STEVE KIMUTAI

Profile

Highly motivated IT professional with in-depth knowledge of Database administration and scripting, Data analysis management of ERP, Server Operations, Networking and ICT support. My key strengths include ; analytical thinking and logical approach to work, team-work ability and excellent communication skills.

Skills

- Management of ERP such as SAP and MS dynamics
- Database Administration and Scripting in SQL, Hana DB and MongoDB
- Data cleaning and sorting ,Analysis, Visualization and Reporting using Excel, Qlik Sense and Power BI
- Well-versed in programming languages including Java, JavaScript, Python.
- IT Incident and problem Resolution- Stems, Databases, Networks and Hardware
- IT for Finance
- Asset management and auditing
- Installations, configuration, maintenance and upgrading operating systems, computer software, drivers and hardware.
- Troubleshooting and solving problems in computer hardware, software and computer networks and peripherals.
- Management of IT help desk system

Contact

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Languages

English
Kiswahili

Work Experience

Super Foam Limited- IT Associate

Jan 2023- present
Job Description

- Governance, Process Controls, Audit & IT Security
- Database administration and scripting in both SQL and Hana DB
- SAP ERP Management and Extended In-house Customization
- Assemble new systems, ensure the systems are configured and test the system to ensure it is running
- Producing periodic report for operations
- IT as an enabler to Supply Chain Management
- IT Incident and Problem Resolution - Systems, Databases, Networks and Hardware
- Data management and analysis
- End user capacity building
- Management of the IT Helpdesk System

Liquid Intelligent Technologies - Intern

October 2022 - December 2022

Job Description

- Connecting businesses with High Speed internet connection
- Perform troubleshooting and management of their networks
- Monitor traffic in client's domains and assess any risk
- Prevent Distributed denial of service attacks(DDoS) by scrubbing traffic and blocking known attackers.
- Troubleshooting network problems, identifying and solving them within the company.
- Document activities done and provide report on any incidence experienced.
- Provide secure remote access through Zero Trust Network Access(ZTNA) to private applications and data in public cloud.

SEACOM - Intern

May 2022 - August 2022

Job Description

- Configuring internet connection to the clients
- Provide clients with complete security to their networks by using next generation firewall.
- Host client's data in SEACOM's virtual server for easy access and security
- Proactively attending to customer issues on service provision and get an excellent customer rating.
- Resolve customer issues by troubleshooting over the phone with customer then refer to upper level support when necessary.
- Aided with fiber optic projects.

Projects

- Integration of SAP to Salesforce
- Development of Sales Management System

Certifications

- CCNA(I to IV)
- Microsoft Certified: Azure Fundamentals

Education

Maseno University,kisumu (2016-2022)
Bachelor of Science in Computer Science.
Second Class Honors(Lower Divison)

Kapsabet Boys High School, Nandi (2011-2014)
Kenya Certificate of Secondary Education (KCSE) A 82

Reference

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