

: Developer :: Programmer :: Software Engineer :: Product Owner :: Leader :: Partner :

## **SUMMARY OF QUALIFICATIONS**

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As a Web Developer with experience in Product Management, I have a unique perspective from both sides of the field. I excel at developing strong and thoughtful products with organized and sustainable code as well as working with a wide range of personalities to create driven ad-hoc teams around me.

## **TECHNICAL TALENT**

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: Git :: HTML5 :: CSS :: SASS :: JavaScript :: jQuery :: Angular :: Bootstrap :: Materialize :: Node.js :: Express.js :: Sequelize :: SQL/PostgreSQL :: Ruby :: Rails :: MongoDB :: APIs :: Gulp :

## **CERTIFICATIONS**

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<b>Certified SCRUM Product Owner</b>	<b>Nov 2015</b>
<b>UW Software Product Management Certification</b>	<b>May 2015</b>
<b>UW Product Management Certification</b>	<b>May 2011</b>

## **WORK EXPERIENCE**

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<b><i>Full Stack Web Developer</i></b>	<b>May 2016 – Aug 2016</b>
<b>General Assembly</b>	<b>Seattle, WA</b>

As a full-stack developer, I set up varied organized and scalable products using stacks such as Ruby/Rails with SQL, Angular/Express/Node.js/SQL & MongoDB. See projects I have done on my portfolio site, [kristacalderon.com](http://kristacalderon.com). Highlights of my skill set include:

- : Built full-stack applications with normalized databases, model-view-controller based environments, using RESTful routes and DRY coding concepts.
- : Used code to analyze data from APIs and databases to calculate required datasets for front-end execution.
- : Planned new applications from wireframes to features to code organization to database tables and prioritized accordingly to deliver fully functioning projects with rare bugs in less than 5 days.

<b><i>Product Manager</i></b>	<b>May 2015 – April 2016</b>
<b>Virtuoso, LTD.</b>	<b>Seattle, WA</b>

As the owner of product sustainability and improvement and partner to the sustainment developers and Quality Assurance team, I set a standard for high quality bug resolution and we all worked together to resolve internal and client facing bugs with timely and effective solutions. Highlights of my skillset include:

- : Wrote specs for new website features and worked one on one with the developer and tester to deliver
- : Verified and prioritized outstanding website product defects then tested all defect development solutions to confirm solutions met product requirements
- : Partnered with the sustainment development team providing industry knowledge support and product specification clarification
- : Communicated with services and other departments on status and solutions provided to resolve outstanding client facing issues

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***Product Manager***

***Client Service Manager***

**National Research Corporation**

**September 2012 – Present**

**July 2011 – September 2012**

**Seattle, WA**

As the owner of a smaller set of company products, I had a level of autonomy to researched new regulations and re-designed data visualizations and layouts to create more meaningful quality reporting for products worth up to \$375K annually. Highlights of my skillset include:

**:: Product Planning and Analysis:**

- : Gathered and compiled client requirements from data analysis and sales and service department feedback then created effective and detailed user stories with/for development teams and built product design and revision requirements and wireframes using Axure, MS Excel, and Snagit.
- : Consulted with Lead Developers to determine technical requirements for a new reporting database and data collection and delivery process through APIs and FTPs.
- : Used Agile methodologies to develop client-specific product and ROI improvements.

**:: Project Management:**

- : Determined internal product position and alignment with company goals and plans through communication and collaboration with all departments, including the service team, the development team, and business leaders.
- : Detailed and evaluated necessary time and resources for projects while prioritizing workload and addressing knowledge gaps during weekly project meetings with company leadership.
- : Organized and led a team of two developers creating a subscription tool which automatically delivered reports and survey responses to client e-mail addresses.

**:: Delivery and Release:**

- : Wrote and updated internal specification documents and external report interpretation guides detailing client-specific calculations, assumptions, and relevant patient populations.
- : Trained staff, including client service managers, sales representatives and account managers, on individual and client-specific product design, use, and history, as well as industry trends.
- : Designed and delivered quarterly client-facing webinars detailing industry and product updates.

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## **NON-TECHNICAL WORK EXPERIENCE**

Seattle's Best Coffee, *Barista Supervisor*

Target Corporation, *Client Service Team Lead*

Anuban Khon Kaen School, *TESOL Teacher*

Capital Group Companies, *Client Service Representative*

**Jan '08 – Mar '09, Oct '10 – Jul '11**

**November 2009 – October 2010**

**April 2009 – August 2009**

**June 2006 – December 2007**

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## **EDUCATION**

***Bachelor of Arts (B.A.), International Affairs – GPA: 3.83***

**Florida State University**

**Graduated May 2006**

**Tallahassee, FL**