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SailPoint Certified IdentityIQ Professional Exam Study Guide

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Preparing for the Exam

This section outlines the learning objectives covered by the exam, which you'll want to review before taking the exam. Access to self-paced Courses is available for 90 days after enrollment, no matter when you complete a Course. Access to instructor-led training is available for 20 days after class completion. **Please take advantage of your access to self-paced content, Virtual Machines and downloadable materials to review the slides and re-run exercises to solidify your understanding.**

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If you took the training a while ago and have been working with IdentityIQ you should review the learning objectives and the old materials if you have them. You should strongly consider take the training again if you haven't been working with IdentityIQ yet wish to be certified.

1 Object Model

- a. Explain usage of Java Docs
- b. Match object model with corresponding UI nomenclature
- c. Describe SailPoint-context methods for retrieving objects
- d. Explain purpose of the IdentityIQ API
- e. Define how the object model can be extended
- f. Differentiate between searchable and nonsearchable attributes

2 Workflow Engine and Development

- a. Understand the WorkflowCase object
- b. Understand Workflow components
- c. Understand how transitions are evaluated
- d. Identify workflow step types
- e. Understand workflow process variable usage
- f. Describe how approvals work in workflows
- g. Configure workflow monitoring and how to obtain the results

3 Provisioning Engine

- a. Interpret a provisioning project
- b. Interpret a provisioning plan
- c. Distinguish between provisioning results and identity request statuses
- d. Explain the purpose of and process for defining provisioning policies
- e. Explain how IdentityIQ chooses the provisioning pathway
- f. Describe the provisioning engine evaluation process
- g. Identify the steps of the provisioning engine compilation process

4 Troubleshooting

- a. Identify key IdentityIQ Console commands
- b. Explain the usage of the Administrator Console functions
- c. Identify the features available on the Debug pages
- d. List the information output from workflow trace
- e. Describe Log4j usage and configuration
- f. Understand provisioning process flows with respect to troubleshooting

5 User-Driven Provisioning

- a. Recognize components of a QuickLink and what each specifies
- b. Recognize which provisioning flows do or do not invoke workflows

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- c. Understand configuration and processing of future-dated access requests
- d. Understand how to configure user-driven requests
- e. Explain the identity request process and configuration
- f. Explain Access Request tracking and interactions
- g. Describe Form usage and features

6 Automated Provisioning

- a. Explain all available identity lifecycle event triggers
- b. Explain configuration of native change detection
- c. Describe attribute sync configuration
- d. Understand business role assignment logic and automated provisioning process
- e. Describe lifecycle event configuration

7 Workflow Use Cases

- a. Understand identity request usage and management in workflows
- b. Recognize how to implement common workflow step activities
- c. Describe how required provisioning data is gathered
- d. Explain workflow-based provisioning queuing configuration and process
- e. Explain workflow-based provisioning retry configuration and process



9 Kudos

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