Kam Yau, Quincy Kong   quincykong@gmail.com | +1 (437) 499 3994

Senior Manager of IT with global professional experience

Respected IT professional with extensive progressive experience in multi-national companies leading system development, IT operations, project management, employee engagement and IT business partnership. Proven track record in SAP development and implementation, system integrations and managing IT projects. Manage Global Development Center resources in China supporting global systems.

Selected Achievements

- Led and transformed SOD cleanup for material systems to fulfill SOX compliance
- Managed a cross functional global development center in India and China
- SAP EPR (ECC 6) implementations in APAC countries supporting M&A integration
- IT business partner for a new China business operation during 2009 – 2012
- A member of the APAC IT leadership team for multi-national companies

Dec 2022 to Present: Study Break Sabbatical in Canada

Professional Experience

Tech Data Hong Kong Ltd
(Transferred to Tech Data through the acquisition of Avnet Technology Solutions)

Senior Manager, Service Delivery   2019 – 2022 Dec
- Led SAP enhancement projects based on digital transformation framework to enhance process automation.
- Completed 17 partner integrations on vendor orders, customer orders, and logistics processes with EDI and APIs.
- Completed implementation of Contract Renewal System for Hong Kong and India businesses.

Senior Manager, Global Development Center   2017 – 2019

Led a 40 members global development center at Shenzhen and Shanghai China with various technologies supporting global IT systems.
- People management and employee engagement – influence team members, peers without hierarchy authority to drive service delivery.
- Standardization - adopt HQ best practices in GDC. Example, change control management.
- IT talent recruitment and budget management.

Avnet Technology Solutions Asia Pacific
Senior Manager, SAP Basis & Platform Services   2016 – 2017

Transferred from APAC role to a global team lead a team of 6 to deliver a 12-hour support model for mission critical SAP and IBM WebSphere platform.
- Maintained high availability of hundred plus production servers (SAP + WebSphere).

- Implemented SAP Global Trade Compliance system in APAC

Avnet Technology Solutions Asia Pacific
Senior Manager, Technical Solutions   2012 - 2016

Played a technical leadership role. Managed internal ABAP / SharePoint / Java resources in China and external resources in India. Played a consultative role on solutions and architecture for system integration projects and driving solutions delivery on ERP.

- Business Partner Engagement - played an IT business partnership role with Trade Compliance and Human Resources team in the region to address IT needs for business growth.
- Major Projects
    - Template Implementation for Australia and New Zealand (ANZ) operations - played system integrator role. The objective of template implementation was to bring ANZ business on SAP platform, streamline Quote-To-Order process and deliver enhancement reporting on Global HANA BI platform.
    - SAP Security - driving a regional project to cleanup regional Segregation of Duties (SOD) fulfil audit requirements. Worked with global security team to identify and build a standard procedure on ID/security profile provisioning. Adopt global SAP GRC to the region.
    - Coordinated with global project team and regional HR to implement Workday HR system. APAC instance supporting 1,000+ employee in the region with FI / Network Identity integration.
    - APAC Intranet – revamped APAC Intranet project. Partnered with business on continuous improvement on intranet and drove higher page views.

Avnet Technology Solutions Asia Pacific
SAP Solutions Consultant   2007 - 2012

Hands on technical contributor focused on SAP and integrations. Promoted from individual contributor to technical leadership role responsible for solution architecture. Contributed to the rapid growth of the Asia Pacific business that saw revenue grew from $300 million USD to $1.5 billion through aggressive mergers and acquisitions, with an organization that grew from 60 employees to over 1,000 employees..

- Solutions Delivery
    - Implemented SAP integration for Sanctioned Party List (SPL) screening. SPL screening function ensured the risks of trading compliance to the business were controlled.
    - Brought EDI onboard to SAP platform with a couple of major IT vendors. Automated processes reduced back and forth manual communications in business operations.
- Partner with China business team
    - Rolled out SAP to China business. Delivered training and mapped business processes for Order-To-Cash process.
    - Supported new business operations start-up in Beijing on 2009. The business was grew from 6 staff to 300 staff over 3 years.
- SAP Technology
    - SAP Security: understand business organization structure and practices and led regional SAP Security team to build up security profiles.
    - SAP Upgrade: ran project for hardware migration, EHP5 and EHP7 upgrade projects

- o SAP Implementations – played SD and ABAP developer role to participate on the first implementation. Delivered SD related functionality and China focused custom solutions such as VAT Tax and billing.

Educations

2023   Centennial College (Canada) – Software Engineering Technician (to be completed by Apr 2024)
2002   SAP Certified Application Consultant in Sales and Distribution module
1991   Hong Kong Computer Institute - Diploma of Computer Studies
1988   Moral Training English College - Secondary School