



WELCOME ON BOARD

EVERY SEAT A CLASS OF ITS OWN

EDITION JULY 2022

AIRFRANCE 

KLM 

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LA PREMIÈRE – FIRST CLASS BY AIR FRANCE



Booking classes: P, F

Route network: 12 destinations from Paris worldwide.

	Boeing 777-300
	Yes
	1 - 2 - 1
	57-77 cm ¹
	180°
	201 cm
	24"
	Yes
	Yes
	Yes

Customised service:

Personal welcome and assistance in Paris, limousine service to the plane, à la carte service on board with a choice of three appetizers, soup, caviar (on flights from Paris), three starters including a mixed salad, four main courses, a green salad, a cheese platter and several desserts (including Parisian Lenôtre pastries), Sisley Haute Couture style travel sets.

¹ In seat or full-flat mode

² Total length of the suite: 230 cm – surface area: 3m²

More than a seat:

Either a private suite: The La Première cabin in the Boeing 777-300ER BEST offers four suites that provide a high degree of privacy on request. Thick curtains with leather tiebacks divide the suite from the rest of the cabin.





BUSINESS CLASS BY AIR FRANCE



Booking classes: J, C, D, I, Z, O

	Airbus 330-200	Airbus 350-900	Boeing 777-300	Boeing 777-200 ¹ Boeing 777-300 ²	Boeing 787-9
	2 - 2 - 2	1 - 2 - 1	2 - 3 - 2	1 - 2 - 1	1 - 2 - 1
	48 cm	53 cm	53 cm	52 cm	52 cm
	180°	180°	175°	180°	180°
	200 cm	200 cm	200 cm	200 cm	200 cm
	18,5"	18,5"	15,4"	15,6/17,3/18,5"	15,6"
	Yes	Yes	Yes	Yes	Yes
	No	Yes	Yes	Yes	Yes
	Yes	Yes	Partial	Partial	Yes

Completely flat:

The seats in the Boeing 777-200 BEST and 777-300ER BEST as well as the Dreamliner offer direct access to the aisle from every seat. The cocoon-like seats offer maximum privacy and, when in full-flat mode, a full-flat seat.

Exceptional gourmet experiences:

Relax in the lounge, enjoy champagne before take-off, an aperitif, a 4-course dinner or hot dishes to choose from. Digestifs and a wide selection of wines, or alternatively a quick meal that offers customers more time to relax or work.

1. Boeing 777-200ER BEST and Beyond
2. Boeing 777-300ER BEST and Beyond





PREMIUM ECONOMY BY AIR FRANCE



Booking classes: W, S, A

Airbus 330-200	Airbus 350-900	Boeing 777-300	Boeing 777-200 ¹ Boeing 777-300 ²	Boeing 787-9
	2 - 3 - 2	2 - 4 - 2	2 - 4 - 2	2 - 3 - 2
	51 cm	49 cm	48,5 cm	48,8 cm
	102 cm	97 cm	97 cm	102 cm
	130°	125°	123°	130°
	13,3"	13,3"	10,4"	12,1/13,3"
	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes
	Yes	Yes	Partial	Partial

Personal heaven of comfort:

Separate cabin between Business and Economy, 18 kg hand baggage, increased free baggage allowance (2 bags at 23 kg each), at least 40% more space than in Economy, height-adjustable head, leg and foot rests. Numerous practical shelves for personal items, noise-cancelling hi-fi headphones, adjustable reading lamp, travel set with various accessories, pure new wool blanket, feather pillows, wide table

top to work on, signature menus created for Premium Economy to choose from and much more.

Additional services:

À la carte meals, AF Play app, lounge access and baggage options.

1. Boeing 777-200ER BEST and Beyond
2. Boeing 777-300ER BEST and Beyond





ECONOMY CLASS BY AIR FRANCE

Booking classes: Y, B, M, U, K, H, L, Q, T, E, N, R, V, X, G

	Airbus 330-200	Airbus 350-900	Boeing 777-200 Boeing 777-300	Boeing 787-9
	3 - 3 - 3	3 - 3 - 3	3 - 4 - 3	3 - 3 - 3
	44 cm	44 cm	43-44 cm	44 cm
	79 cm	79 cm	79 cm	79 cm
	118°	118°	118°	118°
	11,6"	11,6"	9" - 11,6"	11"
	Yes	No	Partial	2/3 rd row
	Yes	Yes	Yes	Yes
	Yes	Yes	Partial	Yes

The joy of comfort on board:

All seats feature soft and height-adjustable headrests with folding wings, a cushion and blanket for every seat. Sleeping mask, ear plugs, champagne as an aperitif on most flights, French cuisine and wines, specials (SPML). Second partially hot meal on flights longer than 6:30 hours, self-service buffet on longer flights, individual video screens and a wide range of films available; generous hand baggage limit of 12 kg.

Additional (paid) services:

Personal Airport Service in Paris can be booked by phone at +33 1 72 95 00 77, à la carte meals, AF Play app, lounge access, standard or priority seat reservations and baggage options.





BUSINESS CLASS BY AIR FRANCE



Booking classes: J, C, D, I, Z, O

	Airbus A318, 319, 320, 321	Airbus A220	Embraer 170,190
	2 - 2	2 - 1	2 - 2
	42-46 cm	48 cm	45-48 cm
	76 cm	76 cm	79 cm
	Yes	Yes	Yes

Relaxation at the airport and spacious cabins:

Lounge access, the middle seat on board remains free between window and aisle seats, wider seats (Airbus A220, A319, A320, A321), generous hand baggage allowance of 18 kg, free baggage allowance of 2 x 32 kg pieces of baggage.

Exquisite cuisine:

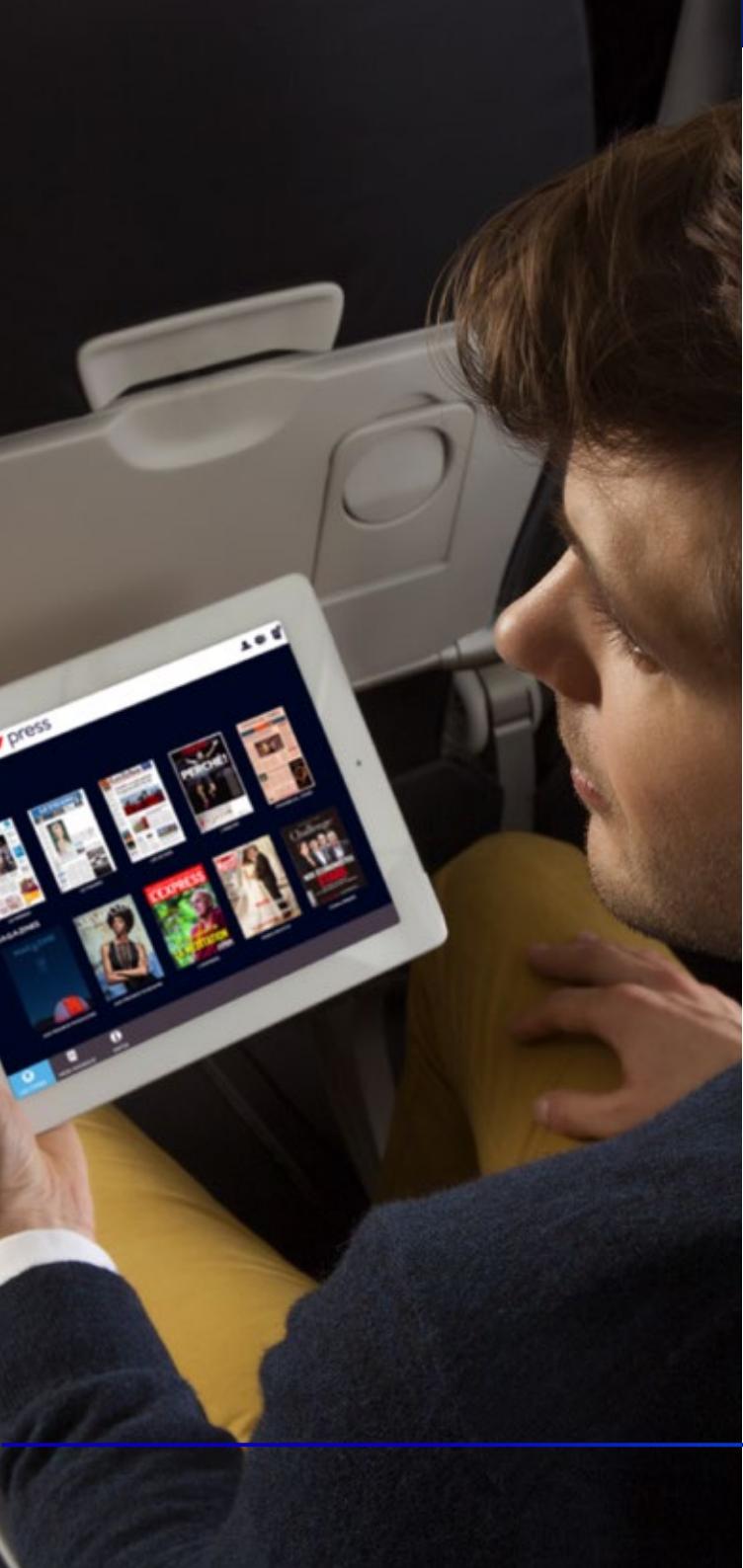
Fine cold food on shorter flights, choice of hot food on longer flights. Special meals (SPML) are available free of charge for flights with a flight time of 2:30 hours or more.

AF Play app:

Free newspaper and magazine downloads; on longer flights, video downloads are also available.



ECONOMY CLASS BY AIR FRANCE



Booking classes: Y, B, M, P, U, F, K, H, L, T, W, S, A, Q, E, N, R, V, X, G

	Airbus A318, 319, 320, 321	Airbus A220	Embraer 170,190
	2 - 2	3 - 2	2 - 2
	42-46 cm	48 cm	44-48 cm
	76 cm	76 cm	79 cm
	Yes	Yes	Yes

Culinary offer:

Hot and cold, alcoholic and soft drinks are included in the fare ; On flights with a flight time of up to 2:15 hours, depending on the time of day, a croissant, savoury or sweet pastry, a sandwich or a sweet snack is served ; for flights with a flight time over 2:15 hours, a hot snack is served in combination with a cold meal. Special meals (SPML) are available for free for flights with a flight time of 2:30 hours or more.

AF Connect:

Customer information service for all customers travelling in all travel classes is available in the event of service irregularities by SMS or email.

Additional (paid) services:

AF Play app (including free video downloads on longer flights), lounge access, seat reservation during check-in and baggage options.







WORLD BUSINESS CLASS – BUSINESS CLASS BY KLM



Booking classes: J, C, D, I, Z, O

	Airbus 330-200 Airbus 330-300	Boeing 777-200ER Boeing 777-300ER	Boeing 787-9	Boeing 787-10
	2 - 2 - 2	2 - 2 - 2	1 - 2 - 1	1 - 2 - 1
	51 cm	51 cm	51 cm	51 cm
	180°	180°	180°	180°
	202 cm	202 cm	190 cm	198 cm
	18"	16"	16"	18"
	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes

The new World Business Class:

KLM long haul fleet is now entirely equipped with the new World Business Class. Both the new Boeing 787-9 and 787-10 Dreamliners are already equipped with the new World Business Class. All aircraft types are equipped with full flat seats. The cabins were designed by Dutch designer Hella Jongerius. The carpets, wall design, curtains, blankets, seat covers and cushions have been perfectly matched and chosen according to her sustainability criteria.

Excellent service:

3-course meals served on porcelain dishes, fine wines, snacks between meals and breakfast on longer flights, a coveted Delft miniature house souvenir filled with Dutch gin, travel essentials bag.

KLM contributes to a more sustainable future for aviation by also delivering responsible catering and by working together in the product supply chain from source to recycling (e.g. smart packaging & waste management, weight reduction, responsible ingredients).





PREMIUM COMFORT - PREMIUM ECONOMY BY KLM



Booking classes: W,S,A

	Boeing 787-10, Boeing 787-9	Boeing 777
	2 - 3 - 2	2 - 4 - 2
	51 cm	48 cm
	97 cm	97 cm
	125°	125°
	13,3"	13,3"
	Yes	Yes
	Yes	Yes
	Yes	Yes

More comfort and more convenience

Wider seats with more legroom and recline, a larger screen and a footrest. Customers in Premium Comfort receive a sustainable comfort kit made from recycled plastic. Allowance of two pieces of check-in baggage of max. 23 kg each and 2 pieces of hand baggage and 1 accessory, combined max. 18kg.

A distinctive service and catering concept

A choice of three delightful meals and selected wines and liqueurs. Depending on the duration of the flight, one or two meals are served. A variety of snacks are offered between meals.

KLM contributes to a more sustainable future for aviation by also delivering responsible catering and by working together in the product supply chain from source to recycling (e.g smart packaging & waste management, weight reduction, responsible ingredients).

Boeing 787-10: All aircraft refurbished by October 2022.
 Boeing 787-9: All aircraft refurbished by December 2022.
 Boeing 777-200: All aircraft refurbished by July 2023.
 Boeing 777-300: All aircraft refurbished by end 2023.





ECONOMY COMFORT – THE SPECIAL ZONE WITHIN KLM'S ECONOMY CLASS

Booking classes: Y, B, M, U, K, H, L, Q, T, E, N, R, V, X, G

	Airbus 330-200	Airbus 330-300	Boeing 777-200ER Boeing 777-300ER	Boeing 787-9 Boeing 787-10
	2 - 4 - 2	2 - 4 - 2	3 - 4 - 3	3 - 3 - 3
	46 cm	46 cm	44 cm	44 cm
	89 cm	89 cm	89 cm	89 cm
	116°	116°	116°	116°
	9"	9"	9"	10/11"
	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes

Free of charge for loyal customers with the highest status level:

Flying Blue Platinum, SkyMiles® Diamond and Platinum Medallion members – subject to availability and provided the frequent flyer number is included in the reservation.

Priority boarding:

Be one of the first Economy passengers to board the airplane.

Treat yourself to more comfort:

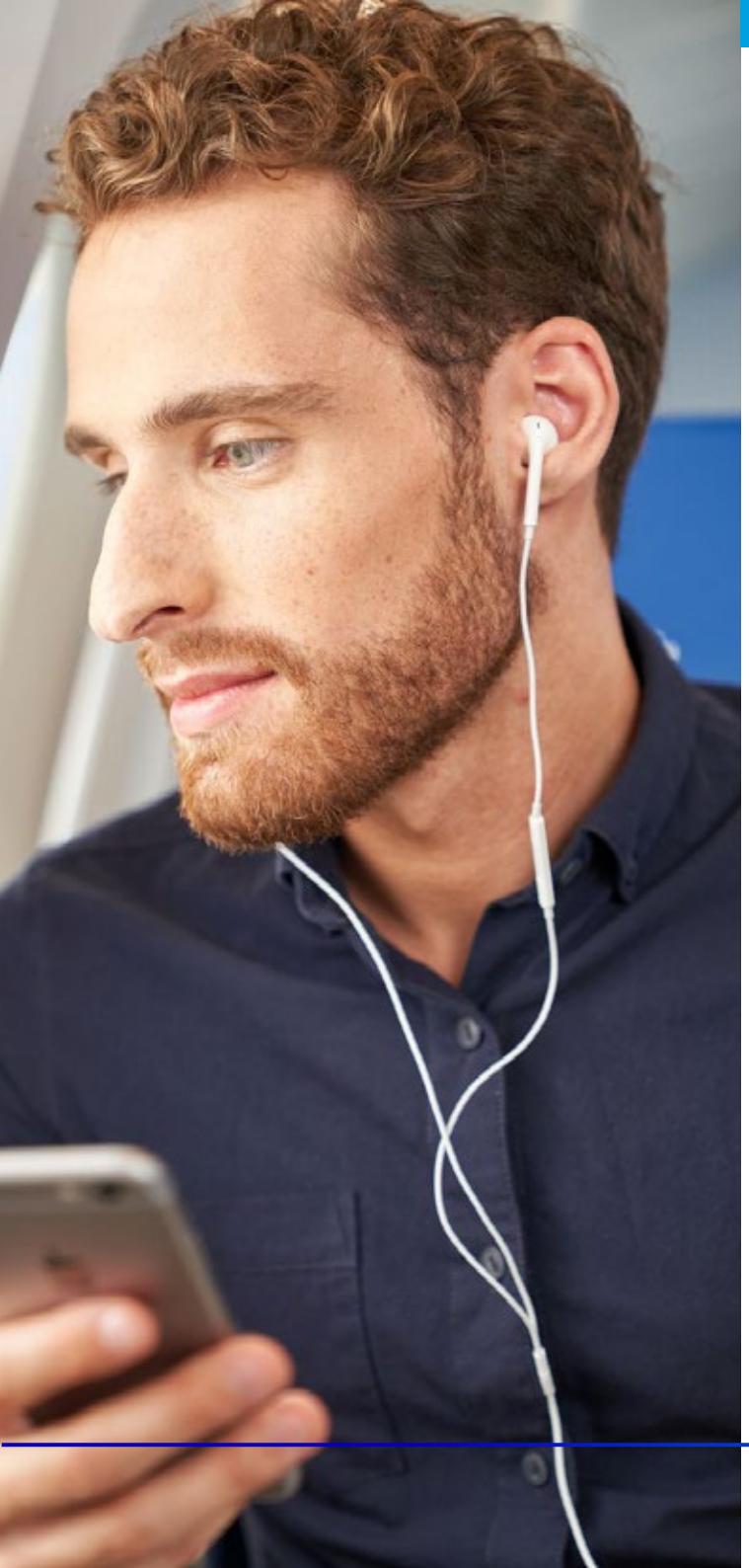
Economy Comfort is available to buy via KLM.com or Amadeus, NDC, Sabre and Travelport from 359 days to 1 hour before the departure time depending on the route, season and time of booking. Can be booked up to 30 hours until the online check-in deadline. Reduced fares for Flying Blue Gold and SkyMiles Gold Medallion members and for Flying Blue Silver and SkyMiles Silver Medallion members off the Euro price, provided the frequent flyer number is included in the reservation.

KLM contributes to a more sustainable future for aviation by also delivering responsible catering and by working together in the product supply chain from source to recycling (e.g smart packaging & waste management, weight reduction, responsible ingredients).

Subject to change. Last update on July 2022



ECONOMY CLASS BY KLM



Booking classes: Y, B, M, U, K, H, L, Q, T, E, N, R, V, X, G

	Airbus 330-200	Airbus 330-300	Boeing 777-200ER Boeing 777-300ER	Boeing 787-9 Boeing 787-10
	2 - 4 - 2	2 - 4 - 2	3 - 4 - 3	3 - 3 - 3
	46 cm	46 cm	44 cm	44 cm
	79 cm	79 cm	79 cm	79 cm
	103°	103°	103°	108°
	9"	9"	9"	10/11"
	Yes	Yes	Yes	Yes
	Partial	Yes	Yes	Yes
	No	Yes	Yes	Yes

Personal service, pleasant ambience:

Ergonomic seating, cushions and blankets for every customer, numerous films, delicious warm meals or specials (SPML) and a wide selection of non-alcoholic and alcoholic drinks, generous hand baggage limit of 12 kg.

Additional (paid) services:

Lounge access, paid meals, standard or priority seating reservations and baggage options.

KLM contributes to a more sustainable future for aviation by also delivering responsible catering and by working together in the product supply chain from source to recycling (e.g smart packaging & waste management, weight reduction, responsible ingredients).





EUROPE BUSINESS CLASS – BUSINESS CLASS BY KLM



Booking classes: J, C, D, Z

	Boeing 737-700, Boeing 737-800 Boeing 737-900	Embraer 175	Embraer 190	Embraer 195-E2
	2 - 2	2 - 2	2 - 2	2 - 2
	44 cm	44 cm	46 cm	46 cm
	84 cm	81 cm ¹	81 cm	81 cm
	Partial	No	Partial	Yes
	Yes	No	No	Yes

Personal space and more:

The middle seat remains free (73W, 738, 739)/ only the window and aisle seat (E75, E90), generous 18 kg hand baggage allowance, free baggage allowance of 2 x 32 kg pieces of baggage.

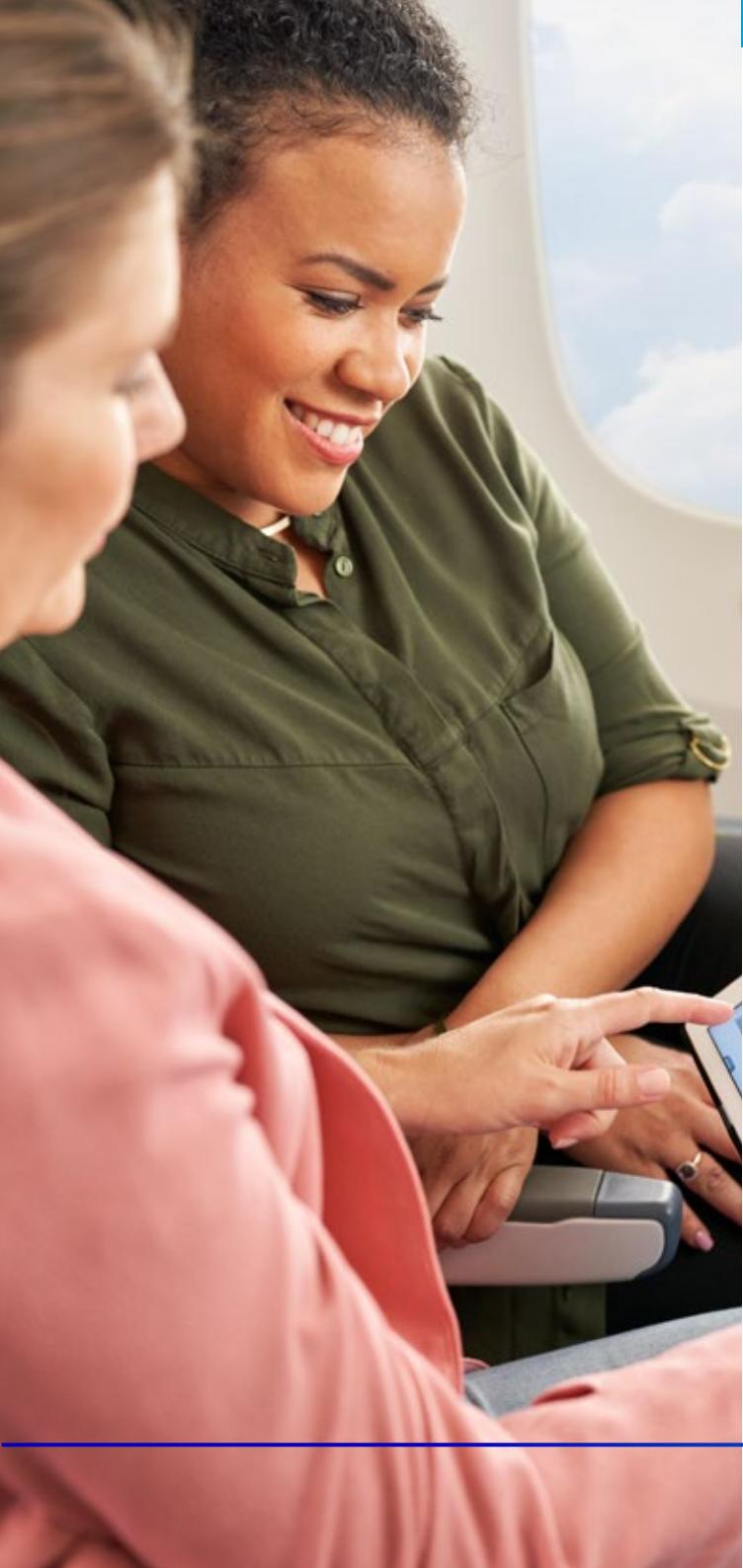
Lounge access, excellent food and beverage service on the ground and on board:

Depending on the flight time either a selection of sandwiches, tapas, salads, fruit and yoghurt or a varied offer of different hot dishes respective of the menu.

KLM contributes to a more sustainable future for aviation by also delivering responsible catering and by working together in the product supply chain from source to recycling (e.g smart packaging & waste management, weight reduction, responsible ingredients).

¹ Equipped with slimmer seats, the Embraer 175 boasts more legroom than conventional seats.





ECONOMY COMFORT – THE SPECIAL ZONE WITHIN KLM'S ECONOMY CLASS

Booking classes: Y, B, M, P, U, F, K, H, L, T, W, S, A, Q, E, N, R, V, X, G

	Boeing 737-700, Boeing 737-800 Boeing 737-900	Embraer 175	Embraer 190	Embraer 195-E2
	3 - 3	2 - 2	2 - 2	2 - 2
	44 cm	46 cm	46 cm	46 cm
	81 - 84 cm	81 cm	81 - 84 cm	81 cm
	Partial	No	No	No
	Yes	No	No	Yes

Free for loyal customers with the highest status level and corporate customers:

Flying Blue Platinum, SkyMiles® Diamond and Platinum Medallion members whose companies have entered into a corporate contract with KLM. Subject to availability and provided the frequent flyer number/OIN is included in the reservation.

More leg room:

Available to buy via KLM.com or Amadeus, NDC, Sabre and Travelport from 359 days to 1 hour before the departure time depending on the route, season and time of booking. Can be booked up to 30 hours until the online check-in deadline.

Reduction for Flying Blue Gold and SkyMiles Gold Medallion members, and for Flying Blue Silver and SkyMiles Silver Medallion members provided the frequent flyer number is included in the reservation.

SkyPriority with Flex fare:

Customers who have booked a KLM Flex fare for a KLM-operated flight receive SkyPriority services at the airport.

Priority boarding:

Be one of the first Economy passengers to board the airplane.

KLM contributes to a more sustainable future for aviation by also delivering responsible catering and by working together in the product supply chain from source to recycling (e.g. smart packaging & waste management, weight reduction, responsible ingredients).





ECONOMY CLASS BY KLM

Booking classes: Y, B, M, P, U, F, K, H, L, T, W, S, A, Q, E, N, R, V, X, G

	Boeing 737-700, Boeing 737-800 Boeing 737-900	Embraer 175	Embraer 190	Embraer 195-E2
	3 - 3	2 - 2	2 - 2	2 - 2
	45 cm	45 cm	45 cm	45 cm
	79 cm	74 cm ¹	79 cm	74 - 76 cm
	Partial	No	No	No
	Yes ²	No	No	Yes

Enjoy your travels even on short flights:

Ergonomically shaped seat, depending on the flight time a duo of sandwiches and/or snacks, hot and cold non-alcoholic and alcoholic beverages. Customers who have booked a KLM Flex fare for a KLM-operated flight can make use of SkyPriority services at the airport.

KLM Connect:

Customer information service for all customers travelling in all travel classes is available in the event of service irregularities by SMS or email.

Additional (paid) services:

Lounge access, standard or priority seating reservations and baggage options.

KLM contributes to a more sustainable future for aviation by also delivering responsible catering and by working together in the product supply chain from source to recycling (e.g smart packaging & waste management, weight reduction, responsible ingredients).

¹ Equipped with slimmer seats, the Embraer 175 boasts more legroom than conventional seats.







DELTA ONE® – BUSINESS CLASS BY DELTA AIR LINES



Booking classes: J, C, D, I, Z

	Airbus 330-200 Airbus 330-300	Airbus 330- 900NEO	Airbus 350-900	Boeing 767-300	Boeing 767-400
	No	Yes	Yes	No	No
	1 - 2 - 1	1 - 2 - 1	1 - 2 - 1	1 - 2 - 1	1 - 2 - 1
	Up to 59 cm	Up to 59 cm	52 cm	52 cm	Up to 52 cm
	180°	180°	180°	180°	180°
	203 cm	203 cm	194 cm	198-205	193 cm
	Up to 18"	18,5"	18"	Up to 10,6"	Up to 18,5"
	Yes	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes	Yes
	Yes	Yes*	Yes	Yes	Yes

Luxury at a Higher Altitude

One of the most exclusive cabins in the sky, Delta One offers a dedicated in-cabin flight attendant and luxurious details as well as a pre-departure beverage service and chef-curated meals via a multi-step, three-course service, and more that truly make a difference in how you spend your time in the air.

Delta One Experience

Your experience in Delta One begins as soon as you enter the airport. Delta One passengers enjoy airport club access and Sky Priority® accelerated check-in, security and baggage handling service.

Flat-Bed Seat

Arrive well-rested in 180-degree flat-bed seats. Each seat includes an oversized duvet and down-alternative pillow.

Amenities

Travel lighter with a sustainable amenity kit created especially for Delta by the Mexico-based brand Someone Somewhere. The kit includes sustainable products such as a Someone Somewhere eye mask, Humble Co. bamboo toothbrush and toothpaste, and Grown Alchemist lip balm, lotion and all of your travel essential needs.

*New A330-900 aircraft delivered in 2022 may not be equipped with Wi-Fi before 2023. Customers will receive a compensation. Amount will vary by class of service.

Subject to change. Last update on July 2022



DELTA PREMIUM SELECT – PREMIUM ECONOMY BY DELTA AIR LINES



Booking classes: P, A, G

Airbus 330-200 Airbus 330-300	Airbus 330- 900NEO	Airbus 350-900	Boeing 767-300	Boeing 767-400
	2 - 3 - 2	2 - 3 - 2	2 - 3 - 2	2 - 2 - 2
	47 cm	47 cm	47 cm	46 cm
	97 cm	97 cm	97 cm	97 cm
	17,7 cm	17,7 cm	17,7 cm	10,16 cm
	13,3"	13,3"	13,3"	11"
	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes
	Yes	Yes*	Yes	Yes

Luxury at a Higher Altitude

A new, superior Delta cabin available on select international routes. You'll find more space to stretch out and relax with a wider seat, and additional recline, and an adjustable footrest and leg rest on select widebody aircraft*.

Airport Experience

Delta Premium Select passengers receive Sky Priority® service, which includes accelerated check-in, security and baggage service. Once it's time to board, you're among the first invited on the plane.

Larger Screen

While seated in Delta Premium Select, you'll enjoy our best-in-class in-flight entertainment screen to watch Delta Studio® movies and shows during your flight.

Exclusive Amenities

To enhance the Delta Premium Select experience, Delta invited signature partners to help shape the experience with products made just for passengers on long-haul trips.

*New A330-900 aircraft delivered in 2022 may not be equipped with Wi-Fi before 2023. Customers will receive a compensation. Amount will vary by class of service.

Subject to change. Last update on July 2022



DELTA COMFORT+® – THE SPECIAL ZONE WITHIN DELTA AIR LINES' ECONOMY CLASS

Booking classes: W,S,Y

	Airbus 330-200 Airbus 330-300	Airbus 330- 900NEO	Airbus 350-900	Boeing 767-300	Boeing 767-400
	2 - 4 - 2	2 - 4 - 2	3 - 3 - 3	2 - 3 - 2	2 - 3 - 2
	45,7 cm	45,7 cm	Up to 44 cm	46 cm	Up to 46 cm
	Up to 89 cm	Up to 86 cm	Up to 86 cm	89 cm	Up to 89 cm
	Up to 15,2 cm	12,7 cm	12,7 cm	15,2 cm	Up to 12,7 cm
	Up to 10,1"	10,1"	11"	9"	7"
	Yes	Yes	Yes	Yes	Yes
	Yes	Yes*	Yes	Yes	Yes
	Yes	Yes	Yes	Yes	Yes

COMFORT+

It's More Than Just A Flight

In addition to up to 3" of extra legroom, Delta Comfort+ seating offers dedicated overhead bin space just for your items. With Delta Comfort+, you can stretch out, settle in and enjoy the ride.

Board Early and Deplane Quickly

The Delta Comfort+ boarding call comes early so you can settle in and enjoy the ride. A swift exit greets you at the gate so you can seize the

day at your destination.

More Legroom

Get situated and stretch out with up to 3 more inches of legroom on all flights, compared to a standard Main Cabin seat.

Dedicated Overhead Bin Space

Reserved for you: Storage space above your seat to keep carry-ons within easy reach.

*New A330-900 aircraft delivered in 2022 may not be equipped with Wi Fi before 2023. Customers will receive a compensation. Amount will vary by class of service.

Subject to change. Last update on July 2022





MAIN CABIN – ECONOMY CLASS BY DELTA AIR LINES

Booking classes: B, M, H, Q, K, L, U, T, X, V, E, R, O, N

	Airbus 330-200 Airbus 330-300	Airbus 330- 900NEO	Airbus 350-900	Boeing 767-300	Boeing 767-400
	2 - 4 - 2	2 - 4 - 2	3 - 3 - 3	2 - 3 - 2	2 - 3 - 2
	45,7 cm	45,7 cm	44 cm	46 cm	Up to 46 cm
	Up to 84 cm	Up to 84 cm	Up to 84 cm	78 cm	78 cm
	10 cm	10 cm	12,7 cm	10 cm	10 cm
	Up to 10,1"	10,1"	11"	9"	7"
	Yes	Yes	Yes	Yes	Yes
	Yes	Yes**	Yes	Yes	Yes
	Yes	Yes	Yes	Yes	Yes

Increased Seat Choice & Selection

Whether choosing to upgrade your seat to a premium cabin or selecting a different seat, you have the ability to choose an available seat that works for you and your travel companions.

Eligible to Purchase Upgrades

With Main Cabin, you are eligible to purchase upgrades to premium seats or products.

Eats and Drinks

On international routes and select domestic routes, you'll enjoy a complimentary meal in Main Cabin. With every meal on long-haul international flights, enjoy complimentary beer, wine and spirits*.

*Alcoholic beverages 21+ old, drink responsibly.

**New A330-900 aircraft delivered in 2022 may not be equipped with Wi-Fi before 2023. Customers will receive a compensation. Amount will vary by class of service.

FIRST CLASS BY DELTA AIR LINES


Booking classes: F

Routes: on all flights of more than 750 miles (approx. 2:30 hours flight time)¹

	Airbus 220	Airbus 319 Airbus 321	Airbus 320	Boeing 717	Boeing 737-800	Boeing 737-900ER Boeing 757	Bombardier CRJ-700	Bombardier CRJ-900	Embraer 170 Embraer 175
	2 - 2	2 - 2	2 - 2	2 - 2	2 - 2	2 - 2	1 - 2	1 - 2	1 - 2
	52 cm	53 cm	53 cm	50 cm	52 cm	Up to 53 cm	50 cm	50 cm	51 cm
	94 cm	94 cm	91 cm	94 cm	96 cm	94 cm	Up to 94 cm	94 cm	Up to 94 cm
	15,2 cm	13,7 cm	13,7 cm	12,7 cm	12,7 cm	13,7 cm	10,16 cm	10,16 cm	Up to 10,16 cm
	13,3"	11"	11"	No	Up to 11"	11"	No	No	No
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

A Thoughtful Travel Experience from Start to Finish

Available on domestic flights, you'll find the things you want to help make the hours fly by in First Class. You'll have room to stretch out, an outlet to stay powered up and, of course, the signature service of a Delta flight attendant for the First Class cabin.

Spacious Seat

Stretch out with up to 8 inches extra legroom compared to a Main Cabin seat, and up to a 5.4-inch recline. Also enjoy an 11-inch seatback screen on many routes.

Personal Service

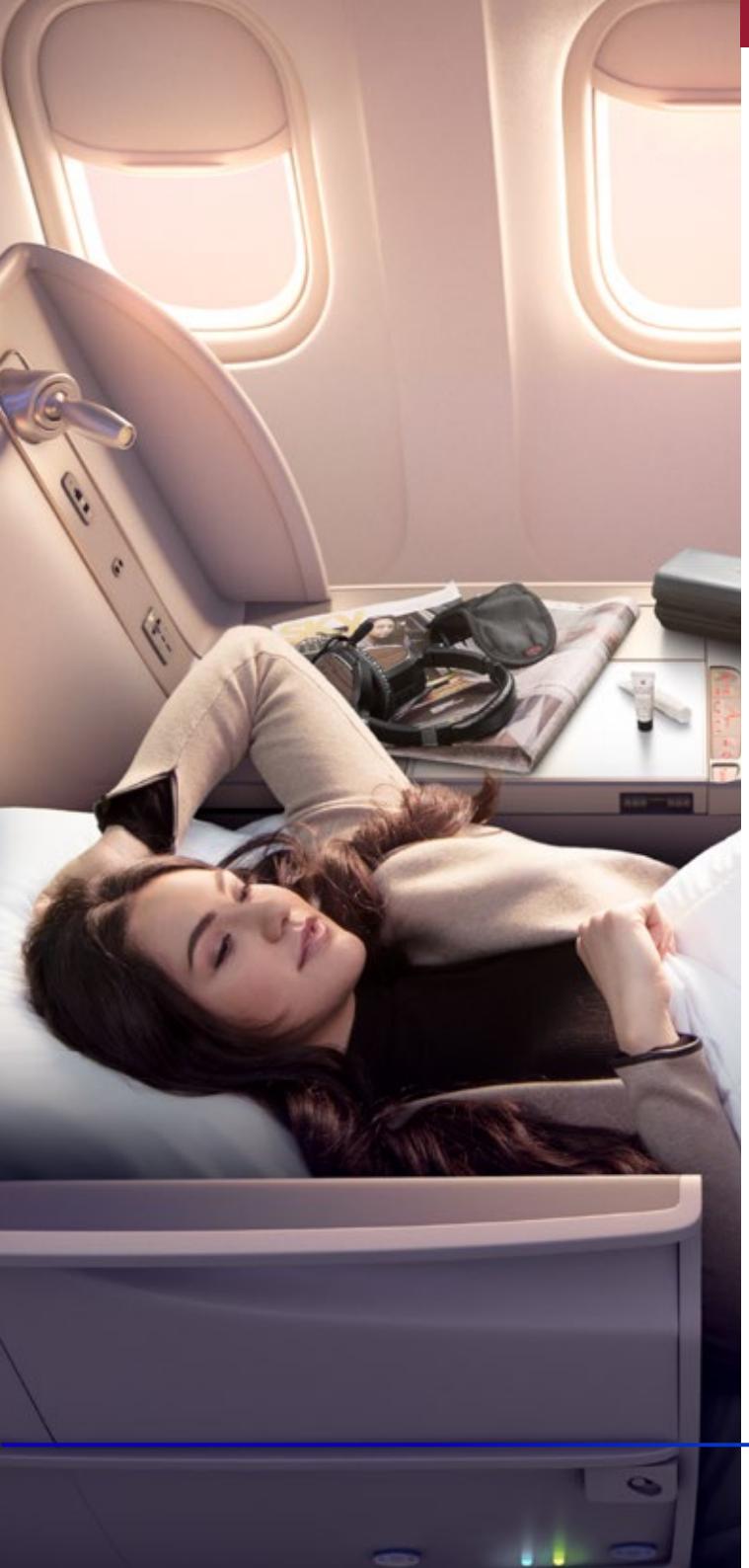
With a dedicated flight attendant in the First Class cabin, you'll receive personalized service including a hearty snack, whenever you're ready. On select flights 900 miles or greater you will

enjoy hot meals featuring local ingredients and favorite items as well as plant-based menu options from Impossible Food.

Amenities

Relax in comfort with a soft blanket and pillow. Forgot your headphones? Find complimentary ergonomically-designed earbuds by Billboard for First Class customers as available on select flights.

¹On selected flights, Business Class (Delta One®) is available instead of First Class, but although the benefits vary, our customers are always sure to enjoy the exceptional Delta service.



TRANSCONTINENTAL DELTA ONE® – BUSINESS CLASS BY DELTA AIR LINES BETWEEN THE WEST AND EAST



Booking classes: J, C, D, I, Z

Leg 1: JFK-SFO, JFK-LAX, JFK-SEA, JFK-SAN, JFK-LAS, DCA-LAX, BOS-SFO, BOS-LAX, ATL-HNL, MSP-HNL

	Boeing 767-300	Boeing 757-200
	1 - 2 - 1	2 - 2
	53 cm	56 cm
	180°	180°
	200 cm	193 cm
	Up to 15,4"	Up to 15,4"
	Yes	Yes
	Yes	Yes
	Yes	Yes

Delta Sky Club®:

Free access, offering a new menu, selection of premium drinks with local flair and space to work and relax.

Traveling from coast to coast in optimal comfort:

Flat bed with Westin Heavenly®-In-Flight bedding, noise-cancelling headphones and a TUMI kit, choice between window and aisle

seats, varied on-board entertainment, 3-course menu for long-haul service and a selection of fine wines.

¹ Only available on flights running with Boeing 767-300 or 757-200



DELTA COMFORT+® –

THE SPECIAL ZONE WITHIN DELTA AIR LINES' ECONOMY CLASS

Booking classes: W plus Y, B, M, H2, H, Q, K2, K, L, U, T, X, V ('dual inventory product')

	Airbus 319	Airbus 320	Airbus 220-100	Airbus 220-300	Airbus 321	Boeing 717-200	Boeing 737-800	Boeing 737-900	Boeing 757-200	Boeing 757-300	Boeing 767-300	Embraer 170,175	Canadair 100,200	Canadair 700,900
	3 - 3	2 - 3	2 - 3	3 - 3	3 - 3	3 - 3	3 - 3	3 - 3	3 - 3	3 - 3	2 - 3 - 2	2 - 2	2 - 2	2 - 2
	44 cm	46-47 cm	46-47 cm	46 cm	46 cm	44 cm	44 cm	44 cm	44 cm	44 cm	45 cm	46 cm	44 cm	44 cm
	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	86 cm	79 cm	86 cm
	Partial Up to 9" ¹	Up to 9"	Up to 9"	Up to 9"	No	Up to 9"	No	No	No					
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Partial	Yes	Partial	No	No	No
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Partial	Yes	Partial	No	No	No

Additional amenities:

Priority boarding, personal overhead compartments, padded headrests, free meals between ATL/MSP and HNL, free alcoholic beverages including Avissi or La Marca prosecco on all international flights and on transcontinental routes between JFK, BOS/ DCA and LAX, SEA, SFO. Additional features of these transcontinental routes include free Luvo® wrap, Greek frozen yoghurt, sleeping goggles, earplugs, blanket and pillows.

¹ on all Airbus A319 and most A320



MAIN CABIN – ECONOMY CLASS BY DELTA AIR LINES

Booking classes: Y, B, M, H2, H, Q, K2, K, L, U, T, X, V

	Airbus 319 Airbus 320	Airbus 220-100	Airbus 220-300	Airbus 321	Boeing 717-200	Boeing 737-800	Boeing 737-900	Boeing 757-200	Boeing 757-300	Boeing 767-300	Embraer 170,175
	3 - 3	2 - 3	2 - 3	3 - 3	2 - 3	3 - 3	3 - 3	3 - 3	3 - 3	2 - 3 - 2	2 - 2
	44 cm	47 cm	47 cm	44 cm	46 cm	44 cm	44 cm	53 cm	44 cm	45 cm	46 cm
	76-81 cm	79-81 cm	79-81 cm	76-79 cm	79 cm	79-81 cm	76-79 cm	76-84 cm	76-79 cm	76-81 cm	79 cm
	Partial Up to 9" ¹	Up to 9"	Up to 9"	Up to 9"	No	Up to 9"	Up to 9"	Partial Up to 9"	Partial Up to 9"	Up to 9"	No
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Partial	Yes	Partial	No
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Yes	Yes	Yes	Yes	Yes	No	Yes	Partial	Yes	Partial	No

Fly comfortably at the best price:

Free standard seat reservation, free meals on selected flights ² or choice from the Flight Fuel menu incl. alcoholic beverages for an additional charge on selected short flights, free snacks and non-alcoholic drinks on all flights, free beer and wine on Delta Shuttle flights (see page 24), free films, music, games, TV, HBO® and SHOWTIME® with Delta Studio® on mobile devices using the Gogo Entertainment App or the backrest screen (if available). Free messenger usage via WhatsApp, iMessage and Facebook Messenger.

Delta Messenger:

Info service for all customers in the event of service irregularities via SMS/email.

¹ on all Airbus A319 and most A320

² JFK-LAX, JFK-SFO, JFK-SEA, JFK-PDX, BOS-SFO, BOS-LAX, BOS-SEA, DCA-LAX, SEA-FLL, SEA-MCO, SEA-RDU



virgin atlantic 





UPPER CLASS – BUSINESS CLASS BY VIRGIN ATLANTIC

	Airbus 330-300	Airbus 350-1000	Boeing 787-9
	1 - 1 - 1	1 - 2 - 1	1 - 1 - 1
	180°	180°	180°
	202 cm	202 cm	202 cm
	Yes	Yes	Yes
	Yes	Yes	Yes
	Yes	Yes	Yes

The next level of luxurious travel:

Breeze through the Private Security Channel in our Upper Class Wing¹ at London Heathrow.

Relax and unwind in our Clubhouse² with a cocktail and a spa treatment.

On board, enjoy fine cuisine in the privacy of your own suite or enjoy our social space.

Keep gadgets charged with inseat power and stay connected with WiFi³.

Freshen up with a luxury amenity kit, slip into your sleep suit and drift off in your fully flat bed.

Back at London Heathrow, enjoy a cooked breakfast and a refreshing shower at our Revivals lounge⁴.

1. The Upper Class Wing is at London Heathrow T3. Accessible with your own car or transfer.

2. Lounge facilities vary at each destination.

3. From £4.99.

4. Open daily 5.00am -1.30pm.





PREMIUM CABIN – PREMIUM ECONOMY BY VIRGIN ATLANTIC

	Airbus 330-300	Airbus 350-1000	Boeing 787-9
	2 - 3 - 2	2 - 4 - 2	2 - 3 - 2
	45 - 53 cm	45 -53 cm	45 -53 cm
	17 - 20 cm	17 - 20 cm	17 - 20 cm
	96 cm	96 cm	96 cm
	Yes	Yes	Yes
	Yes	Yes	Yes
	Yes	Yes	Yes

Premium

Speed through the airport with Premium Check In and priority boarding.

Onboard, relax with a glass of welcome bubbly and a complimentary newspaper.

Stretch out in the spacious leather seat with headrest, footrest and 38" seat pitch.

Enjoy a choice of three delicious dishes, served on a premium table setting with specially designed stainless steel cutlery. Finish off your meal perfectly with a liqueur.

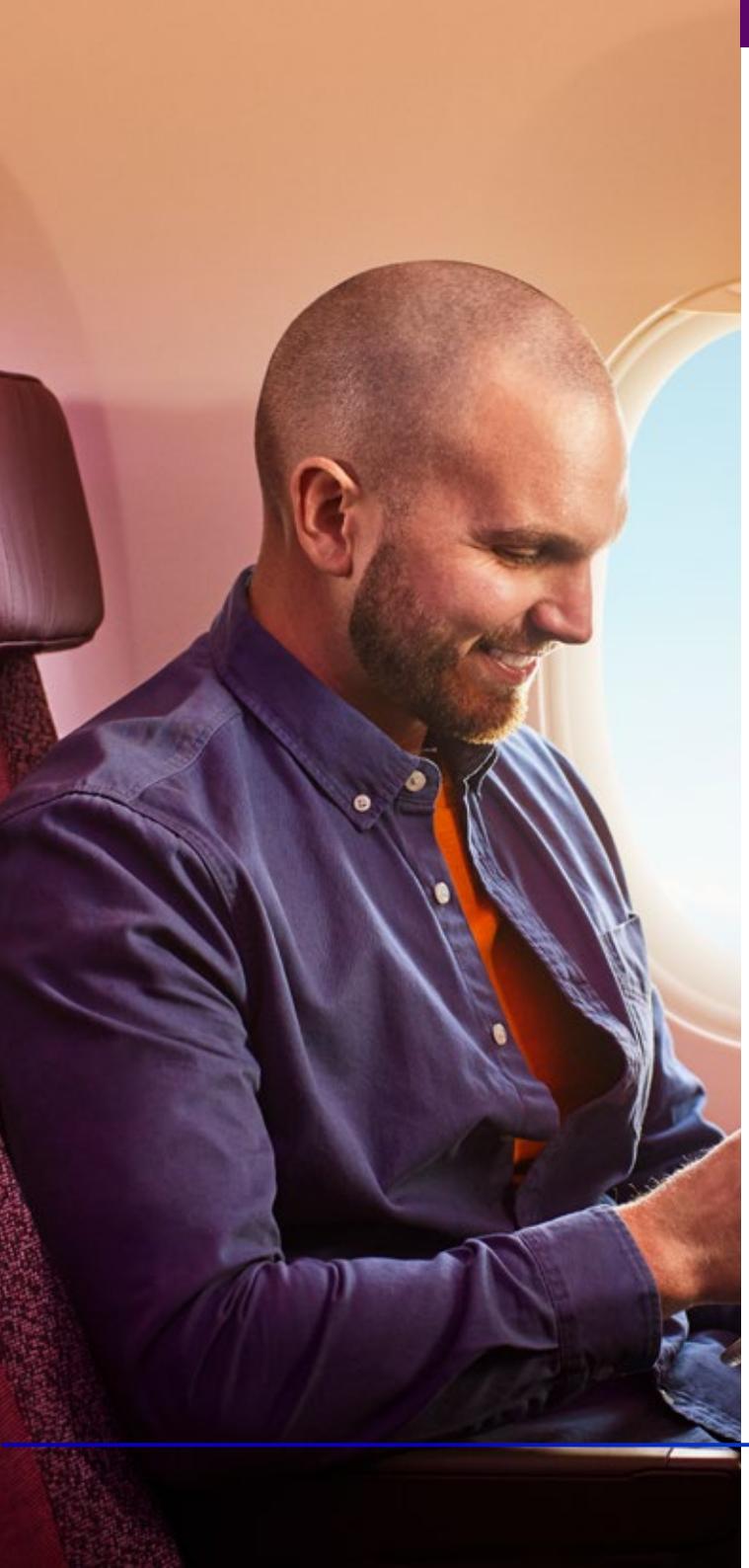
Gadgets are charged with inseat power while WiFi¹ keeps you connected.

Help yourself to tempting snacks from the Wander Wall whenever you like.

Snooze or freshen up with a complimentary amenity kit on night flights.

1. From £4.99





ECONOMY CABIN – ECONOMY BY VIRGIN ATLANTIC

	Airbus 330-300	Airbus 350-1000	Boeing 787-9
	2 - 4 - 2	3 - 3 - 3	3 - 3 - 3
	Yes	Yes	Yes
	No	No	Yes
	Yes	Yes	Yes

Three Economy options:

Three options allow flexibility and choice in Economy with a complimentary 10 kg hand luggage allowance, drinks and snacks onboard, three course meals, over 300 hours of inflight entertainment and in-seat power.

Economy Light:

Check in 24 hours before flight with seat allocation, hand baggage only, seat with adjustable headrest and 31 inch (over 78 cm) seat pitch, three course meal, in-seat power and WiFi available for a fee.

Economy Classic:

All the benefits of Economy Light plus complimentary advance seat selection and 23 kg checked bag in addition to hand luggage.

Economy Delight:

All the benefits of Economy Classic plus online check in or Premium check in at the airport. Priority boarding, extra legroom, adjustable headrest and up to 34 inch (over 86 cm) seat pitch.



KEY

Icons



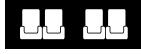
SkyPriority - priority at check-in, baggage drop, security control, boarding and baggage claim



Aircraft type



Sliding door/curtain



Configuration per row



Bed length



Seat pitch



Seat width



Backrest adjustability



Video on demand



Films on a personal device



Power connection



USB port



WiFi

Editorial note:

The information in the Welcome on Board booklet is gathered with utmost care. Nevertheless, in our dynamic industry, things change rapidly, so we acknowledge that some information could be already outdated.

If you notice outdated or incorrect information, please let us know by sending an email to sales.communication@klm.com (mention 'Welcome on board booklet' in the subject line) so we can update the booklet accordingly for the next edition.

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