



# The complete guide to Go Live Chat

Connect with web visitors and capture organic leads for your business from a real time “human” 24 X 7 online support

**We are here  
to help you!**

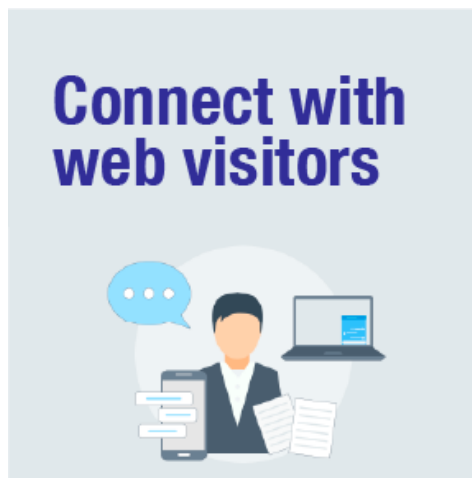


# Go Live Chat 24X7 Organic Lead Generation



## Capturing organic leads for your business

Go Live Chat overcomes any barrier among your business and your website visitors. Our real-time online customer care enables our clients to expand their lead generation opportunities and serve your customers with the most engagement experience. We believe in providing exceptional customer support for your business.



## UNLEASHING THE POWER OF LIVE CHAT

See how 24/7 Live Chat can help your business in these times

Go Live Chat bridges the gap between businesses and their website visitors. Our real-time online customer support helps our clients increase their ROI and provide their valued customers with a memorable online experience.

We go the extra mile to guarantee exceptional quality customer support.



**24 X 7 Chat Support**  
**500+ Representatives**  
**4 Global Language**  
**22 Seconds Avg. Response Time**  
**In-App Advertising**  
**Increase Organic Leads**  
**Connect with Web Visitors**  
**Track Visitor Behaviour**  
**Personalized Re-Engage**  
**Fully-Customized**

## Do more with Go Live Chat



### Smart Tools

Our Smart Tools provide you with optimized live website support from the get-go! Offer a personalized customer experience in every chat window. Power up your Live Chat Solution with Smart Tools such as Proactive Re-engagement, Chat2SMS, Lead Alerts, and much more!



### Management Features

Our easy-to-read Management Dashboard fits right into your existing workflows by tracking Logged In Resources, Chats in Progress, Chat Ratings, and more. From a built-in Ticketing System to a fully-customizable Attendance System, our lab-tested Management Features put you in control of the customer support ecosystem.



### Chat Features

Boost your current visitor-to-lead ratio and gain a measurable return on investment by powering on Live Chat by live agents. Chat Features like an Agent Dashboard, Pre-Chat Qualification and Real-time Quality Control convert your website visitors into life-long customers.



### Intelligent Engagement Tools

Be right where your customers want you – online and available 24/7 – with our Intelligent Engagement Tools. After-hours support engages customers and generates smart leads – even while you sleep. Transform visitors into genuine leads by activating Intelligent Engagement Tools such as Pro-active Greeting and an Interactive Live Chat Button.



### Business Intelligence Reports

Measure the impact of various scripts and test out new variations through our handy dashboard. Enhance your understanding of customer's needs with timely Business Intelligence Reports.



### Integrations

Our seamless cross-platform integrations make customer engagement as simple as 1-2-3! Get the full benefit from your customized Live Chat Solution by linking Facebook, Google Analytics, WordPress & more.



### Value Added Services

Our priority remains to help our clients grow their business with Value Added Services such as Promotional Banners, Chat Window Generator and Multilingual Support. Boost your business's brand by providing an exceptional customer experience – day-in and day-out.

# We love questions and feedback

✉ [hello@darksquare.ca](mailto:hello@darksquare.ca)

📷 [@darksqrca](https://www.instagram.com/darksqrca)

📄 [www.DarkSquare.ca](http://www.DarkSquare.ca)

f [@darksqrca](https://www.facebook.com/darksqrca)

🐦 [@darksqrca](https://twitter.com/darksqrca)

in [www.linkedin.com/company/dark-square-ca](https://www.linkedin.com/company/dark-square-ca)

## Locations we serve

