

Ideation Phase

Empathize & Discover

Date	27 June 2025
Team ID	LTVIP2025TMID31153
Project Name	Edu Tutor AI: Personalized Learning with Generative AI and LMS Integration
Maximum Marks	4 Marks

Empathy Map Canvas EduTutor AI:

1. SAYS:

What the student/user verbally expresses:

- "I don't understand this topic, even after watching videos."
- "I need a simple explanation like a teacher would give."
- "I wish I could practice more questions like in school."

2. THINKS:

What the user is thinking but might not say out loud:

- "Am I studying the right way?"
- "What if I fail the test because I missed something important?"
- "Other students probably have better help than I do."

3. DOES:

What actions or behaviors the student takes:

- Searches YouTube or websites for topics
- Uploads books or PDFs to extract questions
- Tries apps for grammar and test prep
- Attempts mock tests but gets no explanations

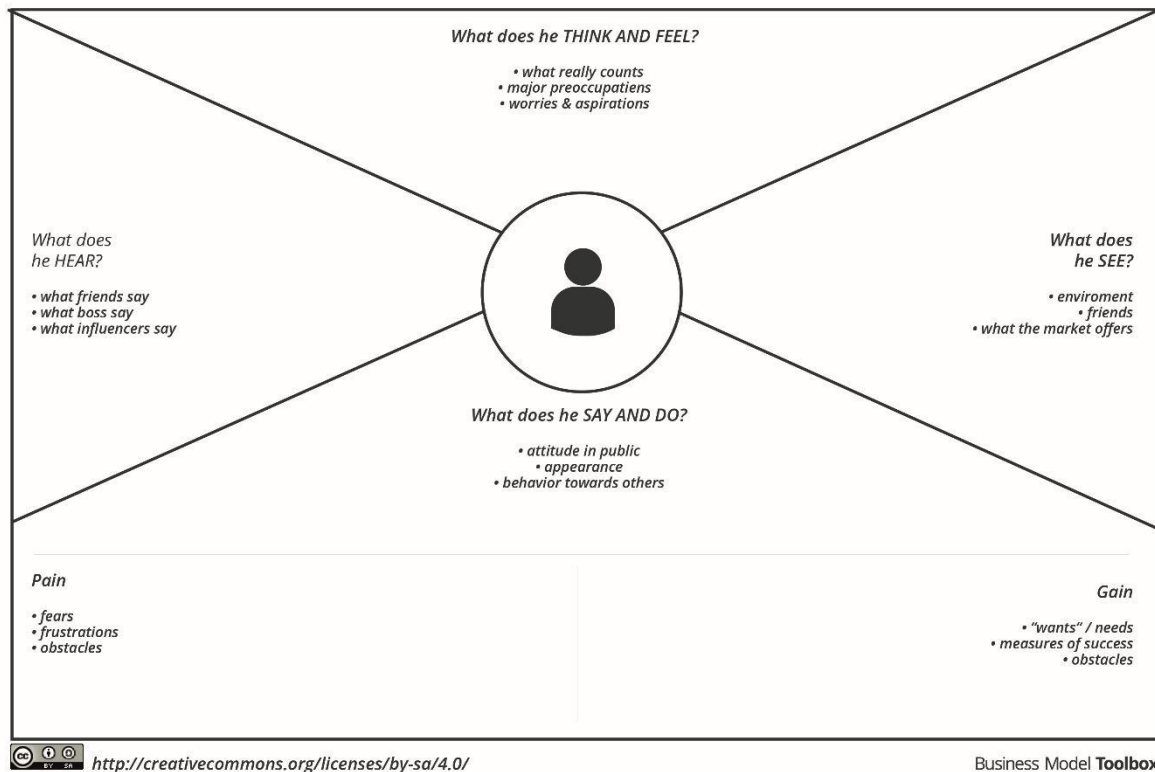
4. FEELS:

What emotions the user experiences:

- Anxious and overwhelmed before exams
- Relieved when they finally understand a topic
- Disappointed by one-size-fits-all apps
- Excited when learning becomes personalized

Example:

Empathy Map



Example: EduTutor AI

Empathy Map

