

# SSME for Dummies

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## **Intro**

This is intro.

## **How to learn**

This is how to learn.

# **1 Service systems fundamentals**

## **1.1 Summary**

This is summary. Single paragraph.

## **1.2 Service**

## **1.3 Value proposition**

## **1.4 Service Science, Management & Engineering**

## **1.5 Service system**

## **1.6 Product and service oriented economy paradigm and their differences**

## **1.7 Service lifecycle**

## **1.8 Questions & Answers**

## **1.9 Further reading**

## **2 Service and computational systems and their relationships**

### **2.1 Summary**

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### **2.2 Questions & Answers**

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### **2.3 Further reading**

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### **3 Service oriented architecture (SOA), Web services, Information Technology Infrastructure Library**

#### **3.1 Summary**

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#### **3.2 Questions & Answers**

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#### **3.3 Further reading**

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## **4 Service systems and how to understand its domain**

### **4.1 Summary**

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### **4.2 Questions & Answers**

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### **4.3 Further reading**

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## **5 Semantics and information capability**

### **5.1 Summary**

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### **5.2 Questions & Answers**

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### **5.3 Further reading**

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## **6 Service system domain understanding and modeling using connection-oriented approach**

### **6.1 Summary**

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### **6.3 Further reading**

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### **7.1 Summary**

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### **7.2 Questions & Answers**

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### **8.1 Summary**

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### **9.1 Summary**

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### **9.2 Questions & Answers**

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### **9.3 Further reading**

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### **10.1 Summary**

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### **10.2 Questions & Answers**

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### **11.1 Summary**

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### **12.1 Summary**

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### **12.2 Questions & Answers**

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## **13 Role of security in service systems**

### **13.1 Summary**

This is summary. Single paragraph.

### **13.2 Questions & Answers**

This is questions answers.

### **13.3 Further reading**

This is further reading.

## **14 Applied cryptography**

### **14.1 Summary**

This is summary. Single paragraph.

### **14.2 Questions & Answers**

This is questions answers.

### **14.3 Further reading**

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## **15 Human factor in service systems, importance of proper interface design**

### **15.1 Summary**

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### **15.2 Questions & Answers**

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## **16 Product and service oriented economy paradigms**

### **16.1 Summary**

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### **16.2 Questions & Answers**

This is questions answers.

### **16.3 Further reading**

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## **17 Management, marketing and project management relationships in service systems**

### **17.1 Summary**

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### **17.2 Questions & Answers**

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### **17.3 Further reading**

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