**GitHub does not have a built-in platform specifically for online complaints**. However, users can utilize GitHub's issue tracking system to report issues, which can be used to manage and track complaints related to a specific project or repository. Additionally, there are various third-party complaint management systems available as open-source projects on GitHub that provide more specialized features. [1, 1, 2, 2, 3, 3, 4, 4, 5, 5, 6]

Here's a breakdown of how to handle complaints on GitHub:

## 1. Using GitHub Issues for Reporting:

- Navigate to the specific repository where the complaint originates.
- Click on the "Issues" tab.
- Click "New Issue".
- Describe the complaint in detail, including relevant context, steps to reproduce the issue (if applicable), and any supporting evidence.
- Submit the issue. [1, 1, 7, 8, 9, 10, 11, 12]

## 2. Reporting Abuse or Spam:

- If the complaint involves abuse or spam, navigate to the specific issue, pull request, or user profile.
- Click the "..." menu (usually in the upper right corner) and select "Report content".
- Follow the prompts to report the issue to GitHub Support. [1, 1, 13]

## 3. Utilizing Third-Party Complaint Management Systems:

- Several open-source complaint management systems are available on GitHub, offering features like user registration, complaint submission, status tracking, and reporting. [3, 3, 4, 4, 5, 5, 14, 14, 15, 15]
- These systems can be forked, customized, and deployed to suit specific needs. [3, 4, 16, 17]
- Examples include:
  - Online Complaint Management System: A system for registering and managing complaints with user and admin interfaces. [15, 15]
  - Complaint Portal: A platform for users to post complaints, with filtering based on tags. [4, 4]
  - Complaint Management System (Java): A full-stack web application for handling complaints, including employee, admin, and engineer interfaces. [18, 18]
  - **E-Complaints:** A system for sending complaints to different departments, with admin and department officer replies. [3, 3]

In summary, while GitHub doesn't have a dedicated complaint platform, its issue tracker can be used for reporting and managing complaints within a project. For more comprehensive complaint management, exploring and utilizing third-party systems available on GitHub is recommended. [1, 4, 15, 19]

## Al responses may include mistakes.

- [1] https://docs.github.com/articles/reporting-abuse-or-spam
- [2] https://github.com/priyanshuuranjan/Complaint-Management-System
- [3] https://github.com/adarshaacharya/E-Complaints
- [4] https://github.com/zense/Complaint-Portal
- [5] https://slashdot.org/software/complaint-management/for-github/
- [6] https://gregoryszorc.com/blog/2015/01/12/utilizing-github-for-firefox-development/
- [7] https://docs.github.com/articles/creating-an-issue
- [8] https://alan-turing-institute.github.io/AssurancePlatform/community/community-support/
- [9] https://docs.github.com/en/issues/tracking-your-work-with-issues/configuring-issues/quickstart
- [10] https://github.com/WordPress/Documentation-Issue-Tracker
- [11] https://github.com/shuvra-matrix/MERN-CMS-PROJECT
- [12] <a href="https://tilburgsciencehub.com/topics/automation/version-control/start-git/write-good-issues/">https://tilburgsciencehub.com/topics/automation/version-control/start-git/write-good-issues/</a>
- [13] <a href="https://docs.github.com/enterprise-cloud@latest/communities/maintaining-your-safety-on-github/reporting-abuse-or-spam">https://docs.github.com/enterprise-cloud@latest/communities/maintaining-your-safety-on-github/reporting-abuse-or-spam</a>
- [14] https://github.com/simran2104/Complaint Management System
- [15] https://github.com/mk8288/Online-Complaint-Management-System
- [16] https://www.thoughtworks.com/en-in/insights/topic/open-source/complaint-manager
- [17] https://github.com/usebruno/bruno/issues/316
- [18] https://github.com/3dharmadev/COMPLAINT-MANAGEMENT-SYSTEM
- [19] <a href="https://labex.io/tutorials/git-comparing-github-and-gitlab-choosing-the-right-git-platform-3918">https://labex.io/tutorials/git-comparing-github-and-gitlab-choosing-the-right-git-platform-3918</a>