.50 or greater required. Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives. Replacing natural gas heating does not qualify. Customer must be income qualified. Contact your Program Representative to pre-approve each project.
Extended capacity heat pump	Electric	\$2,000	Not required to replace electric heat. Unit must be a central ducted system and included in Energy Trust's list of qualifying products . Controls must be set with an auxiliary heat lockout setting when available. Heat pump cannot have a backup gas heating system. Cannot be combined with other Energy Trust heat pump, heat pump controls, or smart thermostat incentives. Only available to residences serviced by PGE or Pacific Power.

¹ HSPF2, EER2 and SEER2 requirements apply to equipment manufactured after January 1, 2023. If the equipment installed was manufactured prior to January 1, 2023, verify eligibility at energytrust.org/eestandards. If the installed ductless heat pump was manufactured before January 1, 2023, it must have an HSPF rating of at least 9.0.
² Eligible multifamily properties are duplexes, triplexes, fourplexes and side-by-side units with no residences above or below, such as a townhome. Ductless Heat Pump incentives installed in 5+ unit stacked multifamily properties are also eligible.

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Energy Improvement	Primary Heating Fuel	Incentive	Requirements
			Indoor Configuration: Eligible systems configurations must include a central ducted system with traditional air handler (slim duct types do not qualify) serving the primary living space of the home.
Extended capacity heat pump in Multifamily Properties	Electric	\$2,400	Incentive only available for eligible multifamily properties ² . Unit must be a central ducted system and included in Energy Trust's list of qualifying products . Controls must be set with an auxiliary heat lockout setting when available. Heat pump cannot have a backup gas heating system. Cannot be combined with other Energy Trust heat pump, heat pump controls, or smart thermostat incentives. Only available to residences serviced by PGE or Pacific Power. Indoor Configuration: Eligible systems configurations must include a central ducted system with traditional air handler (slim duct types do not qualify) serving the primary living space of the home.
Extended capacity heat pump – replacing electric forced air furnace	Electric Forced Air Furnace	\$6,000	Must replace electric forced air furnace as residence's primary heating system. Unit must be a central ducted system and included in Energy Trust's list of qualifying products . Controls must be set with an auxiliary heat lockout setting when available. Heat pump cannot have a backup gas heating system. Cannot be combined with other Energy Trust heat pump, heat pump controls, or smart thermostat incentives. Only available to residences serviced by PGE or Pacific Power. Indoor Configuration: Eligible systems configurations must include a central ducted system with traditional air handler (slim duct types do not qualify) serving the primary living space of the home.
Extended capacity heat pump in Multifamily Properties– replacing electric forced air furnace	Electric Forced Air Furnace	\$6,650	Must replace electric forced air furnace as residence's primary heating system. Unit must be a central ducted system and included in Energy Trust's list of qualifying products . Controls must be set with an auxiliary heat lockout setting when available. Heat pump cannot have a backup gas heating system. Cannot be combined with other Energy Trust heat pump, heat pump controls, or smart thermostat incentives. Only available to residences serviced by PGE or Pacific Power. Indoor Configuration: Eligible systems configurations must include a central ducted system with traditional air handler (slim duct types do not qualify) serving the primary living space of the home.
Heat Pump Controls	Electric	\$250	Must be added to a heat pump with electric furnace auxiliary heat. Heat pump must be home's primary heat source. Visit www.energytrust.org/heatpumpcontrols for eligible models and more information. Thermostat must be set to 35°F lockout. Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives.
High Efficiency Gas Furnace	Gas	\$2,900	95% annual fuel utilization efficiency (AFUE) or greater. Gas furnaces used as backup for high-efficiency heat pumps, also known as hybrid systems, are not eligible.

Residential

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Smart Thermostat Direct Install	Electric or gas	\$250	To participate in this offering, connect with your local program representative for more information. Visit www.energytrust.org/thermostat for eligible models. Smart thermostats installed in multifamily units must be heated by gas furnaces. Cannot be combined with heat pump controls incentives.
Heat Pump Water Heater	Electric (water heat)	\$240	Eligible models must meet Northwest Energy Efficiency Alliance's (NEEA's) Advanced Water Heater Specification Tier 3 to qualify for this cash incentive. Tank may be any size. An additional incentive is applied at the time of purchase at participating retailers and distributors. Must replace electric storage tank water heater.
'No-Cost' Heat Pump Water Heater	Electric resistance (water heat)	Variable	Intended to cover the full cost of a heat pump water heater. Must replace electric tank water heater . Eligible models must meet Northwest Energy Efficiency Alliance's (NEEA's) Advanced Water Heater Specification Tier 3 to qualify. Replacing natural gas water heating does not qualify. Customer must be income qualified. Contact your Program Representative to pre-approve each project.
Windows	Electric or gas	\$1.00 per square foot	U-Value 0.27 - 0.23. Must replace existing window, glass door or skylight.
Windows	Electric or gas	\$1.50 per square foot	U-Value 0.22 or less. Must replace existing window, glass door or skylight.
Enhanced Windows	Electric or gas	Variable	U-Value 0.30 or less, depending on heating fuel type and replacement of single pane (any frame) or double pane (metal frame only) windows. Please reach out to communitypartners@energytrust.org to learn more about your specific incentive rate.

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Home Energy Assessment for Single-family and Manufactured Homes	Electric or gas	\$250 per site	This funding supports the assessment of each home to identify eligible energy improvements. Community Partner must provide site address, utility information, primary heat source and other key information as requested by the program. Work with your Energy Trust point of contact for more details.
Home Energy Assessment for Multifamily Properties	Electric or gas	\$250 for 1-2 units	This funding supports the assessment of individual units to identify energy improvements at an eligible multifamily site. A unit can be a single residence in a duplex/triplex/fourplex or a side-by-side unit with no residences above or below, like a townhome. Stacked structures with 5+ units are not eligible for home energy assessments. Community Partner must provide site address, utility information, primary heat source, demographic information, and other key information as requested by the program. Work with your Energy Trust point of contact for more details. Additional Incentives are available for eligible multifamily properties larger than 4 units. Please contact your Energy Trust point of contact for pre-approval.
		\$375 for 3 units	
		\$500 for 4+ units	
Attic Insulation – R0-R11 Existing Insulation	Electric or gas	Up to \$3.00 per square foot	For single-family homes and eligible multifamily properties. Existing insulation must be R-11 or less. Must insulate to R-38 or greater or fill cavity. Higher incentives may be available if attic insulation project costs exceed \$3.00 per square foot. Contact your Program Representative if you would like to pursue an exception.
Attic Insulation – R0-R11 Existing Insulation - Manufactured Homes	Electric	Up to \$2.13 per square foot	For manufactured homes. Existing insulation must be R-11 or less. Must insulate to R-30 or greater or fill cavity.
	Gas	Up to \$1.74 per square foot	
Attic Insulation – R12-R18	Electric or gas	Up to \$2.49 per square foot	For single-family homes and eligible multifamily properties. Existing insulation must be R-18 or less. Must insulate to R-38 or greater or fill cavity.

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Energy Improvement	Primary Heating Fuel	Incentive	Requirements
Wall Insulation	Electric	Up to \$2.32 per square foot	Existing wall, rim joist, and knee wall insulation must be R-4 or less. Wall insulation is not available for manufactured homes. Exterior Walls must be insulated to R-11 or greater or fill cavity. All heated exterior wall surfaces must be insulated. Rim joists must be insulated to R-15 or greater or fill cavity. Knee walls must be insulated to R-15 or greater for 2x4 cavities or R-21 or greater for 2x6 cavities. Attic insulation must be R-19 or higher in order for knee wall insulation to be eligible for an incentive.
	Gas	Up to \$3.30 per square foot	
Floor Insulation	Electric	Up to \$1.09 per square foot	For single-family homes and eligible multifamily properties. Existing insulation must be R-11 or less. Must insulate to R-30 or greater or fill cavity.
	Gas	Up to \$3.65 per square foot	
Floor Insulation – Manufactured Homes	Electric	Up to \$1.45 per square foot	For manufactured homes. Existing insulation must be R-11 or less. Must insulate to R-22 or greater or fill cavity.
	Gas	Up to \$1.76 per square foot	

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<p>Incentives for Oregon customers of Portland General Electric, Pacific Power, NW Natural, Cascade Natural Gas, and Avista.</p> <p>All work must comply with Residential Specifications Manual requirements.</p> <p>Additional Funding Sources may have specific requirements. Funds may be available for reducing customer costs or certain additional repairs that are required to enable one or more other incentives on this form.</p>			
Additional Funding Source	Primary Heating Fuel	Incentive	Requirements
Climate Equity and Resilience Through Action Grant (CERTA) <i>[Federal Funds]</i>	Electric or gas	Up to \$2,000	For single-family and manufactured homes. Provides up to \$2,000 in flexible funds for qualifying projects that include an insulation measure. Funds can be used to reduce customer costs for insulation or, if approved, for repairs enabling insulation or weatherization. Talk to your account manager for details.

Important Terms and Conditions:

- All work must comply with [Residential Specifications Manual](#) requirements.
- HVAC incentives are paid based upon primary heating system fuel only. Backup systems do not qualify for incentives.
- Application must be submitted within 60 days from initial installation. Application must be complete and accurate for incentives to be paid.
- All required documentation, including itemized contractor invoices must be submitted with the incentive application.
- A non-trade ally contractor can install upgrades but must have a current Oregon Construction Contractors Board (CCB) license.
- Eligible homes must be occupied by homeowners or tenants to qualify. Vacant homes may be served only if a lease or sale agreement is available and occupancy is expected within 90 days of service.