

Amadeus e-Power How To

[Access the e-Power Training Videos](#)

Index

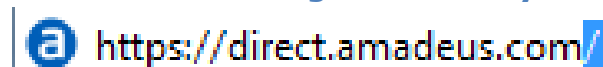
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Steps to Register in Amadeus Direct

The e-Power training videos are now available through Amadeus e-University. If you have any issues accessing the videos please log your questions to https://direct.amadeus.com/App/ExtranetMain/contact_us.aspx

Step 1:

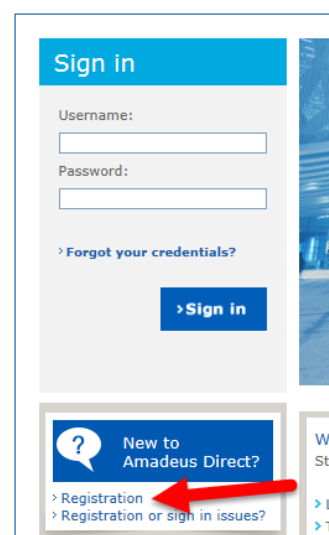
Enter the following address in your URL address bar: <https://direct.amadeus.com>



Step 2: Click on Registration

Amadeus Direct

Your link to everything Amadeus



Step 3: Select your account type.

Select your account type

Account Type:

Please provide the following information

ARC/IATA number:

Office ID: OR Customer number:

[>Continue](#)

Step 4: Create your profile

Create a user profile

Office ID:

Agency Name:

*First name: *Last name:

*E-mail:

*Confirm E-mail:

Alternative E-mail:

Confirm your email:

*Phone: Mobile:

*Agent sign:

*Allows seamless access between Amadeus Direct and e-Support.

*Display Name:

* ☐ Yes ☐ No I am the Decision Maker for this agency and am fully authorized to view all data and make decisions for all aspects of this account.

☒ Yes!, I want to subscribe to Amadeus Direct news.

*Terms of use:

☐ I agree to the [Amadeus Direct terms of use](#).

AMADEUS WEB SITE TERMS OF USE ("TERMS OF USE")

By using this site ("Site") you agree to all of the following terms and conditions, which will apply to your Site use and all products and services ordered, requested, authorized, accepted, or utilized by you through this Site. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT ACCESS OR USE THE SITE. "Amadeus" means Amadeus North America, Inc., its owners, subsidiaries and affiliates.

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>Accept

Step 5: Select user name and password. Choose security questions from drop down menu (using arrow). Please make sure that you record your user name and password and the answers to your security questions so you do not forget them.

Create a username

Office ID:

Agency Name:

* Username:

* Password:

* Re-Type password:

Note:
Must be 7-15 characters with no spaces and contain at least one number, one uppercase letter, and one lowercase letter.

Security questions

This information will be used in case you forget your username or password and need to reset it.

* Question 1:

* Answer 1:

* Question 2:

* Answer 2:

* Question 3:

* Answer 3:

>Continue



Success! Thanks for creating your new Amadeus Direct Account

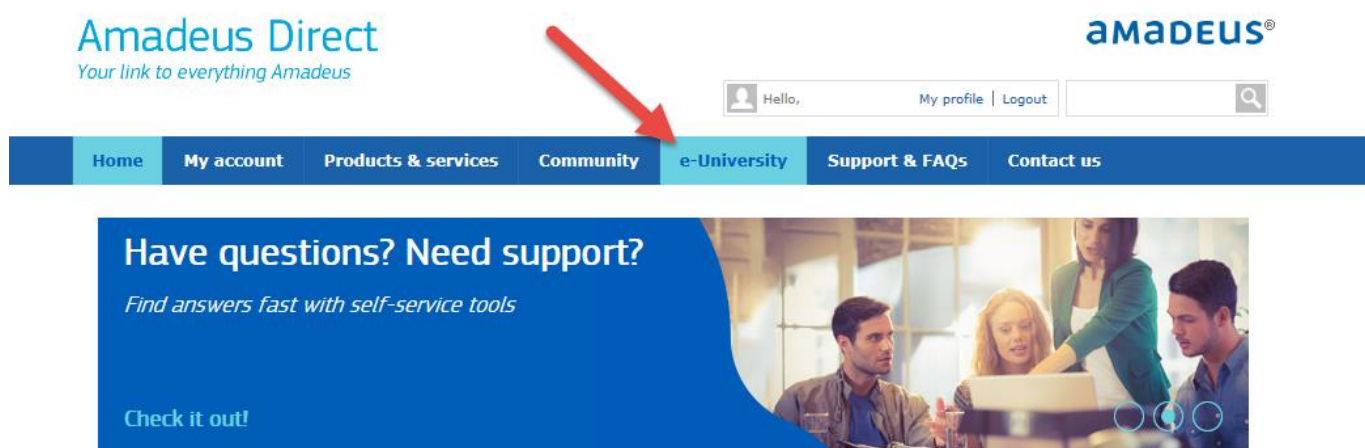
Your Amadeus Direct username and password replaces previous Amadeus e-University® and customer extranet credentials. Use this new username and password for all future visits to Amadeus Direct, your go-to spot for all things Amadeus.

Visit often to take full advantage of these great features:

- Launch products
- Pay your bill and order solutions
- Take online training
- Read news, alerts and blogs
- Gain helpful business tools
- Manage your account
- And much more!

Steps to Enroll for the e-Power Training Videos

1. Log into Amadeus Direct <https://direct.amadeus.com>
2. Click on e-University



3. Click Self-paced courses



4. Click on the training product based on your contract

Self-paced courses

▼ Amadeus e-Power

Amadeus e-Power Starter

Amadeus e-Power B2B and B2C

5. Click on Enroll me

Enrollment options

Self enrollment (Student)

No enrollment key required.

Enroll me

6. Click Enter and begin the training **Note – you may receive the following Internet Explorer message. Click Options for this site and select Always allow.*

