

Subject: [StudentAffairs] SGA COVID-19 Update
Date: Monday, March 23, 2020 at 9:16:39 AM Eastern Daylight Time
From: Student Affairs staff on behalf of Student News,Service Account
To: StudentAffairs@LISTSERV.LOUISVILLE.EDU
Attachments: Campus Housing Memo - Tom Hardy.pdf

I understand we have all been inundated with emails and information about the University's response to COVID-19. While it is extremely important that everyone keep up with these updates, I felt it would be useful to summarize the University's COVID-19 response in one place.

Online Courses

- The University has implemented an opt-in Pass/Fail system for all undergraduate and graduate students.
 - Students can choose to opt-in to Pass/Fail grading for specific classes while maintaining the current grading system in others.
 - A Pass grade will NOT affect your GPA.
 - A Fail grade will count as an F and be factored into your GPA.
- If you are having difficulty contacting your professors, here are some steps you can take:
 - Contact Department Chair
 - Contact Academic Dean
 - Contact the Associate Provost for Undergraduate Education Beth Willey, at ann.willey@louisville.edu
 - File a report with the Student Complaint Form
 - <http://louisville.edu/student/form/studentcomplaintform/>
- Please keep filling out the Anonymous SGA Online Class Feedback Form! SGA is relaying your comments and concerns to faculty and to the administration.
 - <https://forms.gle/ejTZhxu89nnGSJM5A>
- Remember to check your email every day. This is a rapidly-changing situation, so stay as up to date as you can!

Housing

- SGA has advocated consistently and emphatically that no student should be forced to move out of campus housing. The senior administration has been receptive and has agreed to keep UofL's commitment to provide housing.
- Attached to this release is a memo from Dr. Tom Hardy, the Director of Housing. Any students living in traditional or suite style halls **MUST** notify Campus Housing (housing@louisville.edu) of their decision via the Housing Portal (louisville.edu/housing) by **March 29th - whether or not you will move out.**
- Any student who chooses to move out by March 29th will receive a prorated credit for their unused time in their space based on the day they move out.

Graduation

- If you were scheduled to graduate in May of 2020, these changes will **NOT** affect your graduation. You will still accrue the necessary credits this semester and graduate on time!

Commencement

- While it is disappointing that the May commencement ceremony has been postponed, our commitment to public health - and especially the safety of our students and their families - must come first.
- As a graduating senior myself, I am committed to advocating for a ceremony that

recognizes the outstanding achievements of the folks who are scheduled to graduate this May.

- Final decisions regarding commencement have not yet been made, and we are preparing to release a survey from the Dean of Students Office to gauge how this graduating class would like to proceed.

Student Services Available

- **Campus Health Services:** If you feel unwell, or if you develop a temperature greater than 100.4 (F), cough or sore throat while in self-isolation, contact your local doctor or Campus Services (502-852-6446 or 502-852-6479). A nurse or physician will be available to speak with you directly when you call. Call UofL Campus Health Services at 502-852-6446 or your nearest emergency room before going to any healthcare facility. This is to protect other patients and ensure that you are in isolation immediately upon arrival. Remember CALL FIRST!
- **Cardinal Cupboard:** The Cardinal Cupboard is open *by appointment only* Monday - Friday from 9am - 5pm and closed weekends and April 23. Email ccfp@uoflelsb.org to set an appointment time. You will need to bring your Student ID card or know your ULink userID (ex: ccbird01). Great care is being taken to ensure that the Cupboard stays clean with your health in mind. Check the ELSB Facebook page [here](#) for any updates.
- **Counseling Center:** The Counseling Center is connecting with current clients via phone and is working on setting up telehealth options for those clients going forward. Any student can call for an urgent crisis consultation during our regular business hours. We will help students interested in beginning therapy connect with community providers that have openings for new clients via telehealth. This is a stressful time for each of us that may impact your well-being. Take time to exercise, talk to friends on Facetime, work on a project you haven't had time for, and keep up with your academic work. See the Counseling Center's website for more resources on self-care, coping, and wellness.
- **Career Center:** In this time of uncertainty, the career centers at UofL stand ready to assist students as they prepare for full-time work, internships, co-ops, and part-time jobs. University, Business, Engineering, and Law career centers have numerous online resources, as well as staff available to assist students remotely. Now is a great time to [connect with your career center](#).
- **Campus Store:** In order to facilitate the learning process and make your eLearning experience more dynamic, our campus store is offering three options to supplement and support your efforts.

1. **FREE Online Shipping Offer:** Visit the campus store website <https://louisville.edu/bookstore/> for Free Shipping on all items with no minimum purchase. This includes various formats of course materials, supplies, apparel, technology and more.
2. **Access to eBooks AT NO ADDITIONAL CHARGE:** Visit the campus store website to gain access <https://louisville.edu/bookstore/> to eBooks at no additional charge with your .edu email address. You can access up to 7 eBooks for the designated period free of charge.
3. **FREE Access to Lumen Learning OER Courseware:** Lumen Learning, our OER partner, is offering FREE access to courseware to help supplement content, and offer additional resources to faculty, <http://lumenlearning.com/why> for the Lumen offer.
4. **Free Shipping on Rental Returns & Deadline Extensions:** The campus store is offering free shipping return labels and is also extending the non-return period without penalty to

assist with increased returns by mail. Click the COVID-19 message on the home page of the campus store website <https://louisville.edu/bookstore/>

- **Student News:** Check out the weekly Student News for what is going on and information you need to know.
- **REACH Online Tutoring:** REACH academic support services have moved entirely online. Find out what's available and how to access it [here](#).
- **Writing Center:** The Writing Center is offering only online appointments in which you upload a draft and receive an email with written feedback in response. Get more information and schedule an appointment [here](#).
- **UofL Concern Center:** This directory is a service of the Dean of Students Office, designed to help you find resources on campus based on various concerns. Click [here](#) link to the Concern Center
- **Student Recreation Center:** The Rec Center may be closed, but you can still workout. Check out fitness options at <https://louisville.edu/intramurals>.

I understand this time is stressful for everyone for a variety of reasons, but now more than ever, I hope we can come together and support one another. If you need specific help or have other questions, please feel free to reach out to me at jasper.noble@louisville.edu or (859) 653-5613.

Go Cards!
Jasper Noble
Student Body President

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