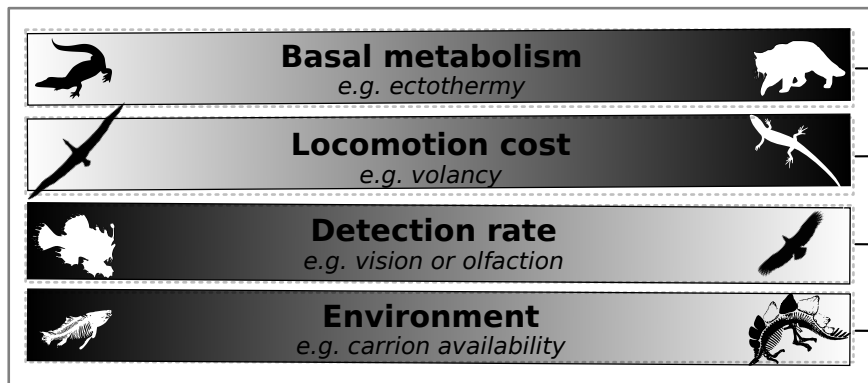


ENCOUNTER RATE



HANDLING TIME

