



if you cannot figure it out as it's an important skill for a web tester to have!

[Web Team QA](#) 2016-04-29 10:07:26 PDT

[Comment 2](#)

De Anza uses a physical search server appliance from Google to provide site searches. The broken link is essentially advertising that is part of the basic code of the search appliance and can't be changed by De Anza's Web Team without considerable effort. Since there is a web site redesign in progress, with the chance of replacing the search technology, no effort will be made to fix the broken link in this case.

## Bug 149

**Summary:** Link to "Key Requests" can't be reached  
**Product:** De Anza website **Reporter:** Geerthana Kannan  
<geerthanakannan1001@gmail.com>  
**Component:** "faculty" dir **Assignee:** Web Team QA <qa@saturn.deanza.edu>  
**Status:** IN\_PROGRESS  
---  
**Severity:** normal  
**Priority:** ---  
**Version:** unspecified  
**Hardware:** PC  
**OS:** Windows  
**URL:** http://deanza.edu/faculty/  
**Time tracking:**

Orig.	Est.	Actual	Hours	Hours	Hours	%Complete	Gain
0.0	0.0	0.0	0.0	0.0	0	0.0	

  
**Attachments:** Location of the bug

**Geerthana Kannan** 2016-05-23 10:05:59 PDT**Description**

Created [attachment 111](#) [\[details\]](#)  
Location of the bug

Bug:

Unable to view "Key Requests" page under "Campus Services" section.

Steps to reproduce the bug:

- 1.Go to <http://deanza.edu/faculty/>.Scroll down.
- 2.Click "Key Requests" which is found under "Campus Services" section.

Expected Results:

The link should take us to Key Requests page.

Actual Result:

The link takes us to the page containing the message "This site can't be reached 153.18.97.126 took too long to respond".

**Geerthana Kannan** 2016-05-25 13:25:05 PDT**Comment 1**

The URL field in first step is <http://deanza.edu/faculty/>

It is not the URL mentioned in the step 1.

Sorry for the inconvenience.

**Mary Ann May-Pumphrey** 2016-05-25 15:26:20 PDT**Comment 2**

Yep, these server-isn't-responding ones are even more annoying than the 404s!

**Web Team QA** 2016-05-31 12:03:19 PDT**Comment 3**

The key request system at 153.18.97.126 has gone down. Discussion is ongoing as to the next step - repair, replace, or wait for website redesign to redo the whole key request system.

## Bug 40

<b>Summary:</b>	BRNSWK location in OffCampus location is not linked properly to the mapquest.		
<b>Product:</b>	De Anza website	<b>Reporter:</b>	Geerthana Kannan <geerthanakannan1001@gmail.com>
<b>Component:</b>	"about" dir	<b>Assignee:</b>	Web Team QA <qa@saturn.deanza.edu>
<b>Status:</b>	IN_PROGRESS		
	---		
<b>Severity:</b>	enhancement	<b>CC:</b>	geerthanakannan1001@gmail.com
<b>Priority:</b>	---		
<b>Version:</b>	unspecified		

**Hardware:** PC  
**OS:** Windows  
**Bug Depends on:** 51  
**Bug Blocks:**  
**Time tracking:**

Orig.	Est.	Actual Hours	Hours Worked	Hours Left	%Complete	Gain
0.0	0.0	0.0	0.0	0	0.0	

  
**Attachments:** Location of the bug and the error message after clicking the link.

[Geerthana Kannan](#) 2016-04-09 14:42:02 PDT

[Description](#)

Created [attachment 22](#) [\[details\]](#)

Location of the bug and the error message after clicking the link.

Bug:

Unable to view the off campus location(Brunswick Bowling Alley) by clicking the BRNSWK button.

Steps to reproduce bug:

1. Go to <https://www.deanza.edu/map/offcampus.html>
2. Click BRNSWK button as shown in the attachment.

Observation:

The link doesn't take us to the actual BRNSWK location, instead it takes us to a page that shows an error "Looks like we took a wrong turn somewhere. We are here to get you back on track to finish your journey".

Expected result:

The BRNSWK button should take us to the actual location of the Brunswick Bowling Alley in the map.

[Mary Ann May-Pumphrey](#) 2016-04-12 10:42:11 PDT

[Comment 1](#)

Good catch!

[Web Team QA](#) 2016-04-12 15:46:12 PDT

[Comment 2](#)

The Web Team is researching whether this site still needs to be listed. Obviously would only be needed for bowling classes, which De Anza does not now offer.

[Geerthana Kannan](#) 2016-04-17 18:51:54 PDT

[Comment 3](#)

I have clicked on verified and fixed button by mistake and I am unable to change it.Please make the required changes.

There are few buttons in the same page which are not working properly and reproduces the same bug.

1.MV

2.HYDMP

3.FRMT  
4.ELCAM

[Web Team QA](#) 2016-04-18 09:33:40 PDT

[Comment 4](#)

Tying this bug to the resolution of [bug 51](#). Please see that bug for any further progress.

## Bug 97

**Summary:** Broken Link: "Writing and Reading Center" at "Frequently Needed Phone Numbers" under "Directories"

**Product:** De Anza website **Reporter:** Geerthana Kannan  
<geerthanakannan1001@gmail.com>

**Component:** "directory" dir **Assignee:** Web Team QA <qa@saturn.deanza.edu>

**Status:** RESOLVED  
FIXED

**Severity:** enhancement

**Priority:** ---

**Version:** unspecified

**Hardware:** PC

**OS:** Windows

**URL:** https://www.deanza.edu/directory/phones.html

**Time tracking:**

Orig.	Est.	Actual	Hours	Hours	Hours	%Complete	Gain
0.0	0.0	0.0	0.0	0.0	0	0.0	

**Attachments:** Location of the bug.

[Geerthana Kannan](#) 2016-04-19 17:06:52 PDT

[Description](#)

Created [attachment 67](#) [\[details\]](#)  
Location of the bug.

Bug:

Broken link found after clicking on "Writing and Reading Center" under "Frequently Needed Phone Numbers".

Steps to reproduce the bug:

1.Navigate to <https://www.deanza.edu/directory/phones.html> . Scroll down and find Writing and Reading Center button.

2.Click on "Writing and Reading Center"

Expected Behavior:

The hyperlink should take us to the page where the information is provided for Writing and Reading Center.

Actual Behavior:

It takes to the page which shows error message.

Tested on:  
Windows 10

Browser:Google chrome Version 50.0.2661.75 m  
Firefox Version 45.0.2

**Mary Ann May-Pumphrey** 2016-04-21 14:04:17 PDT

**Comment 1**

One small piece of feedback about step-1. "Writing and Reading Center" is NOT a button--just a vanilla link.

**Web Team QA** 2016-04-29 14:50:17 PDT

**Comment 2**

Link for Writing and Reading Center updated to new location on website:

<https://www.deanza.edu/directory/phones.html>

## Bug 125

<b>Summary:</b>	Resume Smarts allows the empty field to be saved on the templates							
<b>Product:</b>	ResumeSmarts	<b>Reporter:</b>	Geerthana Kannan <geerthanakannan1001@gmail.com>					
<b>Component:</b>	Resume Customizer	<b>Assignee:</b>	Marie Taylor Harper <marie.taylor.harper@me.com>					
<b>Status:</b>	RESOLVED WONTFIX							
<b>Severity:</b>	enhancement							
<b>Priority:</b>	---							
<b>Version:</b>	unspecified							
<b>Hardware:</b>	PC							
<b>OS:</b>	Windows							
<b>URL:</b>	<a href="https://resumesmarts.com/">https://resumesmarts.com/</a>							
<b>Time tracking:</b>	<b>Orig.</b>	<b>Est.</b>	<b>Actual</b>	<b>Hours</b>	<b>Hours Worked</b>	<b>Hours Left</b>	<b>%Complete</b>	<b>Gain</b>
	0.0	0.0	0.0	0.0	0	0.0		
<b>Attachments:</b>	Editable field and view of the resume created after saving it.							

**Geerthana Kannan** 2016-04-28 18:13:10 PDT

**Description**

Created [attachment 87](#) [\[details\]](#)  
Editable field and view of the resume created after saving it.

Bug:

In the resume customizer template layout page, Under My Info section, the fields are editable and it allows the empty field (the same edited field without any text) to be saved without any checking.

Steps to reproduce the bug:

- 1.Navigate to <https://resumesmarts.com/>
- 2.Log in using your valid email ID.
- 3.Click on Resume Customizer button to open the "Get Started with 3 Easy Steps to Smart Resumes!" page
- 4.Click on green arrow at the bottom of the page.
- 5.Click on create a New Template button to open the template layout page.
- 6.Click on Position Title and fill with required data.
- 6.Click on the green colour triangle near the Education field and provide the required information on the sub fields that appear for Education field.
- 7.Click "Education" field itself.Note that Education field is editable, delete the text ("Education").
- 8.Save the template by clicking on Save document button on the top right of the page.Note that message appears at the bottom saying that document is saved.

You can also view the resume created using view button at the top.

Expected Result:

The fields under My Info which are editable should be checked(should not be empty and without misspelling) before it could be saved.

Actual Result:

All the fields under My Info are editable and could be saved empty and with misspelling.

**Marie Taylor Harper** 2016-05-09 20:29:10 PDT

**Comment 1**

Hi Geerthana,

Good catch but in actuality that was by design. It was designed this way so that you have top level "bullet" items that do not belong to a specific section but allow you to draw attention to important information about yourself that shouldn't be associated with a specific branch but you need to include in the resume.

Thank you,  
marie