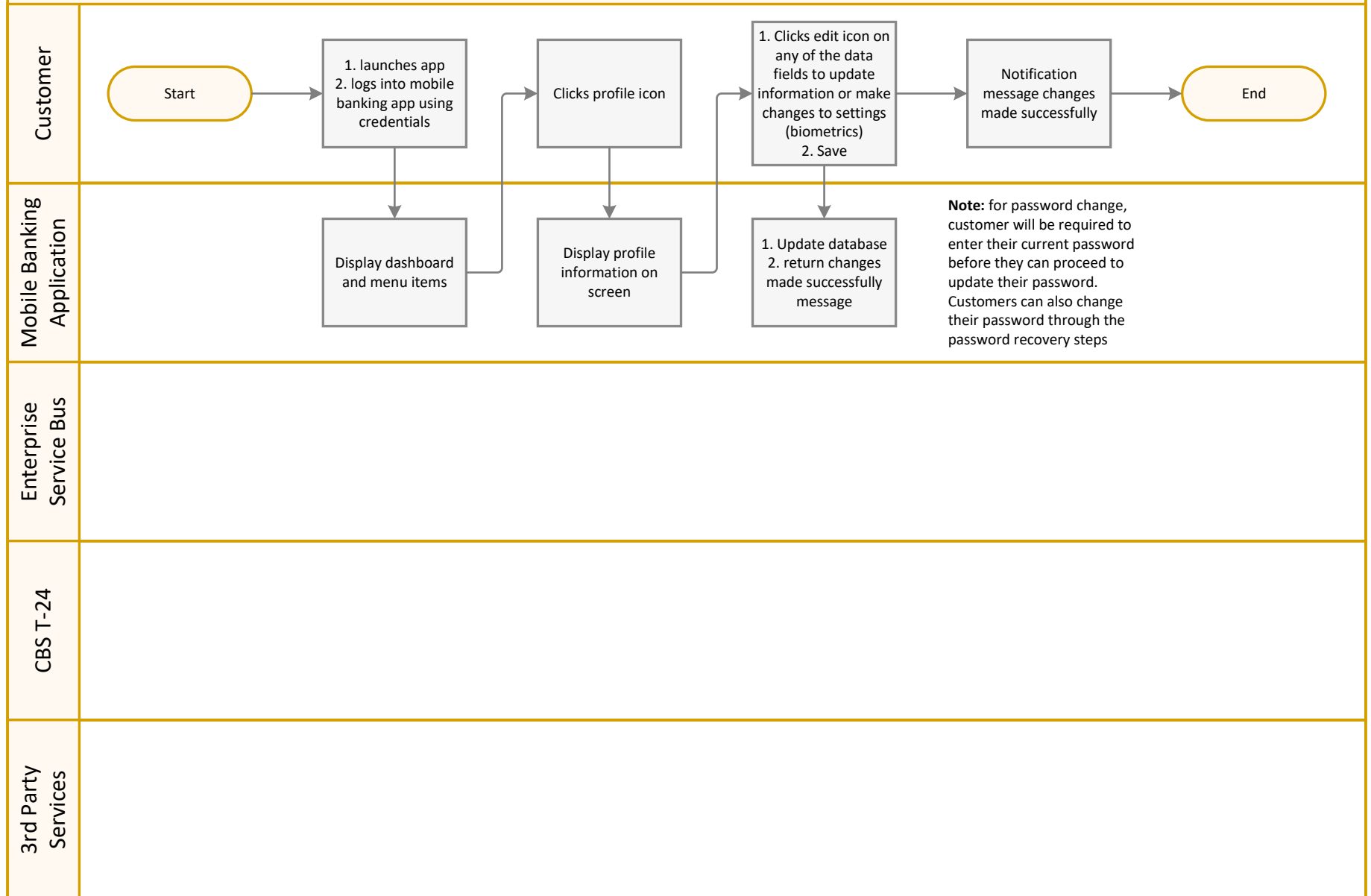
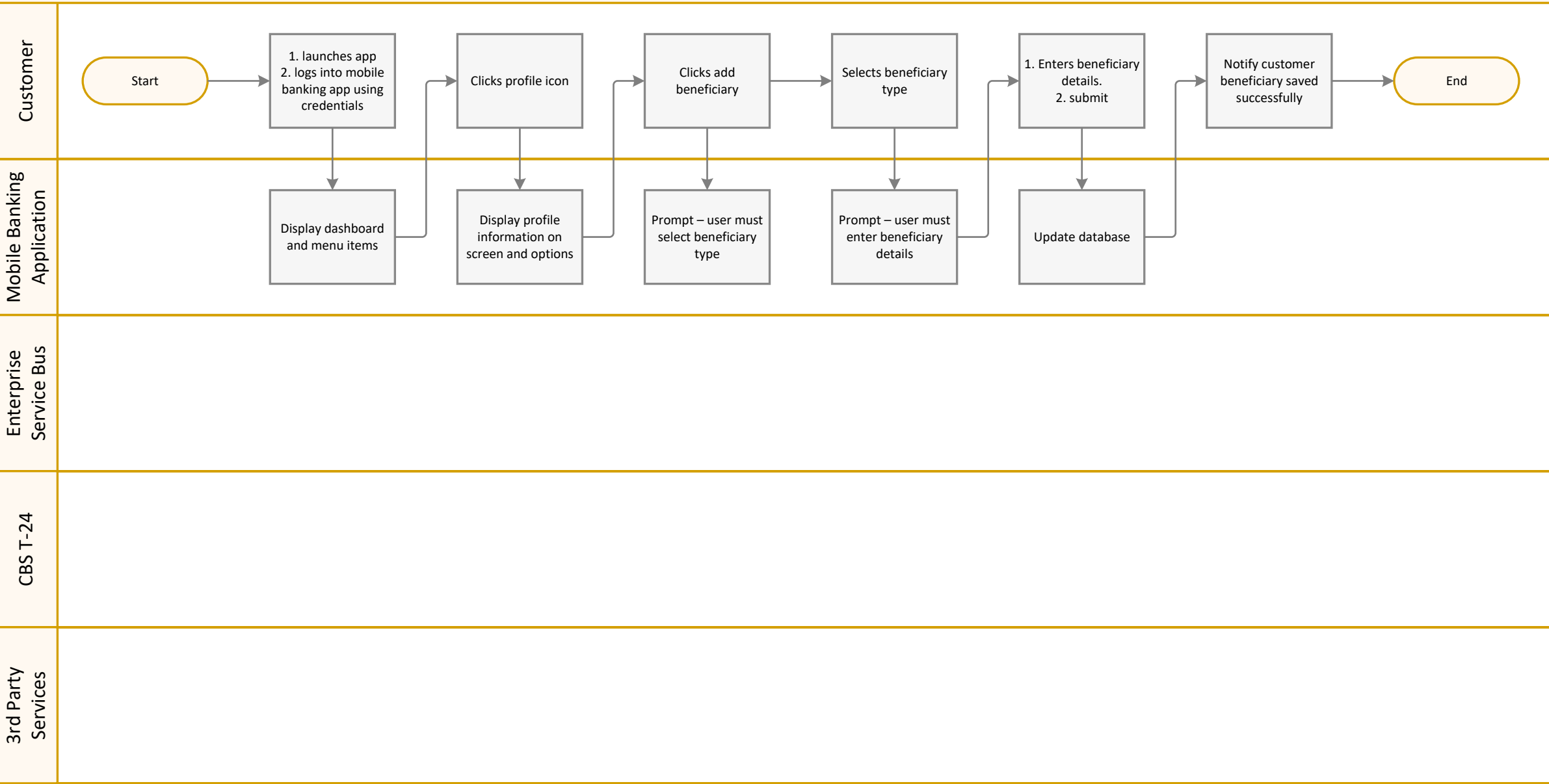


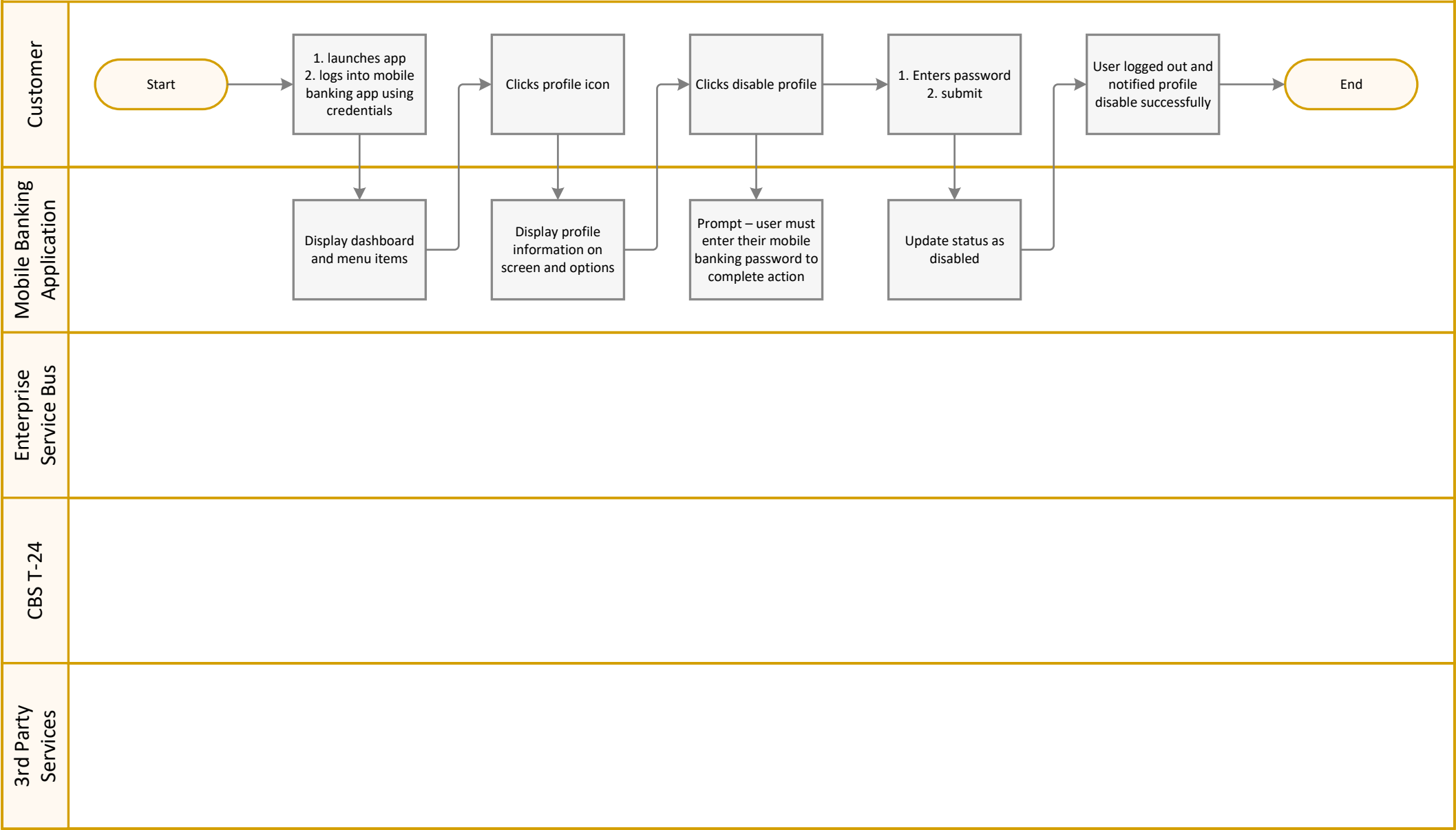
Cross-Functional Flowchart Profile Management Mobile Application



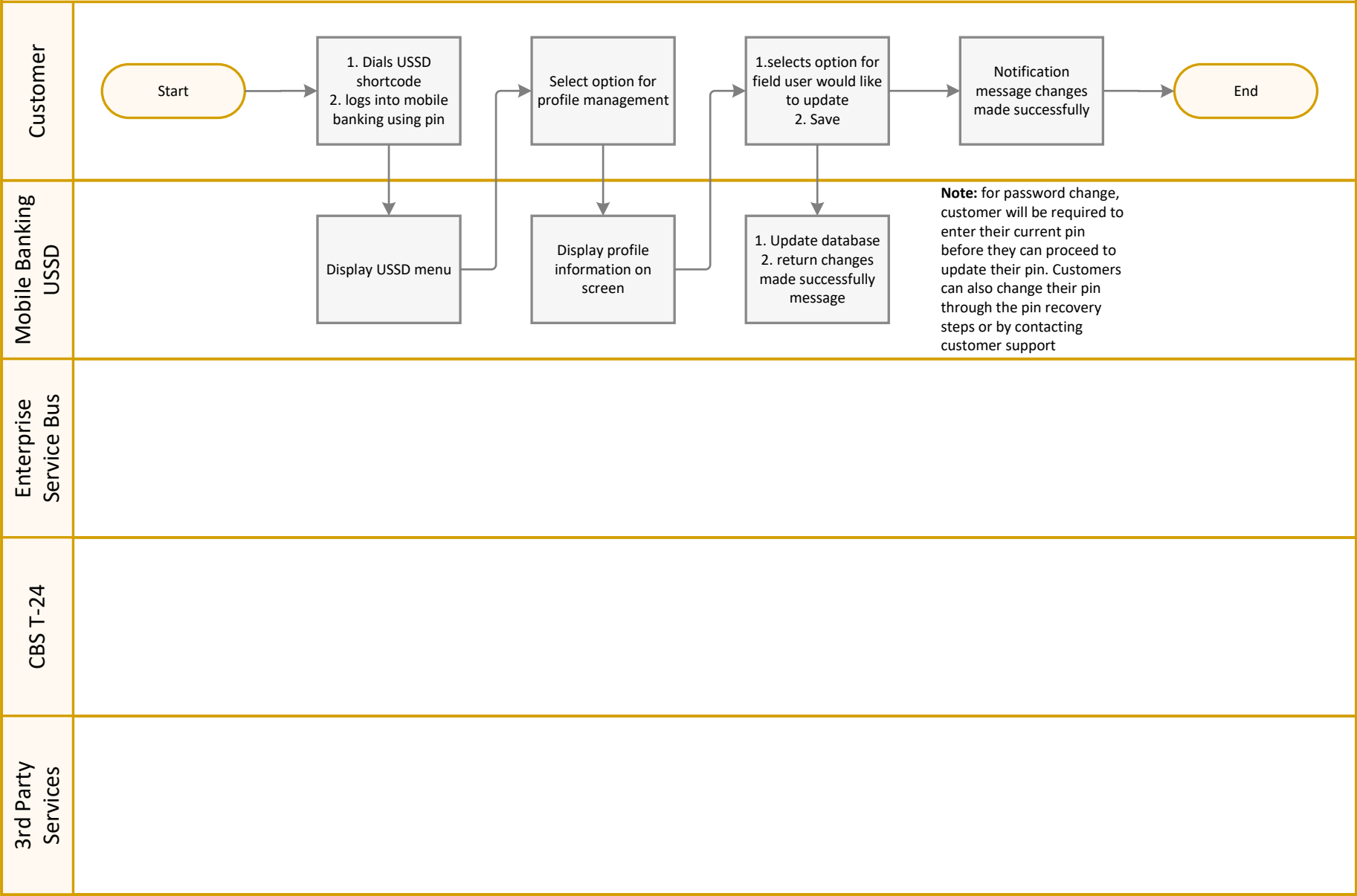
Cross-Functional Flowchart Beneficiary Management



Cross-Functional Flowchart Disable Profile



Cross-Functional Flowchart Profile Management USSD



Cross-Functional Flowchart Profile Management WhatsApp Banking

Customer				
WhatsApp Banking	<p>Note: for password change, customer will be required to enter their current password before they can proceed to update their password. Customers can also change their password through the password recovery steps or by contacting customer support</p>			
Enterprise Service Bus				
CBS T-24				
3rd Party Services				