FLSEVIER

Contents lists available at SciVerse ScienceDirect

# Computers in Human Behavior

journal homepage: www.elsevier.com/locate/comphumbeh



# Facebook and political engagement: A study of online political group membership and offline political engagement

Meredith Conroy<sup>a</sup>, Jessica T. Feezell<sup>b</sup>, Mario Guerrero<sup>c,\*</sup>

- <sup>a</sup> Occidental College, Department of Politics, 1600 Campus Road, Los Angeles, CA 90041, USA
- <sup>b</sup> University of California, Santa Barbara, Department of Political Science, Mailcode 9420, Santa Barbara, CA 93106-9420, USA
- <sup>c</sup> California State Polytechnic University, Pomona, Department of Political Science, 3801 West Temple Avenue, Building 94, Room 303, Pomona, CA 91768, USA

#### ARTICLE INFO

Article history: Available online 24 April 2012

Keywords: Political communication Social media Political participation Facebook Surveys

#### ABSTRACT

In what ways do online groups help to foster political engagement among citizens? We employ a multimethod design incorporating content analysis of online political group pages and original survey research of university undergraduates (n = 455) to assess the relationship between online political group membership and political engagement—measured through political knowledge and political participation surrounding the 2008 election. We find that participation in online political groups is strongly correlated with offline political participation, as a potential function of engaging members online. However, we fail to confirm that there is a corresponding positive relationship between participation in online political groups and political knowledge, likely due to low quality online group discussion.

© 2012 Elsevier Ltd. All rights reserved.

#### 1. Introduction

New media is a growing force in the study of civic engagement. There are many levels of analysis within the discussion of new media effects ranging from the global economy to personal use of the Internet. Our research exists on the level of the democratic divide (Norris, 2001), where researchers study individual-level usage of the Internet and analyze its effect in terms of civic engagement. We join an active discussion of whether political Internet use will be helpful, harmful, or irrelevant in its effects on civic society and political engagement.

There is some controversy concerning the effects of the Internet on political engagement. While the impact of general Internet use on political efficacy and trust is still contested, <sup>1</sup> many are optimistic about the ability of political Internet use to increase offline and conventional forms of political participation (Cho et al., 2009; Mossberger, Tolbert, & McNeal, 2008; Rojas & Puig-i-Abril, 2009; Shah, Cho, Eveland, & Kwak, 2005; Xenos & Moy, 2007), knowledge (Xenos & Moy, 2007) and civic engagement through social capital (Jennings & Zeitner, 2003; Norris, 2001; Shah, Kwak, & Holbert, 2001; Valenzuela, Park, & Kee, 2009).

Understanding the influence of political Internet use, and especially new venues and capacities for social interaction, on offline

conventional forms of political participation and political knowledge is especially pertinent to understanding younger citizens, who are more active online than previous generations. In 2007, Pew reported that 93% of teens use the Internet. Additionally, as Internet use goes up, participation on social networking sites (SNS) increases as well: "more [teens] than ever are treating [the Internet] as a venue for social interaction—a place where they can share creations, tell stories, and interact with others" (Lenhart, Madden, Macgill, & Smith, 2007). To better understand whether heightened Internet use has a positive or negative impact on political engagement of youth, it is important for our analysis to incorporate measures of different types of social interactions online. As time goes on, we are developing more robust measures for online activities and effects through increased research efforts related to the effects of new media. This paper is an early attempt to accurately capture measurements of these online social interactions.

The proliferation of online venues for all purposes, from social interaction to consumerism, suggests that Internet use alone is too blunt a measure. Recently, researchers have begun to examine specific forms of "political use" of the Internet and SNS, an approach we find to be more indicative of the mechanisms through which new media impacts political engagement. This project contributes to this line of more specified research by further exploring how online political group membership affects offline conventional forms of political participation and political knowledge among youth. Political groups are defined as any social connection shared by individuals, which can enable political discussion and interaction. Political groups have long existed offline through formal group organizations and even informal interaction amongst friends. However, new media is providing opportunities for

<sup>\*</sup> Corresponding author. Tel.: +1 805 893 3432; fax: +1 805 893 3309.

*E-mail addresses*: mconroy@oxy.edu (M. Conroy), jtfeezell@polsci.ucsb.edu (J.T. Feezell), mguerrero@polsci.ucsb.edu (M. Guerrero).

<sup>&</sup>lt;sup>1</sup> For an extended discussion of how the Internet erodes engagement and demobilizes citizens, see Ansolabehere and Iyengar, 1995; Nie, 2001; Pasek, More, & Romer, 2009; Putnam, 2000. Also, more recent literature on Internet use and slacktivism, see Vitak et al., 2011.

citizens in political groups to engage politically in ways that we have not vet seen.

Focusing on the social networking website Facebook, we use a multi-method design to learn more about the content of online political groups and potential influence they have on political engagement. Political engagement is defined here as offline conventional forms of political participation and political knowledge. We begin with analysis of original survey data (n = 455) to measure membership in online political groups and levels of offline conventional forms of political activity and political knowledge. We find that increased online political group membership is correlated with increased levels of offline conventional forms of political participation but not necessarily increased levels of political knowledge. To elaborate on these findings, we conduct a content analysis of political group pages and group wall commentary (walls are a shared social space where group members post messages), where we find information quality to be quite low and relatively opinionated rather than information rich. Through survey design, we confidently establish correlation between online political groups and political engagement, while the content analysis corroborates this relationship. We conclude with a discussion of our findings and suggest direction for future research in this area.

#### 2. Online political activity effects

Certain uses of the Internet and new media yield civically redeeming effects in users. Mossberger et al. (2008) find that chat rooms, political email correspondence, and online news exposure predict higher voting rates. Shah, Kwak et al. (2001) demonstrate that information exchange over the Internet fosters civic engagement, trust, and life contentment in younger generations, while social recreation on the Internet is negatively correlated with trust and life contentment. Both of these studies highlight the more deliberative uses of Internet, and more specifically, political discussion. McLeod, Scheufele and Moy (1999), Hardy and Scheufele (2005), Shah et al. (2007), and Cho et al. (2009) find interpersonal processes, such as discussion, are central to learning and action, perhaps licensing the positive effects on civic engagement and participation.

SNS often propagate deliberative activity through their use of discussion walls, online chat, information sharing, and networking. One function of SNS that has received little attention so far is the ability to easily create and join groups. Social scientists have celebrated the advantages of group membership and associations for decades and some have prescribed participation in groups as an "all-purposive elixir for the ills of society" (Dekker & Uslaner, 2001). Existing research demonstrates that group membership encourages trust (Brehm & Rahn, 1997; Jennings & Stoker, 2004), democratic values, and the development of important political skills (Fowler, 1991; McFarland & Thomas, 2006). Furthermore, membership in a group provides necessary motivation and incentive to be politically informed (Coleman, 1988; Fishkin, 1991). Indeed, described as a "nation of joiners" in the 18th century by foreign visitor Alexis de Tocqueville (1990 [1840], p. 118), political engagement in the US has historically been spurred by group membership.

In one of the more crucial calls for attention to groups, Putnam (2000) details an alarming trend amid group membership and civic engagement in the United States; as membership in civic groups decreases so too does civic engagement. Putnam believes the stock of social capital underpinning civic engagement is built up though participation in voluntary organizations, largely offline. Yet the Internet is changing the ways in which we communicate, organize, and socialize (Bimber, Flanagin, & Stohl, 2005; Ellison, Steinfield, & Lampe, 2007; Gil de Zuniga & Valenzuela, 2011; Hampton & Wellman, 2001; Klein, 1999; Rich, 1999; Shah et al., 2005).

Technological development has spurred what is known as "networked individualism" where individuals are more likely to share information and work in collaborative networked groups (Wellman, 2001). More specifically, the Internet revolution has brought about the inception of online groups that appear to resemble offline groups in function, if not in form. Even as some disagree that offline groups have decreased in prominence, most agree that the Internet has brought significant changes in how offline groups function.

The perceived decline in offline groups paired with growth among online groups raises an important question for civic engagement and new media: In what ways does online political group participation benefit offline political participation? In this paper, we anticipate advancing scholarship on the effects of online political group membership specifically in terms of *political engagement*. Heeding advice from Berger (2009), we avoid measuring effects on civic engagement broadly. We focus more directly on political engagement in the form of offline conventional forms of political participation during the 2008 election and political knowledge, generally, measured using a standard set of civics questions (Delli Carpini & Keeter, 1997). We argue that online political group membership is likely to encourage offline political participation, but is unlikely to contribute to substantial increases in political knowledge among joiners.

#### 2.1. Group membership as a mechanism for political engagement

Group membership is thought to encourage political engagement though a number of mechanisms. First, group membership can provide an opportunity for members to discuss politics. Discussion is thought to be integral to feelings of efficacy among citizens, leading to higher rates of political activity (Andersen & Hansen, 2007; Cho et al., 2009; Delli Carpini, Cook, & Jacobs, 2004; Delli Carpini & Keeter, 1997; Fishkin, 1991; Gastil & Dillard, 1999; Robinson & Levy, 1986). Discussion in a group setting can also promote learning by necessitating the expression of views (Taber & Lodge, 2006) and forcing more thoughtful consideration of viewpoints (Eveland, 2004; Huckfeldt, 2007), Benhabib (1994, p. 30–31) notes that, "when presenting their point of view and position to others, individuals must support them by articulating good reasons in a public context to their co-deliberators. This process of articulating good reasons in public forces the individual to think of what would count as a good reason for all others involved." Eveland (2004) finds that anticipation of discussion that is counter to one's own viewpoint motivates individuals to become more informed and elaborate on their own opinions. Reasoning, in this general sense, promotes learning (Cho et al., 2009).

However, deliberation effects are precarious. Studies have found the diversity of discussion to be imperative to knowledge gains, whereas homogenous discussion or one-sided arguments are detrimental to knowledge gains. This is especially evident in the framing literature, which finds that the availability of counter-arguments limits framing effects (Druckman & Chong, 2007; Druckman & Nelson, 2003; Sniderman & Theriault, 2003). Diverse discussion is important in helping people to develop skills that encourage deeper understanding, yet message exposure is only as varied as a person's network (Gastil, Deess, & Weisler, 2002; Nisbet & Scheufele, 2004; Scheufele, 2002).

When most people discuss politics, "their conversations usually take place within primary groups of family and close friends – that is, among like-minded people who largely resemble each other socially and politically" (Price & Capella, 2002, p. 304; see also Wyatt, Katz, & Kim, 2000). Mutz and Martin (2001, p. 99) find cause for concern as they show a trend toward ever-homogenizing discussant networks, however, they go onto note that our media environments, such as the news we read and watch, are more diverse than our social environments and that when compared to personal

interactions, people have less ability and desire to exercise selective exposure on media content (see also Brundidge & Rice, 2009). Additionally, some have taken the hopeful view that new, albeit intangible, venues unrestrained by geography will enable diversified discussion groups and a more engaged citizenry or that online messaging will lead to more civic participation.

The Internet exists as a potential emporium of diverse information where people can communicate freely, without the restriction of time and space. However, selection capabilities and little regulation of material available online might instead produce groups with members who share similar values and ideas; in other words, the Internet may lead to a heightening of selective exposure. By the sheer choice lent to Internet users, those surfing the web can choose to only join groups and discuss politics with like-minded others (Bimber, 2008). Thus, although deliberation is a characteristic of groups both online and offline, deliberative criteria—that the participant have an open mind, and that there be diversity among messages—are not a necessarily organic characteristics of group participation (Barabas, 2004).

Indeed, the Internet provides minority groups and subcultures with views counter to the mainstream a place to meet and gather. As Dahlgren (2006, p. 15) notes:

One can see an expansion in terms of available communicative spaces for politics, as well as ideological breadth, compared to the mass media. Structurally, this pluralization not only extends but also disperses the relatively clustered public sphere of the mass media.

Yet by providing minority groups a digital space to meet, the Internet becomes a place of *external* ideological balance, where individual group's space lack *internal* balance (Norris, 2001). Sparks (2001) argues that this could lead to cynicism and disengagement. Indeed, when individuals with strong political positions *do* meet to discuss politics, it often dissolves into argumentation (Huckfeldt & Mendez, 2007), defeating the purpose of deliberation.

Using survey design, Norris (2004) found that Americans most active in online groups report that membership in online groups both widened their social networks to include others with different backgrounds and beliefs, as well as deepened their existing social ties, though she notes that the type of group matters. Thus, the potential for groups to deepen existing cleavages exists.

Additionally, discussion that takes place online is asynchronous; although a number of social networking sites have a forum or application for chatting and discussion, most dialogue takes place on message boards and over the course of a few days or months. For instance, a group member can post a comment on a message board and either never returns to see if others have responded, or returns several days later to continue the conversation. Either way, this type of discussion adds dimension to our traditional understanding of deliberation, acting as a potential detriment to the learning process.

Another valuable component of group membership that may or may not be present online is accountability. Olson (1965) famously argues that face time is an important component in the enforcement of member participation. By ensuring individuals will physically run into each other, small groups will enhance membership participation. Correspondingly, larger groups are less likely to incentivize member participation and individual accountability. The Internet, alternatively, does not necessarily bring people into physical contact or require as much commitment from its members and this has potentially harmful associated effects (Putnam, 2000).

If we apply this logic to group membership online, it suggests that online groups may be unlikely to hold members accountable. Members of online groups usually do not meet face to face, and members of online groups can also choose to be anonymous, or have multiple or false identities (Kolko & Reid, 1998; Nie & Erbring, 2000). For example, Fung (2002) found that journalists sometimes pretend to be ordinary citizens online in Hong Kong. This can have negative effects on one's online community. As Kolko and Reid (1998) suggest, individuals who are anonymous or have multiple identities online are less likely to maintain their online identities, and as a result, may be unlikely to contribute in a meaningful way to an online community. These findings also suggest that elements of political engagement may be hindered as a result. Yet Bargh, McKenna, and Fitzsimmons (2002) report that respondents from their experiment felt more comfortable discussing politics online than in person, and were more their "true selves" (see also Stromer-Galley, 2003). In conclusion, several attributes of offline groups, such as face-to-face communication, physical group membership, and fluid personal discussion are not staples of online groups, lending to the overall need of an increased study of this online function.

As the scholarship now stands, there are many competing as well as consistent expectations of the influence of online group activity on political engagement. Early work quickly called into question the exchange of face-to-face interaction for online correspondence, but later work has begun to identify areas in which the two forms are similar and even complementary (Krueger, 2002; Norris & Jones, 1998; Shah, Kwak et al., 2001; Shah, McLeod, & Yoon, 2001; Tidwell & Walthers, 2002; Wellman, Haase, Witte, & Hampton, 2001; Williams, 2007). Recent scholarship has assessed the impact of SNS network size and strength (Ellison, Steinfield, & Lampe, 2011; Gil de Zuniga & Valenzuela, 2011; Rojas, 2008; Son & Lin, 2008) on political engagement, but not necessarily smaller groups or cliques that exist within social networking sites. We argue that as scholarship continues to move toward understanding the effects of online activity on offline activity, greater attention must be paid to the forums of exchange, the type of information being exchanged, and the quality of opinions being expressed online. We move this line of research forward by opening up social networking sites and looking at the specific ways in which groups within these sites foster activities that may relate to offline conventional forms of political participation and knowledge. We focus specifically on the social networking site, Facebook, which as of late 2011, is the most visited website on the Internet. We chose Facebook because in addition to its popularity as the most visited site on the Internet, Facebook is the most popular social networking site. We do not expect that Facebook has a disproportionate political use, but we assert that as it is the most popular social networking site, it potentially has substantial effects on the political

The main analysis examines whether membership in political Facebook groups is independently related to both participation and knowledge after controlling for other personal level indicators. These personal level indicators and participation will not be the focus of the analysis as previous literature has documented these relationships. Since the dependent variable-political engagement—is likely to influence membership in online political groups, the model may violate the recursivity assumption in OLS regression. Thus, two-stage least squares (2SLS) models are used to estimate this relationship, as OLS models cannot rigorously control for any potential endogeneity between the dependent and predictor variables. Before examining these results, we explain Facebook and the choice of using groups as our medium of analysis. Next, we move onto describing the methodology and limitations of the sample. In considering these limitations, we assess the findings of the statistical analysis and use a content analysis in an attempt to corroborate those findings. Through detailed analysis of the information exchanged among online groups, online group membership rates, and measures of political engagement and knowledge of group members on Facebook, we are able to empirically explore the theoretical expectations of online group participation.

#### 2.2. Facebook

Facebook is an online medium that lets users interact with each other by sharing information about themselves via personal profiles. Users share their information by "friending" others and allowing them access to their profile. As of Winter 2011, Facebook is currently considered the largest online social network with over 800 million active users, surpassing other online social networks such as MySpace, Friendster, and Bebo. Originally created by Harvard University students in February 2004, Facebook was modeled after paper pages that Harvard circulated profiling staff, faculty, and students. Facebook originally began as a service only offered to universities, but continually expanded its availability until Facebook allowed global registration in September 2006. Since then, Facebook has grown rapidly, becoming especially popular among younger generations and college students.

Although the premise of Facebook rests with sharing information via an online profile that contains basic information about the user, there have been important additions to the site that have fundamentally changed how users interact with others on Facebook. Facebook introduced the "groups" application in September 2004 as one of its basic features. Groups allows users to share common interests with each other by providing a common space where users can meet others interested in a specific topic, disseminate information about that topic, and have public discussions relevant to that topic. Groups also have the ability to connect individuals who are not friends, yet share a common political interest. Individuals who would not be normally connected on Facebook are networked together in these groups based on their shared interests. Groups are unique in the sense that they have a powerful networking ability. Groups also allow members to directly converse with each other over one-on-one private messages, which signifies the powerful potential of groups to facilitate political communication. The group application was one of the earliest and still remains one of the most pivotal features contributing to the interactive nature of Facebook. Facebook has also made the wall (where users can post messages on other people's profiles), notes (where users can share their views with blog-like posts), share (where users can post links to external websites on their profile), and fan pages (where users can show support for a public figure) features, enabling users to continually interact with each other in a variety of different ways.

## 3. Research methodology

This is a study of a specific application of SNS, namely online political group participation on Facebook. Of the work to date that has focused on SNS (Ellison et al., 2007; Lewis, Kaufman, & Christakis, 2008; Zywica & Danowski, 2008) we were only able to find one study that has looked at group participation through SNS and finds a positive correlation between online political group participation and offline political participation (Valenzuela et al., 2009). Our study advances the field by looking at the relationship between online political group membership on Facebook and offline conventional forms of political engagement. We use a multi-method design, which employs a survey and two-stage least squares model to test our hypotheses, and also explore if a direct association exists. In the interest of adding depth to the findings, we conduct a content analysis to investigate the manner in which online political group membership discussion facilitates political engagement.

Very few large, national surveys include measures for the specific types of SNS usage that we would like to explore in our study.

Consequently, we designed a survey that allows us to open up general SNS usage and learn more about the specific ways in which young people use these SNS applications as well as the political and civic ramifications of their usage. We sample undergraduate college students who are heavy users of Facebook, thus making them an important sample population to examine for potential effects. Based on this survey we can begin to gain a better understanding of whether the political group application on Facebook is civically virtuous.

Offline conventional forms of political participation and political knowledge are critical components of general political engagement; therefore, we examine these as our primary dependent variables. Of the available Facebook applications, we specifically expect that online political group participation will be positively correlated with offline participation because online political groups promote activity that transfers readily to the offline world.

**H1.** Increased levels of online political group membership are correlated with increased levels of offline political participation.

We also expect to find a direct significant association between the relationship of online political group membership and offline conventional forms of political participation and political knowledge. An individual who joins an online political group does not necessarily have to be interested in politics. Rather, shared interests and social concerns may push an individual to interact and learn about politics through online political groups. Online political groups allow members to express their opinion through posts and to engage on many levels through the group discussion and information sharing. For example, individual group members may learn that an organization is sponsoring a local meeting, the location and time of a political rally, a link to an online petition, or members may generally feel obligated to take action after participating in online political groups. These activities provide a psychological connection with political activity online that we believe will stimulate political empowerment offline. An individual may be empowered through interaction or information they found online, that they might not otherwise have been exposed to. Although not a specific hypothesis, we attempt to shine light on this association by using a two-stage least squares regression model, which uses instrumental variables to control for endogeneity. Separately, because of the nature of online political groups, we expect a different outcome regarding the relationship between online political group membership and political knowledge.

**H2.** Increased levels of online political group membership will have no effect on levels of political knowledge.

In online political groups, we expect that the information sources that are provided for members to access and share would serve to increase levels of political knowledge only *if* these sources were fully exploited and informed. Where, in face-to-face interactions people are physically held accountable for their statements and conversation, we believe that the anonymity or lack of personal interaction online may lead to lower quality information sharing and provision. Because it is very easy to post comments online, and because people can do so without much social risk, we expect to find a paucity of high quality information being shared on group walls. Therefore we expect to accept the hypothesis of H2 and find no correlation between political group membership and increased levels of political knowledge.

In summary, we expect to find that increased levels of online political group membership via Facebook will be correlated with increasing levels of political participation among members, offline, yet have no effect on political knowledge. To analyze this, we conduct a two-part study. In the first part of the study, we use survey design to assess the relationships between online political group

membership via Facebook and political engagement. The second part of the study focuses on a content analysis of political groups to provide rich detail about how Facebook users interact in political groups and the quality of information and deliberation users are exposed to.

#### 4. Survey design

For the first portion of the study, we administer a survey to college undergraduates at a public university in California (n = 455). This study is based on a convenience sample, which invariably raises questions about the external validity of the findings (Sears, 1986). The survey allows us to gather cross-sectional data about Facebook usage among a limited yet relevant population including new measures for distinctly political versus non-political usage. The survey takes roughly 15 min to complete and all surveys were administered over the course of one week. We survey students in three large political science classes; two lower division courses and one upper division course during the first week of the spring quarter of 2009. Nearly 70% of the students in the sample are, or intend to become, political science majors. Political science majors are admittedly more interested in politics. For the purposes of the study, this biases the results because political science majors are more likely to have knowledge about political issues and/or participate more in politics offline. Thus, in addition to the sample being college-aged, the population of the study is biased towards being politically active.2 The inclusion of political science majors in the sample does offer some benefits, as young people are known for their general lack of political participation.<sup>3</sup> Twenty-two percent of the sample was made up of freshman; 28% were sophomores; 33% were juniors; 15% were seniors; the remaining 2% failed to specify their year in school. However, the sample is not homogenous on key demographic variables<sup>4</sup> and is easily comparable to the wider university population and similar state public universities. We do not claim the findings on participation and knowledge to be generalizable to the wider population. It is reasonable to assume that this sample might be hyper-users of Facebook, in addition to being younger, more politically interested and active than other cohorts. We do believe, however, that the effects found in this study may not differ drastically across similar groups, specifically younger generations of politically active college students who use social networking sites in large numbers. In considering that Facebook and online social networking is growing considerably over time, this sample is intrinsically interesting. The findings, as applied to hyper-users of Facebook who are politically interested, provide interesting implications and new research questions for Internet use and civic engagement amongst the broader population.

We suspect that there may be some simultaneity between people who choose to join online political groups and people who engage politically. While endogeneity is a potential problem that we anticipate, we run an ordinary least squares (OLS) regression as a starting point for determining a significant direct association between online political group membership and offline political

**Table 1**Descriptive statistics for the dependent and predictor variables.

Variables	Categories	N	Percentage
Political group membership	None	108	25.12
	A few	204	47.44
	Some	89	20.70
	Most	27	6.28
	All	2	0.47
Participation index	0	5	1.43
	1-2	37	10.57
	3-4	158	45.14
	5-6	106	30.29
	7–8	37	10.57
	9–10	7	1.90
Knowledge index	0	1	0.24
	1-2	7	1.69
	3-4	55	13.25
	5-6	197	47.47
	7	155	37.35

participation and political knowledge. To establish this direct association, we address the problem of endogeneity by using a two-stage least squares regression model (2SLS), which instruments length of Facebook membership and frequency of log-on for political group membership on Facebook, to control for endogeneity. Furthermore, we do recognize some limitation in the methodology of this design as causality between online political groups and off-line political participation is better established through a panel study.

#### 4.1. Measures

Our independent variable is a self-identified measure of how many political groups the respondent is a member of as a proportion of their total amount of group membership (PG), ranging on a 5-point ordinal scale from none to all. The two primary dependent variables that are of most interest are offline political participation (PP) and political knowledge (PK). To measure offline political participation, we create an aggregate scale composed of ten modes of political participation coded on a four-point scale indicating participation frequency. The political participation scale ranges from 0 to 40 or low participation to high participation (M = 19.29, SD = 4.18,  $\alpha$  = .733).<sup>5</sup> The measure for political knowledge is also an aggregate scale composed of dummy variables for correct answers to 11 political knowledge questions. The political knowledge scale ranges from 0 to 11 or low knowledge to high knowledge (M = 9.47, SD = 1.64,  $\alpha$  = .621).<sup>6</sup> The descriptive statistics for the predictor variable and the two scales are listed in Table 1.

The model for political participation and political knowledge is:

$$(PP), (PK) = \alpha + b1PG + b2S + b3A + b4Y + b5I + b6ID + b7R + b8PI + b9ON + b10P + \varepsilon$$
 (1.1)

<sup>&</sup>lt;sup>2</sup> We controlled for major in an earlier iteration of the models presented in this study. Major does not significantly affect the outcome. To address concerns of an overly interested and knowledgeable population, we include controls for political interest, which does affect the two dependent variables.

<sup>&</sup>lt;sup>3</sup> 74.5% have persuaded one or more person to vote; 14% have donated to a campaign; 3% have worked for a campaign; 17% have volunteered for a campaign; 34% have attended a political rally; 20% have put a political bumper sticker on their car, or window; 11% have participated in a boycott; 56% have signed a petition. 34.1% of the sample answered all political knowledge questions correctly; 29.0% missed one question on the knowledge scale; 14.3% missed two questions on the knowledge scale; 7.7% missed three questions on the knowledge scale; 14.9% missed four or more questions on the knowledge scale.

<sup>&</sup>lt;sup>4</sup> The sample was compared on ethnicity and gender, which are the only relevant demographic variables that are made publicly available by the university.

<sup>&</sup>lt;sup>5</sup> The participation scale includes measures of whether the subject voted in 2008, plans to vote in the 2010 election, tried to persuade someone to vote, donated money to a political candidate or campaign, worked as a paid employee for a candidate or campaign, worked as a volunteer for a candidate or campaign, attended a political rally, stuck a campaign sticker on window or car, participated in a boycott, and signed a petition.

<sup>&</sup>lt;sup>6</sup> The knowledge scale includes measures for whether the subject provided the correct response to the following 11 questions provided by Delli Carpini and Keeter (1997): which party holds the majority in the House of Representatives, vote required to override a presidential veto, which party is more conservative, whose responsibility is it to determine if a law is constitutional, how many terms can the President serve, how many members are on the Supreme Court, what political office is held by Nancy Pelosi (write-in), can you vote online in a presidential election, do you need to pass a literacy test to vote in CA, which 2008 presidential candidate most favored universal health care, which 2008 presidential candidate most favored troop reduction in Iraq.

In the above equation, a number of measures are used to control for socioeconomic, demographic, and political factors that are thought to have an influence on participation and knowledge (Rosenstone & Hansen, 1993; Verba, Schlozman, & Brady, 1995). To control for the possible impact of sex on political participation we include a dummy variable for sex (S), coded 0 for male and 1 for female. We include a scale for age (A), which is a self-reported measure asking respondents how old they are, as well as an ordinal measure for year in school (Y), coded low to high.

We ask subjects to report their family income (I) because this is likely a better indicator of their socioeconomic status than the income of a student. We measure family income on an ordinal scale ranging from "under \$50,000" to "over \$250,000" in \$50,000 increments, with 6 representing over \$250,000. We measure party identification (PI) using a 5-point scale moving from "strong Democrat," "weak Democrat," "Independent," "strong Republican," and "strong Republican." Highly differentiated racial diversity proved to be an insignificant factor correlated to participation and knowledge, so we use a basic dummy variable (R) here where "white/non-Hispanic" is coded as 1 and all else coded as 0. We measure political interest (PI) using a 7-point scale indicating the respondent's self-identified overall interest in politics. Lastly, recent work suggests that online news gatherers (ON) who use Internet websites for political information, like Google and Yahoo News, are more likely to vote (Mossberger et al., 2008), and we suspect that privacy (P) online may also correspond with political reclusiveness,<sup>9</sup> so we include a dummy variable for online news readers and a measure for online privacy that ranges on a 4-point scale from few restrictions to many restrictions that a respondent places on their Facebook profile. The descriptive statistics of the sample based on these variables are listed in Table 2.

We first test the hypotheses that increased political group membership on Facebook is correlated with increased offline political participation and political knowledge by using a multivariate OLS regression. However, we also use a two-stage least squares regression to control for any simultaneity between our primary variables, to try and establish a direct association between the predictor and dependent variables. In the two-stage least squares model on both participation and knowledge, we instrument political group membership (*PG*) using:

$$PG = \alpha + b_1 LM + b_2 FL + \varepsilon \tag{1.2}$$

We use two variables as instruments for political group membership that correlate with increased group membership but are not politically motivated: how long respondents have been Facebook members (*LM*), calculated on a 5-point scale from "less than 6 months" to "more than 3 years" and how frequently respondents

log onto Facebook (*FL*) calculated on a 6-point scale from "never or almost never" to "I always stay logged on." <sup>10</sup> Thus, these variables satisfy the requirement that instruments not be correlated with the predictor variable for two-stage least squares regression models. These two instruments are used to estimate our variable 'Predicted probability of group membership' for the 2SLS models in Tables 1 and 2. The second stage of the two-stage least squares model is similar to Eq. (1.1). As proper instruments in 2SLS, the instruments are independently correlated with the independent variable but not the dependent variable. <sup>11</sup>

#### 4.2. Content analysis

In the second portion of the study, through in-depth content analysis of political groups, we gain a better understanding of the type of information and discourse to be found among these online political groups. Survey design can only tell us so much about the nature of online political group membership. The richness of information provided to us by looking directly at online political group discussion gets to the central aspect of online social interaction. In the survey design, we argue that political information levels may remain unaffected by increased political group membership. In assessing our hypothesis, the content analysis should underscore why this seemingly contradictory effect occurs. Although some limitations do exist in the content analysis, analyzing the content and quality of information posted to these online political groups can help us assess the merits of political knowledge acquisition through this medium.

We analyzed the content of 39 randomly selected political Facebook group pages, accounting for numerous dimensions of information content and quality available through these online political groups. Political groups are identified on Facebook as a distinct category, called "Politics." The groups that the respondents in the survey identified as political are presumably included in this sample. We coded the information for these political group pages (Cohen's Kappa = .71), gathering general group content and information including: number of news posts, links posted by the group administrators, shared videos, advertised events, and group wall discussion. Groups usually allow for members to post comments on the "wall" to be viewed by members and non-members alike. These comments on the group wall can potentially be seen as a proxy for discussion that might occur in face-to-face interaction in a traditional offline group. As we addressed earlier, wall posts are a form of asynchronous communication, and thus not traditional discussion. Privacy standards on Facebook protect users and their demographic information from being readily identified through these discussions, thus the discussion that occurs may be disjointed as a result. In addition, the discourse that occurs online may differ from the rhetorical and discursive practices that occur online (Bentivenga, 2006). These limitations prevent the results of the content analysis from being generalizable. But given that wall posts function as the primary mode of discussion for online political groups on Facebook, the wall posts warrant a systematic look. Discussion through these wall posts typifies the behaviors that are common in most online social networks. Although the

<sup>&</sup>lt;sup>7</sup> Age is the first of three variables that pose potential problems in reference to the assumptions of a regression. Age has a skewed distribution toward younger individuals within the sample. This reflects the limitation of a sample of college students. In addition, our variables measuring political interest and online news gathers are also skewed, reflecting a sample that is more politically interested than expected. While our study recognizes the limitations of the sample, we did conduct the OLS and 2SLS by transforming these three variables. When we conduct the analysis with these transformations, our results do not significantly change as the magnitude, direction and significance of the relationships remain the same. We do not report the regression analyses with the transformations as interpreting regression results with transformations poses significant problems in comparing non-transformed to transformed variables.

<sup>&</sup>lt;sup>8</sup> The question on political interest is measured by using one question asking respondents to report their own level of self-interest. The question used asked respondents to indicate, on a seven-point scale, "How interested are you in politics?" The scale was labeled at three points, "Not interested," "Moderately interested," and "Very interested." Respondents are asked to interpret the 7-point scaled based on their placement between these three labels within the seven points.

<sup>&</sup>lt;sup>9</sup> For an extended discussion on Facebook and privacy, see Lewis et al., 2008. Privacy on Facebook can be predicted by the influence of cultural, social, and personal characteristics.

 $<sup>^{10}</sup>$  Users who "always stay logged on" are presumed to be active users throughout the day. They stay logged onto Facebook in order to intermittently check the service whenever they are online.

<sup>&</sup>lt;sup>11</sup> Robust instruments are notoriously difficult to identify and employ. Further testing through the Cragg–Donald Wald weak identification test reveals that these estimators are categorically weak. However, we repeated the regression analysis with the instrumental variables using a limited information maximum likelihood regression with a conditional likelihood ratio test that is robust to weak estimators and conclude very similar findings to those found in the 2SLS regression (the results are reported in Appendix C). 'Instrumented group membership' is the equivalent of Eq. (1.2).

**Table 2** Descriptive statistics for the sample.

Variables	Categories	Ν	Percentage
Sex (S)	Male	212	47.11
	Female	238	52.89
Age (A)	18–19	183	40.76
	20–21	211	46.99
	22–23	41	9.13
	24 and above	14	3.12
Family income (I)	Less than \$50,000	72	18.51
	\$50,001–100,000	108	27.76
	\$100,001–150,000	82	21.08
	\$150,001 and above	127	32.65
Party identification (ID)	Strong Republican	26	6.36
	Weak Republican	50	12.22
	Independent	62	15.16
	Weak Democrat	153	37.41
	Strong Democrat	118	28.85
Year in school (Y)	Freshman	102	22.71
	Sophomore	129	28.73
	Junior	152	33.85
	Senior	66	14.71
Political interest (PI)	Not interested	40	8.88
	Moderately interested	38	8.44
	Very interested	372	82.68
White (R)	White	244	57.41
	Non-white	181	42.59
Online news user (ON)	0 h/week	144	39.89
	1-3 h/week	45	12.47
	4-6 h/week	57	15.79
	7 h/week and above	115	31.85
Privacy restrictions (P)	None	340	79.07
	Some level of privacy	90	20.93
Length of FB membership (LM)	Less than 6 months	16	3.72
	6 months-1 year	52	12.09
	1-2 years	116	26.98
	2-3 years	159	36.98
	3 years or above	87	20.23
Frequency log-in (FL)	Never	14	3.50
	1-2 times/week	51	12.72
	Several times/day	305	76.05
	Always logged on	31	7.73

content analysis is limited, it can speak directly to the nature of online political discussion on networks. The results of the content analysis have the ability to illuminate and generate future questions in the field of online social networks. We randomly selected 20 comments from each wall (n = 780) to be coded according to opinion strength and overall information quality.<sup>12</sup>

In generating the codes for the analysis, we rely on a relatively simple yet analytic strategy to assess the sophistication of the discussion. We gauge opinion strength based on the adjectives and adverbs used in the comments, and whether or not the commenter expresses a personal plea or statement. Opinions were coded as "Not Opinionated," "Low," and "High." For example, the comment "Wait, Jeanine, your telling me Obama rode in on the good things Bush Did??? Are you insane?" was left on the wall for the group "Is Obama Qualified? No, But He Did Stay at a Holiday Inn Express Once." This comment is categorized as highly opinionated based on the strength of the language used. The strength of opinion from these individuals with highly opinionated wall posts is typically derived from existing knowledge of the political system. Those posts that are not highly opinionated, and tend to be one-word, two-word statements, or sentence fragments are devoid of any

The evaluation of wall post information quality was based on the accuracy of the comment, and whether or not the comment was supported by evidence, with an explanation or accurate statistics. Those comments which met this criteria were considered "Excellent;" comments that were accurate and supported with evidence, but did not elaborate on the evidence were considered "Good;" comments that were not supported with evidence were considered "Average;" inaccurate comments are considered "Poor." For example, the comment "According to former bank regulator Bill Black, more than 12 million Americans are at risk of going into foreclosure because the mortgages they hold are worth far more than the value of the homes" left on the "Occupy Boston" group would be considered to be an excellently informed post. The post makes a comment based on statistics that would not be readily available on the group. In addition, we coded posts for the actual informational content they provided. Had the post provided an informational perspective that was not yet introduced on the group, it would be considered to be "very informative". In the example from the "Occupy Boston" group, that post would be categorized as "very informative" as the statistic had yet to be brought to light on the group wall prior to the posting. When information is introduced on the groups in this manner, it has the ability to facilitate and encourage learning amongst most discussants in the group.

The coding procedure followed standards for content analysis, including the development of a codebook, coder training, coder practice, and establishing intercoder reliability. In the next section, we present the results from the content analysis and discuss how this method contributes to a deeper understanding of general online discussion

Table 3 presents the findings from the OLS and 2SLS models with political participation as the dependent variable (H1).<sup>13</sup> The political participation scale is coded so that higher scores are associated with higher probabilities of participating offline. This table indicates that our primary independent variable, political group membership through Facebook, has a significant effect on offline political participation after controlling for other influential factors. In fact, in the OLS model, a respondent indicating "all" versus "none" of their Facebook groups as political is likely to score higher on our participation scale by seven points, or the equivalent to performing two political activities with the highest frequency. In controlling for endogeneity in the two-stage least squares model, we call the dependent variable 'predicted probability of group membership'. The two-stage least squares model uses Eq. (1.2) as instruments in order to avoid the problem of endogeneity. We also confirm the relationship between political group membership on Facebook and offline political participation.

Table 4 examines political knowledge as the dependent variable (H2), where we observe that online political group membership through Facebook is significantly but weakly correlated to political knowledge in the OLS model. The difference between a respondent with no political group memberships and one with all political group memberships is the equivalent of answering slightly more than one additional political knowledge question correctly. However, when using the two-stage least squares model, the predicted probability of group membership fails to achieve statistical significance. The instrument used in Table 4 is identical to that of Table 3. 'Predicted probability of group membership' is instrumented for using Eq. (1.2). Unlike the results for Table 3, the two-stage least

information indicating outside knowledge of the topic under discussion.

<sup>12</sup> We used a random number generator to produce 20 numbers ranging from 1 to n. We then scrolled through the wall pages to find the corresponding wall post and pasted it onto a sheet for our research assistants to code.

<sup>&</sup>lt;sup>13</sup> The OLS models for both political participation and political knowledge are reported in Appendixes A and B, respectively.

 Table 3

 OLS and Two-stage least squares estimates of political group membership on Facebook (PG) and offline political participation (PP).

	OLS	OLS			2SLS			
Variables	b	(se)	p >  z	b	(se)	p >  z		
Political group membership on FB (PG)	1.785	(.315)	.000					
Predicted probability of group membership <sup>a</sup>				2.742	(1.334)	.041		
Female (S)	103	(.475)	.830	269	(.537)	.617		
Age (A)	.231	(.299)	.442	.297	(.320)	.354		
Family income (I)	<b>280</b>	(.150)	.063	240	(.163)	.143		
Party identification (ID)	.441	(.188)	.020	.351	(.227)	.124		
Year in school (Y)	096	(.393)	.807	057	(.406)	.888		
Political interest (PI)	.923	(.206)	.000	.667	(.404)	.100		
White (R)	.636	(.522)	.225	.495	(.568)	.385		
Online news user (ON)	.038	(.024)	.116	.030	(.027)	.274		
Privacy restrictions (P)	<b>538</b>	(.298)	.073	482	(.315)	.128		
$R^2$	.411			.382				
Adjusted R <sup>2</sup>	.380			.349				
F	13.12			9.86				
N	199			199				

*Note*: Data derived from survey of 455 college undergraduates. Unstandardized regression coefficients with standard error in parentheses. All tests are two-tailed tests. To control for possible interdependence between group membership and political participation offline, we estimated a two-stage least squares model.

**Table 4**OLS and two-stage least squares estimates of political group membership on Facebook (PG) and political knowledge (PK).

	OLS			2SLS			
Variables	b	(se)	p >  z	b	(se)	p >  z	
Political group membership on FB (PG)	.295	(.140)	.036				
Predicted probability of group membership <sup>a</sup>				1.045	(783)	.184	
Female (S)	590	(.225)	.009	<b>695</b>	(.265)	.009	
Age (A)	.286	(.138)	.040	.392	(.185)	.035	
Family income (I)	.099	(.070)	.158	.114	(.077)	.139	
Party identification (ID)	.008	(.087)	.931	063	(.118)	.596	
Year in school (Y)	<b>340</b>	(.178)	.058	<b>375</b>	(.195)	.056	
Political interest (PI)	.336	(.098)	.001	.127	(.239)	.596	
White (R)	.498	(.242)	.041	.352	(.301)	.244	
Online news user (ON)	.007	(.011)	.568	.001	(.014)	.963	
Privacy restrictions (P)	.015	(.138)	.916	.112	(.179)	.532	
$R^2$	.243					.123	
Adjusted $R^2$	.201					.074	
F	5.79					4.79	
N	191					191	

*Note*: Data derived from survey of 455 college undergraduates. Unstandardized regression coefficients with standard error in parentheses. All tests are two-tailed tests. To control for possible interdependence between group membership and political knowledge, we estimated a two-stage least squares model.

**Table 5**Political Facebook group page content.

	Percentage of groups		
	No (%)	Yes (%)	
Provide additional contact information	39	62	
Provide web links in the "links" section	18	82	
Provide video links	41	59	
Event information posted	80	20	
News posts provided	26	74	
Photos posted	13	87	
Discussion topics posted on "discussion board"	13	87	

Note: Data from content analysis of 39 randomly selected political Facebook groups.

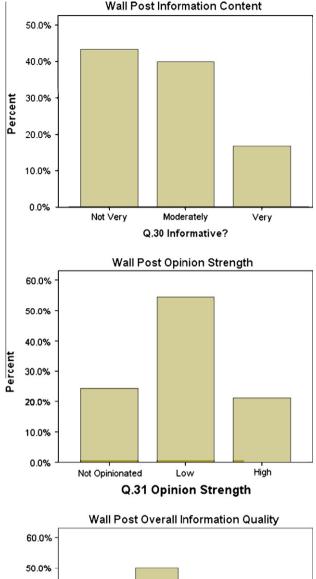
squares model for political knowledge in Table 4 suggests that the relationship observed in the OLS model is endogenous.

As such, it seems that we can make the case that membership in online political groups via the Facebook platform encourages offline political participation, even when the simultaneity problem is taken into account. At the very least, we can be confident that online political groups encourage offline political participation and therefore we confirm H1. When we turn to political knowledge, however, H2 is supported in the 2SLS model which controls for simultaneity showing that political group membership does not confidently bolster levels of political knowledge. Therefore, while political engagement encompasses both political participation and political knowledge, our study cannot confirm the fact that Facebook creates fully politically engaged participants, rather it seems that it encourages political participation but not a corresponding effect on political knowledge. To understand more about why this might be the case, we turn to the content analysis of the group pages.

Table 5 shows that the content of Facebook political pages provides potential sources of information, particularly in self-guided

<sup>&</sup>lt;sup>a</sup> Predicted probabilities from first-stage OLS regression where the dependent variable is political group membership, and independent variables are female, age, family income, party identification, year in school political interest, White, Asian, Black, Hispanic, Online news user, and privacy restrictions. Years on Facebook and frequency of Facebook log-in are the instrumental variables.

<sup>&</sup>lt;sup>a</sup> Predicted probabilities from first-stage OLS regression where the dependent variable is political group membership, and independent variables are female, age, family income, party identification, year in school political interest, White, Asian, Black, Hispanic, Online news user, and privacy restrictions. Years on Facebook and frequency of Facebook log-in are the instrumental variables.



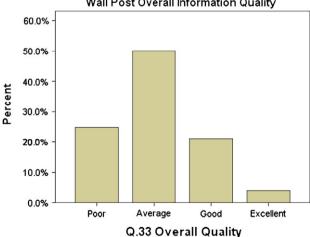


Fig. 1. Content analysis of political group wall posts.

formats, which members can optionally take advantage of. For example, 62% of the pages we coded provided additional contact information for the group outside of Facebook and 82% posted additional website links in the designated "links" space. In addition, a large number of the groups posted news links, photos, and discussion topics for the visitors to engage in online. Administratively, these political pages seem to provide a wealth of information where members have the opportunity to seek and learn

more about their group. While it seems that political groups have the ability to encourage the acquisition of political knowledge, performing a content analysis of the discussion among group members within these groups can highlight whether or not members take advantage of these opportunities.

Fig. 1 presents our findings across three critical dimensions among the 780 wall posts randomly selected for analysis. We presume that members who are politically knowledgeable should be having online discussions that are well informed, characterized by strong opinions, and of high-information quality. Even if all members are not necessarily politically knowledgeable, if the discussion between members is reasonably well-informed, then the discussion should encourage the attainment of political knowledge.

Overall the informational content and quality of discussion on the walls was very low. Forty-one percent of the wall posts were "not very" informative posts, which are described as posts that did not share any new information. Only 16% were classified as sharing "very" thoughtful information within the post; these posts are coded as those that offered a new perspective or information to the group. The strength of the opinion offered in the post was coded not opinionated or neutral, low opinion, or high opinion. Low opinion posts are those that have a perspective on the issue at hand, as contrasted to high opinion posts which have a strong perspective by inciting people or advocating for action. Overwhelmingly, 523 of the 780 (67%) posts offered low or high opinion strengths suggesting that the general discussion in Facebook groups is opinionated. The wall posts were also coded for their overall information quality, ranging from "Poor" where the information was inaccurate, incoherent, or did not support thought with evidence, to "Excellent" where the post supports their thought with evidence and/or thoughtful explanation. The overall quality of the posts we coded was poor and only 4% were thought to offer excellent quality discussion.

The finding that the overall quality of wall posts on these groups is low may be on account of the nature of most Facebook groups themselves. Online political groups have the potential to foster discussion, but are also mediums for other types of activity. For example, members create political groups without the intention of being an information-rich space. Indeed, groups such as "I have more foreign policy experience than Sarah Palin" are formed to be a source of comedic material, as opposed to a place to talk seriously about Sarah Palin's foreign policy experience. In our content analysis we do not organize groups by their intention or "seriousness" of discussion. In this manner, differences in overall quality may be linked to the group's original purpose. Nonetheless, regardless of each group's intention, these online political groups create awareness around political issues. We do recognize the limitation around the existing content analysis and suggest future work and description is necessary to fully understand the discussion taking place in online political groups on Facebook.

Our content analysis indicates that political Facebook group users, in general, often do not share much new information and the information they do share tends to be somewhat inaccurate, incoherent, or not very well supported with evidence. As a forum for people to easily engage and share their opinions, online political groups are beneficial; however, as a forum to learn new political information online political groups are ineffective due in part to low quality wall discussion. The survey design suggests that while online group membership in political groups encouraged political participation, it had no effect on political knowledge. The content analysis suggests that while political group members may feel more empowered or efficacious through the opportunity presented by online participation in political groups, the low quality of group interaction does not encourage members to learn new political information.

#### 5. Discussion

This research and its findings are significant on three important levels. First, we illustrate the need to start looking deeper into SNS usage, and political Internet usage more generally. Social network sites are not a use in and of themselves, as much as they are a platform for various applications that have important implications for studying how people interact today. This study highlights one SNS application from one specific SNS at one point in time. We investigate a specific service provided by Facebook through which groups can encourage political participation in ways very similar to offline groups. While we show that Facebook groups foster political participation, we believe this is just a preliminary step, to understanding the potential of SNS to impact the political process. Indeed, Facebook and other SNS have created new ways to bridge the gap between users through groundbreaking interactive technologies. These groundbreaking technologies provide ample opportunity for other scholars to investigate Facebook, SNS sites, and their effect on political engagement.

Second, we show that online political groups produce similar effects to traditional offline groups, specifically in their ability to foster political engagement. The 2008 election solidified the importance of the Internet broadly, and SNS specifically, as critical elements of politics and campaigning today. We find that Facebook allows for the creation of online political groups that provide many of the benefits that we have known face-to-face groups to provide for decades, such as information, motivation for political action, and a forum for discussion and communicative exchanges. In this sense, Facebook is fostering political engagement. However, this finding points to other interesting questions regarding the nature of online political groups. While we know online political groups have the potential to encourage offline political engagement, future research should focus on how and whether online political groups influence feelings of efficacy, and how membership in groups changes or solidifies political opinions and attitudes. The full extent of the effect of online political groups on political behavior needs to be thoroughly examined as the effects of online political groups can have potentially important ramifications for the political process.

The last point we make emphasizes the dual nature of the findings. The fundamentals of democracy assume a knowledgeable public, one that is capable of representing its own self-interest effectively. A healthy democracy, then, should see tandem movement between political knowledge and political participation. Here we find that while online political group membership is correlated with offline political participation, we do not see an equally significant correlation with levels of political knowledge. Although a panel study would be a more ideal method for shining more light on the potential for information gains, we executed a content analysis of group wall posts as an attempt to understand these findings. Our results offer a suggestion for why this might be the case' the information content and quality of most wall posts were found to be very poor, generally lacking support for their claims, incoherent, or simply opinionated. In other words, political group members are exposed to little new or well-articulated information about the political causes around which these groups form. The information is more likely to be reinforcing and therefore mobilizing, but not enlightening and therefore educational.

Through content analysis of online political group pages coupled with a survey of high-level Facebook users, we offer a step forward in understanding the political nature and effects of online social networking sites and online political groups. We find that online political groups that are facilitated through SNS platforms

such as Facebook perform many similar functions to their offline counterparts. Online political group membership is positively related to offline political participation, but appear to fall short on our measures of political knowledge. We suggest this is the case because while the groups offer many applications that members can use to feel engaged and politically empowered, the group wall discussion falls short of quality deliberation and offers little substantive information sharing.

There are clear limitations to this project however, mainly the sample frame and external validity of our findings. While our sample closely approximates the campus in terms of demographics, a better sample would be a nationally representative panel. Future research should investigate these measures, these findings, and other relevant questions with better sampling techniques in a panel study. We anticipate that as research in this field continues to grow in demand and interest that this will become easier to do. Furthermore, an interesting line of future endeavor should look at specific forms of political participation as they are facilitated through new media. As part of this, we should continue to expand our understanding of what it means to be a political participant in the era of new media as these definitions, and survey measures, should continue to change rapidly.

#### Acknowledgments

The authors would like to thank Bruce Bimber for his thoughtful feedback throughout our research, as well as M. Kent Jennings and Eric R.A.N. Smith for their comments on previous versions of this manuscript.

### Appendix A

First-stage regression on political group membership for political participation (PP).

	OLS		
Variables	b	(se)	<i>p</i> >   <i>z</i>
Female (S)	.21	(.11)	.05
Age (A)	04	(.07)	.55
Family income (I)	07	(.03)	.05
Party identification (ID)	.09	(.04)	.02
Year in school (Y)	12	(.09)	.21
Political interest (PI)	.26	(.04)	.00
White (R)	.16	(.12)	.18
Online news user (ON)	.01	(.01)	.13
Privacy restrictions (P)	06	(.07)	.34
Length of FB membership (LM)	.15	(.06)	.01
Frequency log-in (FL)	.08	(.05)	.09
$R^2$	.304		
Adjusted R <sup>2</sup>	.263		
F	7.43		
N	199		

*Note*: Instrumental variables in bold. Data derived from survey of 455 college undergraduates. Unstandardized regression coefficients with standard error in parentheses.

#### Appendix B

First-stage regression on political group membership for political knowledge (*PK*).

	OLS		
Variables	b	(se)	p >  z
Female (S)	.17	(.12)	.16
Age (A)	13	(.07)	.07
Family income $(I)$	04	(.04)	.24
Party identification (ID)	.10	(.05)	.03
Year in school (Y)	.01	(.10)	.93
Political interest (PI)	.27	(.05)	.00
White (R)	.21	(.13)	.10
Online news user (ON)	.01	(.01)	.24
Privacy restrictions (P)	14	(.07)	.06
Length of FB membership (LM)	.11	(.06)	.06
Frequency log-in (FL)	.08	(.05)	.11
$R^2$	.279		
Adjusted R <sup>2</sup>	.235		
F	6.29		
N	191		

*Note*: Instrumental variables in bold. Data derived from survey of 455 college undergraduates. Unstandardizedregression coefficients with standard error in parentheses.

Appendix C

Limited information maximum likelihood regression.

	Political participation			Political knowledge		
Variables	b	(se)	p >  z	b	(se)	p >  z
Female (S)	28	(.52)	.60	<b>−.71</b>	(.27)	.01
Age (A)	.30	(.31)	.34	.41	(.19)	.03
Family income (I)	24	(.16)	.14	.12	(.08)	.13
Party identification (PI)	.35	(.22)	.12	07	(.12)	.55
Year in school (Y)	06	(.40)	.89	38	(.19)	.05
Political interest (PI)	.65	(.40)	.11	.09	(.25)	.70
White (R)	.49	(.56)	.38	.33	(.30)	.28
Online news user (ON)	.03	(.03)	.27	00	(.01)	.99
Privacy restrictions (P)	48	(.31)	.12	.13	(.18)	.49
Instrumented group membership	2.80	(1.33)	0.04*	1.16	(.83)	0.17**
$R^2$	.378			0.085		
Adjusted R <sup>2</sup>	.345			0.034		
F	4.00			4		
N	199			191		

*Note*: Data derived from survey of 455 college undergraduates. Unstandardized regression coefficients with standard error in parentheses.

# References

Andersen, V. N., & Hansen, K. M. (2007). How deliberation makes better citizens: The Danish deliberative poll on the Euro. European Journal of Political Research, 46(4), 531–556.

- Ansolabehere, Stephen, & Shanto Iyengar (1995). Going negative: How political advertisements shrink and polarize the electorate. New York, NY: The Free Press.
- Bargh, J. A., McKenna, K. Y. A., & Fitzsimmons, G. M. (2002). Can you see the real me? Activation and expression of the 'true self' on the Internet. *Journal of Social Issues*, 59, 33–48.
- Barabas, J. (2004). How deliberation affects policy opinions. *American Political Science Review*, 98(4), 687–701.
- Benhabib, S. (1994). Deliberative rationality and models of democratic legitimacy. Constellations, 1(1), 26-52.
- Constellations, 1(1), 26–52.
  Bentivenga, S. (2006). Rethinking politics in the world of ICTs. European Journal of Communication, 21(3), 331–343.
- Berger, B. (2009). Political theory, political science and the end of civic engagement. Perspectives on Politics, 7(2), 335–350.
- Bimber, B. (2008). The Internet and political fragmentation. In P. F. Nardulli (Ed.), Domestic perspectives on contemporary democracy. Chicago, IL: University of Illinois Press.
- Bimber, B., Flanagin, A., & Stohl, C. (2005). Reconceptualizing collective action in the contemporary media environment. *Communication Theory*, 15(4), 365–388.
- Brehm, J., & Rahn, W. (1997). Individual-level evidence for the causes and consequences of social capital. American Journal of Political Science, 41(3), 999–1023.
- Brundidge, J., & Rice, R. E. (2009). Do the information rich get richer and the likeminded more similar? In A. Chadwick & P. N. Howard (Eds.), *Routledge handbook* of *Internet politics*. New York, NY: Routledge Press.
- Coleman, J. S. (1988). Social capital in the creation of human capital. *American Journal of Sociology*, 94(s1), S95.
- Cho, J., Shah, D. V., McLeod, J. M., McLeod, D. M., Scholl, R. M., & Gotlieb, R. M. (2009). Campaigns, reflection, and deliberation: Advancing an O-S-R-O-R model of communication effects. Communication Theory, 19(1), 66–88.
- Dahlgren, P. (2006). The Internet, public spheres, and political communication: Dispersion and deliberation. *Political Communication*, 22(2), 147–162.
- de Tocqueville, A. (1990). Democracy in America. New York, NY: Vintage Press.
- Dekker, P., & Uslaner, E. M. (2001). Social capital and participation in everyday life. New York, NY: Routledge Press.
- Delli Carpini, M. X., Cook, F. L., & Jacobs, L. R. (2004). Public deliberation, discursive participation, and citizen engagement: A review of the empirical literature. *Annual Review of Political Science*, 7, 315–344.
- Delli Carpini, M. X., & Keeter, S. (1997). What Americans know about politics and why it matters. New Haven, NH: Yale University Press.
- Druckman, J., & Chong, D. (2007). Framing theory. *Annual Review of Political Science*, 10, 103–126.
- Druckman, J., & Nelson, K. R. (2003). Framing and deliberation: How citizens' conversations limit elite influence. American Journal of Political Science, 47, 729–745
- Ellison, N., Steinfield, C., & Lampe, C. (2011). Connections strategies: Social capital implications of Facebook-enabled communication practices. New Media & Society, 13(6), 873–892.
- Ellison, N., Steinfield, C., & Lampe, C. (2007). The benefits of Facebook "friends:" Social capital and college students use of online social network sites. *Journal of Computer-Mediated Communication*, 12(4), 1143–1168.
- Eveland, W. P. (2004). The effects of political discussion in producing informed citizens: The roles of information, motivation and elaboration. *Political Communication*, 21(2), 177–193.
- Fishkin, J. S. (1991). Democracy and deliberation: New directions for democratic reform. New Haven, NH: Yale University Press.
- Fung, A. (2002). One city, two systems: Democracy in an electronic chat room in Hong Kong. *Javnost/The Public*, 9(2), 77–94.
- Gastil, J., Deess, E. P., & Weisler, P. (2002). Civic awakening in the jury room: A test of the connection between jury deliberation and political participation. *Journal* of Politics, 64(2), 585–595.
- Gastil, J., & Dillard, J. P. (1999). Increasing political sophistication through public Deliberation. *Political Communication*, 16(1), 3–23.
- Gil de Zuniga, H., & Valenzuela, S. (2011). The mediating path to a stronger citizenship: Online and offline networks, weak ties, and civic engagement. *Communication Research*, 38(3), 397–421.
- Hardy, B. W., & Scheufele, D. A. (2005). Examining differential gains from Internet use: Comparing the moderating role of talk and online interactions. *Journal of Communication*, 55(1), 71–84.
- Hampton, K., & Wellman, B. (2001). Long distance community in the network society: Contact and support beyond Netville. American Behavioral Scientist, 45(3), 476–495.
- Huckfeldt, R. (2007). Unanimity, discord, and the communication of public opinion. *American Journal of Political Science*, *51*(4), 978–995.
- Huckfeldt, R., & Mendez, J. M. (2007). Moths, flames and political engagement: managing disagreement within communication networks. *Journal of Politics*, 70(4), 3–96.
- Jennings, M. K., & Stoker, L. (2004). Social trust and civic engagement across time and generations. Acta Politica, 39(4), 342–379.
- Jennings, M. K., & Zeitner, V. (2003). Internet use and civic engagement: A longitudinal analysis. *Public Opinion Quarterly*, 67(3), 311–334.
- Klein, H. (1999). Tocqueville in Cyberspace. Using the Internet for citizen associations. The Information Society, 15(4), 213–220.
- Kolko, B., & Reid, E. (1998). Dissolution and fragmentation: Problems in on-line communities. In S. Jones (Ed.), Cybersociety 2.0: Revisiting computer-mediated communication and community. Thousand Oaks, CA: Sage Publications.

<sup>\*</sup> Conditional likelihood ratio p = .0661.

<sup>\*\*</sup> Conditional likelihood ratio p = .1773

- Krueger, B. S. (2002). Assessing the potential of Internet political participation in the United States: A resource approach. American Politics Research, 30(5), 476–498.
- Lenhart, A., Madden, M., Macgill, A. & Smith, A. (2007). Teens and social media: The use of social media gains a greater foothold in teen life as they embrace the conversational nature of interactive online media. <www.pewinternet.org/Reports/2007/Teens-and-Social-Media.aspx> Retrieved 14.07.11.
- Lewis, K., Kaufman, J., & Christakis, N. (2008). The taste for privacy: An analysis of college student privacy settings in an online social world. *Journal of Computer-Mediated Communication*, 14(1), 79–100.
- McFarland, D. A., & Thomas, R. J. (2006). Bowling young: How youth voluntary associations influence adult political participation. *American Sociological Review*, 71(3), 401–425.
- McLeod, J. M., Scheufele, D. A., & Moy, P. (1999). Community, communication and participation: The role of mass media and interpersonal discussion in local political participation. *Political Communication*, 16, 315–336.
- Mossberger, K., Tolbert, C. J., & McNeal, R. S. (2008). Digital citizenship: The Internet, society, and participation. Cambridge, MA: MIT Press.
- Mutz, D. C., & Martin, P. S. (2001). Facilitating communication across lines of political difference. The role of mass media. *The American Political Science Review*, 95(1), 97–114.
- Nie, N. H. (2001). Sociability, interpersonal relations, and the internet: reconciling conflicting findings. American Behavioral Scientist, 45(3), 420–435.
- Nie, N., & Erbring, L. (2000). Internet and society: A preliminary report. <www.stanford.edu/group/siqss/Press\_Release/Prelim1inary\_Report> Retrieved 01 07 11
- Nisbet, M. C., & Scheufele, D. A. (2004). Political talk as a catalyst for online citizenship. *Journalism and Mass Communication Quarterly*, 81, 877–896.
- Norris, P. (2004). The bridging and bonding role of online communities. *Harvard International Journal of Press/Politics*, 7, 3–13.
- Norris, P. (2001). Digital Divide: Civic engagement, information poverty, and the Internet. Cambridge, UK: Cambridge University Press.
- Norris, P., & Jones, D. (1998). Editorial: Virtual democracy. Harvard International Journal of Press/Politics, 3(1), 1-4.
- Olson, M. (1965). The logic of collective action: Public goods and the theory of groups, second printing with new preface and appendix. Cambridge, MA: Harvard University Press.
- Pasek, J., More, E., & Romer, D. (2009). Realizing the social Internet? Online social networking meets offline civic engagement. *Journal of Information Technology & Politics*. 6(3), 197–215.
- Price, V., & Capella, J. (2002). Online deliberation and its influence. The electronic dialogue project in campaign 2000. IT & Society, 1(1), 303–329.
- Putnam, R. D. (2000). Bowling alone: The collapse and revival of American community. New York, NY: Simon & Schuster.
- Rich, P. (1999). American voluntarism, social capital, and political culture. The Annals of the American Academy of Political and Social Science, 565(1), 15–34.
- Robinson, J. P., & Levy, M. R. (1986). Interpersonal communication and news comprehension. *Public Opinion Quarterly*, 50(2), 160–175.
- Rojas, H. (2008). Strategy versus understanding: How orientations toward political conversation influence political engagement. *Communication Research*, 8, 93–110.
- Rojas, H., & Puig-i-Abril, E. (2009). Mobilizers mobilized: Information, expression, mobilization and participation in the digital age. *Journal of Computer Mediated Communication*, 14(4), 902–927.
- Rosenstone, S. J., & Hansen, J. M. (1993). Mobilization, participation, and democracy in America. New York, NY: Macmillan Publishing Company.

- Scheufele, D. A. (2002). Examining differential gains from mass media and their implications for participatory behavior. *Communication Research*, 29(1), 46–65.
- Sears, D. (1986). College sophomores in the laboratory: Influences of a narrow data base on Social Psychologys view of human nature. *Journal of Personality and Social Psychology*, 51(3), 515–530.
- Shah, D. V., Kwak, N., & Holbert, R. (2001). "Connecting" and "disconnecting" with civic life: Patterns of Internet use and the production of social capital. Communication Abstracts, 24(6), 743–793.
- Shah, D. V., McLeod, J. M., & Yoon, S. (2001). Communication, context, and community: An exploration of print, broadcast, and Internet influences. *Communication Research*, 28(4), 464–506.
- Shah, D., Cho, J., Eveland, W., & Kwak, N. (2005). Information and expression in a digital age. Communication Research, 32(5), 531–565.
- Shah, D. V., Cho, J., Nah, S., Gotlieb, M. R., Hwang, H., Lee, N., et al. (2007). Campaign ads, online messaging, and participation: extending the communication mediation model. *Journal of Communication*, 57, 676–703.
- Son, J., & Lin, N. (2008). Social capital and civic action: A network-based approach. Social Science Research, 37, 330–349.
- Sparks, C. (2001). The Internet and the global public sphere. In W. L. Bennett & R. M. Entman (Eds.), *Mediated politics: Communication in the future of democracy*. New York: Cambridge University Press.
- Stromer-Galley, J. (2003). Diversity of political conversation on the internet: Users' perspectives. Journal of Computer-Mediated Communication, 8 <a href="http://www.ascusc.org/jcmc/vol8/issue3/stromergalley.html">http://www.ascusc.org/jcmc/vol8/issue3/stromergalley.html</a>.
- Taber, C. S., & Lodge, M. (2006). Motivated skepticism in the evaluation of political beliefs. *American Journal of Political Science*, 50(3), 755–769.
- Tidwell, L., & Walthers, J. B. (2002). Computer-mediated communication effects on disclosure, impressions, and interpersonal evaluations: Getting to know one another a bit at a time. *Human Communication Research*, 28, 317–348.
- Valenzuela, S., Park, N., & Kee, K. F. (2009). Is there social capital in a social network site?: Facebook use and college students' life satisfaction, trust, and participation. Journal of Computer-Mediated Communication, 14(4), 875–901.
- Verba, S., Schlozman, K. L., & Brady, H. (1995). Voice and equality: Civic voluntarism in American Politics. Cambridge, MA: Harvard University Press.
- Vitak, J., Zube, P., Smock, A., Carr Ellison, N., & Lampe, C. (2011). It's complicated: Facebook users' political participation in the 2008 election. *Cyberpsychology, Behavior & Social Networking, 14*(3), 107–114.
- Wellman, B. (2001). Little boxes, glocalization, and networked individualism. In M. Tanabe, P. van den Besslaar, & T. Ishida (Eds.), *Digital cities*. Berlin: Springer Press
- Wellman, B., Haase, A. Q., Witte, J., & Hampton, K. (2001). Does the Internet increase, decrease, or supplement social capital? Social networks, participation, and community commitment. American Behavioral Scientist, 45(3), 436–455.
- Williams, D. (2007). The impact of time online social capital and cyberbalkanization. *CyberPsychology and Behavior*, 10(3), 398–406.
- Wyatt, R. O., Katz, E., & Kim, J. (2000). Bridging the spheres: Political and personal conversation in public and private spaces. *The Journal of Communication*, 50(1), 71–92.
- Xenos, M., & Moy, P. (2007). Direct and differential effects of the Internet on political and civic engagement. *Journal of Communication*, *57*(4), 704–718.
- Zywica, J., & Danowski, J. (2008). The faces of Facebookers: Investigating social enhancement and social compensation hypotheses: Predicting Facebook and pffline popularity from sociability and self-esteem, and mapping the meanings of popularity with semantic networks. *Journal of Computer-Mediated Communication*, 14(1), 1–34.