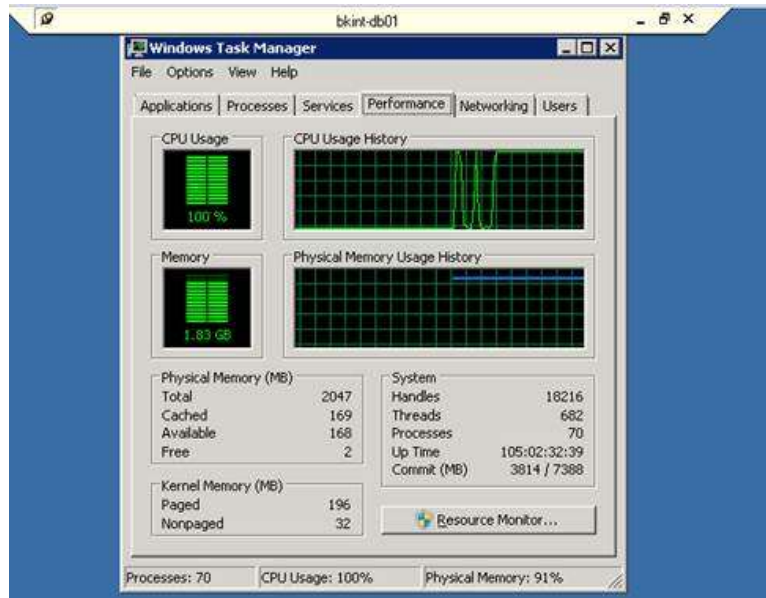# WINDOWS DOCUMENT – MEDIA SERVICE

CPU alert:

- ➢ Login to server and check in task manager (To check the alert is real or false)
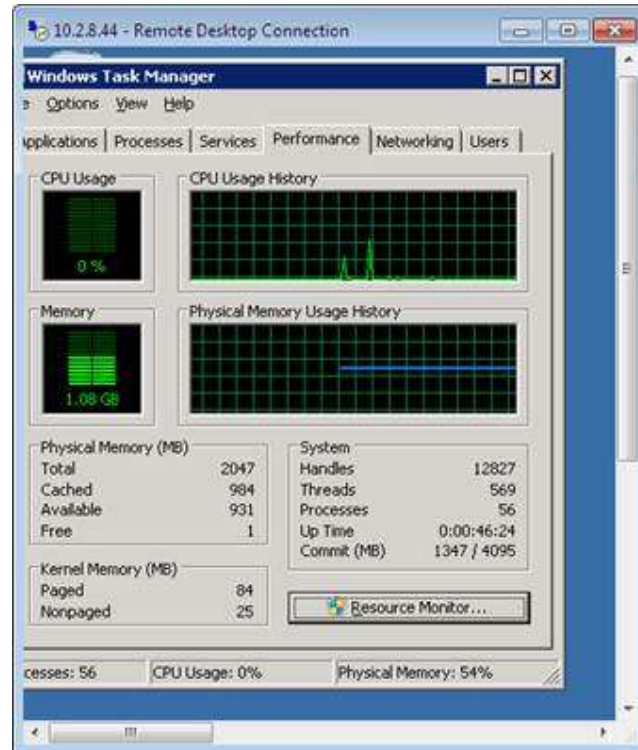

- ➢ Type "**Get-process**" in windows power shell and check which process is using more CPU,

Memory alert:

➢ Login to server and check in task manager (To check the alert is real or false)

➢ Type "**Task list**" in command prompt for memory usage

Reboot alert:

- Check in, Event viewer > windows logs > system > check filter with event id "**1074** or **user 32**"
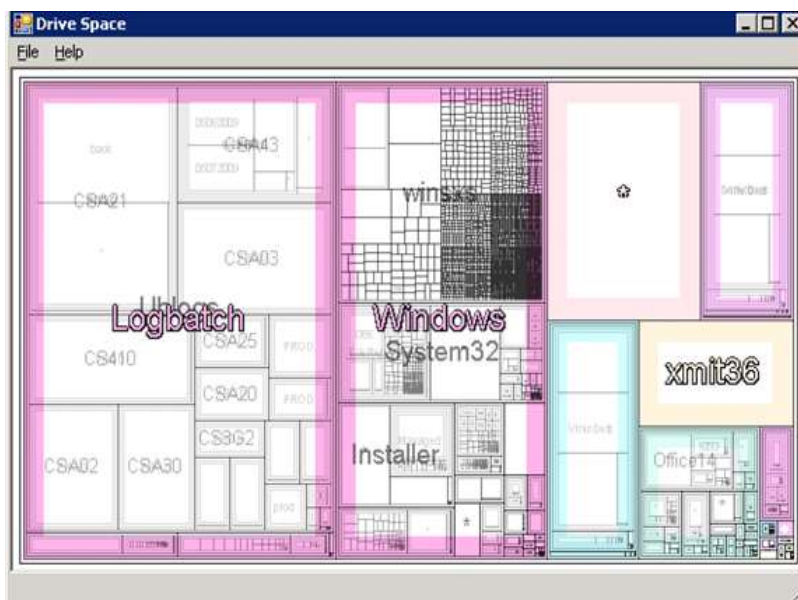
critical Alert for   FW critical Alert for RE critical Alert for RE critical Alert for
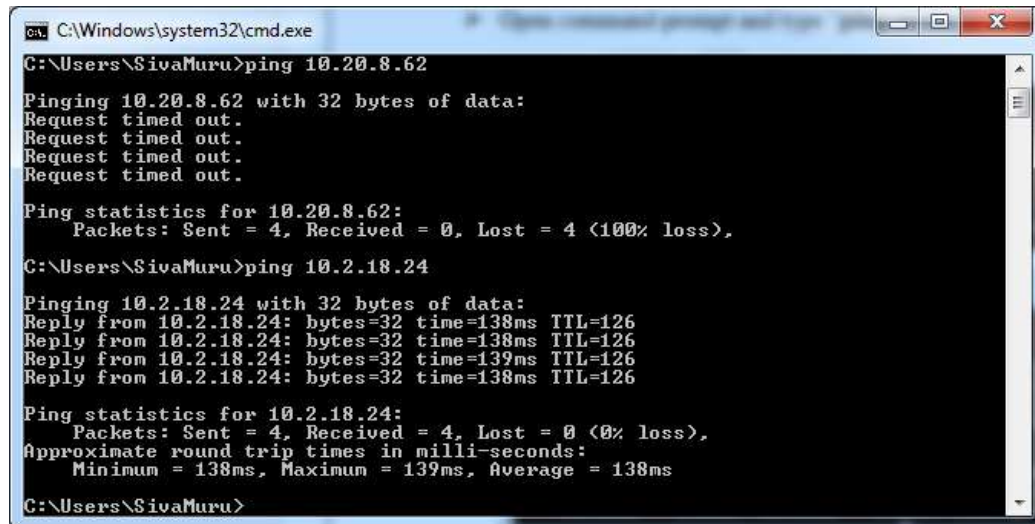ms_mediaserviceinfr ms_mediaserviceinfr ms_mediaserviceinfr ms_mediaserviceinfr
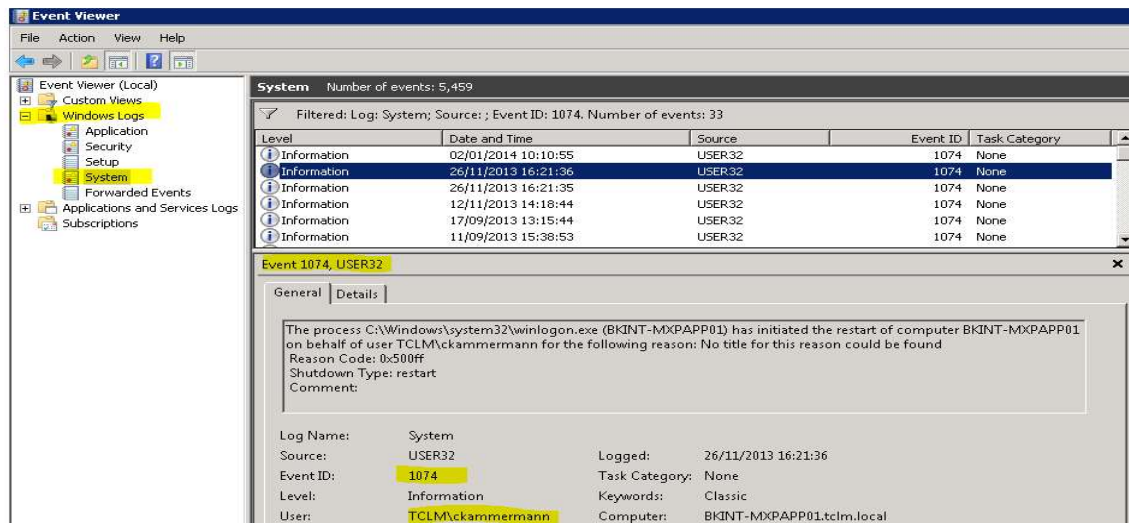
To check drive space:

- Open **"drivespace.exe"** in server and check which drive is using more space

Ping alert:

➢ Open command prompt and type "**ping server ip address**"

➢ Check the uptime of server in network connections by typing "**Ncpa.cpl**" in run
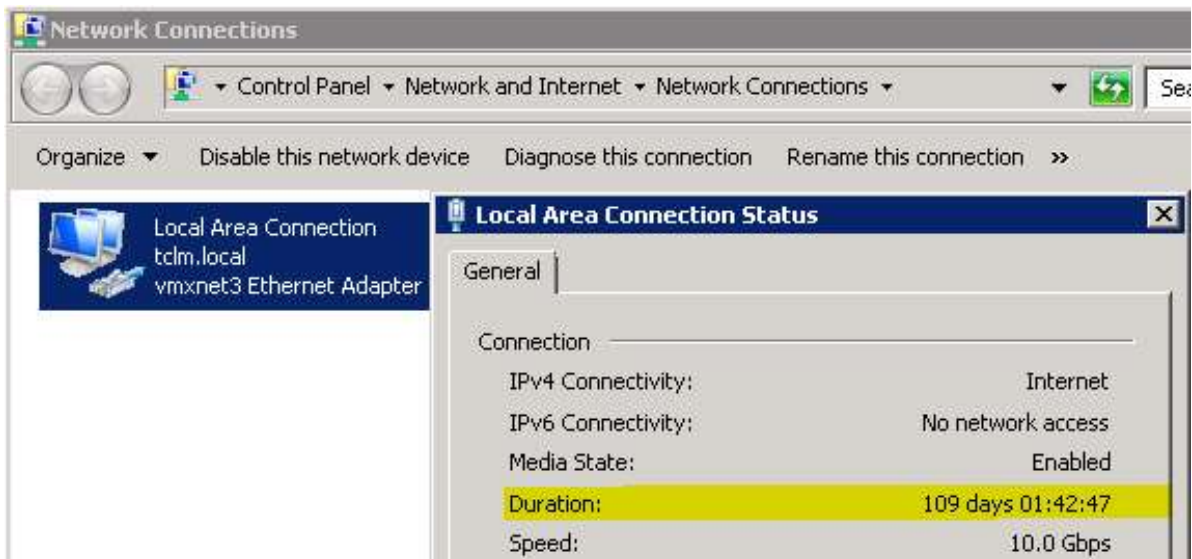
Robot alert:

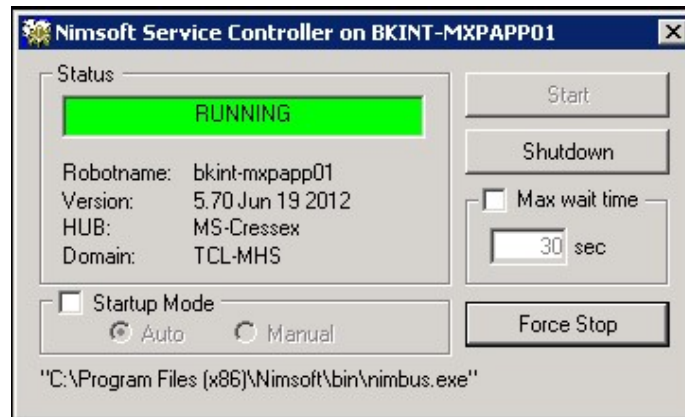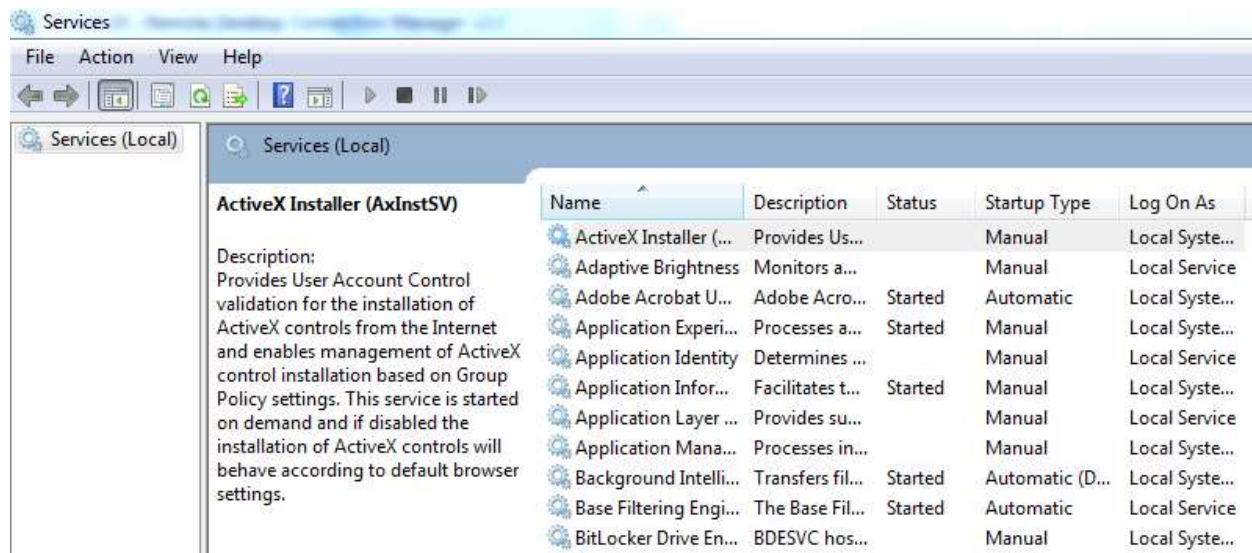➢ Log into the server and open **"Nimsoft service controller"** and check the status of robot status

Service stopped alert:

Log into server, type **"services.msc"** in run and check the service status.

Disk Usage

critical Alert for
ms_mediaserviceinfr

FW critical Alert for
ms_mediaserviceinfr

RE critical Alert for
ms_mediaserviceinfr

clear Alert for
ms_mediaserviceinfr