# Kandarp Khandwala

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## Background

UC San Diego • Ph.D. in Computer Science/Human-Computer Interaction (2015-present) IIT Bombay • B.Tech. in Computer Science & Engineering (2011-15)

### Research Experience

The Design Lab – Advisor: Philip Guo (2016-present)

Building user-centered systems to help people program and design effectively, at scale

Adobe Technology Labs, Bangalore – Moumita Sinha (Summer Research Internship)

Visualized visitors of a prominent e-commerce site based on their tendency of abandoning shopping carts & unsubscribing from email newsletters, as part of the analytics dashboard

### **Publications and Patents**

Expanding the design space of learner interactions with programming tutorial videos

Kandarp Khandwala, Philip Guo (conditionally accepted to Learning@Scale 2018)

Online Shopping Cart Analysis to identify true cart abandonment from prior behavior, and

Predicting Unsubscription of Potential Customers from permission marketing emails

Moumita Sinha, Kandarp Khandwala, Harvineet Singh, DP Tejas (patents currently published)

#### **Previous Work**

Conversational agents may improve problem-solving time and don't affect satisfaction:

Evaluated the design of a chatbot for augmenting learn-to-code UIs in place of live help

Making Marshmallow's Permissions Sweet Again: Defined a new, secure permission model for Android that prevents misuse of permissions while reducing user interruption

**Volo:** Prototyped a mobile app-based travel startup idea from inception, along with a business plan and video sketch for launching a crowdfunding campaign

## Honors and Responsibilities

Ranked 13th in India in the IIT Joint Entrance Exam (IIT-JEE) among half a million candidates Finalist at the Startup UCSD hackathon 2016, in a team of five: Project Live Vibe Member of first PhD Admissions and GradWiC Mentorship committees for CSE students Served as a grader for the Asian and International Physics Olympiads

#### Lectures and Talks

Needfinding, Mental Models and Analytics & A/B Testing

Conducted lectures for Scott Klemmer and Philip Guo's Interaction Design course

Computational Humor

About modeling/tackling the problem of identifying and generating humorous situations (papers on existing theories and their associated mathematical models were surveyed)

## **Teaching Experience**

CSE 170/COGS 120 and COGS 121: Interaction Design/Programming Studio

Conducted studios on storyboarding, experience prototyping, heuristic evaluation, A/B testing

#### COGS 187A: Usability and Information Architecture

Created detailed design rubrics and provided feedback on personas, usability, graphic layout