KANCHAN ASHOK NAIK

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AI-focused Software Engineer with 5+ years experience delivering global-scale products and AI-powered features. Proven track record in microservices, distributed systems, and full-stack delivery, combined with expertise in LLM/RAG pipelines, embeddings, and scalable inference APIs. Skilled at building production-ready AI integrations that improve latency, reliability, and user experience at enterprise scale.

TECHNICAL SKILLS

Languages: Python, C#, JavaScript, Java, SQL

Backend: .NET Core, Django, Flask, FastAPI, REST APIs, Microservices

Frontend: ReactJS, Redux, HTML5, CSS3, Bootstrap **Databases:** PostgreSQL, MySQL, MongoDB, Redis

Cloud/DevOps: AWS, GCP, Docker, Kubernetes, Git, CI/CD, MLflow

AI/LLM Tools: OpenAI, Hugging Face, Sentence-BERT, CLIP/BLIP, Pinecone, FAISS, ChromaDB, RAG pipelines, LLMOps, Prompt Engineering

WORK EXPERIENCE

AI/ML Engineering Intern

Pyramyd.ai (May 2025 – Aug 2025), Berkeley, CA

- Built an AI requirement-extraction & scoring engine ranking ~3K SaaS vendors; deployed as a backend service powering "Top Vendors" widget for GTM teams
- Shipped a **real-time RAG** search API (Pinecone/FAISS) with **P95 latency less than 300ms** and **99.9% uptime**, enabling enterprise buyers to compare vendors instantly.
 - Automated model refresh and fairness checks via CI/CD pipelines (MLflow + GCP), eliminating manual retraining overhead.
 - Designed capability-coverage clustering pipeline (UMAP, HDBSCAN) reducing solution architect analysis time by 3.3x.

Senior Software Engineer

Musafir.com India Pvt. Ltd. (Jul 2018 – Nov 2023, India)

- Drove architectural migration from monolithic .NET to .NET Core and Python microservices, cutting API latency 50%, downtime 40%, and scaling to 1M+ daily requests.
- Architected core booking microservices (flights, hotels, packages), improving modularity, reducing search-to-booking latency 45%, and enabling new revenue streams.
- Engineered hybrid recommender and fraud-detection pipeline that lifted booking conversions 25%, click through rate 30%, and blocked 80%+bot traffic, saving \$600K annually.
- Optimized performance with async ops, Redis caching, & DB query tuning, boosting throughput 50% & cutting peak response time 60%.
- Integrated 10+ global airline & hotel APIs with SLA management, retries, and error recovery, ensuring 99.95% uptime for real-time booking.
- Rebuilt finance workflows (invoicing, refunds, reconciliation) in microservices + PostgreSQL, reducing reconciliation effort from 3 days to 1 day.
- Designed Kafka and Spark ETL with Looker dashboards, shrinking reporting lag from 24h to 5min for P&L and booking insights.
- Delivered NLP "text-to-booking" solution during hackathon, enabling SMS-based flight booking and restoring \$100K/month revenue during supplier API outage.
- Mentored and led 12-member engineering squad, setting technical direction, reviewing designs, and accelerating release cadence by 30%

AI & SYSTEMS PROJECTS

Distributed-Hailing Platform

ReactJS, Django, MongoDB, AWS, Kafka, PySpark, Redis

- Engineered a real-time ride-matching backend handling 10K+ concurrent users, with modular frontend in React and deployed on AWS.
- Optimized query latency using geospatial indexing with Redis caching, boosting throughput by 40%.
- Added ML-based dynamic fare prediction (Streamlit + Python) to personalize pricing and improve booking trust.

LLM-Based Interview Simulation with RAG & Multimodal Evaluation

- GPT-40, LLaMA-2, Mistral-7B, Qwen, ViT, Whisper, Praat, RAG, GCP, Pinecone
 - Built an AI interview simulator retrieving questions from 157K Q&A embeddings (ChromaDB + Sentence-BERT).
 - Deployed fine-tuned LLaMA & Mistral models behind **FastAPI** microservices, enabling adaptive Q&A at scale.
 - Integrated Whisper speech-to-text and prosody analysis, supporting real-time voice interviews with less than 350ms response latency.

Wikinews Insights: Real-time News Trend Detection & Summarization

- Built a **Kafka** and **PySpark** streaming pipeline to process **10M+ hourly** Wikipedia pageviews and correlate with live news headlines.
- Implemented **DGIM** and **exponentially decaying window** algorithms for trend detection and Longformer-Encoder-Decoder (LED) for abstractive summarization, reducing manual article review effort **by 40%**.
- Designed a news classification pipeline (Naïve Bayes, ŠVM, BERT), with BERT achieving 89% accuracy and improving macro-F1 by 12% over traditional models.

EDUCATION

- MS in Applied Data Science San Jose State University, San Jose, California, USA, Expected Dec 2025, GPA 3.87/4.0 Relevant Coursework: Distributed Systems, Deep Learning, Generative AI, Machine Learning, Big Data Technologies
- B.E.(Information Technology) VIIT, Pune University, India 2014 2018, GPA 3.71/4.0

CERTIFICATIONS and PUBLICATIONS and AWARDS

- Certificates Databricks Academy Accreditation: Generative AI Fundamentals Mar 2025 Mar 2027 · Cred ID: 138825169
- Publications Fake Currency Detection Using Image Processing and Random Forest Algorithm, Recent Trends in AI & Its Applications (e-ISSN: 2583 -4819)