KRISTA CALDERON KC@KRISTACALDERON.COM

: Developer :: Programmer :: Software Engineer :: Product Owner :: Leader :: Partner :

SUMMARY OF QUALIFICATIONS

As a Web Developer with a background in Product Management, I have a unique perspective from both sides of the field. I excel at working with a wide range of personalities and creating ad-hoc teams around me, all by leaning into obstacles, soliciting contributions from every avenue as well as Listening.

TECHNICAL TALENT

Efficiency is key. I love to set up organized and scalable products utilizing concepts such as model-view-controller, RESTfull routes, and object-oriented programming. Languages, frameworks, and tools I currently utilize are:

: Github :: HTML :: CSS :: SCSS :: JavaScript :: jQuery :: Bootstrap :: Materialize ::
Angular :: Node.js :: Express.js :: Sequelize :: SQL :: PostgreSQL :: Ruby :: Ruby on Rails :

CERTIFICATIONS

Certified SCRUM Product Owner	**Nov 2015**
UW Software Product Management Certification	**May 2015**
UW Product Management Certification	**May 2011**

WORK EXPERIENCE

Full Stack Web Developer   **May 2016 – Aug 2016**
General Assembly   **Seattle, WA**

See projects I have done with Angular, Node.js, Ruby, Rails and more on my portfolio site, kristacalderon.com. Highlights of my skill set include:

: Learned modern libraries and tools such as JavaScript, jQuery, Angular, Bootstrap, Node.js, Express.js, PostgreSQL, Ruby, and Ruby on Rails
: Wrote dynamic, high-quality code based on concepts such as object-oriented programming and the Model-View-Controller framework
: Learned full-stack web development including the basics of computing, networks, data structures and understanding how to setup a development environment

Product Manager   **May 2015 – April 2016**
Virtuoso, LTD.   **Seattle, WA**

As the owner of product sustainability and improvement and partner to the sustainment developers and Quality Assurance team, I set a standard for high quality bug resolution and we all worked together to resolve internal and client facing bugs with timely and effective solutions. Highlights of my skillset include:
: Wrote specs for new website features and worked one on one with the developer and tester to deliver
: Verified and prioritized outstanding website product defects then tested all defect development solutions to confirm solutions met product requirements
: Partnered with the sustainment development team providing industry knowledge support and product specification clarification
: Communicated with services and other departments on status and solutions provided to resolve outstanding client facing issues

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Product Manager	**September 2012 – Present**
Client Service Manager	**July 2011 – September 2012**
National Research Corporation	**Seattle, WA**

As the owner of a smaller set of company products, I had a level of autonomy to researched new regulations and re-designed data visualizations and layouts to create more meaningful quality reporting for products worth up to $375K annually. Highlights of my skillset include:

:: Product Planning and Analysis:

: Gathered and compiled client requirements from data analysis and sales and service department feedback then created effective and detailed user stories with/for development teams and built product design and revision requirements and wireframes using Axure, MS Excel, and Snagit.

: Consulted with Lead Developers to determine technical requirements for a new reporting database and data collection and delivery process through APIs and FTPs.

: Used Agile methodologies to develop client-specific product and ROI improvements.

:: Project Management:

: Determined internal product position and alignment with company goals and plans through communication and collaboration with all departments, including the service team, the development team, and business leaders.

: Detailed and evaluated necessary time and resources for projects while prioritizing workload and addressing knowledge gaps during weekly project meetings with company leadership.

: Organized and led a team of two developers creating a subscription tool which automatically delivered reports and survey responses to client e-mail addresses.

:: Delivery and Release:

: Wrote and updated internal specification documents and external report interpretation guides detailing client-specific calculations, assumptions, and relevant patient populations.

: Trained staff, including client service managers, sales representatives and account managers, on individual and client-specific product design, use, and history, as well as industry trends.

: Designed and delivered quarterly client-facing webinars detailing industry and product updates.

NON-TECHNICAL WORK EXPERIENCE

Seattle's Best Coffee, *Barista Supervisor*	**Jan '08 – Mar '09, Oct '10 – Jul '11**
Target Corporation, *Client Service Team Lead*	**November 2009 – October 2010**
Anuban Khon Kaen School, *TESOL Teacher*	**April 2009 – August 2009**
Capital Group Companies, Client Service Representative	**June 2006 – December 2007**

EDUCATION

Bachelor of Arts (B.A.), International Affairs – GPA: 3.83	**Graduated May 2006**
Florida State University	**Tallahassee, FL**