

Truncating the locked objects in postgress container

Issue: GCXI pods will keep on restart if any object got locked in postgress

Sample Error: 2022-10-04 10:59:08 [main] INFO - Setting aggregation level... 2022-10-04 10:59:12 [main] DEBUG - org.mozilla.javascript.WrappedException: Wrapped com.genesys.mstr.mmp.commands.ServerException: Schema object 'Schema' with ID 'A92B4BC0131145A0A2BE3DCD5D77F57C' cannot be modified because it is in use by 'Administrator' on 'azpwjmphs003' since 10/4/2022 8:03:57 AM. Please contact your administrator for more information. (SetAggLevel.js#88)

Steps to Remediate

Step 1 – Login into postgress pod and switch as postgres user

[root@gcxi~]# kubectl exec -it gcxi-postgres-7fddfb8649-j68df /bin/bash

kubectl exec [POD] [COMMAND] is DEPRECATED and will be removed in a future version. Use kubectl exec [POD] -- [COMMAND] instead.

root@gcxi-postgres:/# su - postgres

Step 2 – Connect psql and mstr_meta

```
postgres@gcxi-postgres:~$

postgres@gcxi-postgres:~$ psql

psql (12.12 (Debian 12.12-1.pgdg110+1))

Type "help" for help.

postgres=# \c mstr_meta

You are now connected to database "mstr_meta" as user "postgres".

mstr_meta=#
```



Step 3 – Check the table and truncate if any values got locked

mstr_meta=# "select * from dssmdobjlock;" mstr_meta-# mstr_meta=# select * from dssmdobjlock; project_id object_id object_type | lock_scope | lock_type | lock_source | lock time session id user id | machine | comment va ------ 3A54A87C11EABA05DEB40080EF75F2CE | A92B4BC0131145A0A2BE3DCD5D77F57C | 22 | 1| 0 | 1 | 2022-10-04 08:03:57.496 | EEA9D42E3FBA165D4D 89F8B53100E9F2 | 54F3D26011D2896560009A8E67019608 | azpwjmphs003 | <COMMENTS> Step 4 – Truncate the table and verify again mstr meta=# TRUNCATE TABLE dssmdobjlock; mstr_meta=# "select * from dssmdobjlock;" mstr_meta-# Exit from postgress pod. Step 5 – Scale down / up and verify the status of GCXI pods [root@gcxi~]# kubectl scale deployment gcxi-secondary --replicas=0 deployment.apps/gcxi-secondary scaled [root@gcxi~]# [root@gcxi~]# kubectl scale deployment gcxi-secondary --replicas=1 deployment.apps/gcxi-secondary scaled [root@gcxi~]# [root@gcxi~]# kubectl get pods -A -o wide | grep -i gcxi-primary-6bc64b6544-bf9zn 24h 10.244.1.61 genesys gcxi-primary-6bc64b6544-bf9zn 1/1 Running 1 gcxi2.rptgenlab.com <none> <none> [root@gcxi~]#