Kandarp Khandwala

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Background

UC San Diego • MS in CS, specializing in Human-Computer Interaction • 2015-present IIT Bombay • BTech in Computer Science and Engineering • 2011-15

Experience and Methods

The Design Lab, San Diego $\,\cdot\,$ Advised by Prof. Philip Guo $\,\cdot\,$ 2016-present

Created user-centered interventions to help people learn and do programming and design Sketching, web prototyping, usability studies, participatory design (co-design)

Google, Mountain View · UX research intern · Summer 2018

<u>Improving the usability of error messages in Flutter</u>, working with cross-functional teams Interviews with stakeholders, prototyping, visual design, quantitative analysis, Qualtrics surveys

Adobe Technology Labs, Bangalore · Research intern · Summer 2014

Visualized e-commerce site customers to target when shopping carts are left unpurchased Clickstream analysis, data manipulation with Python and SQL, data visualization using D3.js

Publications and Patents

- Expanding the design space of learner interactions with programming tutorial videos
 Published at ACM conference on Learning at Scale 2018. Kandarp Khandwala & Philip Guo
- Predicting unsubscription of potential customers. Patent allowed, to be granted soon
 Online shopping cart analysis. Patent application in process

 Moumita Sinha, Kandarp Khandwala, Harvineet Singh & DP Tejas

Honors and Responsibilities

Ranked **13th in India** in the IIT Joint Entrance Exam, 2011 among half a million candidates **Finalist** at the Startup UCSD hackathon, 2016 in a team of five: <u>Live Vibe</u> Member of the <u>GradWIC</u> **Board**, **CSE Mentorship** and **PhD admissions** student committees

Design Teaching and Critique

Interaction Design (by Scott Klemmer and Philip Guo) · Fall 2016/17/18, Winter 2017 Conducted classroom lectures on <u>Needfinding</u> and <u>Mental Models</u> for 150-300 students Conducted design studios on storyboarding, heuristic evaluation, A/B testing, etc.

Usability and Information Architecture (by Mary Boyle) $\,\cdot\,$ Summer 2016

Created detailed design rubrics and provided feedback on personas, graphic layout, etc.

Selected Research/Design Projects at UC San Diego

- Conversational agents may improve problem-solving time and don't affect satisfaction: Evaluated the design of a chatbot for augmenting learn-to-code UIs in place of live help
- Volo: Prototyped a mobile app-based travel app from inception, along with a business plan and video sketch for launching a crowdfunding campaign
- Making Marshmallow's Permissions Sweet Again: Designed a new permission model for Android that prevents misuse of permissions while reducing interruptions to the user