

# KANNIKA HENDERSON

QA & Software Engineer

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## Summary

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Over 10 years of experience in technology and collaboration skills. Interested in acquiring new technical knowledge in a fast paced work environment. Professional under pressure. Ability to investigate issues in advance.

## Key skills

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Microsoft Office, Java, Jasper Reports, , HTML, CSS, JavaScript, SQL Server, Oracle, UNIX/LINUX, Agile methodology, MVC 2.0, CI system, Cucumber, Swagger, Json, Postman, SVN, Git, Rest API, Nunit Framework, Jira

## Experience

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Amazon Prime Now. (Part-time)  
Job Title: FC Associate I

April 2019 – Present

- Selecting good quality items and packaging them before delivery.
- Communicating with Whole Foods team members for missing items.
- Help other team members complete orders.

Agoda.com (Full-time)  
Job Title: Senior QA Engineer

May 2016 – October 2017

- Review requirements with scrum team and design test case for content API platform.
- Created feature file for functional test to support CI system.
- Implemented A/B automated test and regression test with C#.
- Integration test to ensure content API result works properly on the frontend.
- Investigate issues and review bug description.
- Successfully complete a series of sprint goals.
- Communicate with different teams for clarification of use cases.

Bangkok Payment Solutions Company Limited(Full-time)  
Job Title: Developer(Full-time)

October 2013 – April 2016

Project: Rabbit/Carrot Reward (payment card for Bangkok mass transit system)

- Worked on stored procedure for calculating and generating data for reports.
- Developed system to generate reports to follow up kiosk performance.
- Provide and test SIT/UAT document for new version of full Touch Screen kiosk.
- Performance tuning data for Kiosk Management System on SQL server.

Project: Bangkok Mass Rapid Transit-Purple Line

- Created OST patch xml file and updated database structure (Oracle database).
- Coordinated with staff in Australia office to ensure no data conflicts.
- Performance tuning data on Oracle database.

Bangkok OTP (one card to support multiple forms of transportation in Bangkok)

- Developed application on module Card Inventory Management with Java and Oracle database.
- Worked on UNIX/LINUX to generate data to test application.
- Created JIRA issued for update on agile process.

Outsourcing contracts

November 2012 – September 2013

Job Title: Software Engineer

Biz-CIS (Broker insurance company)

- Worked on stored procedures for updated data structure and data tuning.
- Transfer/Update data for insurance company on customer site.
- Developed and test insurance web application by VB.NET technology.

Ring Zero (Onsite Krungthai-AXA Life Insurance Project)

- Worked on stored procedures for updated data structure and tuning by SQL server and prepare data after converting spool file to database for populating data to template.
- Developed application for adjusting data from central Database to local project database.

Optimus Soft (Onsite at Thai Military Bank for National Credit Bureau Project)

- Developed application for management system with MVC 2.0 .NET technology and Oracle Database and Unit testing.
- Debugging code for sending auto email for incomplete data from validation control.

Neon InfoTech South East Asia (Full-time)

May 2012 – October 2012

Job Title: Application Software Engineer

- Developed internal System & management database for marketing department by C#.NET and SQL server database.
- Developed Auto Email Expiration date for marketing control.
- Provided and support Smart Plan Software for oil & gas companies.
- Investigate system problems and communicate with head office to fix issues.

Sony Device Technology (Thailand) Co., Ltd. (Full-time)

September 2007 – April 2012

Job Title: Engineer2

- Full life cycle software engineer to support manufacturing production department.
- Developed and implemented web database to support manufacturing production with VB.NET.
- Developed dynamic system chart to report management team with Dundas chart tool.
- Prepare & manage database for user requirements (SQL coding on stored procedures).
- Create/testing unit test, functional test and UI test.

## Education

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Bachelor's Degree - Computer Engineering  
Rangsit University

2007  
Thailand

## Language

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Thai, English