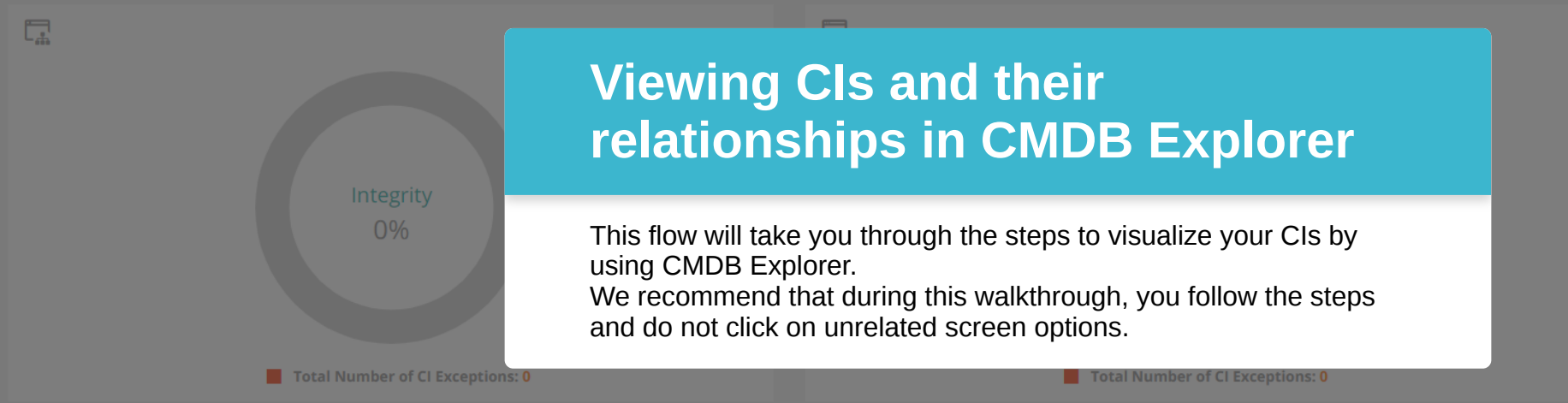
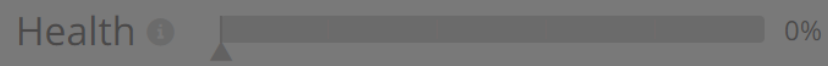


Quick Search Search CI BMC.ASSET BMC.CORE:BMC_ComputerSystem Name Attribute Value

Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).
Info: The Datasources Utility is not yet configured to run. Configure it [here](#).



Data Flow Dataset: ALL Today



- Currently Running Jobs
AI 0 | NE 0 | RE 0
- Top Datasets by CI Issues
No Issues
- Top Import Jobs by Record Issues
No Issues
- Top Normalization Jobs by CI Issues
No Issues
- Top Reconciliation Jobs by CI Issues
No Issues

Self-help

Viewing CIs and their relationships in CMDB Explorer

This flow will take you through the steps to visualize your CIs by using CMDB Explorer. We recommend that during this walkthrough, you follow the steps and do not click on unrelated screen options.

Quick Search ▾

Search CI

BMC.ASSET

BMC.CORE:BMC_ComputerSystem

Name

Attribute Value



The first step to visualize your data is to search for CIs. This walkthrough uses **Quick Search**, which is the default search.

You can perform an advanced search by using template queries or by writing a custom query.

Viewing CIs and their relationships in CMDB Explorer (Step 1 of 22)

Integrity

0%

Total Number of CI Exceptions: 0

Completeness

0%

Total Number of CI Exceptions: 0

Data Flow

Dataset:

ALL ▾

Today ▾

Reconciliation

Currently Running Jobs

AI 0 | NE 0 | RE 0

Top Datasets by CI Issues

No Issues

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

No Issues

Self-help

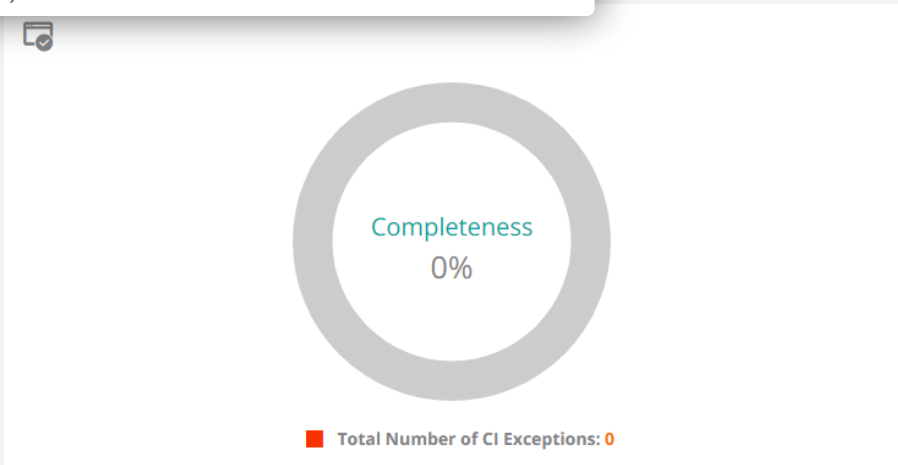
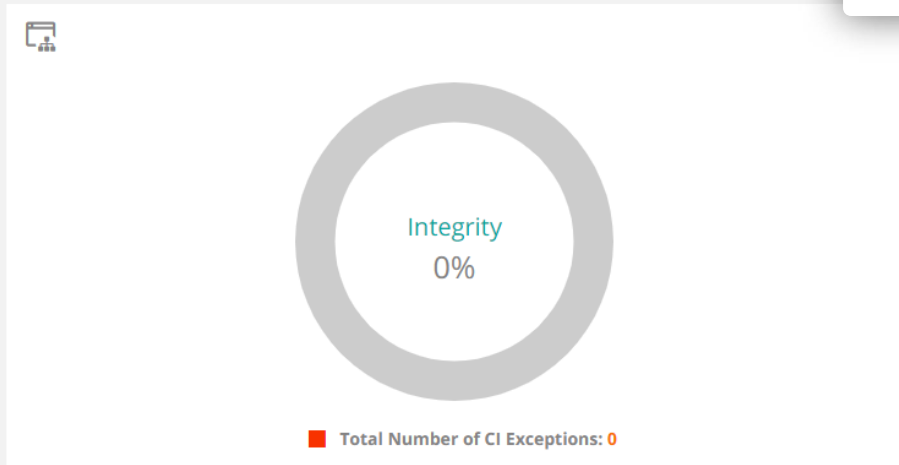
Quick Search▼


Search C

BMC.ASSET

Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

Info: The Datasources Utility is not yet configured to run. Configure it [here](#).



Data Flow 

Dataset: ALL▼




For this flow, select the default dataset BMC.ASSET.

You can use the default dataset or clear it to select any other dataset.

Viewing CIs and their relationships in CMDB Explorer (Step 2 of 22)

Name


Attribute Value




Currently Running Jobs

AI 0 | NE 0 | RE 0


Top Datasets by CI Issues

 No Issues


Top Import Jobs by Record Issues

 No Issues

Top Normalization Jobs by CI Issues

 No Issues

Top Reconciliation Jobs by CI Issues

 No Issues

Self-help

Quick Search ▾

Search CI

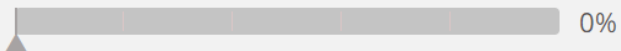
BMC.ASSET

BMC.CORE:BMC_ComputerSystem

Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

Info: The Datasources Utility is not yet configured to run. Configure it [here](#).

Health



Total Number of CI Exceptions: 0



Total Number of CI Exceptions: 0

Data Flow

Dataset:

ALL ▾

Today ▾



Reconciliation



For this flow, select the class BMC.CORE:BMC_BusinessService. Clear the default class and type a few letters of the class that you want to select.

Viewing CIs and their relationships in CMDB Explorer (Step 3 of 22)

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

No Issues

Self-help

Quick Search

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



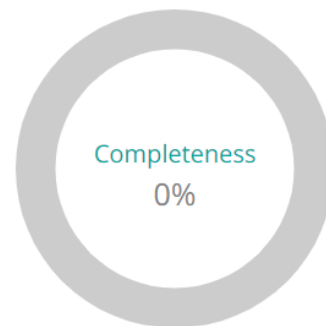
Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

Info: The Datasources Utility is not yet configured to run. Configure it [here](#).

Health



Total Number of CI Exceptions: 0



Total Number of CI Exceptions: 0

Data Flow



Dataset:

ALL

Today



Reconciliation



This is an optional step. Use the default attribute (Name).



Viewing CIs and their relationships in CMDB Explorer (Step 4 of 22)

Currently Running Jobs

AI 0 | NE 0 | RE 0

Top Datasets by CI Issues

No Issues

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

No Issues

Self-help

Quick Search ▾

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



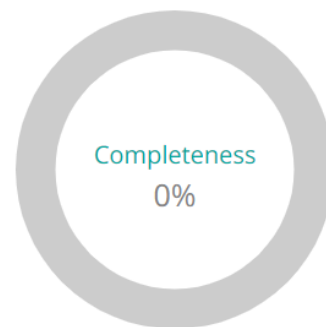
Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

Info: The Datasources Utility is not yet configured to run. Configure it [here](#).

Health



Total Number of CI Exceptions: 0



Total Number of CI Exceptions: 0

Data Flow

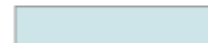
Dataset:

ALL ▾

Today ▾



Reconciliation



Leave this field blank for now.

Notes:

- To search for an attribute starting with "Attribute value", just type the string. (%) is appended at the end of the search string in the background, by default, and the search returns all values starting with the string. Example - Mod, Module, Module12.
- To search for an attribute that contains the "Attribute value", prepend % before search string. Example - SQL Server, DB Server273.

Viewing CIs and their relationships in CMDB Explorer (Step 5 of 22)

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

No Issues

Quick Search

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

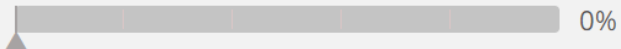
Attribute Value



Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

Info: The Datasources Utility is not yet configured to run. Configure it [here](#).

Health



0%



Integrity

0%

Total Number of CI Exceptions: 0



Completeness

0%

Total Number of CI Exceptions: 0

Data Flow



Dataset:

ALL

Today



Reconciliation

Click to search for the CIs.



Viewing CIs and their relationships in CMDB Explorer (Step 6 of 22)

No Issues

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

No Issues

Self-help

Quick Search

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV



Show in Explorer

<input type="checkbox"/>	Name	Class ID	Dataset ID	Description
<input type="checkbox"/>	BMC_GLOBAL_DEFAULT_SRVC	BMC_BUSINESSSERVICE	BMC.ASSET	

0 Selected / 1 Total

The CIs that match your search criteria are displayed in the table.

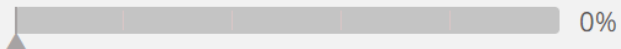
Viewing CIs and their relationships in CMDB Explorer (Step 7 of 22)

Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

Hide Result

Info: The Datasources Utility is not yet configured to run. Configure it [here](#).

Health

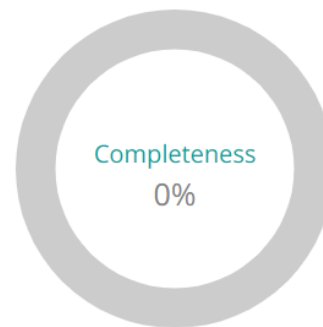


0%



Integrity
0%

Total Number of CI Exceptions: 0



Completeness
0%

Total Number of CI Exceptions: 0

AI 0 | NE 0 | RE 0

Top Datasets by CI Issues

No Issues

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

Self-help

Quick Search

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV



Show in Explorer

<input type="checkbox"/>	Name	Class ID	Dataset ID	Description
<input type="checkbox"/>	BMC_GLOBAL_DEFAULT_SRVC	BMC_BUSINESSSERVICE	BMC.ASSET	

0 Selected / 1 Total

Use *Export as CSV* to export the CI details to csv format.

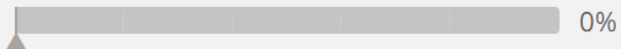
Viewing CIs and their relationships in CMDB Explorer (Step 8 of 22)

Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

Hide Result

Info: The Datasources Utility is not yet configured to run. Configure it [here](#).

Health

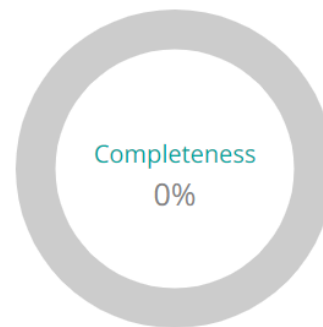


0%



Integrity
0%

Total Number of CI Exceptions: 0



Completeness
0%

Total Number of CI Exceptions: 0

AI 0 | NE 0 | RE 0

Top Datasets by CI Issues

No Issues

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

Self-help



details.

After you view the details, click the (^) arrow to hide the details.

Viewing CIs and their relationships in CMDB Explorer (Step 9 of 22)

BMC_GLOBAL_DEFAULT_SRVC

BMC_BUSINESSSERVICE

Dataset ID

BMC_ASSET

Description

Default Service

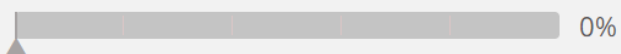
0 Selected / 1 Total

Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

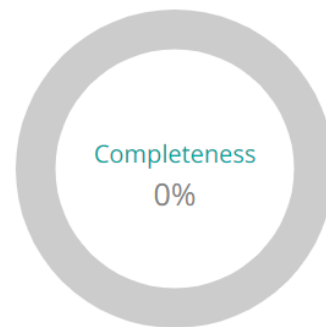
Hide Result

Info: The Datasources Utility is not yet configured to run. Configure it [here](#).

Health



Total Number of CI Exceptions: 0



Total Number of CI Exceptions: 0

Currently Running Jobs

AI 0 | NE 0 | RE 0

Top Datasets by CI Issues

No Issues

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

Self-help

Quick Search

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV



Show in Explorer

<input type="checkbox"/>	Name	Class ID	Dataset ID	Description
<input checked="" type="checkbox"/>	BMC_GLOBAL_DEFAULT_SRVC	BMC_BUSINESSSERVICE	BMC.ASSET	Default Service

Now, select the CI
BMC_GLOBAL_DEFAULT_SRVC check
box.

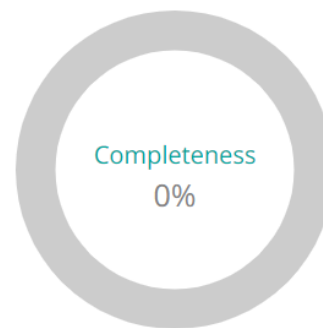
Viewing CIs and their relationships in CMDB Explorer (Step
10 of 22)

Hide Result

0%



Total Number of CI Exceptions: 0



Total Number of CI Exceptions: 0

Currently Running Jobs

AI 0 | NE 0 | RE 0

Top Datasets by CI Issues

No Issues

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

Self-help

Quick Search

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV



Show in Explorer

<input checked="" type="checkbox"/>	Name	Class ID	Dataset ID	Description
<input checked="" type="checkbox"/>	BMC_GLOBAL_DEFAULT_SRVC	BMC_BUSINESSSERVICE	BMC.ASSET	

1 Selected / 1 Total

Click Show in Explorer.

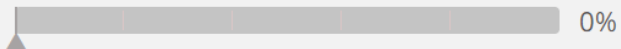
Viewing CIs and their relationships in CMDB Explorer (Step 11 of 22)

 Info: The Dashboard Utility is not yet configured to run. Configure it [here](#).

Hide Result

 Info: The Datasources Utility is not yet configured to run. Configure it [here](#).

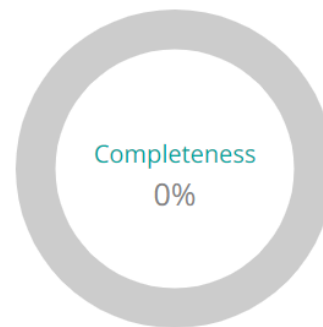
Health



0%

Integrity
0%

■ Total Number of CI Exceptions: 0

Completeness
0%

■ Total Number of CI Exceptions: 0

Currently Running Jobs

AI 0 | NE 0 | RE 0

Top Datasets by CI Issues

No Issues

Top Import Jobs by Record Issues

No Issues

Top Normalization Jobs by CI Issues

No Issues

Top Reconciliation Jobs by CI Issues

Self-help


Quick Search ▾

Search CIBMC.ASSET

BMC.CORE:BMC_BusinessService


Name

Attribute Value



Dashboard / Explorer

Show Result ▾



The Explorer displays graphically, the CIs along with its relationships.

- Hover your mouse over a CI or its relationship to view its details.
- Right-click the (+) sign next to a CI. There are options to expand the parent, or children, or both.
- You can also view the details of the CI.




Viewing CIs and their relationships in CMDB Explorer (Step 12 of 22)

☐ Edit Mode

Indicators

BMC.ASSET

Show CI Details



Self-help

Quick Search ▾

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Show Result ▾

Dashboard / Explorer



Drag Mode



Layout



Filter



Export

Locate CI

BMC_GLOBAL_DEFAULT_

Clicking **Show Result** displays all the CIs that were returned by search in Explorer.

Click **Hide Result** to close the details.

Viewing CIs and their relationships in CMDB Explorer (Step 13 of 22)



Edit Mode

Indicators

Self-help

Show CI Details



BMC.ASSET

Quick Search

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV



Show in Explorer

<input type="checkbox"/>	Name	Class ID	Dataset ID	Description
<input checked="" type="checkbox"/>	BMC_GLOBAL_DEFAULT_SRV	BMC_BUSINESSSERVICE	BMC.ASSET	Default Service

Hide Result

Dashboard / Explorer



Drag Mode

Locate CI

BMC_GLOBAL_DEFAULT_



Edit Mode

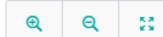
Indicators

Self-help

Click this icon to switch to **Select Mode**. You can now create a custom group of CIs.

- Hold the left mouse button on the canvas and draw your selection to include CIs that you want to group.
- Click **Group Selected CIs**. The Custom group is created.
- Click **Select Mode** again.

Viewing CIs and their relationships in CMDB Explorer (Step 14 of 22)



Quick Search ▾

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value

Click **Layout**.

The options within **Layout** allow you to change the orientation of the view.

Viewing CIs and their relationships in CMDB Explorer (Step 15 of 22)



Drag Mode



Layout



Filter



Export

Locate CI

BMC_GLOBAL_DEFAULT_

Export as CSV ▾



Show in Explorer

Class ID ▾

Dataset ID ▾

Description

BMC_GLOBAL_DEFAULT_

BMC.ASSET

Default Service

Hide Result ▴



Edit Mode

Indicators

Self-help



Quick Search ▾

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV ▾



Show in Explorer

Click **Filter**.

The options within **Filter** allow you to show or hide classes and relationships.

You can save a filter and reuse it later on.
Click **Filter** once again to close it.

Viewing CIs and their relationships in CMDB Explorer (Step 16 of 22)

Layout



Filter



Export

Hide Result ▴



Edit Mode

Indicators

Self-help



Quick Search ▾

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV ▾



Show in Explorer

<input type="checkbox"/>	Name ▾	Class ID ▾	Dataset ID ▾	Description
<input type="checkbox"/>	▼ BMC_GLOBAL_DEFAULT_SRVC	BMC_BUSINESSSERVICE	BMC.ASSET	Default Service

Hide Result ▾

Dashboard / Explorer



Drag Mode



Layout



Filter



Export

Locate CI

BMC_GLOBAL_DEFAULT_



Edit Mode

Indicators

Self-help

Click **Export**.

The options within **Export** allow you to export the view to various supported formats, such as PDF or PNG.

Viewing CIs and their relationships in CMDB Explorer (Step 17 of 22)



Quick Search ▾

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV ▾



Show in Explorer

<input type="checkbox"/>	Name ▾	Class ID ▾	Dataset ID ▾	Description
<input type="checkbox"/>	▼ BMC_GLOBAL_DEFAULT_SRVC	BMC_BUSINESSSERVICE	BMC.ASSET	Default Service

Hide Result ▴

Dashboard / Explorer



Drag Mode



Layout



Filter



Export

Locate CI

BMC_GLOBAL_DEFAULT_



Edit Mode

Indicators

Self-help

Zoom In, Zoom Out, and Pan let you quickly change the view size, and view different parts of the CI graph. ×

-To enlarge or reduce the graph size, use the Zoom In and Zoom Out icons or use the scroll wheel on your mouse.

-To pan, drag the CIs graph to move it across the canvas.

Viewing CIs and their relationships in CMDB Explorer (Step 18 of 22)



Quick Search ▾

Search CI

BMC.ASSET

BMC.CORE:BMC_BusinessService

Name

Attribute Value



Search Results(1)

Export as CSV ▾



Show in Explorer

<input type="checkbox"/>	Name ▾	Class ID ▾	Dataset ID ▾	Description
<input type="checkbox"/>	▼ BMC_GLOBAL_DEFAULT_SRVC	BMC_BUSINESSSERVICE	BMC.ASSET	Default Service

Hide Result ▾

Dashboard / Explorer



Drag Mode



Layout



Filter



Export

Locate CI

BMC_GLOBAL_DEFAULT_



Edit Mode

Indicators

Self-help

Use the Reset icon to reset the graph to the original size. ×

Viewing CIs and their relationships in CMDB Explorer (Step 19 of 22)



Quick Search ▾

Search CI

All Datasets

BMC.CORE:BMC_BaseElement

Name

Attribute Valu



Dashboard / Explorer

Show Result ▾

Right-click the
BMC_GLOBAL_DEFAULT_SRVC CI and
select **Expand Both**.

Viewing CIs and their relationships in CMDB Explorer (Step
20 of 22)

Filter

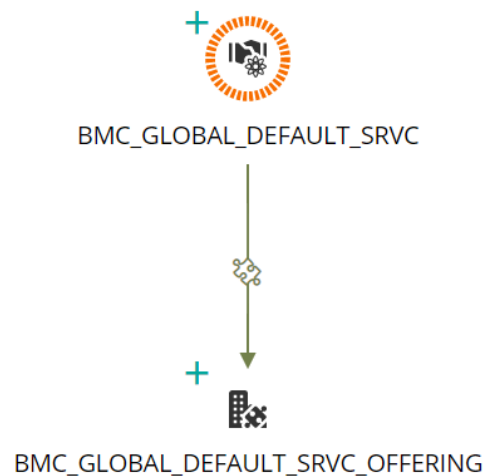


Export

Edit Mode

Indicators

Self-help



Show CI Details



Quick Search ▾

Search CI

All Datasets

BMC.CORE:BMC_BaseElement

Name

Attribute Valu



Dashboard / Explorer

Show Result ▾

Right-click the CI and select **Show CI Details**.

To view the relationship details, right-click the relationship icon and select **Show Relationship Details**.

Viewing CIs and their relationships in CMDB Explorer (Step 21 of 22)

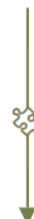
Edit Mode

Indicators

Self-help



BMC_GLOBAL_DEFAULT_SRVC



BMC_GLOBAL_DEFAULT_SRVC_OFFERING



Export



Show CI Details

Quick Search

Search CI

All Datasets

BMC.CORE:BMC_BaseElement

Name

Attribute Valu



Dashboard / Explorer

Show Result



Drag Mode



Layout



Filter



Export

Locate CI

BMC_GLOBAL_DEFAULT_



Edit Mode

Indicators

Self-help



BMC_GLOBAL_DEFAULT_SRVC

Click **Show CI Details** to view the CI or relationship details.

Click **Hide CI Details** to hide the CI or relationship details.

Viewing CIs and their relationships in CMDB Explorer (Step 22 of 22)

Show CI Details



BMC.ASSET

Quick Search

Search CI

All Datasets

BMC.CORE:BMC_BaseElement

Name

Attribute Valu



Dashboard / Explorer

Show Result ▾



Drag Mode



Layout



Filter



Export

Locate CI

BMC_GLOBAL_DEFAULT_

Edit Mode

Indicators

Self-help

You have successfully completed the task.



BMC_GLOBAL_DEFAULT_SRVC_OFFERING

Show CI Details



BMC.ASSET