

Cakes.com

Online Cake Order Management

The screenshot displays the 'Ordering Wizard' interface on the Cakes.com website. The top navigation bar includes links for 'My User Profile', 'Sign Out', and 'Ordering Wizard'. Below this, there are tabs for 'Order Queue', 'Cake Information', 'Store Information', and 'Reports'. The 'Order Queue' tab is active, showing a section titled 'View Active Orders'. A paragraph explains that the page allows viewing all active orders, with statuses like 'New', 'Accepted', and 'Conditional' indicating the order's progress. A summary bar shows: 'You have: New 2 Orders to Accept Accepted 4 Accepted Orders Conditional 2 Conditionally Accepted Orders'. Below this is a table of orders with columns for Order Number, Requested Pickup Date, Item Number / Name, Price (excluding tax), Status, and Date Accepted. The table lists 8 orders, including items like 'SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE', 'DINOSAUR-PALS', 'HAPPY BIRTHDAY LETTER CANDLES', 'CLAYMATION-AMERICAN FLAG', 'COCKTAIL PARTY', and 'LOVE SHOES'. At the bottom, there are links for 'DecoPac.com', 'About Online Cake Ordering', 'Terms & Conditions', 'Contact Us', and 'FAQ', along with a copyright notice for 2010 Cakes.com.

Ordering Queue

View Active Orders

This page allows you to view all Active Orders to your bakery. If an order is marked "New", it means you or your staff has not yet reviewed it. "Accepted" indicates your bakery will make the cake exactly as it was ordered. If you can make the cake, but need to make a small substitution or edit to the order, mark the order as "Conditional" and contact the customer concerning the modifications.

An order will remain as a listing, until it is accepted. Once it's accepted, you will be able to review all the details and print it out.

Order Activity

You have: **New** 2 Orders to Accept **Accepted** 4 Accepted Orders **Conditional** 2 Conditionally Accepted Orders

Order Number	Requested Pickup Date	Item Number / Name	Price (excluding tax)	Status	Date Accepted
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	New	
193	06/29/11	11825,31201 DINOSAUR-PALS	\$18.00	Accepted	06/29/11
192	07/09/11	16161,96161 HAPPY BIRTHDAY LETTER CANDLES	\$33.00	Accepted	06/29/11
191	07/03/11	11823,31191 CLAYMATION-AMERICAN FLAG	\$14.00	Conditional	06/29/11
190	07/02/11	32018 COCKTAIL PARTY	\$14.00	Accepted	06/29/11
188	07/02/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$20.00	Accepted	06/29/11
186	06/30/11	31227,31229 I LOVE SHOES	\$21.00	Conditional	06/29/11
184	07/01/11	31886 HOW TRN DRAGON-BERK ISLAND	\$16.00	New	

Displaying all 8 orders

[DecoPac.com](#) [About Online Cake Ordering](#) [Terms & Conditions](#) [Contact Us](#) [FAQ](#)

©2010 Cakes.com. All Rights Reserved.


online
cake ordering

Updated 5/2/2012
(Replaces 6/29/11)

Table of Contents

Online Order Flow	3
Log In	4
View Active Orders	5
Online Ordering Queue	6
New Orders.....	7
How To Accept an Order	8
Step 1: Accept As-Is or Conditionally.....	8
Step 2: Confirm you Accept the Order	9
Step 3: Order Status Changes to “Accepted”	10
Step 4: View Full Order Information.....	10
Email Notifications.....	11
Other Features in Online Ordering.....	12
My User Profile	13
Change Password	14
Email Notifications	15
Order Queue – View Order History	16
Reporting - Orders	17
Reporting - Performance	18
APPENDIX – Consumer Experience on Cakes.com.	19-28

Online Order Flow

1. Consumer Orders a Cake on Cakes.com

The screenshot shows the Cakes.com website with a 'Thank You' message. It includes a 'Your Cake' section with a cake image and details: 'SIGNATURE-TOY STORY FRIE Includes Buzz and Woody figures!', 'Cake ID: 13291', 'Cake Size: 1/4 Sheet', 'Cake Flavor: Marble', 'Message on Cake: Happy Birthday Audrey!', 'Message Color: Royal Blue', and 'Cake Icing: Note to Cake Decorator'. A 'Follow These Steps' section lists: 'Submit your order directly to your local supermarket, bakery or ice cream shop.', 'Select A Cake', 'Find A Bakery', 'Enter Your Information', and 'Submit & Confirm Your Order'.

Emails Sent

Consumer

Bakery

From: no-reply@cakes.com
To: Anne M. Zelenak
Cc:
Subject: Your Cakes.com Order

Thank you for your order! Your order has
You will receive another email once the o

See full email on page 27

From: no-reply@cakes.com [no-Web Customer182]
To:
Cc:
Subject: You Just Received Cakes.com Online
Attachments:

An order was just submitted to Cakes.com Online Ordering acco

[Order Information]

Order ID: 194

DecoSet IDs: 13291

Cake Name: SIGNATURE-TOY STORY

use sign in to accept or co

See full email on page 26

2. Bakery "Accepts" the Order

The screenshot shows a bakery's online ordering interface. It includes a 'New' button and a 'Customer Details' section with fields for Name, Phone, Order Placed (06/29/11 8:38 AM), Requested Pickup (06/30/11 11:00 AM), and Email. A message states: 'Customer details and inscription will be displayed once the order is accepted.' There are two radio buttons: 'Accept order as-is' (selected) and 'I need to contact the customer about this order'. An 'Accept' button is visible. At the bottom, it says 'Accepted' and '06/29/11'.

Emails Sent

Consumer

Bakery

From: cakesonlineordering@decopac.com
To: Anne M. Zelenak
Cc:
Subject: Order 194 Accepted

Your order has been "Accepted" by the foll
If there are any questions concerning your bakery directly.

See full emails on page 11

From: cakesonlineordering@decopac.com [cakesonlineordering@decopac.com]
To: Web Customer182
Cc:
Subject: You Just Accepted Online Customer Order 194
Attachments:

Your bakery just accepted an order via your onli account with DecoPac

[Order Information]

Order ID: 194

DecoSet IDs: 13291

Name: SIGNATURE-TOY STORY 3-BUZZ, WOODY & FR

Description: Includes Buzz and Woody collectible figures!

Flavor: Marble

Filling:

Icing Flavor: Buttercream - White

Message:

Message Color: Royal Blue

Size: 1/4 Sheet

Decorator Message: If I could pick up by 3:00 PM

eat!

11:00 AM 06/29/11 8:38 AM

3. Consumer Picks-Up Cake and MAKES PAYMENT at the Bakery



Online Cake Order Management Overview

Welcome to Online Cake Ordering from Cakes.com! Your consumers are now placing online orders for your bakery. This document will tell you how to view and manage orders that come in through Cakes.com.

Log In

To view and manage your Online Cake Orders, log in to the following URL:

www.cakes.com/account-admin/login or go to www.decopac.com/onlinecakeordering and follow the links.

To login, enter your email address and the password that you have setup. Click the “Login” button to continue.

If you’ve forgotten your password, click on the “I forgot my password” link. You’ll be asked to provide your Customer Number and Email Address.

The screenshot shows the DecoPac Online Cake Ordering Wizard login interface. At the top left, the Cakes.com logo and 'Ordering Wizard' text are visible. The main heading reads 'Online Ordering Is A Piece Of Cake'. Below this, the DecoPac logo is prominently displayed above the text 'Online Cake Ordering Wizard'. A login form is centered, featuring a 'Login' title, an 'Email' input field, a 'Password' input field, and a purple 'Login' button. A link for 'I forgot my password' is located below the button. The footer contains navigation links: 'DecoPac.com', 'About Online Cake Ordering', 'Terms & Conditions', 'Contact Us', and 'FAQ', along with the copyright notice '©2010 Cakes.com. All Rights Reserved.'

View Active Orders

When you log in, you'll be taken to the main page of the Online Cake Ordering Wizard. On this page you'll be able to see Order Activity and Detail, and also access other features like Reporting, User Profile settings, Store Information, and Cake Information.

Additional Features on this page

Additional features are discussed in more detail at the end of this document.

- **My User Profile** (link in upper right of page): Click this link to edit settings like Password, Email Addresses or Email Notification options. See pages 13-14.
- **Menu Bar Options** (pink menu bar at top of page)
 - a. **Order Queue:** Select "Active Orders" or "Order History" available under this option. See page 15.
 - b. **Reports:** To view reports for past orders or performance statistics related to orders, select the "Orders" or "Performance" links available in the "Reports" menu bar option. See pages 16-17.
 - c. **Cake Information and Store Information:** For instructions on editing cake flavors, designs, fillings, in-store or online store information, please request additional documentation from DecoPac.

Ordering Queue

[View Active Orders](#)

This page allows you to view all Active Orders to your bakery. If an order is marked "New", it means you or your staff has not yet reviewed it. "Accepted" indicates your bakery will make the cake exactly as it was ordered. If you can make the cake, but need to make a small substitution or edit to the order, mark the order as "Conditional" and contact the customer concerning the modifications.

An order will remain as a listing, until it is accepted. Once it's accepted, you will be able to review all the details and print it out.

Order Activity

You have: **New** 2 Orders to Accept **Accepted** 4 Accepted Orders **Conditional** 2 Conditionally Accepted Orders

Order Number	Requested Pickup Date	Item Number / Name	Price (excluding tax)	Status	Date Accepted
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	New	
193	06/29/11	11825,31201 DINOSAUR-PALS	\$18.00	Accepted	06/29/11
192	07/09/11	16161,96161 HAPPY BIRTHDAY LETTER	\$33.00	Accepted	06/29/11

Online Ordering Queue

Your Online Orders Queue will show all orders made through Cakes.com. Orders are color-coded so you can easily see new orders as they come in. **Please check your online Orders Queue on a daily basis to ensure enough time for you to accept and process your orders!**

Order Status

Orders in your Queue can have one of 3 statuses:

New:	Orders that have not been accepted or cancelled by the bakery
Accepted:	Orders that have been accepted; no communication with the consumer is needed
Conditional:	Orders that require additional communication between the bakery and consumer

Note: *Cancelled orders* will be removed from your Order Queue, but will be available in your Order History.

Ordering Queue

View Active Orders

This page allows you to view all Active Orders to your bakery. If an order is marked "New", it means you or your staff has not yet reviewed it. "Accepted" indicates your bakery will make the cake exactly as it was ordered. If you can make the cake, but need to make a small substitution or edit to the order, mark the order as "Conditional" and contact the customer concerning the modifications.

An order will remain as a listing, until it is accepted. Once it's accepted, you will be able to review all the details and print it out.

Order Activity

You have: New 2 Orders to Accept Accepted 4 Accepted Orders Conditional 2 Conditionally Accepted Orders

Order Number	Requested Pickup Date	Item Number / Name	Price (excluding tax)	Status	Date Accepted
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	New	
193	06/29/11	11825,31201 DINOSAUR-PALS	\$18.00	Accepted	06/29/11
192	07/09/11	16161,96161 HAPPY BIRTHDAY LETTER CANDLES	\$33.00	Accepted	06/29/11
191	07/03/11	11823,31191 CLAYMATION-AMERICAN FLAG	\$14.00	Conditional	06/29/11
190	07/02/11	32018 COCKTAIL PARTY	\$14.00	Accepted	06/29/11
188	07/02/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$20.00	Accepted	06/29/11
186	06/30/11	31227,31229 I LOVE SHOES	\$21.00	Conditional	06/29/11
184	07/01/11	31886 HOW TRN DRAGON-BERK ISLAND	\$16.00	New	

New Orders

New Orders are orders you have not yet accepted, and are indicated with a purple box in the Status column of your Order Queue. You will not be able to see the customer's name, phone or email until you accept the order.

Ordering Queue

View Active Orders

This page allows you to view all Active Orders to your bakery. If an order is marked "New", it means you or your staff has not yet reviewed it. "Accepted" indicates your bakery will make the cake exactly as it was ordered. If you can make the cake, but need to make a small substitution or edit to the order, mark the order as "Conditional" and contact the customer concerning the modifications.

An order will remain as a listing, until it is accepted. Once it's accepted, you will be able to review all the details and print it out.

Order Activity

You have: New 2 Orders to Accept Accepted 4 Accepted Orders Conditional 2 Conditionally Accepted Orders

Order Number	Requested Pickup Date	Item Number / Name	Price (excluding tax)	Status	Date Accepted
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	New	
193	06/29/11	11825,31201 DINOSAUR-PALS	\$18.00	Accepted	06/29/11
192	07/09/11	16161,96161 HAPPY BIRTHDAY LETTER CANDLES	\$33.00	Accepted	06/29/11
191	07/03/11	11823,31191 CLAYMATION-AMERICAN FLAG	\$14.00	Conditional	06/29/11
190	07/02/11	32018 COCKTAIL PARTY	\$14.00	Accepted	06/29/11
188	07/02/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$20.00	Accepted	06/29/11
186	06/30/11	31227,31229 I LOVE SHOES	\$21.00	Conditional	06/29/11
184	07/01/11	31886 HOW TRN DRAGON-BERK ISLAND	\$16.00	New	

Displaying all 8 orders


[DecoPac.com](#)
[About Online Cake Ordering](#)
[Terms & Conditions](#)
[Contact Us](#)
[FAQ](#)

©2010 Cakes.com. All Rights Reserved.


How To Accept an Order

Step 1: Accept As-Is or Conditionally

To Accept an Order click on the down arrow to the right of the order. This will display details about the order. Review the information provided. **Note: You will NOT be able to see customer contact information until you Accept the Order!**

Order Number	Requested Pickup Date	Item Number / Name	Price (excluding tax)	Status	Date Accepted
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	New	

If you can accept the order without further contact from the customer, select the circle next to “Accept order as-is” and click the purple “Accept” button. If you need to contact the customer for additional information or clarification, select the circle next to “Accept Conditionally - I need to contact the customer about the order” and then click the “Accept” button. To add a comment about the order, enter up to 300 characters into the Comments box and click Add Comment.



Cake Details:
DecoSet: 13291
SIGNATURE-TOY STORY
3-BUZZ, WOODY & FRIE
Size: 1/4 Sheet
Flavor: Marble
Filling:
Icing Flavor: Buttercream - White

Customer Details:
Name: *****
Phone: *****
Order Placed: 06/29/11 8:38 AM
Requested Pickup: 06/30/11 11:00 AM
Email: *****


Customer details and inscription will be displayed once the order is accepted.


☒ Accept order as-is
☐ Accept Conditionally - I need to contact the customer about this order


Inscription Color: Royal Blue
Inscription:

Note to cake decorator:
If I could pick up by 3:00 PM that would be great!

Comment(s):
I need to order this product. Will contact the customer if I can't get this in time. |

84/300 



193	06/29/11	11825,31201 DINOSAUR-PALS	\$18.00	Accepted	06/29/11	
-----	----------	---------------------------	---------	----------	----------	---

Cancel an Order: You CANNOT cancel orders through the website.

Please call 1-800-DECOPAC (332-6722) to cancel an order.

Step 2: Confirm you Accept the Order

A small window will pop up asking you to confirm that you want to accept the order.

The transaction fee will be applied when you click "Yes" to accept the order.

Ordering Queue

Confirm Accept Order

Are you sure you want to accept this order?

Yes No

View Active Orders

This page allows you to view all Active Orders to your bakery. You can view the details of each order and make modifications. If you can make the modifications, the order will be accepted. If not, you can cancel the order. The "Conditional" status indicates your bakery will make the modifications, but you must contact the customer concerning the modifications.

An order will remain as a listing, until it is accepted. Once it's accepted, you will be able to review all the details and print it out.

Order Activity

You have: **New** 2 Orders to Accept **Accepted** 4 Accepted Orders **Conditional** 2 Conditionally Accepted Orders

Order Number	Requested Pickup Date	Item Number / Name	Price (excluding tax)	Status	Date Accepted
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	New	
193	06/29/11	11825,31201 DINOSAUR-PALS	\$18.00	Accepted	06/29/11

Order Details for 194:

Cake Details:
 DecoSet: 13291
 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE
 Size: 1/4 Sheet
 Flavor: Marble
 Filling:
 Icing Flavor: Buttercream - White

Customer Details:
 Name: *****
 Phone: *****
 Order Placed: 06/29/11 8:38 AM
 Requested Pickup: 06/30/11 11:00 AM
 Email: *****

Customer details and inscription will be displayed once the order is accepted.

☒ Accept order as-is
☐ I need to contact the customer about this order

Accept

Inscription Color: Royal Blue
 Inscription: *****
 Note to cake decorator:
 If I could pick up by 3:00 PM that would be great!

Step 3: Order Status Changes to "Accepted"

After you have accepted the order, the status will be set to "Accepted" in your Order Queue.

Step 4: View Full Order Information

For Accepted orders, you will now be able to see the customer contact information when you click on the down arrow next to the order. You can also print the order information by clicking the "Print" button on the bottom right of the order. The "comment" icon next to the order status indicates if the order has a comment on it.

Ordering Queue

View Active Orders

This page allows you to view all Active Orders to your bakery. If an order is marked "New", it means you or your staff has not yet reviewed it. "Accepted" indicates your bakery will make the cake exactly as it was ordered. If you can make the cake, but need to make a small substitution or edit to the order, mark the order as "Conditional" and contact the customer concerning the modifications.

An order will remain as a listing, until it is accepted. Once it's accepted, you will be able to review all the details and print it out.

Order Activity

You have: **New** 1 Order(s) to Accept **Accepted** 5 Accepted Order(s) **Conditional** 2 Conditionally Accepted Orders

<u>Order Number</u>	<u>Requested Pickup Date</u>	<u>Item Number / Name</u>	<u>Price (excluding tax)</u>	<u>Status</u>	<u>Date Accepted</u>
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	Accepted	06/29/11

Indicates Comment

Cake Details:
 DecoSet: 13291
 SIGNATURE-TOY STORY
 3-BUZZ, WOODY & FRIE
 Size: 1/4 Sheet
 Flavor: Marble
 Filling:
 Icing Flavor: Buttercream - White

Customer Details:
 Name: Anne Zelenak
 Phone: (763) 398-5645
 Order Placed: 06/29/11 8:38 AM
 Requested Pickup: 06/30/11 11:00 AM
 Email: Anne.Zelenak@DecoPac.com

Print

Inscription Color: Royal Blue
Inscription:
 Happy Birthday Audrey!
Note to cake decorator:
 If I could pick up by 3PM that would be great!

Comment(s):

web.customer182@decopac.com
 I need to order this product. Will contact the customer if I can't get this in time.
 06/29/11 9:15 AM

Enter your comment...

Can view and add comments at any time.

Email Notifications

Both the bakery and the customer will receive an email notification when the order is accepted as-is, accepted conditionally, or if you cancel the order by calling DecoPac.

Customer Email

From: cakesonlineordering@decopac.com Sent: Wed 6/29/2011 12:33
To: Anne M. Zelenak
Cc:
Subject: Order 194 Accepted

Your order has been "Accepted" by the following bakery.

If there are any questions concerning your order please contact the bakery directly.

Thank you for your order!

-- Your Information --

Anne Zelenak
(763) 398-5645
Anne.Zelenak@DecoPac.com

-- Your Bakery --

Forest Hills Foods #307
4668 Cascade SE
Grand Rapids, MI 49546
(616) 949-0240

-- Your Cake --

Name: SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE
Flavor: Marble
Filling:
Icing Flavor: Buttercream - White
Message: Happy Birthday Audrey!
Message Color: Royal Blue
Size: 1/4 Sheet

-- Order Details --

Order Number: 194
Date Order Placed: 06/29/11 8:38 AM
Date of Pickup: 06/30/11 11:00 AM
Message to Cake Decorator: If I could pick up by 3:00 PM that would be great!
Total: \$17.00

Payment to be made at time of pick-up.

Bakery Email

From: cakesonlineordering@decopac.com Sent: Wed 6/29/2011 12:32 PM
To: Web Customer 182
Cc:
Subject: You Just Accepted Online Customer Order 194
Attachments:

Your bakery just accepted an order via your online ordering account with DecoPac

[Order Information]

Order ID: 194
DecoSet IDs: 13291
Name: SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE
Description: Includes Buzz and Woody collectible action figures!
Flavor: Marble
Filling:
Icing Flavor: Buttercream - White
Message:
Message Color: Royal Blue
Size: 1/4 Sheet
Decorator Message: If I could pick up by 3:00 PM that would be great!
Order Placed: 06/29/11 8:38 AM
Order Accepted: 06/29/11 12:32 PM
Total: \$17.00
Consumer Name: Anne Zelenak
Consumer Phone: (763) 398-5645
Consumer Email: Anne.Zelenak@DecoPac.com

The requested pickup for this order is 06/30/11 11:00 AM.

Please log in to view more information or update your account.

<https://demo.cakes.com/account-admin/orders/active>

Thanks,
DecoPac

Other Features in Online Ordering

At the top of the Ordering Wizard screens are links and tabs to the following features of your Online Ordering account. Specific details about each section are included in the following pages.

1. My User Profile – View and edit your account and profile information.
2. Order Queue – View your *Active Orders* and *Order History*
3. Cake Information – View and edit *Flavors & Designs*, *Fillings*, and *Icin*. More documentation is available by request.
4. Store Information – View and edit *In-Store* and *Online* information about your business. More documentation is available by request.
5. Reports – View reports on your past *Orders* and *Performance*

Ordering Queue

View Active Orders

This page allows you to view all Active Orders to your bakery. If an order is marked "New", it means you or your staff has not yet reviewed it. "Accepted" indicates your bakery will make the cake exactly as it was ordered. If you can make the cake, but need to make a small substitution or edit to the order, mark the order as "Conditional" and contact the customer concerning the modifications.

An order will remain as a listing, until it is accepted. Once it's accepted, you will be able to review all the details and print it out.

Order Activity

You have: **New** 2 Orders to Accept **Accepted** 4 Accepted Orders **Conditional** 2 Conditionally Accepted Orders

Order Number	Requested Pickup Date	Item Number / Name	Price (excluding tax)	Status	Date Accepted
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	New	
193	06/29/11	11825,31201 DINOSAUR-PALS	\$18.00	Accepted	06/29/11
192	07/09/11	16161,96161 HAPPY BIRTHDAY LETTER	\$33.00	Accepted	06/29/11

My User Profile

To view and update your account and profile information, click on the “My User Profile” link in the top right corner of the screen. **Please note, you will not be able to update your Name or User Name online.** Please contact DecoPac to update your name or username, or simply change the “primary” contact information in your DecoPac.com account.

To change your password or your email notifications, click the word “Edit” to the right of your business name.

The screenshot displays the 'My User Profile' page. At the top, there's a navigation bar with 'My User Profile' and 'Sign Out' links. Below this is a header with the 'cakes.com' logo and 'Ordering Wizard' text, followed by tabs for 'Order Queue', 'Cake Information', 'Store Information', and 'Reports'. The main content area is titled 'My User Profile' and contains a section for 'Account Settings'. This section has three main parts: 'Name', 'Password', and 'Notifications'. The 'Name' section shows 'Account Name: Forest Hills Foods #307' and 'User Name:' with an 'Edit' link circled in blue. The 'Password' section shows 'Your Current Password: *****'. The 'Notifications' section is a table with columns for 'Email', 'Notification Trigger', and 'Notification Frequency'.

Email	Notification Trigger	Notification Frequency
web.customer182@decopac.com	Order Accepted	Order
web.customer182@decopac.com	Order Placed	Order

At the bottom of the page, there are links for 'DecoPac.com', 'About Online Cake Ordering', 'Terms & Conditions', 'Contact Us', and 'FAQ'. A copyright notice '©2010 Cakes.com. All Rights Reserved.' is also present.

My User Profile - Change Password

To change your password, you will need to know your current password. ***Your new password must be at least 8 characters long, and must contain at least one number and one capital letter.*** If you do not want to change your password, leave these fields blank.

My User Profile

Update Your Account Settings

Name

Account Name: Forest Hills Foods #307

User Name:

Password

Password must be at least 8 characters and contain at least one number and one capital letter. If you leave your password blank, it will not be changed.

Old Password

New Password

Confirm Password

Notifications

Set up your e-mail notifications in the way that best fits your order process. You can sign up as many members of your staff as you like, and customize when and why their notifications are sent.

Email	Notification Trigger	Notification Frequency	
<input type="text" value="web.customer182@decopac.com"/>	<input type="text" value="Order Accepted"/> ▼	<input type="text" value="Order"/> ▼	⊖
<input type="text" value="web.customer182@decopac.com"/>	<input type="text" value="Order Placed"/> ▼	<input type="text" value="Order"/> ▼	⊖
<input type="button" value="⊕"/>			

My User Profile - Email Notifications

Get an email notification when orders are placed by your customers, and when orders are accepted by you or one of your staff.

1. Enter an email address where you want your email notification to be sent.
2. Select if you want the email to be triggered when an order is placed or when an order is accepted.
3. Under Notification Frequency, select if you want to receive an email every time an order is placed/accepted, or if you only want to receive a summary on a daily basis.
4. To add additional notifications to be sent to the same or alternate email addresses, click on the purple plus sign under the last email address entered. To remove a notification, click on the purple minus sign next to that notification.
5. Click the "Submit" button to save your changes.

My User Profile

Update Your Account Settings

Name

Account Name: Forest Hills Foods #307

User Name:

Password

Password must be at least 8 characters and contain at least one number and one capital letter. If you leave your password blank, it will not be changed.

Old Password

New Password

Confirm Password

Notifications


Set up your e-mail notifications in the way that best fits your order process. You can sign up as many members of your staff as you like, and customize when and why their notifications are sent.

Email	Notification Trigger	Notification Frequency	
web.customer182@decopac.com	Order Accepted ▼	Order ▼	–
web.customer182@decopac.com	Order Placed ▼	Order ▼	–
+			

Cancel Submit

Order Queue – View Order History

To view orders that have moved through your order queue, select Order History under the Order Queue menu option. This is also where you will be able to see orders that have been cancelled by DecoPac at your request.


[My User Profile](#) [Sign Out](#)

[Ordering Wizard](#)
[Order Queue](#)
[Cake Information](#)
[Store Information](#)
[Reports](#)

Ordering Queue

View Order History

Below is the history of all the orders that have moved through your order queue. To view the details of a past order, click the arrow button to expand.

<u>Order Number</u>	<u>Requested Pickup Date</u>	<u>Item Number / Name</u>	<u>Price (excluding tax)</u>	<u>Status</u>	<u>Date Accepted</u>
189	07/03/11	30104,30106 WITH THIS RING	\$16.00	Cancelled	
187	07/03/11	30199,30201 TEDDY BEAR RATTLE-CREATIONS	\$29.00	Cancelled	
185	06/28/11	13191 PETITE SGN-PRINCESS & FROG-TIANA	\$17.00	Accepted	06/27/11
183	06/25/11	32187 DESPICABLE ME-GRU VS VECTOR	\$8.00	Accepted	06/24/11

Displaying all 4 orders

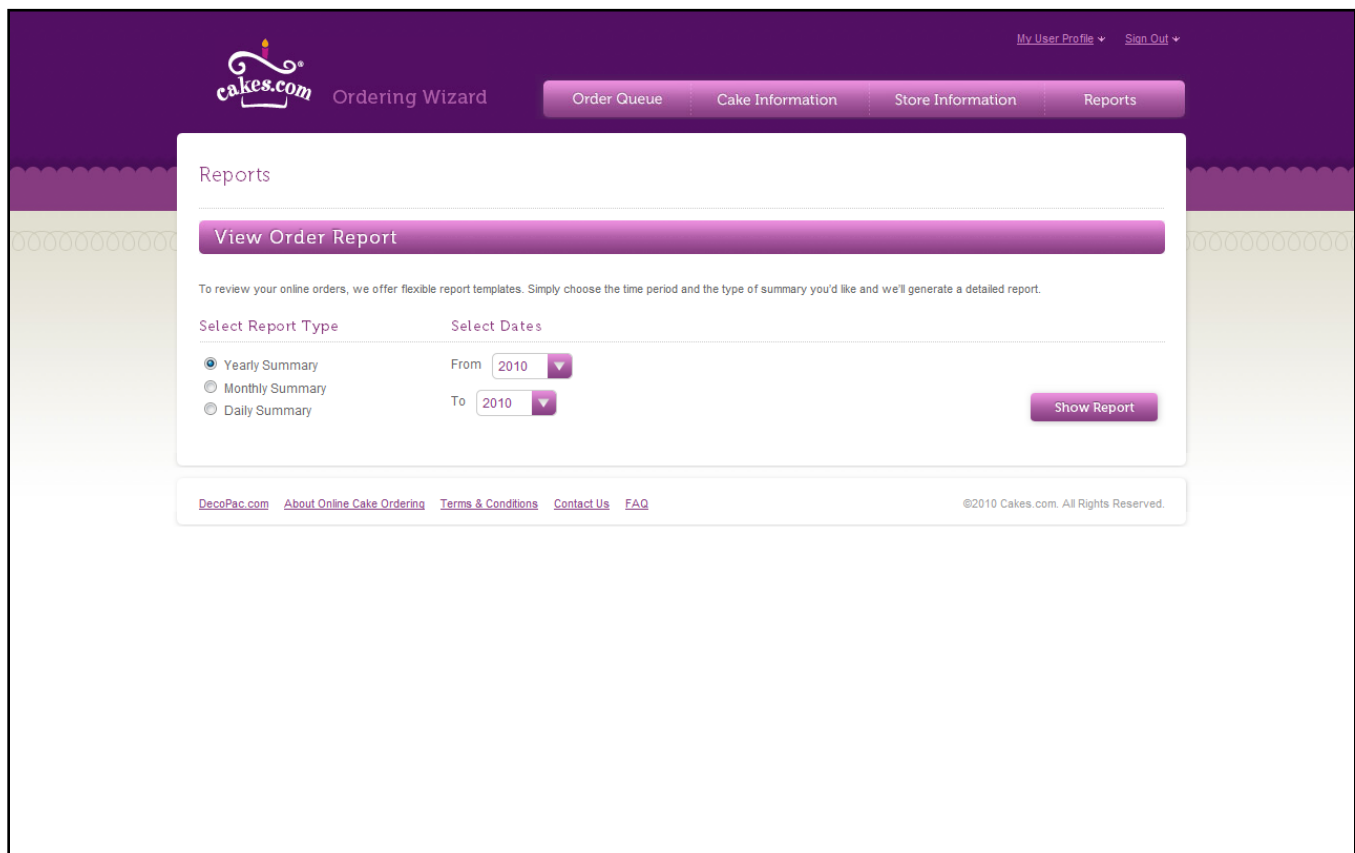
[DecoPac.com](#)
[About Online Cake Ordering](#)
[Terms & Conditions](#)
[Contact Us](#)
[FAQ](#)

©2011 Cakes.com. All Rights Reserved.

Reporting - Orders

The Online Cake Ordering tool provides reporting related to online cake ordering. Reports are available after your bakery has activated Online Cake Ordering. To view reports for past orders or performance statistics related to orders – select the “Orders” or “Performance” links available in the “Reports” menu bar option.

1. Select “Yearly Summary”, “Monthly Summary”, or “Daily Summary”.
2. Select the year or years of reporting you want to view
3. Click the “Show Report” button to continue.



The screenshot shows the Cakes.com web interface. At the top, there's a purple header with the Cakes.com logo and the text "Ordering Wizard". To the right of the logo are links for "My User Profile" and "Sign Out". Below the header is a navigation bar with four buttons: "Order Queue", "Cake Information", "Store Information", and "Reports". The "Reports" button is highlighted. Below the navigation bar is a white box titled "Reports". Inside this box, there's a purple button labeled "View Order Report". Below this button is a line of text: "To review your online orders, we offer flexible report templates. Simply choose the time period and the type of summary you'd like and we'll generate a detailed report." Below this text are two sections: "Select Report Type" and "Select Dates". Under "Select Report Type", there are three radio buttons: "Yearly Summary" (which is selected), "Monthly Summary", and "Daily Summary". Under "Select Dates", there are two dropdown menus: "From" and "To", both set to "2010". To the right of these dropdowns is a purple button labeled "Show Report". At the bottom of the white box, there's a footer with links: "DecoPac.com", "About Online Cake Ordering", "Terms & Conditions", "Contact Us", and "FAQ". To the right of these links is the copyright notice: "©2010 Cakes.com. All Rights Reserved."

Reporting - Performance

To view reports related to online order performance, select the “Performance” link available in the “Reports” menu bar option.

1. Select “Yearly Summary”, “Monthly Summary”, or “Daily Summary”.
2. Select the year or years of reporting you want to view
3. Click the “Show Report” button to continue.

The screenshot shows the Cakes.com website's "Reporting - Performance" section. At the top, there's a navigation bar with the Cakes.com logo, "Ordering Wizard", and tabs for "Order Queue", "Cake Information", "Store Information", and "Reports". The "Reports" tab is active. Below the navigation bar, the "Reports" section is displayed. It features a "View Performance Report" button. Below this button, a message states: "To review your online orders, we offer flexible report templates. Simply choose the time period and the type of summary you'd like and we'll generate a detailed report." Underneath, there are two sections: "Select Report Type" and "Select Dates". The "Select Report Type" section has three radio buttons: "Yearly Summary" (selected), "Monthly Summary", and "Daily Summary". The "Select Dates" section has "From" and "To" dropdown menus, both set to "2010". A "Show Report" button is located to the right of the date selection. At the bottom of the page, there are links for "DecoPac.com", "About Online Cake Ordering", "Terms & Conditions", "Contact Us", and "FAQ", along with a copyright notice: "©2010 Cakes.com. All Rights Reserved."

My User Profile Sign Out

Ordering Wizard

Order Queue Cake Information Store Information Reports

Reports

View Performance Report

To review your online orders, we offer flexible report templates. Simply choose the time period and the type of summary you'd like and we'll generate a detailed report.

Select Report Type Select Dates

☒ Yearly Summary ☐ Monthly Summary ☐ Daily Summary

From 2010 To 2010

Show Report

[DecoPac.com](#) [About Online Cake Ordering](#) [Terms & Conditions](#) [Contact Us](#) [FAQ](#)

©2010 Cakes.com. All Rights Reserved.

Appendix: Consumer Experience on Cakes.com

Here are the steps your consumer will go through on Cakes.com to place an online cake order.

Consumers Select a Cake and Find a Bakery

The screenshot displays the Cakes.com website interface. At the top, there is a navigation bar with links for "Find a Bakery", "Sign In", and "Register". A search bar prompts the user to "Find the perfect cake:". Below this is a horizontal menu with categories: Birthdays, Characters, Themes, Occasions, Holidays/Seasons, and Party Planning. The "Characters" category is selected, leading to a page titled "SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE".

On the left sidebar, under "Characters", there are links for Disney/Pixar, Nickelodeon, Marvel, Mattel, DreamWorks, and Other Characters. Below this is a section "Planning your Party:" with a link to "Tips, Themes, Tools, etc.".

The main content area features a large image of a Toy Story cake with Buzz Lightyear, Woody, and Jessie. To the right of the image, the text reads: "SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE", "Includes Buzz and Woody collectible action figures!", "©Disney Enterprises, Inc and Pixar Animation Studios.", and "Cake ID: 13291".

Below the image, there is a "Rate This Cake Design" section with "3 ratings" and a "Favorite & Share:" section with links for "Make it a Favorite" and "Share with a Friend".

At the bottom right, there is a search bar for "Address, City, State or Postal Code:" with the value "49546" and a "Distance:" dropdown menu set to "25 Miles". A red circle highlights this search area, and a "Find a Bakery" button is located below it.

*Appendix: Consumer Experience on Cakes.com***Consumers Select a Bakery with Online Ordering**

Once your Online Ordering is set up and active, your Cake.com consumers will see a yellow Online Ordering icon with your bakery information.

Follow these Steps:

Create a printable order form that you can bring to your local supermarket, bakery or ice cream shop.

- ☒ Select A Cake
- ☐ Find A Bakery
- ☐ Enter Your Information
- ☐ Print & Bring to Your Bakery

Your Cake

You have selected this cake:

SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE

Includes Buzz and Woody collectible action figures!

Cake ID: 13291

Address, City, State or Postal Code:

Distance:

Find

DISCLAIMER

DISCLAIMER — NOT ALL BAKERIES MAKE ALL CAKE DESIGNS FEATURED ON THIS WEB SITE.

Please place your order with your local supermarket, bakery or ice cream shop at least 10 days in advance of your party, in order to allow enough time for the cake to be made. Please ask your local supermarket, bakery or ice cream shop about the availability of your cake selection. If you have chosen a design that your local supermarket, bakery or ice cream shop does not currently carry, have them contact DecoPac (1-800-DECOPAC) to check availability.

Select a Bakery:

- Forest Hills Foods #307**
4668 Cascade SE
Grand Rapids, MI 49546
(616) 949-0240
Distance: 0.7 Miles
Online Ordering
- D & W Food Centers #1573**
6425 28th St SE
Grand Rapids, MI 49546
(616) 949-5190
Distance: 0.6 Miles
- Family Fare # 0637**
6797 Cascade Rd
Grand Rapids, MI 49546
(616) 285-6116
Distance: 0.7 Miles
- Baskin-Robbins/Dunkinonut**
4020 28th St SE
Kentwood, MI 49512
Distance: 3.0 Miles
- D & W #1571 BKy**
1814 Breton Rd SE
Grand Rapids, MI 49506
Distance: 6.1 Miles

Select Bakery


About Cakes.com Terms & Conditions Contact Us Site Map

©2009 Cakes.com. All rights reserved.

Appendix: Consumer Experience on Cakes.com

Consumers Enter Information and Select Cake Options

Bakery Logo



Follow These Steps

Submit your order directly to your local supermarket, bakery or ice cream shop.

- ☒ Select A Cake
- ☒ Find A Bakery
- ☐ Enter Your Information
- ☐ Submit & Confirm Your Order


DISCLAIMER

DISCLAIMER — NOT ALL BAKERIES MAKE ALL CAKE DESIGNS FEATURED ON THIS WEB SITE.

Please place your order with your local supermarket, bakery or ice cream shop early, in order to allow enough time for the cake to be made. Please ask your local supermarket, bakery or ice cream shop about the availability of your cake selection. If you have chosen a design that your local supermarket, bakery or ice cream shop does not currently carry, have them contact DecoPac (1-800-DECOPAC) to check availability.

Order Your Cake

Now that you have chosen your cake, enter your contact information, or any special instructions.



You have selected this cake:

SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE

Includes Buzz and Woody collectible action figures!

Cake ID: 13291

Order

Your information (all fields required)


First Name	<input type="text" value="Anne"/>	Email	<input type="text" value="Anne.Zelenak@DecoPac.com"/>
Last Name	<input type="text" value="Zelenak"/>	Confirm Email	<input type="text" value="Anne.Zelenak@DecoPac.com"/>
Phone Number	<input type="text" value="763"/> <input type="text" value="398"/> <input type="text" value="5645"/>		

Special Instructions

Please enter any instructions for the bakery below.

<p>Cake Size About Cake Sizes</p> <p><input type="text" value="1/4 Sheet"/></p> <p>Cake Flavors</p> <p><input type="text" value="Marble (\$12.00)"/></p> <p>Cake Filling</p> <p><input type="text" value="No Fillings Available"/></p> <p>Cake Icing Flavors</p> <p><input type="text" value="Buttercream - White (\$0.00)"/></p> <p>Cake Decoration Upcharge</p> <p>\$5.00</p> <p>Date:</p> <p><input type="text" value="06/30/2011"/></p> <p>Pick Up Time:</p> <p><input type="text" value="04:00 PM"/></p>	<p>Message on Cake</p> <p><input type="text" value="Happy Birthday Audrey!"/></p> <p>Message Color</p> <p><input type="radio"/> No Message</p> <p><input type="radio"/> Violet</p> <p><input type="radio"/> Purple</p> <p><input checked="" type="radio"/> Royal Blue</p> <p><input type="radio"/> Sky Blue</p> <p><input type="radio"/> Leaf Green</p> <p><input type="radio"/> Neon Green</p> <p><input type="radio"/> Yellow</p> <p><input type="radio"/> Orange</p> <p><input type="radio"/> Red</p> <p><input type="radio"/> Bright Rose</p> <p><input type="radio"/> Bright Pink</p> <p><input type="radio"/> Brown</p> <p><input type="radio"/> Black</p> <p><input type="radio"/> White</p> <p>Note to the Cake Decorators</p> <p><input type="text" value="If I could pick up by 3:00 PM that would be great!"/></p>
--	--

Cake Price \$17.00 (Not including any sales taxes)



You have selected this bakery:

Forest Hills Foods #307

4668 Cascade SE
Grand Rapids, MI 49546
(616) 949-0240

Monday
Closed

Tuesday
Open: 7:00 AM To: 5:00 PM

Wednesday
Open: 7:00 AM To: 5:00 PM

Thursday
Open: 7:00 AM To: 5:00 PM

Friday
Open: 7:00 AM To: 5:00 PM

Saturday
Open: 6:00 AM To: 3:00 PM


Sunday
Open: 6:00 AM To: 3:00 PM

[Change Bakery](#)

[Get Directions](#)


*Appendix: Consumer Experience on Cakes.com***Consumers Review and Place Order (Credit Card Verification ON)**

Consumers Review the order and enter their Credit Card information and click the “Place Order” button.


[Find a Bakery](#)
[Sign In](#)
[Register](#)

[Birthdays](#)
[Characters](#)
[Themes](#)
[Occasions](#)
[Holidays/Seasons](#)
[Party Planning](#)

Bakery Logo



Follow These Steps

Submit your order directly to your local supermarket, bakery or ice cream shop.

- ☒ Select A Cake
- ☒ Find A Bakery
- ☒ Enter Your Information
- ☐ Submit & Confirm Your Order


DISCLAIMER

DISCLAIMER — NOT ALL BAKERIES MAKE ALL CAKE DESIGNS FEATURED ON THIS WEB SITE.

Please place your order with your local supermarket, bakery or ice cream shop early, in order to allow enough time for the cake to be made. Please ask your local supermarket, bakery or ice cream shop about the availability of your cake selection. If you have chosen a design that your local supermarket, bakery or ice cream shop does not currently carry, have them contact DecoPac (1-800-DECOPAC) to check availability.

Review Your Order

Cake



SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE
Includes Buzz and Woody collectible action figures!
Cake ID: 13291

Cake Size
1/4 Sheet

Cake Flavor
Marble

Cake Icing
Marble

Cake Filling
No Filling

Message on Cake
Happy Birthday Audrey!

Message Color
Royal Blue

Note to Cake Decorator
If I could pick up by 3:00 PM that would be great!

Cake Decoration Upcharge
\$5.00

Pick Up Date
06/30/11

Pick Up Time:
4:00 PM

Cake Price \$17.00 (Not including any sales tax)

Enter Credit Card Information ?

All fields are required

Your card will not be charged, but will be validated for security purposes. Payment will be required at time of pick-up.

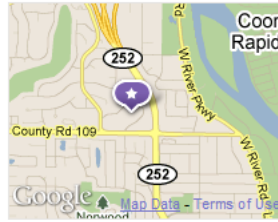
Name on Card <input type="text" value="Anne Zelenak"/>	Billing Address <input type="text" value="3500 Thurston Ave"/>
Card Number <input type="text" value="1111222233334444"/>	City <input type="text" value="Anoka"/>
Expiration Date <input type="text" value="07"/> <input type="text" value="2012"/>	State <input type="text" value="Michigan"/>
Card Type <input type="text" value="Master Card"/>	Zip Code <input type="text" value="55303"/>

[Edit Order](#)

Bakery

When your cake is ready, you can pick it up at this location

Forest Hills Foods #307
4668 Cascade SE
Grand Rapids, MI 49546
(616) 949-0240




Your Information

Anne Zelenak
763 398 5645
Anne.Zelenak@DecoPac.com

Credit Card fields will only appear if you have Credit Card Authorization set to ON under Fraud Protection.


*Appendix: Consumer Experience on Cakes.com***Consumers Review and Place Order (Credit Card Verification OFF)**

Consumers Review the order and click the “Place Order” button.


[Find a Bakery](#)
[Sign In](#)
[Register](#)

[Birthdays](#)
[Characters](#)
[Themes](#)
[Occasions](#)
[Holidays/Seasons](#)
[Party Planning](#)

Bakery Logo



Follow These Steps

Submit your order directly to your local supermarket, bakery or ice cream shop.

- ☒ Select A Cake
- ☒ Find A Bakery
- ☒ Enter Your Information
- ☐ Submit & Confirm Your Order


DISCLAIMER

DISCLAIMER — NOT ALL BAKERIES MAKE ALL CAKE DESIGNS FEATURED ON THIS WEB SITE.

Please place your order with your local supermarket, bakery or ice cream shop early, in order to allow enough time for the cake to be made. Please ask your local supermarket, bakery or ice cream shop about the availability of your cake selection. If you have chosen a design that your local supermarket, bakery or ice cream shop does not currently carry, have them contact DecoPac (1-800-DECOPAC) to check availability.

Review Your Order

Cake



SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE
Includes Buzz and Woody collectible action figures!
Cake ID: 13291

Cake Size
1/4 Sheet

Cake Flavor
Marble

Cake Icing
Marble

Cake Filling
No Filling

Message on Cake
Happy Birthday Audrey!

Message Color
Royal Blue

Note to Cake Decorator
If I could pick up by 3:00 PM that would be great!

Cake Decoration Upcharge
\$5.00

Pick Up Date
06/30/11

Pick Up Time:
4:00 PM

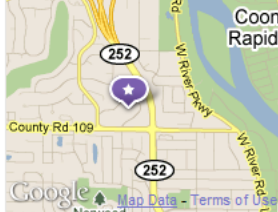
Cake Price \$17.00 (Not including any sales tax)

[Edit Order](#)

Bakery

When your cake is ready, you can pick it up at this location

Forest Hills Foods #307
4668 Cascade SE
Grand Rapids, MI 49546
(616) 949-0240




Your Information

Anne Zelenak
763 398 5645
Anne.Zelenak@DecoPac.com


*Appendix: Consumer Experience on Cakes.com***Confirmation (Credit Card Verification ON)**

Consumers see a confirmaiton page and can print a copy of the order.



[Birthdays](#)
[Characters](#)
[Themes](#)
[Occasions](#)
[Holidays/Seasons](#)
[Party Planning](#)

Bakery Logo



Follow These Steps

Submit your order directly to your local supermarket, bakery or ice cream shop.

- ☒ Select A Cake
- ☒ Find A Bakery
- ☒ Enter Your Information
- ☒ Submit & Confirm Your Order

DISCLAIMER


DISCLAIMER — NOT ALL BAKERIES MAKE ALL CAKE DESIGNS FEATURED ON THIS WEB SITE.

Please place your order with your local supermarket, bakery or ice cream shop early, in order to allow enough time for the cake to be made. Please ask your local supermarket, bakery or ice cream shop about the availability of your cake selection. If you have chosen a design that your local supermarket, bakery or ice cream shop does not currently carry, have them contact DecoPac (1-800-DECOPAC) to check availability.

Thank You

Thank you for your order on Cakes.com. Please print your confirmation with your pick-up time and bakery location. Payment will be required when you pick up your order.

Your Cake



SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE

Includes Buzz and Woody collectible action figures!

Cake ID: 13291

Cake Size

1/4 Sheet

Cake Flavor

Marble

Cake Icing

Marble

Cake Filling

No Filling

Message on Cake

Happy Birthday Audrey!

Message Color

Royal Blue

Note to Cake Decorator

If I could pick up by 3:00 PM that would be great!

Cake Decoration Upcharge

\$5.00

Pick Up Date

06/30/11


Pick Up Time:

4:00 PM

Cake Price \$17.00 (Not including any sales taxes) .

Please Note: Your credit card has not been charged. Payment is required at time of pick-up.

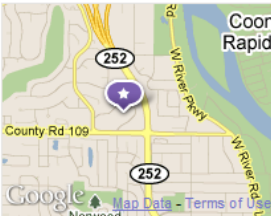
Done

[Print Order Confirmation](#)


Bakery

When your cake is ready, you can pick it up at this location

Forest Hills Foods #307
4668 Cascade SE
Grand Rapids, MI 49546
(616) 949-0240




Your Information

Anne Zelenak
763 398 5645
Anne.Zelenak@DecoPac.com


*Appendix: Consumer Experience on Cakes.com***Confirmation (Credit Card Verification OFF)**

Consumers see a confirmaiton page and can print a copy of the order.



[Birthdays](#)
[Characters](#)
[Themes](#)
[Occasions](#)
[Holidays/Seasons](#)
[Party Planning](#)

Bakery Logo



Follow These Steps

Submit your order directly to your local supermarket, bakery or ice cream shop.

- Select A Cake
- Find A Bakery
- Enter Your Information
- Submit & Confirm Your Order

DISCLAIMER


DISCLAIMER — NOT ALL BAKERIES MAKE ALL CAKE DESIGNS FEATURED ON THIS WEB SITE.

Please place your order with your local supermarket, bakery or ice cream shop early, in order to allow enough time for the cake to be made. Please ask your local supermarket, bakery or ice cream shop about the availability of your cake selection. If you have chosen a design that your local supermarket, bakery or ice cream shop does not currently carry, have them contact DecoPac (1-800-DECOPAC) to check availability.

Thank You

Thank you for your order on Cakes.com. Please print your confirmation with your pick-up time and bakery location. Payment will be required when you pick up your order.

Your Cake



SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE
Includes Buzz and Woody collectible action figures!
Cake ID: 13291

Cake Size	Message on Cake
1/4 Sheet	Happy Birthday Audrey!
Cake Flavor	Message Color
Marble	Royal Blue
Cake Icing	Note to Cake Decorator
Marble	If I could pick up by 3:00 PM that would be great!
Cake Filling	Cake Decoration Upcharge
No Filling	\$5.00

Pick Up Date
06/30/11

Pick Up Time:
4:00 PM

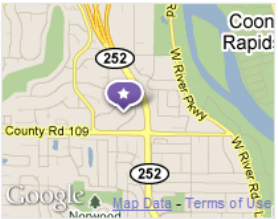
Cake Price \$17.00 (Not including any sales taxes) .

[Done](#)
[Print Order Confirmation](#)

Bakery

When your cake is ready, you can pick it up at this location

Forest Hills Foods #307
4668 Cascade SE
Grand Rapids, MI 49546
(616) 949-0240



Your Information

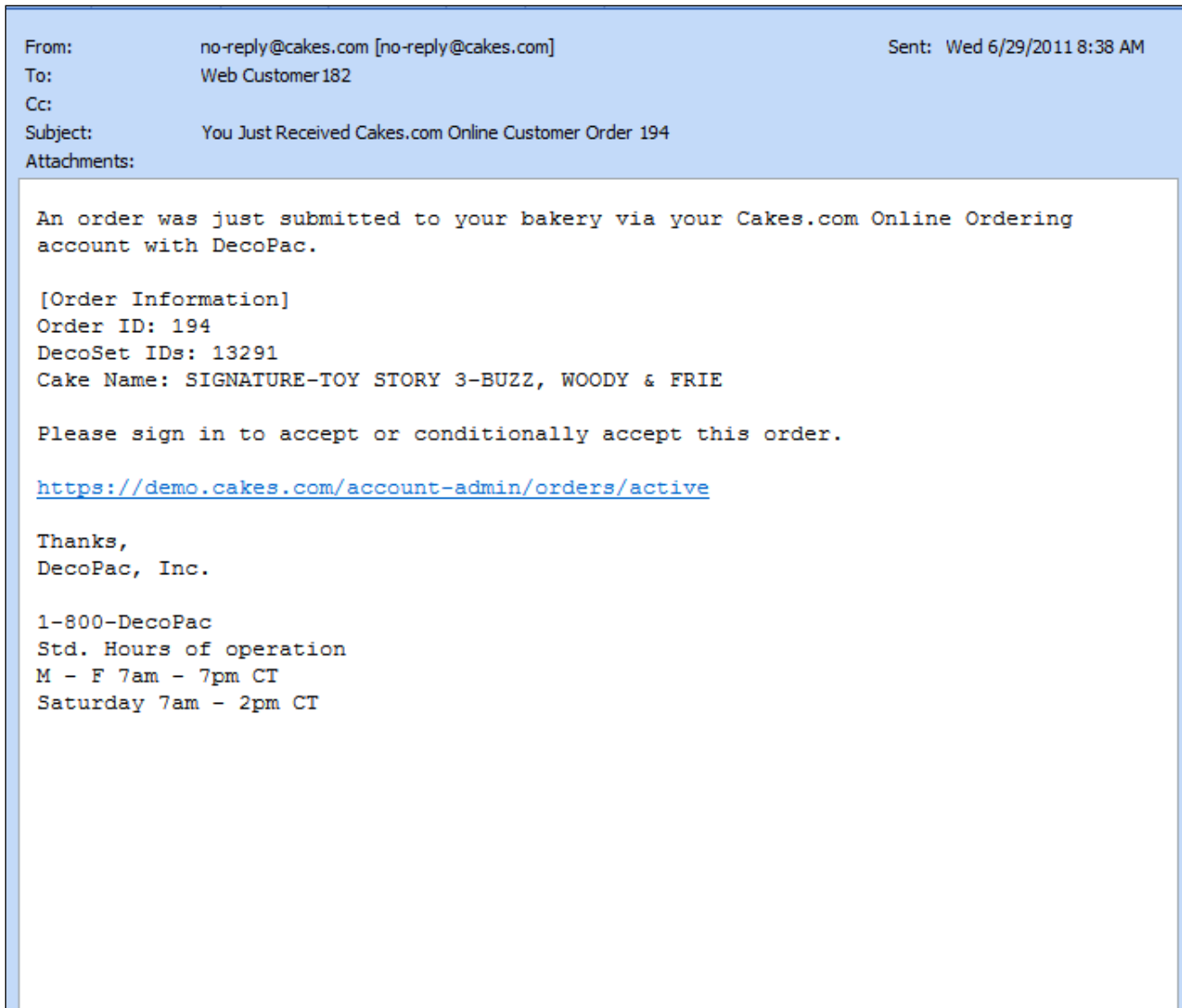
Anne Zelenak
763 398 5645
Anne.Zelenak@DecoPac.com

25

Appendix: Consumer Experience on Cakes.com

Bakery Email Notification

Your bakery will receive an email notification about the new order:



Appendix: Consumer Experience on Cakes.com

Consumer Email Notification

Your customer will also receive an email notification about the order:



Appendix: Consumer Experience on Cakes.com

Bakery Online Ordering Queue

Your Cake Order Queue will now show the new order under Order Activity.

The screenshot shows the 'Ordering Queue' section of the Cakes.com Ordering Wizard. The interface includes a navigation bar with 'Order Queue', 'Cake Information', 'Store Information', and 'Reports'. Below the navigation bar, there's a 'View Active Orders' button and a paragraph explaining the order status: 'New' (not yet reviewed), 'Accepted' (bakery will make the cake), and 'Conditional' (needs substitution or edit). A summary bar shows '2 Orders to Accept', '4 Accepted Orders', and '2 Conditionally Accepted Orders'. The main table lists orders with columns: Order Number, Requested Pickup Date, Item Number / Name, Price (excluding tax), Status, and Date Accepted. The first row (Order 194) is circled in blue, indicating it is the 'New' order.

Order Number	Requested Pickup Date	Item Number / Name	Price (excluding tax)	Status	Date Accepted
194	06/30/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$17.00	New	
193	06/29/11	11825,31201 DINOSAUR-PALS	\$18.00	Accepted	06/29/11
192	07/09/11	16161,96161 HAPPY BIRTHDAY LETTER CANDLES	\$33.00	Accepted	06/29/11
191	07/03/11	11823,31191 CLAYMATION-AMERICAN FLAG	\$14.00	Conditional	06/29/11
190	07/02/11	32018 COCKTAIL PARTY	\$14.00	Accepted	06/29/11
188	07/02/11	13291 SIGNATURE-TOY STORY 3-BUZZ, WOODY & FRIE	\$20.00	Accepted	06/29/11
186	06/30/11	31227,31229 I LOVE SHOES	\$21.00	Conditional	06/29/11
184	07/01/11	31886 HOW TRN DRAGON-BERK ISLAND	\$16.00	New	