

2 weeks

Observed meetings

Interviewed 5 research assistants

Conducted design exercise to create a User
Story Map of meetings & find pain points

research insights

*worked in 2 hour shifts
changed schedule every week
required significant co-ordination*

How might we
help the students
working in the mi2 lab
conduct productive meetings ?

*Trello :(
Slack
google Calendar*

Before : Initial setup took about 5-7 minutes for the group

During: Not all points discussed were being noted!

*After: About 8-10 minutes towards the end of every meeting to find a
common meeting time!*